You’re on Mute!
From Fluffy Clouds to Collaborative Connection

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Nurse Educators

NSW GOVERNMENT Health
South Eastern Sydney Local Health District

THE PRINCE OF WALES HOSPITAL
Prince of Wales Hospital & Community Health Service

Our Vision

'Transforming person centred care together'

The Person Centred Approach

Fluffy Clouds?

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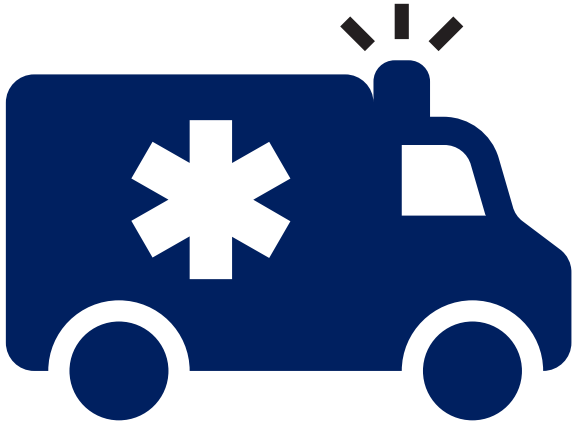
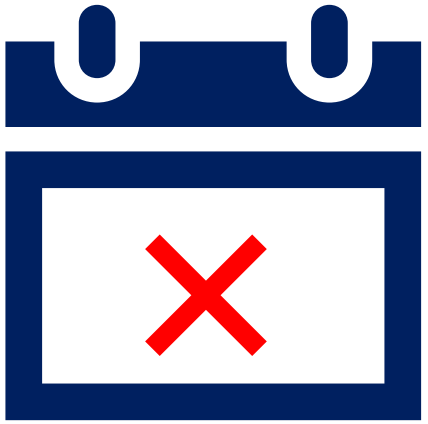
Or a systematic approach to help us find solutions to problems that work for everyone in that system?

Background





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Welcome to the Virtual Realm

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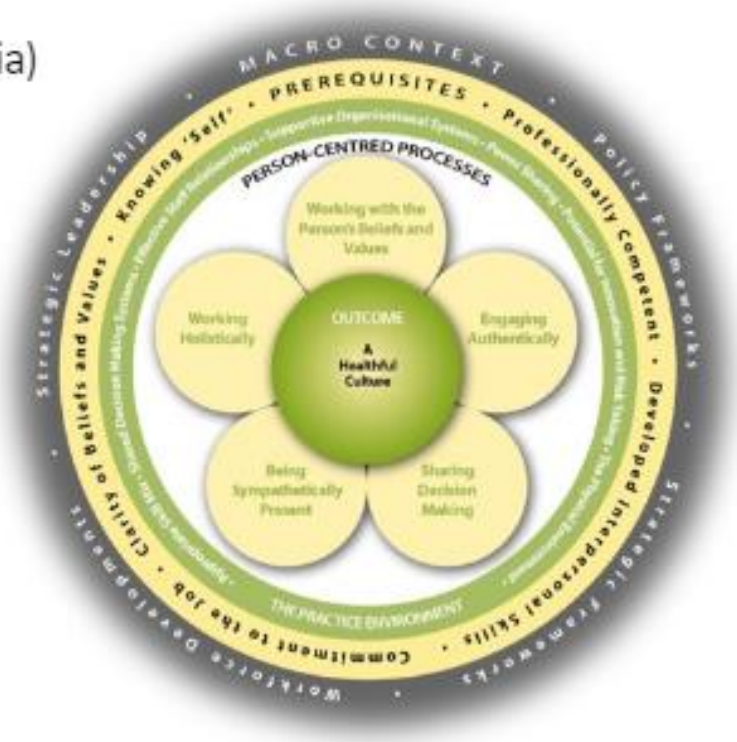
The Challenge

- Staying connected as a nursing workforce
- Supporting staff education whilst maintaining physical safety

Person Centered Approach to Virtual Learning

MACRO:

- Policies and procedures that help us navigate virtual learning (including social media)
- Support from leadership to realise our vision



PRE-REQUISITES:

- Commitment to education, but in a new way
- Using facilitation skills to foster engagement in the virtual space

THE PRACTICE ENVIRONMENT:

- Potential for innovation and risk taking

SYSTEMS

CONTENT

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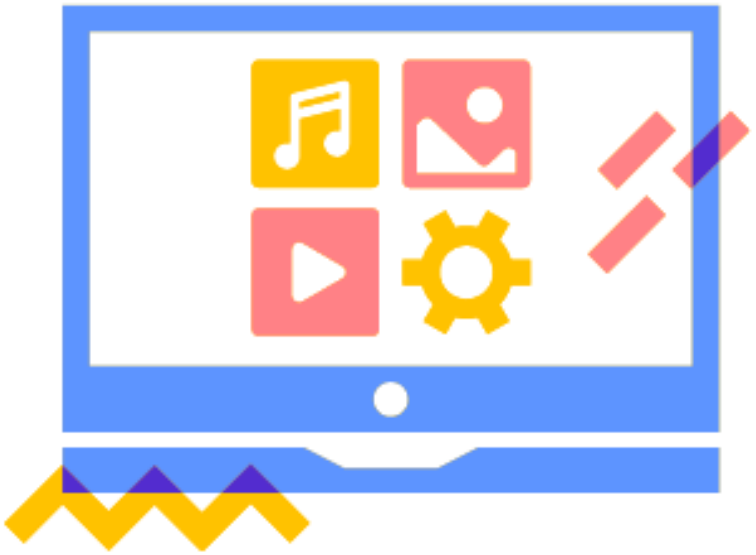
- Virtual Learning Platforms
- Equipment
- Software

SYSTEMS



CONTENT

- Nursing Education POWH Facebook page
- MedApp
- Creation of videos for nursing skills
- Podcasts 'Nursing Notes'
- Creation of new Sharepoint Education site

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Engaged with Clinical Nurse Educators & Clinical Nurse Consultants to create and deliver virtual content

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Virtual Nursing Orientation

- Nearly 300 nurses have attended Virtual Nursing Orientation at POWH since June 2021

- Interactive full day session

- Allows for virtual break-out rooms to facilitate presenters meeting specific groups

- Limit of 300 participants per session

Nursing Grand Rounds

- Introduced June 2020
- Weekly sessions on a variety of content
- Lead by Nursing Leadership Teams

Results

ENGAGEMENT

EVALUATION

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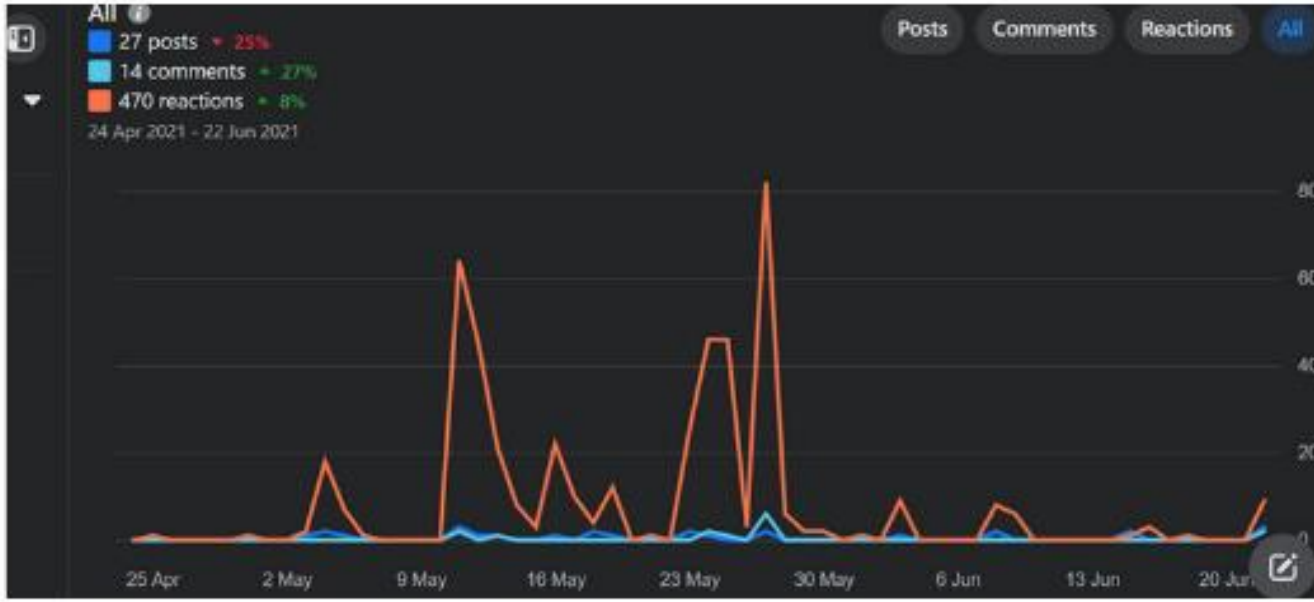
Engagement with the Audience

Facebook analytics:

- Engagement with posts
- Total active members



Targeted Educational Resources

Med App - POWH Graduate Nursing - Most Viewed Headings by Role (15th Feb - 28 May 2021)

CURRENTROLE	HEADING	# Absolute	% Relative
Graduate Nursing	New Graduate Nursing Progra...	948	
2,095	How to access your Nursing ro...	341	
	Parkes Building Level 3 East - ...	130	
	Dickinson Building 3 North - C...	123	
	Blood components and admini...	53	
	Presentations & Program Han...	38	
	CCU Nursing Orientation Manual	38	
	Basic Life Support	36	
	Campus Map	36	
	Common Calls (ADULT)	32	
	Transition Thursday's	31	
	*How to Edit Term Handover/R...	19	
	Maps	17	
	COVID-19 vaccination	16	
	Parkes Building Level 5 - Aged ...	16	
	Medication Managment	15	

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What did people watch?

vimeo

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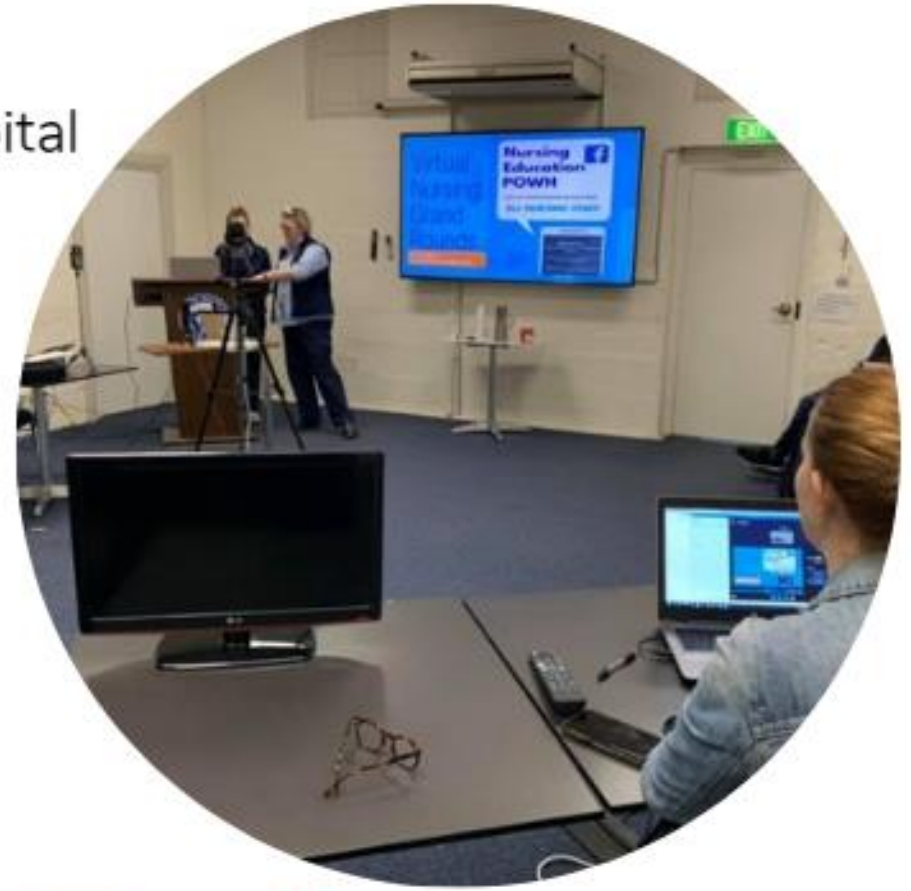
Evaluation

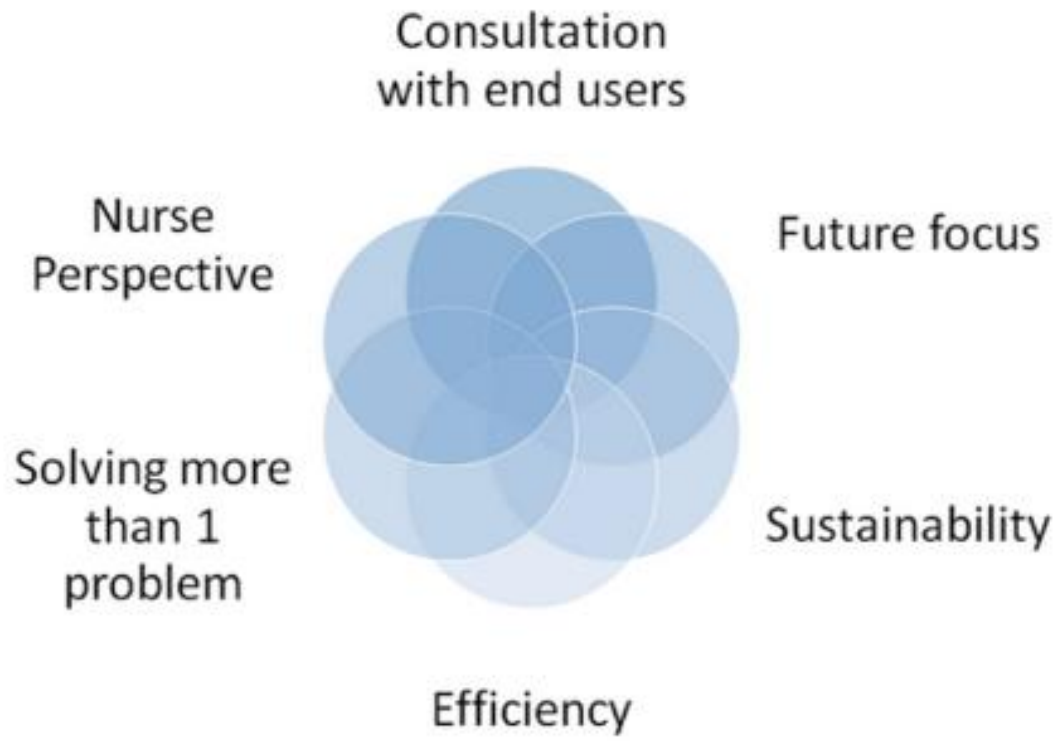
- Learning Needs Analysis Data
- Feedback from the GradStart Program
- Claims, Concerns & Issues from the 'Educator Forum'

Fostering of Interdepartmental Connections

- Working together to connect with all staff across the hospital
- Sharing of information and resources
- Trialling capabilities and differences in the virtual platforms: TEAMS, Skype broadcast, Zoom



Considerations when implementing Virtual Education



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Future for Virtual Learning

INTEGRATION

INVESTMENT

EVALUATION

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Cloud Connections

'Nursing Education in 2022 looks different but can still be a Connected, Collaborative, Inclusive and Participatory Practice'

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Any Questions?

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