



Salt Lake City



PARTNER WITH TRIP HERO TO DELIVER, SHIP AND STORE ALL YOUR GROUP PACKAGES

TripHero Group Packages

Process for package pick-up and outbound shipping

If a group has their own FedEx/UPS account, and prints their own labels, handling fees only will apply. If labels don't yet exist and need to be created, TripHero will apply a \$10 fee on top of handling and standard shipping rates to assist in processing the full shipment.

After-Hours Package Delivery

Should TripHero have a package in storage that is requested for delivery after-hours, our Hyatt Regency Bellman or Event Services Manager can deliver on behalf of TripHero. Standard rates will apply.

Handling Fees

Envelopes Incoming & Outgoing - \$3.00

Packages - Small (up to 10lbs.) Incoming & Outgoing - \$5.00

Packages - Medium (11-25lbs.) Incoming & Outgoing - \$10.00

Packages - Large (25-50lbs.) Incoming & Outgoing - \$15.00

Packages - Extra Large (50+ lbs) Incoming & Outgoing - \$25.00

Pallets / Oversized Packages Incoming & Outgoing - \$200



The Hyatt Regency Salt Lake does not accept any liability for equipment, goods, displays or other materials that arrive unmarked or fail to arrive at the hotel. The Group is responsible for insuring its property for loss or damage. The Hyatt Regency allows boxes/packages to be received (3) days prior to the event. Any packages received prior to (3) days before will be charged \$5 per day per package for a maximum of \$25.

Packages should be addressed to:

Hyatt Regency Salt Lake City
(Guest Name / Conference Name)

Attn: Events
170 SW Temple St.
Salt Lake City, UT 84101

(970) 688-7080 | gotriphero.com | info@gotriphero.com