

The 4th Industrial Revolution: Reshaping the Future of Production

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"The Future of Production": A Caveat



Nils Bohr: "Prediction is very difficult, especially if it's about the future."

Voltaire: "He who thinks himself wise, O Heavens! is a great fool."





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Four Industrial Revolutions Have Transformed the Global Production System





Source: Accenture

Industry Transformation: The Digitization of Industries



The digitization of products, big data and cloud computing make it easier to understand and meet individual customer needs more accurately.

We are at an inflection point: The rules from the industrial era of mass production are giving way to a digital era of individualization and optimization. Could we see the end of economies of scale?

Technology-driven transformation is giving rise to new questions and challenges that neither the public nor the private sector can tackle in isolation. For example,

- Will technology-driven automation ultimately eliminate jobs and slow economic growth, or will the labor force evolve and ultimately catch up with technological change?
- What should be done to bridge the growing skill gap in the global workforce?
- What is the meaning of privacy and security in a world of greater transparency?
- How will we collaborate to build the regulatory frameworks and standards rapidly enough to fuel the growth and adoption of new technologies?

Business Models are Changing



Survey of Industry Strategy Officers, September 2015

88% of automotive strategy officers agree that by 2030 at least one major automaker will earn more revenue from selling data and mobility services than from selling cars and auto parts.

70% of professional services strategy officers agree that by 2025, digital solutions will generate more revenue for professional services firms than services delivered by people

Technology is Transforming Business



Survey of Industry Strategy Officers, September 2015

50% of media, entertainment & information strategy officers agree that by 2025 90% of the news read by the general public will be generated by computers

100% of insurance and asset management strategy officers agree that by 2020 real time data streams from sensors will be core to insurer's competitive positioning

92% of banking and capital markets strategy officers agree that by 2030 distributed ledger technology will underpin much of our financial architecture

50% of institutional investor and sovereign fund strategy officers agree that by 2025, the majority of financial transactions as well as management of important documents will take place on block chain architecture.

Technology Can Address Resource Constraints



Survey of Industry Strategy Officers, September 2015

75% of chemistry and advanced materials strategy officers agree that by 2025 the primary feedstock for chemical production will shift from oil & gas to biobased and recycled materials

100% of mining & metals strategy officers agree that by 2050 25% of annual mineral production will come from new frontiers and unconventional operations (deep sea bed, seawater, deep solution mining and asteroids)

46% of oil & gas strategy officers agree that by 2025 there will be a global price for carbon emissions at a level that will significantly affect investment decisions in the oil & gas sector

All of these Changes will Impact Global Value Chains



Survey of Industry Strategy Officers, September 2015

78% of supply chain & transport strategy officers agree that by 2025 the manufacturing output of developed countries will increase due to strategic onshoring/nearshoring decisions taken in response to changes in China's labour, land and energy costs

63% of consumer industries strategy officers agree that by 2030 at-home manufacturing will be mainstream in both developed and developing markets as consumers 3D/4D print a wide variety of products at home

Factors of Production





Know-How



Klaus Schwab: "Talentism" is the new capitalism.



Does Manufacturing Matter?



Manufacturing as a Percentage of GDP, 1970-2011, Selected Countries

Source: United Nations Statistical Division. The World Bank, World DataBank, World Development Indicators. http://data.worldbank.org/data-catalog/world-development-indicators



What is Moving up the Value Chain?

Manufacturing as a Percentage of GDP, 1970-2011, Selected Countries



The "Smile Curve": One Way to Think About Value Flow

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Manufacturing







Source: Adapted from Fernandez-Stark, K., Frederick S. and Gereffi G. *The Apparel Global Value Chain: Economic Upgrading and Workforce Development*. Durham, NC: Duke University Center on Globalization, Governance and Competitiveness, February 2011. http://www.cggc.duke.edu/pdfs/2011-11-11_CGGC_Ex.Summary_Apparel-Global-Value-Chain.pdf



Manufacturing Value Added (MVA)

Growth Trend in World MVA: 1990-2013 at Constant 2005 US\$ (1990=100)



Source: UNIDO Statistical Database and UNIDO estimates, 1990-2013, www.unido.org

Manufacturing



World Manufactured Exports by Income Group, 2007-2012 (US\$ billion and %)

	1997	2007	2008	2009	2010	2011	2012	Average growth rate 2004-2008 (%)	Average growth rate 2008-2012 (%)
World	4,499	10,890	12,156	9,561	11,612	13,668	13,887	13.31	3.38
Industrialized economies	3,858	8,185	8,971	6,949	8,265	9,609	9,456	11.21	1.32
Industrializing economies	641	2,705	3,185	2,612	3,347	4,059	4,431	20.49	8.60

Source: UNIDO Statistical Database on the basis of COMTRADE, 1997-2012, www.unido.org

Manufacturing





Market Forces	Capabilities	Resources	Policy
 Growth in emerging markets Demographic shifts 	 Digitalization & automation Production costs Improved logistics 	 Energy costs Natural resources 	 Environmental regulations Trade agreements Industrial policy

Source: Global Agenda Council on the Future of Manufacturing

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Manufacturing

Factors of Convergence and Divergence between Manufacturing Stakeholders



Manufacturing Issues Transforming the Industry





Skills Mismatch

Changes in technology and commerce challenge the development of skills and capabilities

Complexity of Innovation

Adapting to the increasing complexity of innovation

Industrial Policy

Using industrial policy to affect producers or consumers in line with socio-economic and political goals

Infrastructure Gap

The provision of infrastructure supporting manufacturing sectors

Value Chain Shifts

Value creation is shifting with technological, regulatory and market disruptions

Socio-economic Changes

Fostering manufacturing relies on consumption patterns, market conditions and societal inclusiveness

Capital Intensity

Increase in capital intensiveness as manufacturing moves towards further automation

Environmental Responsibilities

Environmental awareness drives sustainable innovation and production



World Economic Forum Manufacturing for Growth Initiative

- 1. Competitive tax policy applied within simplified tax systems
- 2. Policy that promotes and protects free and fair trade
- 3. Energy policy promoting efficiency, security, strong infrastructure and low cost
- 4. Education and workforce policies which develop superior talent
- 5. Science, technology and innovation policies which promote advanced manufacturing



Sweden's Exports, 1995





http://atlas.media.mit.edu/country/swe/



Sweden's Exports, 2000





http://atlas.media.mit.edu/country/swe/



Sweden's Exports, 2010





http://atlas.media.mit.edu/country/swe/

Looking Toward the Future: The Digitization of Supply Chains



Projected shortfall of truck drivers in USA; turnover and unemployment







Labor Shortage in Shipping Industry reflects a *Skills and Goals* Gap

Examples of SFFC* Medicines

SFFC Medicine	Country/Year	Report
1. Avastin (for cancer treatment)	United States of America, 2012	Affected 19 medical practices in the USA. The drug lacked an active ingredient.
2. Viagra and Cialis (for erectile dysfunction)	United Kingdom, 2012	Smuggled into the UK. Contained undeclared active ingredients with possible serious health risks to the consumer.
3.Truvada and Viread (for HIV/AIDS)	United Kingdom, 2011	Seized before reaching patients. Diverted authentic product in falsified packaging.
4. Zidolam-N (for HIV/AIDS)	Kenya, 2011	Nearly 3,000 patients affected by falsified batch of antiretroviral therapy.
5. Alli (weight-loss medicines)	United States of America, 2010	Smuggled into the USA. Contained undeclared active ingredients with possible serious health risks to the consumer.
6. Anti-diabetic traditional medicine (used to lower blood sugar)	China, 2009	Contained six times the normal dose of glibenclamide. Two people died, nine people were hospitalized.
7. Metakelfin (antimalarial)	United Republic of Tanzania, 2009	Discovered in 40 pharmacies. The drug lacked a sufficient active ingredient.

Stakeholders Map

Intermediaries involved in purchase, manufacture, and delivery of a counterfeit



* SFFC = spurious, falsely-labeled, falsified, counterfeit



Product Design	Sourcing	> Produc	tion	> Distr	ibution	End-of-Life
Packaging Reduce weight or size of packaging material	Raw Material and Components Seek for more sustainable, "second source" alternatives	Production Fo		Innovative Channels 14 Sell through	Distribution crowd-shipping	Disposal 25 Support environment- friendly disposal of products
2 Design for maximum recyclability and "circularity"	Supplier Relationship	Production Pr 12 Reduce energy, and emissions		15 Sell through Vehicle Opt		Reverse Material Flows (Product and Packaging)
Products Design for lower energy and material use in life cycle	 Establish supplier auditing and control Source from local (micro) 	Centralize and waste manager		16 Use innovati technologies		26 Recycle materials 27 Reuse materials
Design for positive influence on consumer's health	 9 Source from local (micro) suppliers 10 Source from sustainable suppliers 	Logistics Net	work and Wa	-		Planning and Execution
5 Reduce weight or size of product	ouppriore	18 Consider more network			21 Increase ve 22 Reduce trav	hicle utilization degree
B Design for maximum recyclability and "circularity"		19 Smart and gree 20 Share network				ustainable (intermodal) transports g of the supply chain
		Cross Function	nal Practic	es		
Technologies 28 Improve supply chain vi	sibility (availability of data & analy	rtics)	Labour Sta 30 Impler		policy and empow	er workforce
29 Use technology to trace	materials		31 Enforce	ce high environm	ent, health, safety	/ standards



Why Explore Responsible Value Chains

Recent Incidents in Supply Chains



Fashion Industry

Factory crash in Bangladesh

- Garment workers killed despite inspections/ supplier audits
- Incident caused brand damage and compensation payments to workers
- Unethical working conditions
- No control over manufacturers and their outsourcing policies: non-approved and unethical sub-contractors



Transportation Industry

Environmental law violations

 Improper handling, storage and disposal of hazardous materials due to inefficient training leading to fines of 30 million USD

Carbon Footprint

 Challenges in matching different local customer needs for transportation with environmental aspirations



Consumer Electronics

Child Labor

- Assemblers were audited, no child labor was found, but hundreds of children under 16 worked at sub-suppliers
- No transparency about hiring procedures at suppliers
- Incident caused brand damage Suicides
- Mistreated workers attempted a mass suicide





Cross Industry

- Product recalls due to toxic lead paint on toys by a contract manufacturer
- Company was linked to rainforest deforestation causing 60 companies to suspend their relationship
- Letter from former employee condemning toxic unethical culture of firm drove market value down by \$2 billion



Two Different Paths toward Responsible Supply Chains

Development Path of Sustainability Strategies





Leading Companies Capture the "Triple Advantage" of Sustainability



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Our goal: Accelerate deployment of supply chain practices benefitting communities, economies and companies

What we Want to Achieve



- - Maximized intersection of interests
 - A framework to guide trade-offs
 - Empowered companies and broad take-up of enabling supply chain practices and innovation

Our Actions

- Help build consensus on supply chain practices contributing to these objectives
- Aim for practitioner-relevance by differentiating approaches by strategy, region, maturity, industry
- Attempt to quantify impact and implementation challenges to provide a prioritization guide
- Highlight "enabling" practices and governance requirements, e.g. data transparency
- Identify dilemmas and trade-offs in SC decisions, provide decision criteria to help resolve them
- Socialize findings via broad outreach









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Product Design	Sourcing 📧	Production 🗉	Distribution	End-of-Life	
Products	Raw Material and Components	Production Footprint	Channels	Disposal	
Packaging	Supplier Assess- ment and Selection			Reverse Material Flows	
	Supplier Collaboration		Transport Planning and Execution		
			Vehicle Optimization		

	Enablers 📧	
Technologies	Collaboration	Risk Management

Good supply chain practices can improve carbon footprint as well as social and economic outcomes



Examples of Supply Chain Practices

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Global Energy & Petrochemicals Company	Global Nutrition Company	International Consumer Goods Retailer	Global Automotive Player	Global Consumer Goods and Online Retailer	Global Fashion Retailer
Minimum Standards	Holistic Sourcing Approach	Transparency	Energy Efficient Production	Collaboration	"Green" Distribution
 Expects all suppliers to comply with the Supplier Principles Suppliers should also apply the same principles when dealing with sub-contractors Principles cover issues such as health and safety, and labour and human rights 	 Holistic sustainability plan aims to halve its environmental footprint whilst growing the business Embedding sustainability across the business is a strategic goal By 2015, 75% of paper and 50% of all agricultural raw materials to be sustainable sourced 	 Detailed set of sustainability questions for all suppliers Focus on additional goals beyond the usual cost and quality metrics Invests in suppliers willing to commit to sustainable sourcing Suppliers realising that sustainability can provide a competitive advantage 	 Water reduction - Closing cooling circuits and water treatment systems Energy reduction – Use central routing technology to turn energy using components on only when needed Waste reduction – through smart product design; by constant monitoring of waste flows in each plant 	 "The Knowledge Hub" is a collaboration platform between Tesco and its suppliers Aims to reduce carbon emissions and improve resource efficiency across the supply chain Share challenges, opportunities and best practice 	 Introduced more fuel efficient lorries Reduced energy use in stores, offices and warehouses Reduced store refrigerant gas carbon emissions Used two billion fewer single-use carrier bags in its food halls; And tackled wateruse in its stores and supply chain

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Comprehensive business cases quantifying value for business and society is a key catalyst for more responsible outcomes

Specific Assessment Objectives

Holistic Sustainability Valuation

Two Perspectives

Portfolio impact How do 'sustainable' products contribute to our revenues / margin? P&L impact Value to business What is the direct contribution of sustainability initiatives to the P&L and ROI? What is the value to the business of action on Intangible impact sustainability? What is the indirect impact of sustainability actions on reputation, risk and brand/ company value? **Externalities valuation** What are the full impacts of a company's Value for society actions for society considering all externalities and indirect impacts (environmental & social)? What is the impact on society as a whole of corporate action Socio-economic impact on sustainability? What is the wider economic impact on society from corporate operations?

Considerations

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- More comprehensive business cases promote sustainability initiatives and create more value
- Deeper quantification often resolve apparent trade-offs between social measures and profitability (e.g. local sourcing for domestic market)
- More sophisticated simulation tools can quantify "intangible" effects (e.g. value of securing commodity supply)
- Social-economic models enable companies to determine value-add to the local economy (e.g. jobs, contribution to GDP growth)

Across industries, companies have created tremendous value through supply chain sustainability initiatives





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Questionnaire revealed priorities including practical realization, quantification and recognizing trade-offs



Traceability is a key issue, but high complexity makes it difficult to put into practice.

Explicitly embed sustainability principles in the purchasing and sourcing process.

Will mainstream consumers ever pay more for sustainable products?

Measuring, understanding, managing trade-offs within the company and along the supply chain Create a culture of having trade-offs and balancing them in the right way

What is the **optimal level of transparency** in a supply chain? How much do I need?

Bring into the "carrier-freight forwarder relationship" equation the **involvement of manufacturers, shippers & consignees** to develop more meaningful commercial synergies

Development of faster, accurate, **LCA-lite** will help. Full LCA is too onerous but traceability is key.

1. How do we **scale** good sustainability performance across 1000s of value chains?

2. How do leading companies keep pushing **new approaches**?

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Enquire about last mile logistics: **passenger-freight** transport interfaces, crowd-shipping, etc.

We should be trying to seek out ways in which sustainability leads to enhanced commercial success



Labour rates growing much faster in China


Robotics use in USA and China





Reducing supply chain/trade barriers has a larger effect than removing tariffs



The GDP effect of reducing supply chain/trade barriers is much higher than for tariffs

*Based on export value; includes only the effect of "Border Administration" and "Telecommunication and Transport Infrastructure". Source: Ferrantino, Geiger and Tsigas, *The Benefits of Trade Facilitation - A Modelling Exercise*. Based on 2007 baseline.

Easing trade barriers: Progress and opportunities





Potential cost savings in maritime trade

Potential cost savings \$ billion halfway to cost best practices Imports and exports by container





annual global cost savings

This does not include further savings in **Capital COStS** that can be generated from streamlining import and export times

Thinking about the journey of the omnichannel consumer



Influence of digital and mobiles on in-store retail sales

Influence of digital on in-store retail sales by category



Growing digital influence on stores



Myth and Reality of China's Manufacturing

<u>Myth</u>

- "Made in China" products can be seen everywhere.
- China is becoming a world production center.

Reality

- China is currently a "Manu-factory", not a manufacturing powerhouse yet.
- Current manufacturing paradigm cannot be sustained (labor costs, resource consumption, environmental damage, etc.).
- Chinese government has realized that it needs to upgrade its manufacturing industry and move to higher value-added manufacturing.



Professor Jun Ni

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Manufacturing Companies in China

State-owned-enterprises

- Large, slow, and monopolized operations, not competitive in global markets
- Plenty of financial capitals or access to financial resources

Multi-national corporations

- Technology leaders
- Strong control and support from the headquarters
- Privately-owned-enterprises
 - Agile, mostly small/medium size, some very large
 - Lack of technological sophistication

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Challenges Facing Chinese Manufacturing

- Damage to environment
- Depletion of natural resources
- Rapid increase in production costs
- Shrinkage in export markets
- Slow-down of Chinese economy
- Competition from other low wage countries
- Lack of innovative products and key manufacturing know-hows and equipment



China Is Moving Toward Sustainable Manufacturing – with the Rest of the World

Wants and Needs

- Most Chinese manufacturers *want* to move up in the manufacturing value chain.
- They also *want* to be the innovators of high-value added products.

But,

- Chinese manufacturers *need* first to establish their manufacturing core competence.
- They *need* to fully understand the know-hows, knowwhys and be able to move beyond copying.

Chinese Government's Strategies

- Strategically regulate the costs of various resources to preserve the resources and to eliminate noncompetitive enterprises
- Reduce resource- and energy-intensive industries (e.g., cement, steels, glass production facilities)
- Raise the environmental protection requirement to force technology upgrading
- Increase investment for R&D and education
- Emphasize science and education (科教兴国→科教 强国→科教立国)
- Promote "One-Belt and One-Road" strategies
- Establish Asia Infrastructure Investment Bank

China's Manufacturing Strategies

- Create a "China Manufacturing 2025" three-step national strategy (to transform and upgrade manufacturing industry, particularly 10 selected key industries)
- Establish national innovation strategies (协同创新, coordinated innovation among industry, academia and government)
- Leverage capital market to accelerate technology innovation and transformation
- Open up new stock markets for innovative companies

China's Manufacturing Strategies

- Push for "Internet +", "Smart Manufacturing", and "Robotic Automation"
- Promote entrepreneurship nationwide and new IP management policies
- Devaluate RMB currency
- Promote oversea M&A (merge and acquisition)
- Emphasize workforce development and talent recruitment

Ten Key Strategic Areas

- 1) New Generation IT Industry
- 2) High-end CNC Machines and Robotics
- 3) Aerospace Industry
- 4) Marine Engineering Equipment and High-tech Ships
- 5) Advanced Rail Road Equipment
- 6) New Energy Vehicles
- 7) Electric Power Generation Equipment
- 8) Agriculture Equipment
- 9) New Materials

10) Biomedicine and High-performance Medical Equipment

Main Messages

- China's manufacturing industry has entered a critical and challenging period, and we will see major transformations in the next decade and beyond.
- Manufacturing R&D has received significant government attention and funding in China. They are catching up quickly in terms of depth and breadth of Mfg R&D.
- Chinese government has made manufacturing a key national priority and established comprehensive national strategies to transform and upgrade manufacturing industry.

Digitalization is powering industry innovation that is rapidly transforming the automotive ecosystem



OF THE WORLD



Non-Exhaustive

Preliminary

With digitalization, new entrants challenge the traditional automotive segments and create new segments introducing new business models



"Non Traditional" Industry Segments

	Tier-1 Auto Suppliers	Auto Manufacturers	Retailers	Aftermarket	Connectivity & Mobility on Demand
Traditional Peers	DELPHI Johnson Controls	DAIMLER	Automotive GROUP 1 Automotive		 Traditional Radio Broadcasting Stored Media (CDs, USBs) London Black Cabs Yellow Cabs Radio Taxis Hertz Car Rentals
New Entrants	Windows Embedded	Google TESLA		ebay amazon	Spotify ATST UR UBER UBER ÉEEE T. Orange BlaBlaCar
New Business Opportunities	 Growing relevance of digital components for features of interaction, connectivity and automation 	 Digital companies: Manufacturing self-driving cars Retrofitting with self-driving features Introducing innovative vehicle designs and architectures 	 B2C retail witnessing increased transparency, with reviews, pricing comparisons and other information to guide purchase behavior B2C retail challenged to become increasingly digital 	 shift aftermarket from mechanical support to retrofitting existing fleet to enable digital activities Advent of 	 Media & Connectivity providers creating a customized in- vehicle digital eco- system Mobility services shifting mindset around vehicles as services to be consumed vs. products to be owned

Notes:

Most of the new entrants do not have a significant scale of business and the level of available financial reporting to be quantitatively represented in the profit pools Source: World Economic Forum, Accenture Analysis

The digital penetration in vehicles keeps growing and start-ups are competing aggressively for their share of the pie



pre 1960 Mechanical

Source: Frost & Sullivan, CB Insights

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Disruptive innovation follows a new pattern (1/2):





Disruptive innovation follows a new pattern (2/2)



Disruptive innovation follows a "Sharkfin Curve" (higher and faster) creating need to identify the early warning signals in order to participate