



eHealth
week

11 - 13 MAY 2015
RIGA, LATVIA

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EUROPEAN INNOVATION PARTNERSHIP ACTIVE AND HEALTHY AGEING

Are regions ready for scaling-up integrated care?

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THE eHEALTH STRATEGY FOR INTEGRATED CARE IN SCOTLAND

Maturity model for scaling up –
Experience of Scotland



Health and Social Care Policy in Scotland

- The devolved government for Scotland has a range of policy responsibilities which include health & social care;
- The National Health Service (NHS) in Scotland is separate from the NHS in other parts of the UK;
- Scottish Ministers and the Scottish Parliament are supportive of health and social care integration and the role eHealth plays in it.



Motion in the Scottish Parliament 5th March 2014

*“That the Parliament recognises **that innovation through technology is vital in delivering Scotland’s 2020 Vision for health and social care**, whereby everyone is able to live longer, healthier lives at home or in a homely setting; considers that enhanced home-based monitoring services are instrumental in reducing levels of hospital readmission; acknowledges that digital healthcare should be a catalyst for people interacting with services and information online, building on examples such as the Key Information Summary and the internationally acclaimed Emergency Care Summary, and recognises that Scotland has a clear opportunity to be a leader in the growing global digital healthcare market, following the establishment of organisations such as the Digital Health Institute.”*

Health and Social Care Integration

Supporting people to live well and independently at home or
in a homely setting in their community for as long as possible

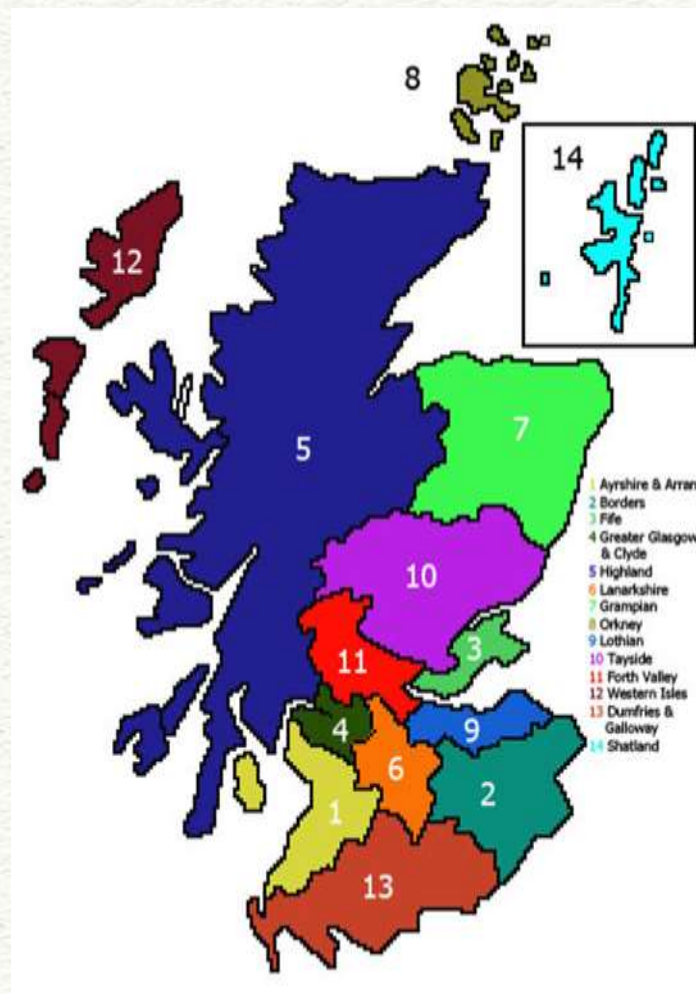
- ▣ www.scotland.gov.uk/HSCI
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There's no ward like home



How to connect?

- 14 regional Health Boards
- 7 special Health Boards
- 32 local councils (social care)
- 228 Hospital sites
- 980 General Practices
- 960 Dental Practices
- 1,253 Community Pharmacies
- 137,000 health care staff
- 195,000 social care staff
- 5.3 million citizens





Scotland's eHealth Strategy 2014-2017

The eHealth Strategic Vision covers:

- Information sharing and communications
- Information processing, analysis and intelligence
- Information for self-management
- A national approach on digital care research & innovation



The eHealth Strategy for Integrated Care in Scotland

The stages of the journey

Care IT adoption

Care information
exchange

Insight driven, co-created
care

The functionalities of connected care



Connected care practice



Connected to care
professionals in other
organisations



Connected to patients



Connected to research &
analytics

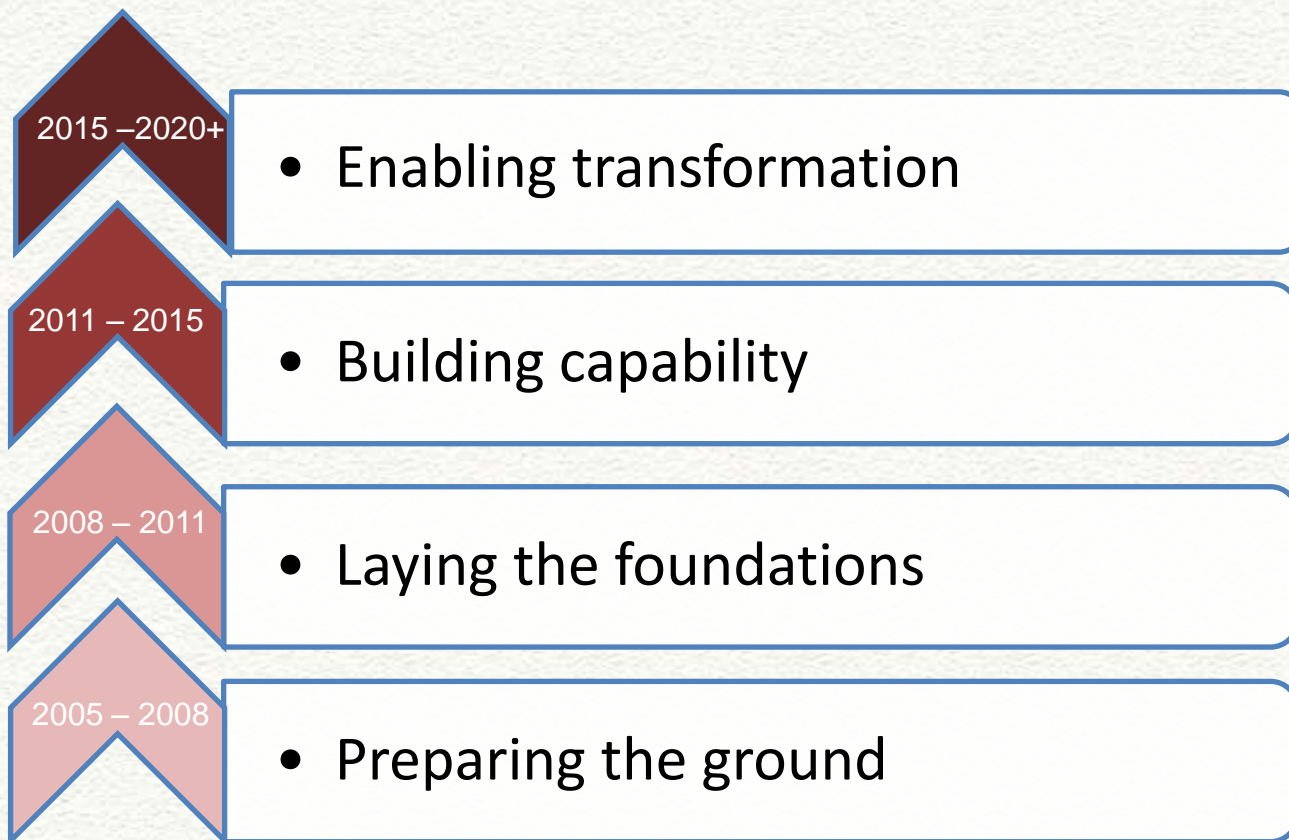
The levels of value

Efficient care

Integrated care

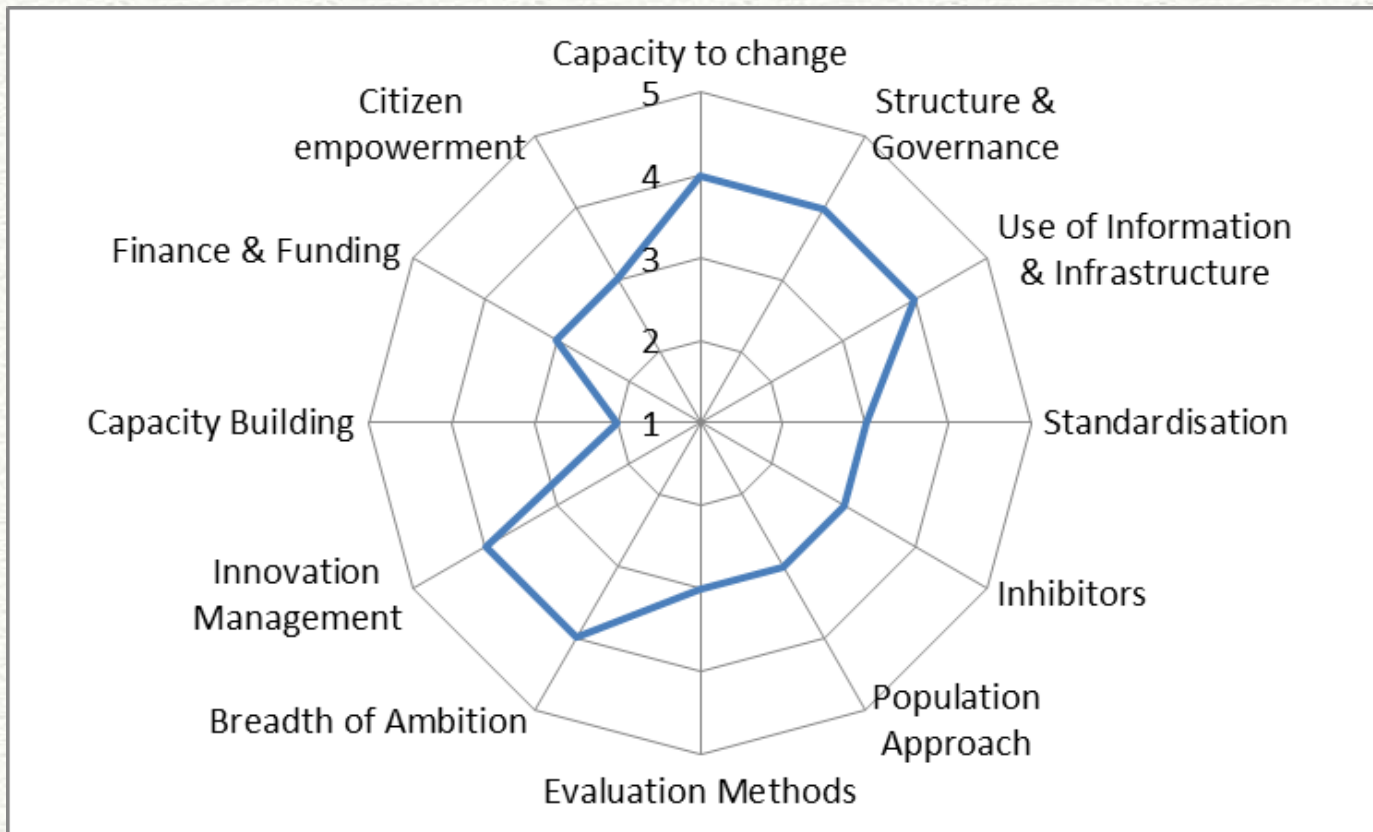
Transformed care

eHealth Strategy Implementation in Scotland



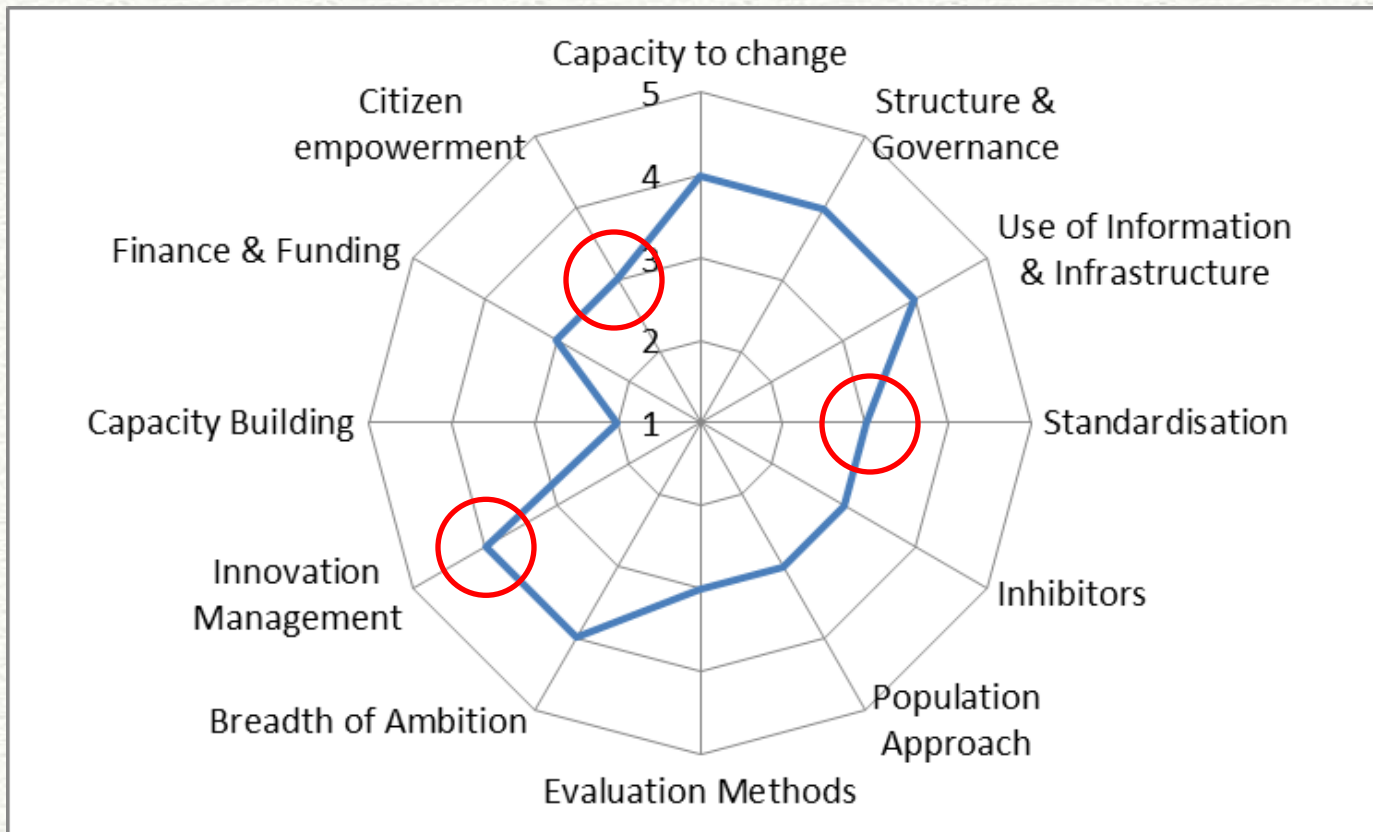


Maturity assessment for Scotland





Maturity assessment for Scotland



Maturity assessment for Scotland



Standardisation – score 3

- The lack of interoperability between key systems has been one of the key barriers to further integration
- This is partly the result of our strategic approach (bottom up convergence)
- Some temporary “bridges” are in place to enable sharing of key information between groups (e.g. Emergency Care Summary)

Maturity assessment for Scotland


Innovation management

– score 4

- A network of publicly funded health IT research and innovation centres and partnerships are in place
- These bring together academic, industry and NHS partners
- Many of these initiatives are relatively new so it is too early to assess impact



Maturity assessment for Scotland



Patient-view



mydiabetes + myway
... the interactive diabetes website



smartcare

Citizen empowerment

– score 3

- Policies and strategies are in place but not realised on a wide scale, except for some chronic conditions and telehealth
- Generally no citizen access to health and social records on-line
- Cultural change and technical infrastructure needed to widely implement co-creation of electronic records

Added value of the maturity model

- Has allowed systematic consideration of the many aspects of developing an integrated care model
- Gives a clear list of goals to aspire to
- Has identified areas where Scotland is lagging and offers a chance to address these
- Could be considered for assessment at local level



THANK YOU

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