

# PRODUCT DEVELOPMENT



Welcome  
Tourism Services

Itinerary Prepared For  
Pre & Post Tour | Kruger National Park

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## Day 1 – Hoedspruit to Private Game Reserve |

### Arrival in Hoedspruit |

On arrival at Hoedspruit Eastgate Airport guests will be met and greeted by a representative from the lodge who will assist them to the transfer vehicle. Transfer to the lodge.

### Check-in |

Guests will now check in at their selected lodge.

### Afternoon Game Drive |

Accompanied by highly skilled game rangers, guests set out on their afternoon game drive. The private game reserve is home to the Big Five (Lion, Leopard, Buffalo, Rhino and Elephant) as well as a wealth of other creatures. The open vehicle game drives are perfect for game viewing.

### Dinner |

Guests enjoy dinner at the lodge.

### Services Included |

Vehicle & guide services: Transfer from Hoedspruit Airport to selected lodge

Entrance fees included: 1 x Game Drive

Meals Included: Dinner (excluding drinks)

**4 Star Overnight accommodation | Moditlo River Lodge | Standard room | Full board basis + 1 Game Drive**

**5 Star Overnight accommodation | Kapama River Lodge | Standard room | Full board basis + 1 Game Drive**

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## Day 2 – Private Game Reserve |

### Early Morning Game Drive |



Guests that indicate they would like to do the morning drive will be given a wakeup call at 05H00 by the ranger. Tea and coffee will be served on the departure deck at 05H30. The fresh morning air on an open game drive and the possibility of viewing the big 5 closely makes this an awesome and unforgettable experience.

### Breakfast |

Once guests have returned from their morning drive, a sumptuous breakfast is served.

### Lunch |

Lunch is served at around 13h00 after which guests are given a chance to relax.

### Afternoon Game Drive |

In the afternoon at 16h00 the night drive will depart after serving tea and coffee. After tracking the big 5 a sundowner, briefing of the stars and a chance to see the small but very important nocturnal animals ensues.

### Dinner |

Guests will enjoy dinner at the lodge.

### Services Included |

Vehicle & guide services: None

Entrance fees included: 2 x Game Drives

Meals Included: Breakfast, Lunch and Dinner (excluding drinks)

**4 Star Overnight accommodation | Moditlo River Lodge | Standard room | Full board basis + 2 Game Drives**

**5 Star Overnight accommodation | Kapama River Lodge | Standard room | Full board basis + 2 Game Drives**

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### Day 3 – Depart Private Game Reserve |

#### Early Morning Game Drive |

Guests will enjoy an early morning game drive.

#### Breakfast |

Once guests have returned from their morning drive, a sumptuous breakfast is served.

#### Check Out |

Guests proceed with check out formalities after breakfast.

#### Transfer |

Guests will now be transferred back to Hoedspruit Eastgate Airport for their onward flight back to Johannesburg and home (*flight not included*).

#### Services Included |

Vehicle & guide services: Transfer from lodge to Hoedspruit Airport

Entrance fees included: Morning Game Drive (*dependant on flight departure time*)

Meals Included: Breakfast

#### DEPART

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### END OF SERVICES

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#### Nett cost |

##### 4 Star Option |

**R 5 195.00**      nett / per person sharing (based on 2 full paying guests)  
**R 2 672.00**      nett / single supplement

##### 5 Star Option |

**R 7 288.00**      nett / per person sharing (based on 2 full paying guests)  
**R 3 550.00**      nett / single supplement

#### Validity |

**01 June to 31 July 2017**

#### Included |

- Transportation as indicated.
- Accommodation in standard rooms at hotels, lodges and camps, unless otherwise indicated in the itinerary.
- Meals as indicated in itinerary.
- Entrance fees as mentioned in the itinerary.
- Porterage for one reasonably sized piece of luggage per person per point.
- Tourism levies where applicable

#### Other included Value added Welcome Tourism Services |

- 24 Hours Manager On Duty helpline for the full duration of clients' stay in South Africa.
- Meet and greet staff at all international airports within South Africa.
- Extended office hours :  
Monday – Friday      07h00 – 17h30  
Saturday              09h00 – 13h00
- Countrywide infrastructure, with offices located in Johannesburg, Durban, and Cape Town.
- Extended passenger liability of R100 million per incident.

#### Not included |

- Personal extras (curios, gifts etc.)
- Any gratuities.
- Entrance fees not mentioned.
- Meals and drinks not mentioned.
- Any airfare or airport departure taxes
- Any medical or travel insurance.

- Optional tours and transfers are not included in the total person package cost

### Cancellation Policy |

Should any reservation be cancelled, the following cancellation fees will be due and payable:

All cancellations must be made in writing and shall be effective only on the date on which Welcome receives the written notice of cancellation.

90 + days before travel date	10%
90 to 30 days before travel date	25%
30 to 0 days before travel date	100%

All percentages refer to the total booking value

**Please note the following properties have deposit policies which do not fall within the standard Welcome Tourism Services policy mentioned above and we would need these deposits paid as per the below schedule:**

Kapama River Lodge	20 % Non-refundable deposit on confirmation Balance to be paid 30 days prior to arrival
Moditlo River Lodge	50 % Deposit on confirmation of which 10% is non-refundable Balance to be paid 30 days prior to arrival

### Important Notes |

- All costings are based on a minimum of 2 passengers travelling, with a single supplement, should a costing be required for a single traveller, this will be on request only.
- Please note that clients should be made aware of luggage restrictions on Domestic Flights prior to departure. Guests are restricted to 1 bag of 20 kgs only on several Domestic Carriers. Should guests travel with 2 bags – the second bag will be charged for at R300.00 which will be for the client's own account.
- Please be aware that coaches also do not have capacity for copious amounts of luggage, hence we would urge you to advise your clients to limit their luggage
- A copy of the terms and conditions are available on request.
- **This is a cost proposal only and is subject to availability of quoted services at time of booking.**
- **Proposal is subject to terms and conditions of business. Copy of which is available on request.**
- **Costs are nett and non-commissionable.**
- Costs are based on rates made available by our suppliers for requested travel period.
- Costs are subject to change due to currency fluctuations or any other statutory increases beyond our control.
- It might be necessary, due to circumstances beyond our control, where we might need to change the programme. Closing times at sightseeing points, changed flight times, road blocks, detours or act of God can also delay the programme. We reserve the right to make changes due to circumstance of this nature.

### Very important note for all potential visitors to South Africa |

- Please ensure that when booking a trip for yourself or clients that your/their passports all comply with immigration regulations.
- According to an international regulation, passports must have at least two blank pages in them when one enters a country, and it should also not have less than 6 months to go before expiry. South African immigration officials are very particular about enforcing this regulation and will not allow guests to enter the country should their passports be incorrect.
- Unless otherwise stated, all services are subject to our general terms & conditions, which are available on our website: [www.welcome.co.za/terms.htm](http://www.welcome.co.za/terms.htm)
- Errors and Omissions Excepted

