

PRODUCT DEVELOPMENT



Welcome  
Tourism Services

Itinerary Prepared For  
Pre & Post Tour | Garden Route

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### Day 1 – Cape Town to Oudtshoorn |

Upon arrival at Cape Town International Airport guests will be met by an English speaking Welcome Tourism Service representative who will escort them to the transfer vehicle. Transfer to Oudtshoorn.

#### Oudtshoorn |



Surrounded by natural beauty, Oudtshoorn is situated at the foot of the majestic Swartberg Mountain range. Numerous rivers, streams and falls have their origins in the Swartberg, Outeniqua and Kamanassie ranges around the town. Amidst the 400 ostrich farms surrounding the town, three have distinguished themselves worthy enough to be named show farms. Get to know this exotic bird species, and, for the more adventurous, take an ostrich ride. The Swartberg Pass, between Oudtshoorn and Prince Albert, is one of the most sensational drives in southern Africa, declared a national monument. One of the world's great natural wonders, the Cango Caves, was sculpted by nature through the ages.

#### Check In |

Guests will now check in at the selected hotel.

Guests will have the evening at leisure.

#### Services Included |

Vehicle & guide services: Overland with English guide

Entrance fees included: None

Meals Included: None

**4 Star Overnight accommodation | Hlangana Lodge | Standard rooms | Bed and breakfast basis**

**5 Star Overnight accommodation | Rosenhof Country House | Standard rooms | Bed and breakfast basis**

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### Day 2 – Oudtshoorn to Knysna |

#### Breakfast |

Guest will enjoy a lovely breakfast at the hotel.

#### Check out |

After completing check out formalities guests will depart for a tour of the Cango Caves as well as a visit to an Ostrich Farm.

#### Cango Caves |



The Cango Caves near Oudtshoorn (approx. 30 km from town) are among the biggest stalagmite formations in the world. One can go for extensive subterranean walks in the widely branching caves. Some of the sandstone formations are even colourfully illuminated. The bizarre shapes in the caves are mainly composed of calcium carbonate. They develop as lime water drips from the stones and evaporates. The structures growing down from the cave ceiling are called stalagmites, while those that grow from the ground to the top are called stalagmites. If both structures join together to build a column, this is called stalagnate.

#### Ostrich Farm |



Safari Ostrich Show Farm is an operating farm where visitors will see large flocks of ostriches at different stages of development in the surrounding fields. Visitors are assured of personal attention and upon their arrival are greeted by one of our multi-lingual guides who will, during the course of the tour explain every aspect of ostrich farming, from breeding to rearing. The tour starts in the breeding camp, with a nest of ostrich eggs, where the first stage of the ostrich life cycle is explained. Visitors will get the opportunity to test the strength of the eggs by standing on them - a great photo opportunity. During the breeding season visitors get to see ostrich eggs hatching in the incubator rooms. Visitors get to sit on an ostrich and those who are brave enough can even try their hand at riding one. Every tour ends with an "Ostrich Derby" where local jockeys display their riding skills. A highly entertaining and educational tour is guaranteed.

## Knysna |

Afterwards guests continue to Knysna.



Knysna is one of the Southern Cape coast's best known holiday destinations, situated between lush forests and the shores of the peaceful lagoon - it offers many activities and attractions of a wide variety. The most well known attraction being the heads - two great sandstone cliffs guarding the mouth of the lagoon, which connects the estuary with the sea. Knysna has many attractions in the surrounding area as well, one of the most spectacular being the Knysna Forest, which is still evident in many places within the town as well. It is the largest indigenous forest in South Africa comprising of tall and ancient trees of local and exotic species, including stinkwood, yellowwood, blackwood, ironwood, white alders and Cape chestnut. Not forgetting the ferns, creepers and wild flowers, which add colour to this endless green collage. The forest is vast and extremely dense in places making it impenetrable. Animal life is limited to a few small antelope and a large variety of birds, such as the famous Knysna Loerie.

## Check in |

On arrival in Knysna guests will check in at the selected hotel.

Guests will have the evening at leisure.

## Services Included |

Vehicle & guide services: Overland with English guide

Entrance fees included: Ostrich Farm & Cango Caves

Meals Included: Breakfast

**4 Star Overnight accommodation | Protea Hotel Knysna Quays | Standard rooms Lagoon Facing | Bed and breakfast basis**  
**5 Star Overnight accommodation | Turbine Hotel | Standard rooms | Bed and breakfast basis**

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## Day 3 – Knysna |

### Breakfast |

Guests will enjoy a lovely breakfast at the hotel.

### Featherbed experience |

After breakfast guests will go on the Featherbed excursion



Featherbed Nature Reserve is a prime example of eco-tourism and in order to protect the splendour of the natural beauty, access to the Reserve is controlled. Numbers are limited and visits are only permitted in the company of the Reserve's specialist guides. Featherbed is a privately-owned, registered Nature Reserve and a South African Heritage site, No.59. It is a pristine piece of paradise situated on the Western Head of Knysna and is accessible by ferry only. The Featherbed eco-experience starts with a 25-minute ferry cruise. Your local guide on board will share fascinating tales about the Lagoon, the early shipping industry and oyster cultivation. On arrival at the Reserve, visitors can enjoy a drive to the top of the Western Head in a 4 x 4 unimog vehicle with trailers, stopping at a magnificent view point en route. Here unsurpassed views of the Lagoon, mountains and Knysna can be enjoyed, whilst our knowledgeable guides explain the history and ecology of the Reserve. After the drive, your specialist guide will take you on an optional 2.2 kilometre downhill walk, finishing off with a buffet lunch at this popular Knysna restaurant under the milkwood trees.

*Good walking shoes are recommended and remember to bring a camera, with plenty of film, hats in summer and a warm jacket for the ferry trip.*

### Lunch |

Guest will enjoy lunch in the Featherbed Nature Reserve and afterwards return to the hotel.

Guests will have the rest of the afternoon at leisure.

## Services Included |

Vehicle & guide services: Overland with English guide

Entrance fees included: Featherbed Ferry + Trail+ Walk

Meals Included: Breakfast and Lunch (excluding drinks)

**4 Star Overnight accommodation | Protea Hotel Knysna Quays | Standard rooms Lagoon Facing | Bed and breakfast basis**  
**5 Star Overnight accommodation | Turbine Hotel | Standard rooms | Bed and breakfast basis**

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## Day 4 – Knysna to Cape Town |

### Breakfast |

Guest will enjoy a lovely breakfast at the hotel.

### Check out |

Guests will finalise check out formalities.

Guests will continue back to Cape Town International Airport for their onward flight (*flight costs not included*)

### Services Included |

Vehicle & guide services: Overland with English guide

Entrance fees included: None

Meals Included: Breakfast

### DEPART

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## END OF SERVICES

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### Nett cost |

#### 4 Star Option |

R 13 875.00 nett / per person sharing (Based on 2 full paying guests)  
R 1 668.00 nett / single supplement

#### 5 Star Option |

R 15 598.00 nett / per person sharing (Based on 2 full paying guests)  
R 1 880.00 nett / single supplement

### Validity |

01 June to 31 July 2017

### Included |

- Transportation (VAT exempt) in air-conditioned vehicle
- Services and expenses, meals and accommodation where applicable of experienced SATOUR registered driver/guide on touring and transfers.
- Accommodation in standard rooms at hotels, lodges and camps, unless otherwise indicated in the itinerary.
- Meals as indicated in itinerary.
- Entrance fees as mentioned in the itinerary.
- Portage for one reasonably sized piece of luggage per person per point.
- Tourism levies where applicable

### Other included Value added Welcome Tourism Services |

- 24 Hours Manager On Duty helpline for the full duration of clients' stay in South Africa.
- Meet and greet staff at all international airports within South Africa.
- Extended office hours :
  - Monday – Friday 07h00 – 17h30
  - Saturday 09h00 – 13h00
  - Sunday Closed
- Countrywide infrastructure, with offices located in Johannesburg, Durban, and Cape Town.
- Extended passenger liability of R100 million per incident.

### Not included |

- Personal extras (curios, gifts etc.)
- Any gratuities.
- Entrance fees.
- Any airfare or airport departure taxes
- Any medical or travel insurance.
- Optional tours and transfers are not included in the total person package cost

## Cancellation Policy |

Should any reservation be cancelled, the following cancellation fees will be due and payable:

All cancellations must be made in writing and shall be effective only on the date on which Welcome receives the written notice of cancellation.

30 – 15 days before travel date	50%
14 – 8 days before travel date	80 %
7 – 0 days before travel date	100%

All percentages refer to the total booking value

## Important Notes |

- All costings are based on a minimum of 2 passengers travelling, with a single supplement, should a costing be required for a single traveller, this will be on request only.
- Please note that clients should be made aware of luggage restrictions on Domestic Flights prior to departure. Guests are restricted to 1 bag of 20 kgs only on several Domestic Carriers. Should guests travel with 2 bags – the second bag will be charged for at R300.00 which will be for the client's own account.
- Please be aware that coaches also do not have capacity for copious amounts of luggage, hence we would urge you to advise your clients to limit their luggage
- Please note the terms and condition applicable to groups are not the same as the FIT terms and conditions on our website and our brochure. Once a group has been confirmed a contract fitting the specifics of that particular group will be sent to cover deposits requirements and release dates etc.
- A copy of the terms and conditions are available on request.
- **This is a cost proposal only and is subject to availability of quoted services at time of booking.**
- **Proposal is valid as indicated.**
- **Proposal is subject to terms and conditions of business. Copy of which is available on request.**
- **Costs are nett and non-commissionable.**
- Costs are based on rates made available by our suppliers for requested travel period.
- Costs are subject to change due to currency fluctuations or any other statutory increases beyond our control.
- It might be necessary, due to circumstances beyond our control, where we might need to change the programme. Closing times at sightseeing points, changed flight times, road blocks, detours or act of God can also delay the programme. We reserve the right to make changes due to circumstance of this nature.

## Very important note for all potential visitors to South Africa |

- Please ensure that when booking a trip for yourself or clients that your/their passports all comply with immigration regulations.
- According to an international regulation, passports must have at least two blank pages in them when one enters a country, and it should also not have less than 6 months to go before expiry. South African immigration officials are very particular about enforcing this regulation and will not allow guests to enter the country should their passports be incorrect.
- Unless otherwise stated, all services are subject to our general terms & conditions, which are available on our website: [www.welcome.co.za/terms.htm](http://www.welcome.co.za/terms.htm)
- Errors and Omissions Excepted

