



# Ideaction.Virtual

Ahead of the Game 2020

Virtualising the FM Industry

Monday 1 June 2020

8.00am – 9.00am Pre-Conference Café Networking Opportunities				
9.00am – 5.00pm IDEACTION.VIRTUAL CONFERENCE OPEN				
9.00am – 9.05am Acknowledgement to Country				
9.05am – 9.15am Welcome to Ideaction.Virtual <i>Master of Ceremonies</i>				
9.15am – 9.30am Official Conference Opening <i>Nicholas Burt, Chief Executive Officer, FMA</i> <i>Bryon Price, Chair, FMA</i>				
9.30am – 9.35am Conference Supporter Welcome				
9.35am – 10.15am Opening Keynote: Vitality, Sanity, and Productivity in the Midst of Crisis and Change <i>David Rendall, Mental Health Advocate, The Freak Factory</i>				
10.15am – 10.30am Have a Quick Break <i>Café Room Networking Opportunities</i>				
10.30am – 11.00am	<b>Defining the FM Future</b>	<b>Building Momentum in FM</b>	<b>Standards &amp; Regulations</b>	<b>Social Responsibility in FM</b>
Length of Session	15 minutes	15 minutes	15 minutes	15 minutes
10.30am – 10.45am	Facilities Design and Operation: Evolution by Natural Selection Driven by Real World Data; A Darwinian Model?  <i>Andrew Smith, Leader - Building Technologies, A.G. Coombs</i>	Harnessing Client Data to Deliver Real-Time Insights and Enable Strategic Portfolio Decisions  <i>Brad Robbins, Managing Director – Operations, Defence &amp; FMO</i>	Managing Property Risk and Compliance  <i>David Hauser, Team Manager, Greencap</i>	Australian Workplaces Are Becoming More Diverse. Facilities Management Must Embrace an Inclusive Workforce to Remain Competitive  <i>Anna Town, Head of Marketing &amp; Communications, Cushman &amp; Wakefield</i>

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<b>10.45am – 11.00am</b>	<p>Metrics that Matters</p> <p><i>Walter Rafin, Australasian Head of Sales, JLL</i></p>	<p>To Digitise, Humanise</p> <p><i>Rogier Roelvink, Customer Strategy Director, Oracle</i></p>	<p>Emergency Preparedness &amp; Response: A Smarter Way to Handle Modern Threats</p> <p><i>Sam Rigby, National Manager - Emergency Planning, Hendry</i></p>	<p>Indigenous Pathways: My Experience as an Indigenous Trainee</p> <p><i>Yemurraki Egan, Project Assistant, Student, University of Melbourne</i></p>
<b>11.00am – 11.30am</b>	<p><b>Keynote: Resilience</b>  <i>Amanda Leck, Executive Director, Australian Institute for Disaster Resilience</i></p>			
<b>11.30am – 12.00pm</b>	<b>Defining the FM Future</b>	<b>Building Momentum in FM</b>	<b>Standards &amp; Regulations</b>	<b>Social Responsibility in FM</b>
<b>Length of Session</b>	15 minutes	15 minutes	15 minutes	15 minutes
<b>11.30am – 11.45am</b>	<p>The Evolutionary Journey of Data Flow from Design &amp; Construction into FM</p> <p><i>Melanie Binks, Senior Digital Project Manager, DBM Vircon</i></p>	<p>Connecting Disparate Data to Achieve FM Outcomes</p> <p><i>Carl Agar, Senior Consultant - Assets &amp; Facilities, A.G. Coombs</i></p>	<p>Alignment to ISO41001: FM Management System</p> <p><i>Andrew Sun Senior Manager, Asset Management Property Services, RMIT</i></p>	<p>Sustainability and Behaviour Change: How to Engage a Diverse Audience</p> <p><i>Milly Phipps, Project Officer, University of Melbourne</i></p>
<b>Length of Session</b>	15 minutes	15 minutes	15 minutes	15 minutes
<b>11.45am – 12.00pm</b>	<p>Food Trends 2030: The Differences Between Millennials and the iGeneration when it Comes to Eating Outside the Home and It's Impact on Managing the Built Environment</p> <p><i>Suzee Brain, Director, Brain &amp; Poulter Food Consultants</i></p>	<p>The Evolving Customer</p> <p><i>Steve Taylor, Executive Chairman &amp; Chief Executive Officer, GJK Facility Services</i></p>	<p>Counter Terrorism: Emergency Preparedness</p> <p><i>Mario Bekes, Managing Director, Insight Intelligence Group</i></p>	<p>Breaking the Stigmas Associated with Mental Health</p> <p><i>Cameron Gardiner, Tenant Advisor, Cushman &amp; Wakefield</i></p>
<b>12.00pm – 12.15pm</b>	<p><b>Grab Your Lunch!</b>  <i>Café Room Networking Opportunities</i></p>			
<b>12.15pm – 1.00pm</b>	<p><b>Panel Discussion: Pulling Together - Lessons Learned and What Can We Do Differently</b>  <i>David Rendall, Professional Speaker &amp; Mental Health Advocate</i>  <i>Michael McHugh, Infrastructure Manager, Japara Quality Aged Care</i>  <i>Amanda Leck, Executive Director, Australian Institute for Disaster Resilience</i></p>			
<b>1.00pm – 1.30pm</b>	<p><b>Covid-19 Update</b></p>			
<b>1.30pm – 1.45pm</b>	<p><b>Refreshment Break</b>  <i>Café Room Networking Opportunities</i></p>			
<b>1.45pm – 2.30pm</b>	<b>Defining the FM Future</b>	<b>Building Momentum in FM</b>	<b>Standards &amp; Regulations</b>	<b>Sustainability &amp; FM Opportunities</b>
<b>Length of Session</b>	15 minutes	15 minutes	15 minutes	15 minutes
<b>1.45pm – 2.00pm</b>	<p>The Asset Management Triangle: A System Model for Asset Information</p> <p><i>Peter McCarthy, Director, DC2O</i></p>	<p>Where should FM and AM intersect?</p> <p><i>Domenic Fonte, Chief Executive Officer, AssetFuture</i></p>	<p>Performance Based Fire Protection Systems: Does your Facility Have a Problem?</p> <p><i>Marcus Royle, Project Engineer, A.G. Coombs</i></p>	<p>An Energy Management Solution that Provides Both Cost Assurance, and Operational Visibility</p> <p><i>Nicole Butler, Manager, Sustainability Solutions, Cushman &amp; Wakefield</i></p>

Length of Session	15 minutes	15 minutes	15 minutes	15 minutes
2.00pm – 2.15pm	<p>Ownership of Big Data in Real Estate</p> <p><i>Liam Murray, Director, Building-Performance</i></p>	<p>Attracting and Retaining Talent in the Facility Management Industry. What Are the Pressure Points the Industry is Experiencing? How Does the Future look?</p> <p><i>Louise Rowe, Director, Pinpoint Property Recruitment</i></p>	<p>Importance of Operational Technology (OT) Cyber Security</p> <p>Alan Lang, Honeywell</p>	<p>The Value of a 'Digital Twin' for Facilities Management and Asset Optimisation at The University of Melbourne</p> <p><i>Jeff Robinson, Technical Director, Built Environment, Aurecon Group</i></p>
Length of Session	15 minutes	15 minutes	15 minutes	15 minutes
2.15pm – 2.30pm	<p>Your Employees and Super</p> <p><i>John Simpson, QLD Stakeholder &amp; Account Manager, AustralianSuper</i></p>	<p>Big Data and Artificial Intelligence Has Changed the Game in FM</p> <p><i>Saurabh Jain, Chief Executive Officer, Urbanise</i></p>	<p><i>More information coming soon...</i></p>	<p>Performance Management Frameworks that Drive Compliance and Performance in FM</p> <p><i>Bree O'Connell, Senior Associate, Clayton Utz</i></p>
2.30pm – 3.00pm	<b>Keynote: What Does the New Physical Working Environment Look Like?</b>			
3.00pm – 3.15pm	<b>Cuppa &amp; Afternoon Tea Break</b> <i>Café Room Networking Opportunities</i>			
3.15pm – 3.45pm	<b>Closing Keynote: Economy Update</b> <i>Mark Tierney, Global Economist, AustralianSuper</i>			
3.45pm – 4.00pm	<b>Grab Your Drink!</b>			
4.00pm – 5.00pm	<b>CHAIRMAN'S VIRTUAL CLOSING DRINKS (BYO)</b> <i>Please join us with a drink of your choice for open discussions on a virtual gathering platform hosted by the Chairman and FMA Lifelong Members.</i>			