Finding Evidence that Wisconsin ADRCs Delay Medicaid Long Term Care Entry: An Initial Evaluation, Data System Redesign, and Future Challenges

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Home and Community Based Services Conference
September 1, 2016
Introductions

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Learning Objectives

- ADRC Overview
- Initial Analysis
- Data Collection
- Future Challenges
ADRC Overview

Statistics – Wisconsin

- Population estimate: 5,771,000 (2015)
  - 65+ population: 900,300
  - Population under 65 with a disability: 461,700
- 41 ADRCs (each are identified by a different color), 6 Tribal Aging and Disability Resource Specialists
ADRC Overview

• ADRC services include:
  o Individualized counseling on local resources to match the customer’s specific needs.
  o Benefit Specialist services.
  o Information about Medicaid (MA) Long Term Care (LTC) programs.
  o Health and Wellness.

• Aging Units and ADRCs are often one organization.
ADRC Overview

Long-Term Sustainability of Medicaid LTC Programs

ADRC
- Single Point of Entry
- Serves All

LTC Programs
- Aging Population
- Program Expansion
- Rising Health Care Costs
ADRC Overview

Options Counseling

Provide resource information tailored to the customer’s needs, values and means.

Identify where additional resources are needed to maintain or restore independence.

Identify full range of customer’s issues and where customer can support his/her independence.
Initial Analysis
Measuring the Impact of ADRCs

ADRC customers continue to seek ADRC assistance

First-time ADRC customers have similar functional and financial characteristics to MA LTC enrollees

Customers may use ADRC services instead of Medicaid

ADRCs may help prevent or delay entry into Medicaid LTC Programs.
Data Collection
Data Available Statewide Prior to 2016

- **Person-specific**: Not available statewide, Not available in largest population area
- **Data Consistency**: Consistent data reporting not required, Different data systems used
- **Links to Related Data**: Data not linked
Data Collection
Data Available in 2016

Person-specific
- Available statewide
- Leveraged existing data

Data Consistency
- Consistent data reporting required
- One reporting system
- Training on consistency

Links to Related Data
- Linked with person-specific data elements

Protecting and promoting the health and safety of the people of Wisconsin
Data Collection

What does the new data tell us?

- Health Care Utilization Trends
- Customer-Specific Information
- ADRC Service Trends
- Better Customer Service
- Better Allocation of Staff Resources

Protecting and promoting the health and safety of the people of Wisconsin
Future Challenges
Measuring the Impact of ADRCs

Consistent, statewide data has only been available since February 2016.

Some health care utilization data is lagged, causing a delay in linking.

Some people who use ADRC services may never access LTC Programs.

Which ADRC services are crucial in preventing or delaying LTC use?
Questions?

Resources and Contacts:

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Thank You!