



NSW Perinatal Post-mortem Service

Care, compassion and expertise

Angela Morgan

NSW Health Pathology Redesign Lead

for all of
trust

Discover a problem

What do we already
know?

What are the issues?

What are the
opportunities

Design a solution

How will we respond
to the issues and
opportunities?

What are all the
promising solutions?

Test the delivery

How are our solutions
performing?

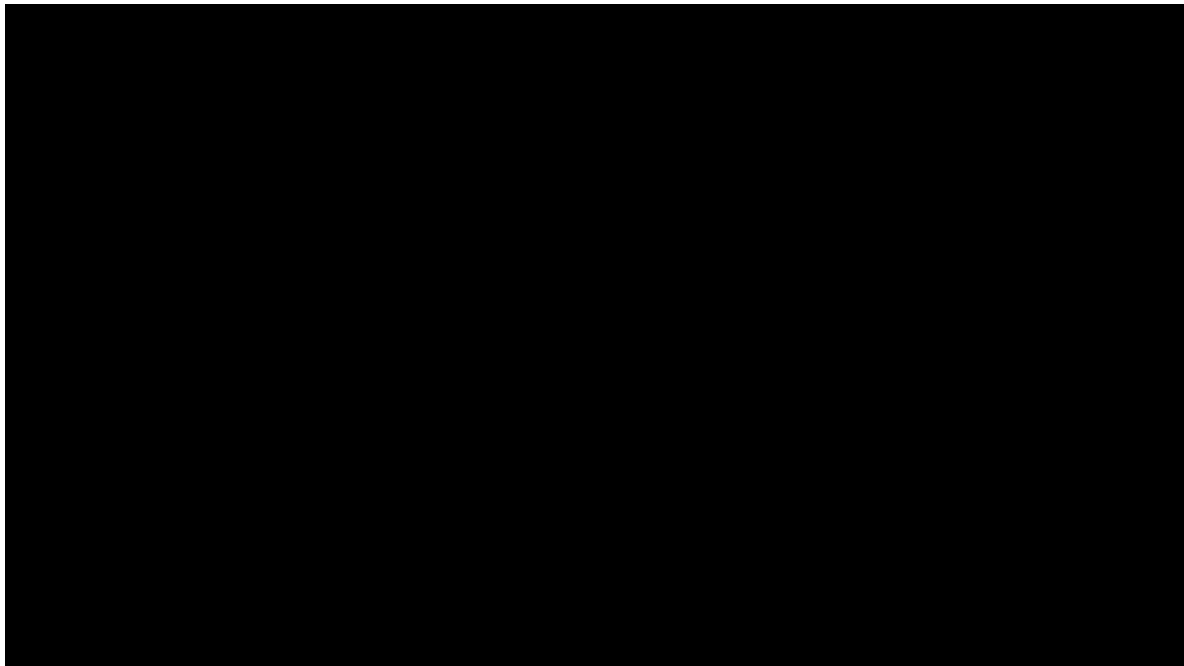
What needs to be
improved or
adjusted?

for all of
us

Discover the problem (the case for change)

- *Every year, almost 800 families in NSW will experience the perinatal or stillborn loss of their baby*
- *This does not include loss in early pregnancy*
- *Perinatal deaths reflect the health of our community*

for all of
US



Design the solution

- *The right people*
- *The clearest vision*
- *The right information*

<https://www.aci.health.nsw.gov.au/>

Redesign methodology

The redesign methodology integrates various tools and techniques to develop robust improvement projects. It focuses on developing solutions to address root causes and provides participants with implementation skills to achieve sustained outcomes.



for all of
US

Design the solution

- *The right solution and design*
- *A realistic implementation schedule*
- *A sustainable service*

<https://www.aci.health.nsw.gov.au/>

for all of
US

The transformation

- *Integration*
- *Communications*
- *Removal of access barriers*

for all of
us

The transformation

- *Flexible options*
- *Family interface*
- *Safety*



for all of
trust

For more information

www.pathology.health.nsw.gov.au – Clinical services

for all of
US