



Keeping Support Flowing for Families

56TH ANNUAL
TRAINING CONFERENCE
& EXPOSITION

MAY 19-23, 2019

NIAGARA FALLS





We hope you can join us...

The Eastern Regional Interstate Child Support Association (ERICSA) would like to extend an invitation for you to join us for our 56th Annual Training Conference & Exposition in historic and beautiful Niagara Falls, NY from Sunday, May 19th through Thursday, May 23rd.

Horseshoe Falls . . . Wedding Veil Falls . . . Maid of the Mist . . . Cave of the Winds . . . America's first State Park . . . and . . . ERICSA's 2019 Annual Conference. This spring, ERICSA heads to the Northlands of New York and will be convening right on the U.S. – Canadian border. It promises to be a conference as spectacular as the natural beauty of the Falls themselves.

The Program Planning Committee has developed an outstanding agenda that provides something for everyone! We have three exciting plenaries including a new take on our famous ERICSA Team Wars after the business breakfast and forty-five workshops! A large number of the workshops provide Continuing Legal Education (CLE) credit.

The plenaries and workshops touch on a variety of relevant topics including, but not limited to, interjurisdictional processes, legal ethics for child support professionals, safeguarding of information, mentoring child support leaders for the future, and technological advances in the profession.

The Office of Child Support Enforcement (OCSE) will be represented through a number of workshops and Commissioner Scott Lekan will be sharing the OCSE mission and his priorities for the future.

In addition, we are very excited to announce the first ever ERICSA Interjurisdictional Fair (IJ Fair)! The first IJ Fair was conducted in San Diego, California in 2005 at the WICSEC Conference. The fair is created to provide an opportunity for representatives to share contact and content information about their agencies, and network with other Ambassadors and participants. It's a time to discuss policies, share ideas and most importantly, make connections. The IJ Fair will be held on Wednesday, May 22nd in the Exhibit Hall from 3:30-5:00 p.m. The Ambassadors who attend will be available to provide information about their program and informally discuss program-specific interjurisdictional issues, policies and procedures with conference attendees.

This year, the On-Site Coordinating Committee has planned several events for our attendees to relax, enjoy themselves, and network with fellow professionals and colleagues. On Sunday night, join us at the Hard Rock Café, Niagara Falls (New York) to honor our President, Tom Horan, at the annual President's Reception.

Monday, Tuesday and Wednesday we will have our usual breaks and time to visit in the Exhibit Hall. On Monday Night, join us in the exhibit hall for our Taste of Niagara Falls

networking event. Get to know your fellow ERICSA members as we share locally produced beverages and snacks. On Wednesday night, we change from our traditional banquet format to the first ERICSA Block Party. Besides food, drink, and music for dancing in the streets (do we hear a song there?) there will be a photo booth, and for the first time, a dunking booth, where you can try to dunk a Board Member for charity. We will also be selling T-shirts to raise funds for our two memorial funds, the Gordon Mosely Rising Star Scholarship Fund and the Gordon Bailey Speakers Fund.

For those of you who have never attended an ERICSA conference, we encourage you to consider joining us in Niagara Falls. We promise that not only will you learn from the informative plenaries and the many varied topical workshops presented by some of the most informed and experienced child support professionals in the field, but also from the large number of experienced attendees who are willing to share their ideas and practices from their own jurisdictions.

For those of you who have attended in the past, we encourage you to visit the conference again! As you know, it is a wonderful opportunity to share your ideas with, and to learn from, your colleagues in the child support profession.

The members of the ERICSA Board of Directors look forward to meeting all of the attendees to discuss ERICSA activities in furtherance of our profession and to provide information to those interested in taking a more active role in their profession and ERICSA.

The conference site is the Conference and Event Center at Niagara Falls, located across the street from the conference hotel – Sheraton Niagara Falls. The Seneca Niagara Resort & Casino is nearby, and the world-famous Niagara Falls is just blocks away. For those so inclined, bring your passport so you can travel by foot or vehicle to the Canadian Falls via the Peace Bridge. You will also be close to shopping, exciting activities such as boat rides to the Falls and guided walks behind the Falls, as well as many restaurants and bars where you can relax and enjoy leisure time after an exciting day of learning. Check out the hotel's website for amenities and things to do in the area.

Don't forget to check out the registration website and make your plans to get the Early Bird rate (ends March 8, 2019).

We look forward to seeing you in Niagara Falls, NY in May 2019.

Patrick W. Quinn, Esquire
ERICSA President-Elect and
Conference Program Planning
Committee Chair

Nick Palos
Vice President – On-Site
Committee

Conference Registration

Early Bird Registration will be accepted through March 8, 2019.

Pre-registration for the conference is strongly encouraged; however, you may register on-site, provided space is available, beginning Sunday, May 19, 2019 from noon to 6:00 p.m. or Monday through Wednesday between the hours of 8:00 a.m. and 5:00 p.m. Please visit our [website](#) for conference registration information.

Suggested Dress Code

We suggest business-casual dress for all conference workshops. You are invited to wear your party clothes for the President's Reception and Taste of Niagara Reception, but you will also be comfortable in business casual. Also be prepared for an outdoor Block Party on Wednesday evening.

Sunday President's Reception

Plan to join us on Sunday evening at the Hard Rock Café for our President's Reception from 6:00 p.m. to 8:00 p.m., just a short walk from the hotel. This event is included for attendees registered for the conference. This will be your first opportunity to catch up with old friends and meet some new ones. Tickets are available for non-attendees at a cost of \$25. Come and enjoy food and drinks as we honor and thank our current President, Tom Horan, for his service and leadership of ERICSA.

Taste of Niagara Networking Reception

Start your Monday evening off right and network with peers in a relaxed environment while enjoying local hors d'oeuvres, beer and wine. The Taste of Niagara Networking Reception will take place in the Exhibit Hall and tickets are available for non-attendees at a cost of \$25.

Block Party

We're switching up the traditional banquet with the first ever outdoor ERICSA Block Party running from 5:30 p.m. to midnight. The evening will kick off with a cocktail hour from 5:30 to 6:30 p.m. and two drink tickets are included for the evening with a cash bar thereafter. Dinner will be served from 6:30 to 8:00 p.m. The remainder of the night will be dedicated to a party with dancing; a photo booth; and for the first time, a dunking booth, where you can try to dunk a Board Member for charity.

Block Party T-Shirts

Block Party T-shirts are available for purchase for \$15 and are NOT included in the registration fees. Money raised from the T-Shirts will be put towards the two memorial

funds, the Gordon Mosely Rising Star Scholarship Fund and the Gordon Bailey Speakers Fund. The T-Shirts are only available for pre-sale and there will be no extra shirts available at the conference.

Interjurisdictional Fair

ERICSA is pleased to hold its first Interjurisdictional Fair (IJ Fair) on Wednesday afternoon. The IJ Fair is an easy way for child support professionals to meet their colleagues from across the country in a comfortable, no-pressure environment. Attendees can spend as much or as little time at each table just to chat, request a call-back about a case, or learn more about a program. And, of course, everyone likes contact information.

CLE Credit

ERICSA traditionally has been able to provide several hours of continuing legal education (CLE) credits at each annual conference. ERICSA anticipates that there will be at least 24 workshops and plenaries eligible for CLE credits. An ERICSA Certificate of Completion showing each session attended will be provided for the attorneys who would like CLE credit. There will be a fee of \$25 for this service.

ERICSA Scholarships

Once again ERICSA is offering two scholarships to IV-D child support workers currently employed in a Title IV-D child support program (includes state, county, tribal, international, and contract staff for attendance at the Niagara Falls, NY conference).

One scholarship will be awarded to a child support professional outside New York and one will be awarded to a New York professional.

The scholarship award will cover the registration fee for the successful candidates as well as transportation costs to and from the conference and a daily stipend for the days the candidate attends the conference.

Applying for the scholarship is easy. Just complete the application found on our website telling us why you think attending the conference would be beneficial to you in your employment.

Applications must be received no later than March 30, 2019, and can be emailed to:

Terence O'Halloran, Esq.
TerryO'Halloran@PACSES.com

ERICSA Professional Excellence Awards

ERICSA is pleased to continue our recognition program to honor child support professionals! We invite you to submit your nomination for an individual in the child support community who has strived for professional excellence. Nominations must be received by March 30, 2019, and can be emailed to Laura Stafford, ERICSA Board Member, at lstafford@porterco.org.

It's a "Win-Win" Situation: Visiting Our Sponsors and Exhibitors and Attending Our Workshops

You can be a winner! What do you have to do? Be sure to visit the Exhibit Hall to meet representatives from the organizations and companies that graciously sponsor the ERICSA conference. Attendees will receive a game card in their registration packet that requires them to visit all exhibitors in the vendor area to complete game. Drop off your completed card (with your name on it) at the ERICSA booth, and you'll be entered into daily drawings for great prizes during the afternoon breaks.

First Timers

Is this your first time attending an ERICSA Conference? Join us for an opportunity to hear about the ERICSA organization, get an introduction to the conference and ask questions in an informal and relaxed setting. It's a great way to get acquainted with others who are attending the conference for the first time and meet some ERICSA board members! Stop by Sunday at 4:00 p.m.

Mandatory Moderators Meeting

If you are a moderator, attendance at this meeting is mandatory. Moderators will be provided information regarding the conference along with specific scripted information that needs to be provided to attendees at each workshop. Moderator meeting times: Sunday at 3:30 p.m. or Monday at 12:00 p.m.

HOTEL INFORMATION

Sheraton Niagara Falls USA
300 Third Street
Niagara Falls, NY 14303
(716) 285-3361

Hotel Accommodations

Reserve your room at the special conference rate of \$124 per night, plus 13% tax and a \$7.95 Destination Amenity Fee, for a total of \$148.71 per night for single/double occupancy (available May 14 to May 26, 2019). An additional fee of \$10 per person will be applied for triple and quadruple

occupancy. The taxes and fees are higher for rooms outside of our group block, so please disregard any other charges you may see during the booking process including the \$24.95 a night destination amenity fee and 7% DMF. Your credit card will not be charged until arrival and the charges will be adjusted to the negotiated total group rate. The cutoff date to make reservations is April 17, 2019 or until the group block is sold-out, whichever comes first.

To reserve your hotel reservation by phone, please call (800) 325-3535 and refer to group code "ERICSA" for the ERICSA conference.

You may also reserve your room [online](#).

Check in time is 4:00 p.m. and check out time is 12:00 p.m. You can also reserve your room through our conference website and click on the hotel link.

Parking

Parking with in and out privileges at the hotel is complimentary for ERICSA attendees.

TRANSPORTATION

Airport Information

There are two airports that service the Niagara Falls area:

Niagara Falls International Airport (IAG)

Service offered by Allegiant Air and Spirit Airlines.
Distance from Hotel: 9 mi.
Drive Time: 15 min.

Type	Typical Minimum Charge
Taxi	\$33 USD
Uber and Lyft	\$15-\$18 USD

Buffalo Niagara International Airport

Service offered from a majority of airlines.
Distance from Hotel: 25 mi.
Drive Time: 32 min.

Type	Typical Minimum Charge
Taxi	\$81 USD
Uber and Lyft	\$35-\$42 USD

Ground Transportation

Airport Shuttle

Buffalo Airport Shuttle is offering a discounted shared shuttle service. Reservations are required and can be made by calling (877) 750-2550 at any time. Reservations made via our online reservation system will not reflect the

discounted conference pricing. To receive the discount, you must contact our office and mention that you are with the conference.

The following rates are for one-way trip per passenger and includes baggage handling:

- 1 Passenger - \$45.00
- 2 Passengers - \$25.00 per person
- 3+ Passengers - \$18.00 per person

To reach the lowest cost, our experienced dispatch will arrange to pool meeting participants arriving within a similar time to share our shuttle to your destination.

Rates are applicable between Niagara Falls, New York and the Buffalo Niagara Airport or the Amtrak Station at 55 Dick Road Depew, New York. Fares DO NOT include NYS tax or gratuity to the driver. Please have your travel information available and a credit card to secure your reservation.

Any questions can be directed to (877) 750-2550 or nicole@buffaloairportshuttle.com.

Rental Car

Avis is offering a discount off its lowest rates. The Avis Worldwide Discount (AWD) # for ERICSA is **J906930**. Please use this AWD number when calling Avis directly at 800-331-1600 or booking online at www.avis.com to receive the best possible rates available.

JOIN THE ERICSA FAMILY

ERICSA members primarily come from states east of and bordering the Mississippi River; however, membership is open to all. As a non-profit organization, ERICSA uses registration fees to further the training for child support professionals. ERICSA also provides its members a voice to Congress and the Uniform Law Commission (National Conference of Commissioners on Uniform State Laws) as they debate changes in child support laws. Joining is easy. Attend this conference, and you're automatically a member for one year.

If you are unable to attend, send a \$25 membership fee payable to ERICSA and mail to:

ERICSA
c/o MgR & Associates
P.O. Box 67585
Albuquerque, NM 87193



Sunday, May 19, 2019

12:00 p.m. – 6:00 p.m.	Registration/Information
12:00 p.m. – 5:00 p.m.	Exhibitor Setup
3:30 p.m. – 4:00 p.m.	Moderators Meeting
4:00 p.m. – 5:00 p.m.	First-Timers Meeting
6:00 p.m. – 8:00 p.m.	President's Reception

Monday, May 20, 2019

7:30 a.m. – 8:30 a.m.	Light Fare and Mingling
7:30 a.m. – 7:45 a.m.	Volunteer Meeting
8:00 a.m. – 5:00 p.m.	Registration/Information
8:30 a.m. – 10:00 a.m.	Opening Ceremonies
10:00 a.m. – 10:30 a.m.	Break/Visit with Exhibitors
10:30 a.m. – Noon	Breakout Sessions 1 – Concurrent Workshops
12:00 p.m. – 1:30 p.m.	Lunch on Your Own
12:00 p.m. – 12:30 p.m.	Moderators Meeting
1:30 p.m. – 3:00 p.m.	Breakout Sessions 2 – Concurrent Workshops
3:00 p.m. – 3:30 p.m.	Break/Visit with Exhibitors
3:30 p.m. – 5:00 p.m.	Breakout Sessions 3 – Concurrent Workshops
5:00 p.m. – 7:00 p.m.	Taste of Niagara Networking Reception

Tuesday, May 21, 2019

7:30 a.m. – 8:30 a.m.	Light Fare and Mingling
7:30 a.m. – 7:45 a.m.	Volunteer Meeting
8:00 a.m. – 5:00 p.m.	Registration/Information
8:30 a.m. – 10:00 a.m.	Plenary Session
10:00 a.m. – 10:30 a.m.	Break/Visit with Exhibitors
10:30 a.m. – Noon	Breakout Sessions 4 – Concurrent Workshops
12:00 p.m. – 1:30 p.m.	Lunch on Your Own
1:30 p.m. – 3:00 p.m.	Breakout Sessions 5 – Concurrent Workshops
3:00 p.m. – 3:30 p.m.	Break/Visit with Exhibitors
3:30 p.m. – 5:00 p.m.	Breakout Sessions 6 – Concurrent Workshops

Wednesday, May 22, 2019

7:30 a.m. – 8:30 a.m.	Light Fare and Mingling
7:30 a.m. – 7:45 a.m.	Volunteer Meeting
8:00 a.m. – 5:00 p.m.	Registration/Information
8:30 a.m. – 10:00 a.m.	Breakout Sessions 7 – Concurrent Workshops
10:00 a.m. – 10:30 a.m.	Break/Visit with Exhibitors
10:30 a.m. – Noon	Breakout Sessions 8 – Concurrent Workshops
12:00 p.m. – 1:30 p.m.	Lunch on Your Own
1:30 p.m. – 3:00 p.m.	Breakout Sessions 9 – Concurrent Workshops
3:00 p.m. – 3:30 p.m.	Break/Visit with Exhibitors
3:30 p.m. – 5:00 p.m.	Plenary Session – ERICSA Interjurisdictional Fair
5:30 p.m. – Midnight	ERICSA Block Party

Thursday, May 23, 2019

8:00 a.m. – 9:00 a.m.	Full Breakfast
9:00 a.m. – 9:30 a.m.	Meeting of the Association
9:30 a.m. – 11:00 a.m.	Plenary Session – ERICSA Team Wars CLE

Sunday, May 19, 2019

12:00 p.m. – 6:00 p.m.	Registration/Information
12:00 p.m. – 5:00 p.m.	Exhibitor Setup
3:30 p.m. – 4:00 p.m.	Moderators Meeting
4:00 p.m. – 5:00 p.m.	First-Timers Meeting
6:00 p.m. – 8:00 p.m.	President's Reception

Monday, May 19, 2019

7:30 a.m. – 8:30 a.m.	Light Fare and Mingling
7:30 a.m. – 7:45 a.m.	Volunteer Meeting
8:00 a.m. – 5:00 p.m.	Registration/Information
8:30 a.m. – 10:00 a.m.	Opening Ceremonies Enjoy a performance of the National Anthem by the Niagara Falls Sheriff's Department Color Guard and a Choral Group from the Niagara Falls School District. OCSE Commissioner Scott Lekan, State of New York IV-D Director Eileen Stack, and Niagara Falls County Commissioner Anthony Restaino will welcome attendees.
10:00 a.m. – 10:30 a.m.	Break/Visit with Exhibitors
10:30 a.m. – Noon	Breakout Sessions 1 – Concurrent Workshops
	A. UIFSA: 21st – Century Issues, 21st – Century Solutions CLE INTERGOVERNMENTAL Join this fast-paced look at a new interactive approach that makes it quick and simple to apply the principles of UIFSA to interstate case processing. Long-arm jurisdiction, controlling order, CEJ, establishment, modification, enforcement, registration – they're all here, but without the confusion. Newcomers and seasoned professionals are equally welcome to take this ride through basic information and beyond. Bring your flash drive and buckle up!
	B. The Most Valuable Resource of the Child Support Unit: Its Workers! PROFESSIONAL DEVELOPMENT/SOFT SKILLS In this workshop, speakers will discuss the intrinsic and extrinsic bias in assessing the financial resource. One of the biggest challenges for a child support coordinator is training and retaining competent employees, especially in a time when experienced workers are retiring and taking valuable knowledge and experience with them. The need to be able to onboard workers with limited, if any, child support experience and get them to quickly take over and manage a caseload is ever-present. A new child support worker is often thrown into an unfamiliar, complex environment and will need baseline information to be effective. This workshop will demonstrate how a carefully developed training system can help child support programs onboard new employees so that they quickly become valuable providers in maintaining the high level of service our customers have come to expect available to a non-custodial parent to determine child support based on observations. The workshop will further explore how these biases are directly connected to cultural differences, social location, and/or lack of access to identifiable resources. The discussion will include components of how these observations and biases have a direct impact on the criminalization of fatherhood through the child support system. Some would argue generally that the system itself is influencing family dynamics by criminalizing fatherhood. And that the structure of the system places incentives

such as welfare reform for nonparents to raise children. With changing family structures, this workshop will explore the impact of various incentives on family dynamics. The workshop is designed to discuss these issues and tools to use in balancing the various factors.

C. **Making Parenting Time (aka Access & Visitation) "Work" in the IV-D Program**

CLE POLICY/LEGAL

More than 30 states and territories place administration of the AV grant in the hands of the child support agency in the jurisdiction and at least three states (Florida, Michigan, and Texas) offer parenting time orders as part of the child support establishment process. Unless your state is one in which you never hear: "Why should I pay my support if I don't get to see my child"...the opportunity to leverage AV grant services to directly respond to the parenting time needs of parents in your program is a golden opportunity. This workshop highlights the innovative work of states to use AV grant funds to integrate parenting time into child support order establishment and to respond to access and visitation complaints of parents in the child support program.

D. **Modern Child Support Messaging**

TECHNOLOGY

Increasingly, child support agencies are finding that to increase the reach of their services, they have to change the perception of their brand. Learn about how traditional marketing, digital channels, and deep analytics combine to provide a new face to child support agencies taking on this challenge. Panelists will share examples of media efforts they have utilized towards this endeavor.

E. **Cascading Case Management**

CASE MANAGEMENT

Are you looking for something new and refreshing for case management? Check out this workshop and learn from the states of Florida and Georgia as they discuss their non-traditional case management tool and strategies, and how these creative approaches impacted performance and service to the customer. 12:00 p.m. – 1:30 p.m.

Lunch On Your Own

12:00 p.m. – 12:30 p.m.

Moderators Meeting

1:30 p.m. – 3:00 p.m.

Breakout Sessions 2 – Concurrent Workshops

A. **Rise to the Challenge: Advanced UIFSA Scenarios**

CLE INTERGOVERNMENTAL

Are you ready for the UIFSA challenge? This roundtable discussion ventures well beyond UIFSA basics, beyond situations where the answers to questions related to UIFSA are clear-cut. Participants will venture into areas where there are shades of gray, where the law is unclear, where multiple interpretations of the same provisions exist, and even individual jurisdictions within a single state conduct business differently. Join us as we present a variety of scenarios to stimulate our roundtable discussion of topics such as what to do when states disagree over the appropriate course of action, choice of law, appropriate tribunal, FFCCSOA vs. UIFSA, and the differences between UIFSA 2008 and the previous versions. Be prepared to share your opinions, because this workshop encourages active audience participation!

B. **The eLearning Advantage**

PROFESSIONAL
DEVELOPMENT/SOFT SKILLS

Got the eLearning advantage! Meet professionals who are eager to educate attendees on the value, accessibility and versatility of eLearning. Join us as we illustrate how eLearning and virtual learning environments combined with learning management systems can enhance and strengthen your child support workforce and the public you serve.

C. **We are Here to Help! Best Practices for States to Prepare for Data Reliability Audit**

POLICY/LEGAL

Presenters will share a federal and state perspective on best practices how to prepare for a Data Reliability Audit and Data Reliability Review that may lead to improving annual reporting of federal OCSE data. This workshop will cover tips to get ready for the data submission specifications. Topics will include items such as making sure your audit trails are complete, accurate, and reliable along with the availability of supporting documentation. We encourage states to share some of their ideas and experiences during the presentation.

D. **Dreaming of a New and Improved Child Support System: Options and Outcomes**

TECHNOLOGY

Are you dreaming of a new child support system? Moving to a new technology platform has many considerations and decisions you'll need to make before you start. This workshop focuses on three areas of current interest: 1) A move to new technology through system re-platforming; 2) Future technology innovations for child support systems; and 3) Things you should do for the implementation of your next system to keep it from being obsolete more quickly. Listen to experts share information on options and innovations as well as on outcomes from state implementation.

E. **OCSE and SSA Data: Showering You With Data to Increase Collections**

CASE MANAGEMENT

OCSE and SSA return a downpour of information from the State Verification and Exchange System (SVES). SVES includes Title II (Retirement, Survivor's and Disability Insurance), and Title XVI (Supplemental Security Income) benefit information and prisoner data from 99% of the federal, state and local institutions. SVES is not only valuable for order establishment, but for location, enforcement, arrears management, review and adjustment and case closure. If your state only receives a trickle of SSA information every now and then – you need to row your boat into this workshop and let us show you in an hour how to improve performance, increase collections, and make a lifetime change for our families. Additionally, an SSA representative will be present to assist with discussion and respond to questions.

3:00 p.m. – 3:30 p.m.

Break/Visit with Exhibitors

3:30 p.m. – 5:00 p.m.

Breakout Sessions 3 – Concurrent Workshops

A. **Multi-State Round Table – Large Northeastern States +1**

INTERGOVERNMENTAL

What are the current issues affecting a particular state? How can we improve communication and reduce two state actions? Have the states fully implemented intergovernmental enhancements such as CSENet, QUICK and EDE? How are particular states processing customer service inquiries? This session will have experts from several large states address these and many other questions. The session will enable you to obtain practice tips for processing intergovernmental cases. We hope to have representatives from New York, Pennsylvania, Ohio, New Jersey, and Florida on the panel. Questions from the audience are encouraged. The goal of this workshop is to expedite the establishment and enforcement of child support orders across state lines through improved communication. This will help realize the goal of child well-being and family self-sufficiency established by OCSE and shared by the entire child support community.

B. **Thriving Through Organizational Changes. Don't Let Organizational Changes Send You Over the Falls Without a Barrel! Smoothly Navigate the Water of Change**

**PROFESSIONAL
DEVELOPMENT/SOFT SKILLS**

Change, in the best of circumstances, can be difficult. On a personal level as well as a team/unit/office level adapting to changes in your organization can be trying. This workshop could focus on how we can successfully navigate the waters of a changing organization and help others to do the same as we work to improve work-life balance, employee satisfaction and retention and succession planning for our organizations.

C. **Skipping Rocks: The GIG Worker, the Underemployed and the Determination of the Right Sized Support Obligation**

CLE POLICY/LEGAL

The Final Rule published in late 2016 sets forth a decided distaste for imputation of income. In the past, imputation of income was used where a non-custodial parent is under-employed and not seeking to pick up additional income. With the rise of the gig economy, where the individual can move from one position to another numerous times and can control the amount they would earn during a given time period how can we determine the right-sized support obligation. After an introduction to the Gig Economy, a bench officer and a support attorney will present their perspectives on how to approach this situation in determining support obligations.

D. **System Implementation: It Takes a Team!**

TECHNOLOGY

Child Support systems implementations are long and complex. It requires the right team and the great team chemistry to deliver these systems. These award winning presenters know how to roll out a system that will leave IV-D Directors with stars in their eyes as they think about replacement and what helps makes a successful rollout strategy.

E. **Behavioral Interventions in Child Support – Going to Scale**

CASE MANAGEMENT

OCSE awarded grants to 8 jurisdictions in 2014, and expanded the "BICS world" to 11 additional state and tribal child support programs who became BICS Peer Learning Sites in July of 2018. This workshop will share lessons from the BICS Peer Learning Sites, practical tools for using behavioral interventions in your own program, and the benefits of using a behavioral approach to engaging parents and improving program performance.

5:00 p.m. – 7:00 p.m.

Taste of Niagara Networking Reception

Start your Monday evening off right and network with peers in a relaxed environment while enjoying local hors d'oeuvres, beer and wine.

Tuesday, May 21, 2019

7:30 a.m. – 8:30 a.m.

Light Fare and Mingling

7:30 a.m. – 7:45 a.m.

Volunteer Meeting

8:00 a.m. – 5:00 p.m.

Registration/Information

8:30 a.m. – 10:00 a.m.

Plenary Session

OCSE plenary featuring division directors and their priorities for the future.

10:00 a.m. – 10:30 a.m.

Break/Visit with Exhibitors

10:30 a.m. – Noon

Breakout Sessions 4 – Concurrent Workshops

A. **Intergovernmental Case Law Update**

CLE INTERGOVERNMENTAL

This session will survey recent appellate decisions from around the country related to UIFSA and the Full Faith and Credit for Child Support Act (FFCCSOA). Emphasis will be given to one state's enforcement and modification of another state's order (or, perhaps, orders issued/enforced by different countries). Written materials will provide a comprehensive review of related appellate decisions issued within the past year.

B. **What's in your Tool Box (To Avoid Work Burnout and Manage Stress)?**

PROFESSIONAL DEVELOPMENT/SOFT SKILLS

Wilma is burnt out at work and steadily complains about all that is wrong. Betty's cubicle is next to Wilma and agrees her job can be stressful as well. Betty has a "tool box" she

uses to deal with her stress, finds it manageable, and is able to find many good things about the work that she does. Don't be like Wilma. Be like Betty. Join us in this lively and interactive workshop to learn some tools to add to your own toolbox to manage your stress, avoid job burnout, and focus on individual wellness in a modern world.

C. **Helping Families and Children with Innovative Parentage Legislation:
The New UPA**

CLE POLICY/LEGAL

The new UPA was designed to resolve the toughest parentage issues including children born to same sex couples, multiple parentage claims, de facto parents, and much more. Several states are considering the legislation as a much needed update to parentage laws. Come learn all about the new UP and how it can transform the laws in your state!

D. **Intergovernmental Communication Tools: Effectively Managing the
Flow of Information Between States**

TECHNOLOGY

Intergovernmental child support brings caseworkers a unique set of challenges and the Child Support Portal has several proven applications that can help you effectively navigate the rough waters. Join our discussion with the federal Office of Child Support Enforcement's (OCSE) State Program and Technical Support Team to see how you can maximize your use of familiar tools such as Query Interstate Cases for Kids (QUICK) and the Child Support Enforcement Network (CSENet) to improve communication and bridge gaps. As UIFSA 2008 encourages the use of electronic transfer of documents and communication, states are taking the plunge and moving towards going digital and using less paper. Join our discussion with the federal Office of Child Support Enforcement's (OCSE) State Program and Technical Support Team to see how you can maximize your use of familiar tools such as Query Interstate Cases for Kids (QUICK) and the Child Support Enforcement Network (CSENet) to improve communication and bridge gaps in case processing. We will also share how Electronic Document Exchange (EDE), lets you exchange documents safely and efficiently without the delay of postal mail or the cost of printed documents.

E. **Understanding the Department of Defense with Regard to
Child Support Establishment**

CLE CASE MANAGEMENT

This session will provide a clear understanding for Active duty Military, and Veterans. It will provide an insight to the service, how (DFAS) Department Finance and Accounting Service works with the child support programs, learning such terms as (BAQ) Basic Allowance for Quarters and (BAH) Basic Allowance for Housing. These are some of the challenges for establishing child support. This session will be very informative for Hearing Officers, Conference Officers and Staff.

12:00 p.m. – 1:30 p.m.

Lunch On Your Own

1:30 p.m. – 3:00 p.m.

Breakout Sessions 5 – Concurrent Workshops

A. **Tribal Child Support – Back to Basics**

CLE INTERGOVERNMENTAL

Did you know that there are currently approximately 60 tribes receiving IV-D funds? This workshop will cover a range of topics covering Tribal history, sovereignty, jurisdictional issues, a comparison of state and tribal federal regulations, intergovernmental requirements, the Model Tribal System, and an explanation of Indian Health Services.

B. **The Waterfalls of Leadership**

PROFESSIONAL
DEVELOPMENT/SOFT SKILLS

Has anyone ever told you that you are an admired and respected leader? Or do you not get a lot of feedback about your leadership skills? Are you in the process of mentoring and training the next generation of formal and informal leaders? Stop by this session to share your experiences and learn from others! Don't miss out on this interactive discussion about the essence of leadership, leadership coaching and styles. This workshop encourages you to share tips from your unique leadership journey as we embark on this evolving leadership conversation.

C. **Effective Intergovernmental Payment Processing: Don't Throw Support Payments Over the Falls in a Barrel**

CLE POLICY/LEGAL

Show me the money! Intergovernmental cases have unique payment processing issues such as payment flow across state and country boundaries. There are different rules to follow under the Uniform Interstate Family Support Act (UIFSA), such as the complex redirection procedure under sections 307 and 319. In addition, there often are multiple state disbursement units and IV-D agencies involved in intergovernmental case and payment processing. For international cases, the payment mechanism is a growing concern as more countries refuse to accept paper checks, in addition to the historic problem of different currency exchange rates between countries. Our inter-jurisdictional experts will share best practices, and provide new ideas and strategies for intergovernmental professionals. Come join us as we avoid throwing support over the Falls in a Barrel with effective intergovernmental payment processing!

D. **Recognizing the Effect of the Opioid Crisis on Your Caseload**

CASE MANAGEMENT

The current opioid epidemic has been hailed the deadliest drug crisis in American History. It began in the 1990s, when legal prescriptions for painkillers vastly increased, and the number of people addicted to prescription and non-prescription drugs exploded. Come to learn more about the kind of populations affected, how they are affected, and how the child support program can react to those parents in its caseload.

E. **Social Security Benefits and Child Support**

CLE CASE MANAGEMENT

The Social Security Administration (SSA) has an astounding impact on the child support program. After recognizing the essentials of SSA benefits and the interface between the SSA and the Office of Child Support Enforcement, the legal nitty gritty of what those benefits mean when you need to calculate a child support order or take actions to enforce one is where the fun begins. Don't trust the barrel; come learn some ideas for how to avoid mishaps and miscommunications. Intergovernmental issues will also be addressed.

3:00 p.m. – 3:30 p.m.

Break/Visit with Exhibitors

3:30 p.m. – 5:00 p.m.

Breakout Sessions 6 – Concurrent Workshops

A. **USA vs. Canada: Hockey Rivals and Child Support Partners**

CLE INTERGOVERNMENTAL

We may be rivals on the ice, but off the ice the United States and Canada have worked together for years to support the families who live in their respective nations. For many states and provinces, we are our largest international partners, so it's time we got to know each other better! This session will cover everything from jurisdiction to modify to which country has won more Stanley Cups. Other topics for discussion will include paternity establishment, locate only requests, and which country produces the most maple syrup. Presenters will examine registration of an order from a U.S. state or from a Canadian province or territory, currency conversion, medical support, and which nation has the best rock bands. This session will cover the essential things you need to know to successfully work your cases with Canada. You won't want to miss this one - eh!

B. **IV-D Attorney Basic Training**

CLE POLICY/LEGAL

Working off of the success of Attorney 101 in 2018, taking the next step and continuing the discussion of developing and improving the necessary legal skills to be a successful child support attorney/prosecutor.

C. **Best Practices for Outgoing UIFSA Referrals for Paternity and Establishment**

CLE POLICY/LEGAL

Ahhh...UIFSA cases. Do UIFSA paternity child support cases float your boat? Calling all veterans and newbies to the dock to talk about these cases. Do referrals from your office get returned to you because the responding state will not handle that kind of paternity case? Have you been confused by the forms and how to use them for foster care cases? What if the custodial mother

will not cooperate and sign the UIFSA forms? Bring your contact information and questions, along with your answers and best practices to help navigate the outgoing UIFSA rapids.

D. **Safeguarding Child Support Data and Protecting Privacy in the Information Age**

CLE TECHNOLOGY

Child support workers have access to many powerful databases that provide reliable, timely, and accurate data. While this access greatly improves our services to children, there is also a responsibility to safeguard the personal data and privacy of our customers. The workshop will highlight the changing world of technology and its impact on the child support program with an emphasis placed on safeguarding requirements as they relate to child support data, specifically data obtained from the Federal Parent Locator Service and Federal Tax Information. This workshop will discuss methods and techniques to protect data from unauthorized access or disclosure.

E. **First Do No Harm: Ensuring Economic Support and Safety for Survivors of Domestic Violence and Human Trafficking**

CASE MANAGEMENT

This interactive seminar will examine the safe collection of child support for survivors of domestic violence and human trafficking exploring what courts, attorneys and providers can do to help ensure safe access to support. Topics explored: the importance of obtaining child support for survivors escaping violence; assessing and addressing the safety risk for survivors who seek support; how batterers/ traffickers attempt to manipulate the courts and/or survivors during child support hearings; how batterers/traffickers may retaliate in response to child support litigation; cooperation requirements for the receipt of public assistance and "good cause" waivers; FVI indicator-success and limitations.

Wednesday, May 22, 2019

7:30 a.m. – 8:30 a.m. Light Fare and Mingling

7:30 a.m. – 7:45 a.m. Volunteer Meeting

8:00 a.m. – 5:00 p.m. Registration/Information

8:30 a.m. – 10:00 a.m. Breakout Sessions 7 – Concurrent Workshops

A. **Tribal Courts vs State Courts – A Comparison**

CLE INTERGOVERNMENTAL

Tribal Courts and State Courts have some differences when it comes to child support proceedings, but there are some similarities as well. This workshop will compare and contrast these two jurisdictional tribunals. Topics to be covered include paternity establishment, support establishment, modifications, contempt proceedings, unique enforcement tools, and much more. Best practices for dealing with these courts will be disseminated.

B. **ERICSA Leadership Book Club**

PROFESSIONAL
DEVELOPMENT/SOFT SKILLS

Communications prior to the conference would encourage attendees to read a leadership book for discussion by the whole group. Two panelists would also bring information about books they recommend. As a group, we would compile a leadership reading list. Workshop would also include excerpts of authors of these books. A similar workshop was successful at NCSEA Leadership Symposium.

C. **Lawyers and Social Media: Professional Use (and Misuse) of the New Town Square**

CLE POLICY/LEGAL

Where once the town square served as an arena for public dissemination of information, social media networks such as Facebook, Instagram, LinkedIn and others now serve a

similar purpose. For an attorney, the use (and misuse) of this mode of communication has ethical implications whether that use is personal or professional. This session will explore the ethical issues implicated by the use of social media networks. Among the topics to be explored is advising one's own client about their use of social media, as well as discovering what may be in the other sides (or a witness even) social media postings. Can a lawyer be "friends" with a bench officer? An opposing party? How can a lawyer's use of social media in her personal life give rise to questions under the Rule of Professional Conduct.

D. Using Data Analytics, Social Media and Websites to Enhance Customer Engagement

TECHNOLOGY

Georgia, Wyoming and Los Angeles County (CA) are all on the cutting edge of utilizing technology to engage the customer experience. Hear first-hand from those responsible for moving these programs into the 21st century – you'll see how data is incorporated into web sites, and social media outlets. Pick up some tips along the way.

E. A Solution for your Training Needs: Tapping into the Brain Trust on Your Local College Campus

CASE MANAGEMENT

When your car breaks down, when you are injured, you want an expert; you find a mechanic, you find a doctor. And when you need to learn, you should want an expert too; you should find an educator. Learning and development is what universities excel at, it is what they do. In this session you will hear from two states that utilize a training institute housed within a major university to conduct child support training. Learn how collaboration between state government and higher education can work to train child support staff. Hear where the funding comes from. Leave with a list of best practices and resources to meet your training needs.

10:00 a.m. – 10:30 a.m. **Break/Visit with Exhibitors**

10:30 a.m. – Noon **Breakout Sessions 8 – Concurrent Workshops**

A. The Intergovernmental Survey Says...

CLE INTERGOVERNMENTAL

We know that the Intergovernmental Referral Guide (IRG) on the OCSE website has lots of great information for learning your own state's laws and policies as well as those of other states. However, we know there is more information that you are eager to know! Come to this session with your smartphone, laptop, or tablet, and link up to real-time interactive surveys where you get to learn from your peers sitting beside you about how they do things in their state and what they want from you in your UIFSA referral to them. We will save time to take your questions, too.

B. Don't Get Put Over a Barrel When Filing Electronically Transmitted Documents

CLE POLICY/LEGAL

We all have a duty to assist families safely and securely. Section 316(e) of UIFSA establishes a special rule for interstate child support cases requiring that original records from outside the state, transmitted electronically to the tribunal, may not be excluded from evidence on an objection based solely on the means of transmission. Join us for this workshop to discuss strategies to overcome barriers with submitting EDE (Electronic Document Exchange) documents as evidence and opportunities for outreach to the courts and legal community.

C. Show Me the Money – An Ethical and Moral Discussion

CLE POLICY/LEGAL

In this workshop, speakers will discuss the intrinsic and extrinsic bias in assessing the financial resources available to a non-custodial parent to determine child support based on observations. The workshop will further explore how these biases are directly connected to cultural differences, social location, and/or lack of access to identifiable resources. The discussion will include components of how these observations and biases have a direct impact on the criminalization of fatherhood through the child support system. Some would agree generally that the system itself is influencing family dynamics by criminalizing

fatherhood. And that the structure of the system places incentives such as welfare reform for nonparents to raise children. With changing family structures, this workshop will explore the impact of various economic incentives on family dynamics. The workshop is designed to discuss these issues and tools to use in balancing the various factors.

D. Trauma and Court Processes

CLE CASE MANAGEMENT

In a large number of IV-D cases, one or both parents have significant histories of emotional trauma impacting their ability to interact with social service programs and the court system. Studies have shown that higher rates of substance abuse, domestic violence (both as perpetrators and victims), shortened education, failed relationships, and risky sexual behavior can be found in adults who have had adverse childhood experiences (ACE). What can we all do to become more trauma-informed and responsive to the needs of our customers?

E. You Can Run, But Can You Hide?

CASE MANAGEMENT

The child support program's ultimate goal is to keep support flowing for the families that they serve – but how do you do that when you cannot find the payor? There are free websites that offer location resources and companies that offer location services for a fee – which one is right for you? Join us as we hear from child support experts from across the U.S. and the vendors they work with to discover the tools available to help you find those who do not want to be found.

12:00 p.m. – 1:30 p.m.

Lunch On Your Own

1:30 p.m. – 3:00 p.m.

Breakout Sessions 9 – Concurrent Workshops

A. One State Interstate – Going Solo

CLE INTERGOVERNMENTAL

Not all interstate cases require handing off the case to another state to work. When is it preferable to keep control of the establishment or enforcement of a case? How does UIFSA, and the federal rules and forms, help one state keep control of its case? Topics to be discussed include advantages and disadvantages of going one-state, the use of long arm, administrative vs judicial powers, service of process, interstate subpoenas, issues with direct income withholding, telephonic testimony, and much more.

B. Barreling Over Debtor Falls! Programs, Processes and Tools to Help You Increase Collections

POLICY/LEGAL

Did you know that more than 40 percent of noncustodial parents in our IV-D caseload owe past-due support? And, that the average past-due amount owed is more than \$21,000? Are you using all of the programs, processes and tools child support has available for collecting on these cases? Join us for an interactive and how-to session on what you can do to take advantage of these tools. The panel will provide updates from the Employer Lump Sum Collaborative Workgroup which includes representatives from state and federal child support agencies and the employer community. The panel will also talk about the Federal Tax Refund Offset program and the billions of dollars it collects annually as well as the record-breaking successes and stories from the Passport Denial and Multistate Financial Institution Data Match programs. In addition, we'll discuss the perhaps lesser known, but no less effective, Administrative Offset, Insurance Match and Federally Assisted State Transmitted (FAST) Levy programs. To boot, we'll provide a few tips on accessing and navigating applications on OCSE's Child Support Portal to help maximize your collection potential using these tools!

C. Ask the Bench Officer

CLE POLICY/LEGAL

A different panel, a different set of issues, including imputation of income, civility in the courtroom, dealing with the self-represented, etc.

D. Dealing With Angry Clients**CASE MANAGEMENT**

During the child support process, you will be faced with parties that are experiencing a range of emotions. What role do you have regarding how parents interact with you and the child support agency? What can you do to try to prevent interactions from going “off the rails”? When emotions start to rise, what de-escalation strategies can you use? How do you ensure the safety of all parties when emotions continue to escalate? This session will provide both an academic framework and practical tools for working with angry child support customers.

E. Differences Between UCCJEA and UIFSA**CLE INTERGOVERNMENTAL**

The jurisdictional requirements between UCCJEA and UIFSA are often confused by attorneys when addressing child custody/parenting time and child support. This session will go over the jurisdictional basics of both statutes and provide some best practices on how to handle these confusing, yet intertwined matters.

3:00 p.m. – 3:30 p.m.

Break/Visit with Exhibitors

3:30 p.m. – 5:00 p.m.

Plenary Session**ERICSA Interjurisdictional Fair**

ERICSA is pleased to hold its first Interjurisdictional Fair (IJ Fair). The IJ Fair is an easy way for child support professionals to meet their colleagues from across the country in a comfortable, no-pressure environment. Attendees can spend as much or as little time at each table just to chat, request a call-back about a case, or learn more about a program. And, of course, everyone likes contact information.

5:30 p.m. – Midnight

ERICSA Block Party

We’re switching up the traditional banquet with the first ever outdoor ERICSA Block Party. Enjoy cocktails, dinner and a party with dancing; a photo booth; and for the first time, a dunking booth, where you can try to dunk a Board Member for charity.

Thursday, May 23, 2019

7:30 a.m. – 9:00 a.m.

Full Breakfast

9:00 a.m. – 9:30 a.m.

Meeting of the Association

9:30 a.m. – 11:00 a.m.

Plenary Session**ERICSA Team Wars!****CLE**

This is your chance to test your child support knowledge and win “fabulous” prizes! A new twist on an old game show, audience members square off on random teams against one another by answering child support-related questions which will run the full gamut: federal, intergovernmental, legal, statistical, etc., as everyone vies for the prizes. This CLE-eligible plenary should be a real hoot, and is a terrific way to cap off the conference. So after the full breakfast and the association meeting wrap-up, join us for what will undoubtedly be a fun and exciting game-show format as we test our knowledge of the program we are all a part of. If you miss this one, you’ll never forgive yourself!

REGISTRATION



56th Annual Training Conference & Exposition
Niagara Falls, New York
May 19 – 23, 2019

A registration form *MUST* be completed by each attendee.

Early Bird Registration Discount

Deadline: March 8, 2019

Regular Registration Rates apply

after: March 8, 2019

Mailed Registrations Deadline:

Please do not mail registrations in after **April 30, 2019** as we cannot guarantee receipt in a timely manner for processing.

You may register now by visiting

www.ericsa.org.

Send to:

Fax or email registration forms to:

505-890-0703 info@ericsa.org

Questions Regarding Registration?

Please call 505-508-2999 or email

info@ericsa.org

Cancellations: ERICSA understands that unforeseen circumstances may prevent a registrant from attending our conference. All cancellations must be received in writing prior to April 19, 2019. Cancellations by this date are subject to a \$25 processing fee, and the remainder of your registration fee will be refunded 30 days after the conclusion of the conference. Refunds will not be granted

for cancellations received after April 19, 2019. Refunds will not be granted if a fully paid registrant fails to show up for the conference.

In the event that your organization is required to remit registration fees after the conclusion of the conference, cancellations of each attendee must be received in writing prior to April 19, 2019. Each cancelled registration will be subject to a \$25 processing fee and your organization or the individual will be billed for this fee. Where cancellation of the registration is received after April 19, 2019, the organization or the individual will be billed the full cost of conference registration. If a registrant fails to attend the conference without written notice of cancellation, the organization will be billed for the full cost of the conference registration.

Registrant's Information

First Name: _____ Last Name: _____

Badge Name (First Name or Nickname): _____ Title: _____

Organization/Agency/Company: _____

Address: _____ City: _____ State: _____

Country/Territory/Province (non US only): _____ Zip/Postal Code: _____

Direct Phone/Extension: _____ Email (attendee's email): _____

☐ I am an IJ Fair Ambassador This is my _____ ERICSA Conference. Number of years in child support: _____

Billing Information

Organization/Agency/Company Name: _____

To the attention of: _____ Purchase Order # _____

Posting Photos on Social Media

Photos are taken throughout the conference of attendees while participating in conference activities. Your completion of this registration form gives your permission to take photos and use them on social media and the ERICSA website.

Business Contact Information

The contact information provided herein on the registration form will be shared with all of the conference attendees and conference sponsors.

Pursuant to the Americans with Disabilities Act, do you require specific aids or services?

☐ Yes ☐ No If yes, please specify: _____

Do you have any dietary needs or restrictions? ERICSA will endeavor to accommodate your dietary needs but cannot guarantee all needs can be met.

☐ Yes ☐ No If yes, please specify: _____

REGISTRATION

2

Registration Type: I am registering as (select only one):

- ☐ Conference Attendee ☐ Speaker/Moderator ☐ Exhibitor/Sponsor
☐ Board Member ☐ Life Member ☐ Volunteer (available only to New York residents who have been pre-approved by the Volunteer Coordinator)

	Fee	Amount Due
Daily to attend educational sessions – \$200 each day (does not include any tickets) <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday	\$200 x _____	
Speaker/Moderator	\$375	
<input type="checkbox"/> Board Member – \$225 <input type="checkbox"/> Life Member – \$0	\$225/\$0	
Early Bird (ends 3/8/19)	\$400	
Regular (after 3/8/18)	\$430	
Volunteer Pre-Approved NY Only (includes tickets to President's Reception, Taste of Niagara, Block Party and Business Breakfast)	\$300	
Scholarship Winner	\$0	
Exhibitor Floor Pass Only (does not include any tickets)	\$50	
Vendor <input type="checkbox"/> comp with booth <input type="checkbox"/> comp with sponsorship	\$0	
President's Reception Tickets: # of tickets _____ for guest/non-attendee (1 ticket included in the registration fees)	\$25 x _____	
Monday Taste of Niagara Falls Networking Reception Tickets # of tickets _____ for guest/non-attendee (1 ticket included in the registration fees)	\$25 x _____	
Wednesday Block Party Tickets: # of tickets _____ for guest/non-attendee (1 ticket included in the registration fees)	\$50 x _____	
Thursday Business Breakfast Tickets: # of tickets _____ for guest/non-attendee (1 ticket included in the registration fees)	\$25 x _____	
CLE: CLE Form showing all workshops attended for the CLE credit (OPTIONAL and NOT included in the registration fees)	\$25 x _____	
Block Party T-Shirt: (OPTIONAL and NOT included in the registration fees) Color: <input type="checkbox"/> Irish Green <input type="checkbox"/> Heather Sapphire <input type="checkbox"/> Gold <input type="checkbox"/> Red Size: <input type="checkbox"/> Ladies S <input type="checkbox"/> Ladies M <input type="checkbox"/> Ladies L <input type="checkbox"/> Ladies XL <input type="checkbox"/> Ladies 2X <input type="checkbox"/> Ladies 3X <input type="checkbox"/> Unisex S <input type="checkbox"/> Unisex M <input type="checkbox"/> Unisex L <input type="checkbox"/> Unisex XL <input type="checkbox"/> Unisex 2X <input type="checkbox"/> Unisex 3X <input type="checkbox"/> Unisex 4X <input type="checkbox"/> Unisex 5X	\$15	
	Subtotal:	
	Amount Paid:	
	Balance Due:	

Payment Information

ERICSA FEDERAL ID #: 41-1281093

Mail checks to:

ERICSA
c/o MgR & Associates
PO Box 67585
Albuquerque, NM 87193

☐ I will be paying by credit card.

All credit card information fields MUST be completed.

Total to be charged: _____

☐ VISA ☐ MasterCard ☐ Discover ☐ AmEx

Name as it appears on the credit card: _____

Card #: _____

Exp Date: ____/____/____ CVV Code: _____ (3 digits for VISA/MC, 4 digits for AmEx)

Billing Zip Code: _____

If you will be paying for any of the optional items separately, please mail a check or provide a different credit card number.

Total to be charged: _____

☐ VISA ☐ MasterCard ☐ Discover ☐ AmEx

Name as it appears on the credit card: _____

Card #: _____

Exp Date: ____/____/____ CVV Code: _____ (3 digits for VISA/MC, 4 digits for AmEx)

Billing Zip Code: _____

T-SHIRTS

3

Block Party T-shirts are available for \$15 in 4 colors and 14 sizes. Sizes and colors are shown here. Please make your selection and place your order on page 2 of the registration form. Money raised from the T-Shirts will be put towards the two memorial funds, the Gordon Mosely Rising Star Scholarship Fund and the Gordon Bailey Speakers Fund. The T-Shirts are only available for pre-sale and there will be no extra shirts available at the conference.

LADIES



Ladies G500L Gildan 5.3 oz. T-Shirt

100% preshrunk cotton (Heather Sapphire is 50% cotton, 50% polyester). Double-needle stitching throughout; seamless rib at neck; feminine 1/2" rib mid scoop neck; side-seamed with slightly tapered Missy fit; cap sleeves for comfort; taped shoulder-to-shoulder.

LADIES SIZE CHART

	S	M	L	XL	2X	3X
Length	25.5	26	27	28	28.5	29
Bust	34.5	38.5	42.5	46.5	50.5	54.5

FRONT



BACK



UNISEX



Unisex G500 Gildan 5.3 oz. T-Shirt

100% preshrunk cotton (Heather Sapphire is 50% cotton, 50% polyester). Seamless rib at neck; taped shoulder-to-shoulder; double-needle stitching throughout; tear-away label; quarter-turned to eliminate center crease; 7/8" collar; Classic fit.

ADULT UNISEX SIZE CHART

	S	M	L	XL	2X	3X	4X	5X
Length	28	29	30	31	32	33	34	35
Chest	36	40	44	48	52	56	60	64

COLORS



Gold



Heather Sapphire



Irish Green



Red