



eHealth
week

11 - 13 MAY 2015
RIGA, LATVIA

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PATIENT ACCESS TO THE ELECTRONIC HEALTH RECORD

Katrina Perehudoff, The European Consumer Organisation (BEUC)

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A decorative banner at the top of the slide shows a panoramic view of the Riga skyline, Latvia, featuring several prominent church spires and buildings along the water's edge.

Electronic health records

- Improve quality, safety and access to health care
- Increase efficiency and cost-effectiveness
- Empower consumers/patients
- Contribute to the sustainability of health care systems
- Are useful for research and medical progress

Electronic health records should be in patients' hands.

EU Data Protection legislation: *Access to one's own information is a fundamental right*





What do consumers want?

- 95% desire to view their own medical files.
- 89% desire to see who accessed their medical file.
- 74% desire to be asked for the authorization before their record is shared with other health care professionals.

*** Based on Belgian 930 consumers interviewed by Test-Achats
Test-Sante, n.99, November 2010

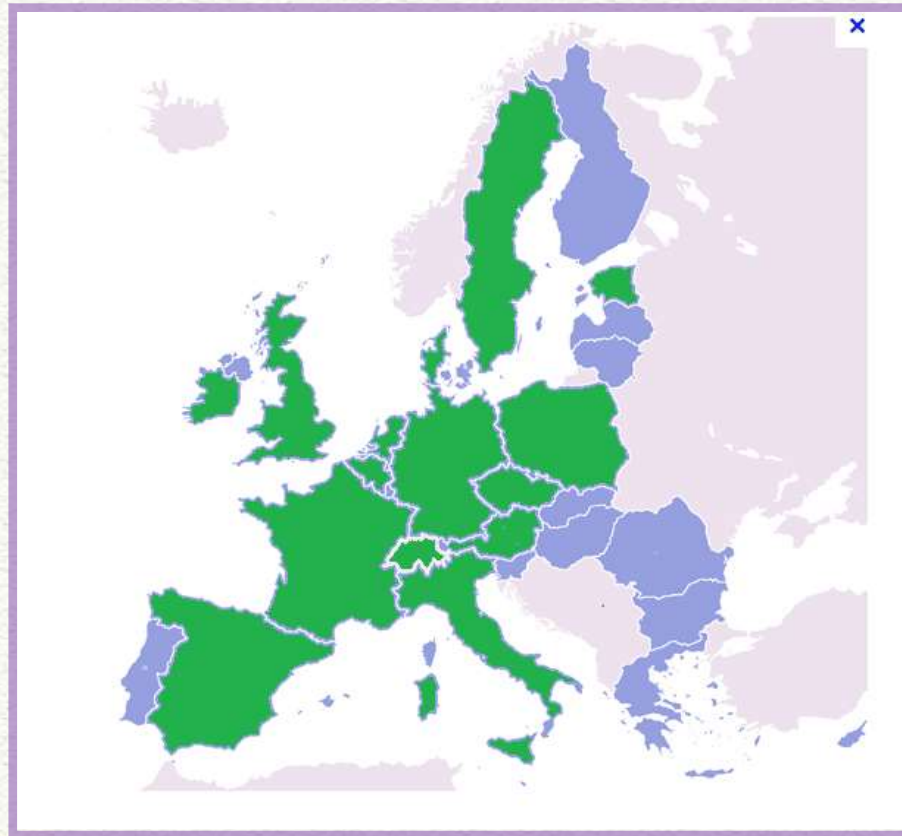
EU Digital Agenda

Essential for success of eHealth technologies:

“Incorporating the right of individuals to have their personal health information safely stored within a healthcare system accessible online”



Progress on paper, but also in practice? Example of national experiences





Main Obstacles

1. Lack of guarantees for privacy and confidentiality
2. Lack of equal access to the internet
3. Lack of IT and health literacy
4. Lack of information, trust and acceptance



Recommendations

- ❑ Guarantee privacy, data protection and access
- ❑ Ensure the highest level of quality and safety
- ❑ Involve and inform stakeholders
- ❑ Improve interoperability and data portability



THANK YOU

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Katrina Perehudoff
Health Policy Officer

health@beuc.eu

www.beuc.eu

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Bureau Européen des Unions de Consommateurs AISBL | Der Europäische Verbraucherverband
Rue d'Arlon 80, B-1040 Brussels • Tel. +32 (0)2 743 15 90