



Open Source: Choice. Confidence. Control.

# Voice of the Customer: Understanding and Overcoming Challenges in Using Open Source Software

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# About OpenLogic

OpenLogic is an open source provider and aggregator.

We enable enterprises to  
*successfully and safely*

acquire, deploy, support and control

all of the free and open source software they use.

## Facts

*12 years in open source*

*130+ enterprise customers*

*Library of 250,000+ open source projects*

*Support for 500+ open source projects*

*200+ OXC members*

## Pioneering Achievements

*2006 OXC – OpenLogic Expert Community*

*2006 OSS Discovery scanner*

*2007 OLEX – SaaS Governance Platform*

*2008 OSS Census*

*2009 OSS Fulfillment Center*

# Panelists

- **Tim Golden, Bank of America**
  - Senior Vice President
- **Steve Wretling, Kaiser Permanente**
  - Executive Director, Enterprise Architecture,
- **Andy Fletcher, First Data**
  - US Infrastructure Architecture Team