



Annual League of Excellence Celebration Event

Hard Rock Hotel, Punta Cana
January 10 – 13, 2018



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Accommodation Information

2017 League of Excellence recipients will celebrate being the best in their business at the Hard Rock Hotel Punta Cana!

The Hard Rock Hotel is where luxury meets satisfaction on a stage of stunning tropical views with spectacular amenities. Combined with the electrifying rock and roll themed design, legendary Hard Rock hospitality and undeniable excess at every turn, you will live large at the **Hard Rock Hotel Punta Cana** and enjoy the very best this paradise has to offer.

Program Inclusions

Accommodations for League of Excellence recipients are arranged from January 10 to 13, 2018. The cost of your room at the Hard Rock Hotel for three nights, air, ground transportation on event dates, baggage handling, plus all scheduled events, receptions and program meals are included.

While in Punta Cana, you may be reached at:

Hard Rock Hotel Punta Cana

Km 28, #74, Bv. Turístico del Este,
Punta Cana, Dominican Republic
Tel: 1-888-293-4269 (Reservations)
Tel: 1-809-687-0000 (Front Desk)
Website: <http://www.hardrockhotelpuntacana.com/>

Hotel Features and Amenities

The Hard Rock Hotel Punta Cana is an all-inclusive hotel offering access to stellar amenities and world-class style. Featuring over one hundred and twenty lush acres along the Caribbean beach front, twelve expansive pools, and world-class shopping, it's an experience you won't soon forget. In addition, the hotel offers the following amenities:

Hotel Amenities

- Body Rock® Fitness Centre with instructors (open 6am to 10pm)
- Tennis and basketball courts
- Boutiques and shops
- Complimentary Wi-Fi throughout the hotel
- Business Centre (open 24/7) (fees apply)
- Dry cleaning and laundry service (fees apply)
- Doctor on call 24 hours (fees apply)



- Currency exchange
- Land sports
- Rock Spa®, (fees apply)
- Posh® Beauty Salon (fees apply)
- Beach and poolside lounge chairs (towels included)
- Daily scheduled resort activities
- Multiple pools
- Hard Rock Golf Club Cana Bay (fees apply)
- Arcade Centre (fees apply)

Room Amenities

- Private balcony with furniture
- 24-hour room service
- Private bath with double hydro spa tub
- Purified bottled water restocked daily
- Digital safe (laptop size)
- Flat screen satellite TV
- Direct-dial telephone with unlimited calling to the Continental U.S. and Canada
- Iron and ironing board
- Hair dryer
- Rock Spa® bath amenities
- Bathrobe and slippers
- Complimentary Wi-Fi
- Bluetooth-enabled wireless alarm clock radio
- Coffee maker
- Individually controlled air conditioning
- Minibar with soda, bottled water and domestic beer

General Information

Hotel Safety

It is always recommended that you lock your hotel room door and store your passport, identity documents, airline tickets, credit cards, and cash in the safe in your hotel room. For added security and privacy, be sure to use the latch and place the *Do Not Disturb* sign on your door.

Gratuities

Taxes and gratuities for airport baggage staff (upon arrival in Punta Cana), drivers, bellmen and meals during all scheduled League of Excellence events and activities are included. Gratuities for personal



activities, such as room service or bar service, are not included and are at your personal discretion. 15% is a suitable guide.

Incidental Expenses

For your convenience, the hotel maintains a separate account for incidental/personal charges, which should be paid directly to the hotel prior to your departure. The Hard Rock Hotel Punta Cana accepts only MASTERCARD, VISA, American Express and DISCOVERY credit cards, debit cards or U.S. dollars for payment of this account. These charges are considered personal expenses and cannot be expensed back to cost centres as a travel cost.

Currency and Exchange

The official currency in the Dominican Republic is the Dominican Republic Peso, however, the U.S. dollar (US\$) is readily accepted. Canadian dollars can be exchanged at a licensed exchange bureau in the airport, or at the currency exchange desk at the hotel.

We suggest that you carry a small amount of US\$ with you and visit the ATM at the resort if you require additional funds. The ATM machine at the resort dispenses Pesos only and there is a small fee to use the ATM. Travellers Cheques are not accepted.

We recommend that you confirm the prices and currency of any items you wish to purchase prior to completing the transaction as prices may be listed in either Pesos or US\$.

If you will be using a credit card for purchases, please advise your credit card company of your travel plans to avoid any inconveniences while travelling.

Hospitality Desk

Throughout your stay in Punta Cana, the TD League of Excellence Hospitality Desk will be available in the Groups Lobby. Should you have any questions or specific needs during your stay, Wynford staff will be pleased to assist you.

Name Badges

You will be provided with a name badge upon your arrival at the hotel. **Please ensure you wear your name badge at all times.**

Dietary Requirements

If you have specified any dietary requirements during registration, we will make every effort to accommodate them. You will receive a special meal card with your name badge upon arrival at the hotel. Please present this meal card to the wait staff at the hotel during group meals. If you require any further assistance with your meals, please speak to a Wynford staff member present at all meal functions.

Tap Water

The tap water in your room is purified, however it is not recommended that you drink or brush your teeth with tap water. Use only bottled water that is marked as "Purified" ("agua purificada"). Guestrooms will be replenished daily with bottled water.



Internet Access

Complimentary Wi-Fi is available in all guestrooms and throughout the resort. To avoid any carrier charges, it is recommended to keep your mobile device off or in 'Airplane Mode' until you are able to connect to Wi-Fi upon checking into the hotel.

Telephone Access

Your guestroom is equipped with a telephone that allows you to make direct-dial calls. All phone calls to the Continental U.S. and Canada are complimentary. You will be responsible for any charges associated with calls outside the U.S. or Canada, or any 1-800 type calls.

Electrical Current

The Dominican Republic uses the 110 volt/60Hz system. You are not required to bring a power adaptor unless you are travelling from outside Canada or the United States.

Time Difference

The Dominican Republic is on Atlantic Standard Time and does not participate in Daylight Savings Time. Please ensure you adjust your watch accordingly upon arrival in Punta Cana.

Weather

In January, the weather in Punta Cana is quite comfortable with temperatures ranging from a high of 80° Fahrenheit (27°C) to a low of 70° Fahrenheit (21°C).

Recommended Attire

Below are recommended guidelines for event attire. To assist with your packing and attire selection for each event, please refer to the itineraries on pages 13 to 17 for event-specific recommended attire.



Resort Casual attire is acceptable for informal daytime events and refers to clothing that is comfortable and appropriate to the setting and the occasion. This consists of casual pants, shorts, and a t-shirt or golf shirt for men; and casual pants or capri pants, sundresses, shorts or skirts, and a t-shirt or tank top for women. Swimsuits, flip flops and running shoes are acceptable attire for poolside and resort activities. Examples of Resort Casual attire are on the left.

Examples of Smart Casual attire are on the right. **Smart Casual** attire is recommended for the business sessions and evening events. This is a cut above very casual clothing and consists of a smart pair of pants or shorts and a collared shirt or golf shirt for men; and a t-shirt or a top, pants, shorts, skirt or a sundress for women. A light jacket, sweater or wrap are recommended for the evenings. No swimsuits.





Smart Elegant attire is recommended for the gala evening. This consists of dress pants, dress shirt and closed toe shoes for men (a jacket and tie are optional but not required); and a top, pants, skirt or a cocktail dress for women. No shorts, t-shirts, flip flops, swimsuits or jeans. Examples of Smart Elegant attire are on the left.



Travel Document Information and Requirements

Your personal flight itinerary will be emailed to you two weeks prior to travel, at the email address(es) provided during registration. Please check your documents carefully for accuracy. The name on your electronic airline tickets must exactly match the name on your passport, otherwise boarding may be denied. If there are any discrepancies, please contact Kate Czechoska at kczechoska@wynfordtwg.com or 416-443-9696 ext. 356.

Note: The first name, middle name or initial (if applicable), **and** last name on your ticket must **EXACTLY** match what is listed on your **passport** or boarding may be denied.

Note: If you are on a chartered flight to/from Punta Cana, you will not receive a hard-copy ticket. The ticket confirmation notice sent to you by Wynford will replace your ticket.

Canadian Travellers

The Government of Canada has made it mandatory that Canadian citizens carry a valid Canadian passport for all visits abroad. If you are a Canadian citizen, and you currently do not possess a Canadian passport, you will need to apply for your Canadian passport immediately in order to have it in time to travel. To find out how to obtain a Canadian passport, visit <http://www.cic.gc.ca/english/passport/>.

Canadian citizens must carry a valid passport for travel to the Dominican Republic. It is highly recommended that the passport has at least **six months'** validity post-travel (i.e. June 13, 2018).

Permanent Residents of Canada must present their Permanent Resident Card and either a valid Passport or Refugee Travel Document. Permanent Residents and Landed Immigrants in Canada are encouraged to confirm travel requirements with the Dominican Republic Embassy. For more information, visit http://www.canadainternational.gc.ca/dominican_republic-republique_dominicaine/index.aspx?lang=eng.

Effective September 30, 2016, Canadian citizens with dual citizenship will only be allowed to fly into the country if they have a valid Canadian passport and will no longer be able to use the passport of the other country to return to Canada.



U.S. Travellers

U.S. citizens must carry a passport with **six months'** validity post-travel (i.e. June 13, 2018) for travel to the Dominican Republic. For further U.S. passport information, visit www.travel.state.gov.

In addition to a valid passport, all non-U.S. citizens who are Permanent Residents or Landed Immigrants in the U.S. may require additional documentation for entry into the Dominican Republic. For further information, please visit <https://travel.state.gov/content/passports/en/country/dominican-republic.html>.

International Travellers

For international travellers, visas and passports with **six months'** validity post-travel (i.e. June 13, 2018) may be required. International citizens are responsible for obtaining all necessary travel documents. To confirm the requirements, it is recommended that international travellers contact their local Consulate of the Dominican Republic prior to travel.

All Travellers

During your flight, all travellers will be required to fill out Customs and Immigration forms. After approving your entry, stamping your form and collecting your immigration and tourist card, you will be able to proceed to the luggage carousel.

General Travel Information

Zika Virus

Dominican Republic is within one of the regions identified by the World Health Organization as being impacted by the spread of the Zika Virus (a mosquito-borne disease). Supplies of recommended insect repellent will be available onsite at the TD League of Excellence Hospitality Desk. Please read the notice from the Centres for Disease Control and Prevention at <https://wwwnc.cdc.gov/travel/notices/alert/zika-virus-dominican-republic> and note what travellers can do to prevent Zika. If you have concerns, please speak with your healthcare practitioner about your travel plans before travelling.

Immunization

You are responsible for acquiring any necessary vaccines for the Dominican Republic as recommended by your healthcare professional, at your cost. TD will not pay for any immunizations.

Emergency Travel Medical Information

Since the League of Excellence event is a business event, your emergency travel medical coverage will provide you with medical and accident coverage while travelling. Please refer below for information pertaining to your country of residence.

Canada:

Emergency travel medical coverage provides reimbursement for eligible emergency medical expenses not covered under your provincial health care plan and provides emergency travel assistance services when you are travelling outside of Canada, up to 60 days on TD business. Go to the Benefits & Pension website and



review the Emergency Travel Medical coverage in your Benefit Booklet for important plan information on limitations and restrictions, including pre-existing conditions.

Employees enrolled in the TDI (GI) employee benefits plan, must have medical coverage, which includes emergency travel medical coverage for personal or business trips up to 60 days. Go to the Manulife website and review the Out of Province / Out of Canada coverage in your Benefit Booklet for important plan information on limitations and restrictions, including pre-existing conditions.

If you have lost your Manulife benefits card, be sure to print it from Manulife's Plan Member Secure Site (www.manulife.ca/planmember) before you leave. This card provides you with the numbers to call in the event a medical emergency occurs.

Pre-Existing Conditions:

Stable medical conditions are covered under the emergency travel medical plan. For instance, coverage is available for unexpected medical emergencies related to a diagnosed medical condition – such as diabetes – if it was considered medically stable before you left your province of residence. If you have a diagnosed medical condition or you are pregnant, you should contact Manulife to understand what medically stable means. If your condition will not be considered medically stable, it is recommended that you obtain personal out-of-country insurance prior to travelling.

U.S.:

For U.S. employees, Aetna will only cover those services considered urgent in nature. Any follow-up care coverage must be approved by National Medical Excellence (NME) by calling 215-775-6445. NME will also approve any medically necessary transportation and authorize any inpatient services. Members must pay for services up front and obtain the necessary itemized bills and medical records to submit to Aetna for reimbursement upon their return to the U.S.

U.K.:

TD provides you with travel coverage for emergency medical expenses while on business trips away from your regular place of employment. You are automatically enrolled under this provision upon your date of hire.

Emergency travel assistance for TD Waterhouse UK employees is provided by RSA (supported by FirstAssist and Drum Cussac) and emergency travel assistance for TD Securities UK employees is provided by Chubb Assistance. For both businesses, an assistance card can be obtained from Human Resources. This card provides you with the hotline number to call in the event a medical emergency occurs.

International:

Prior to travel, please connect with your HR partners for more information on travel medical coverage based on your jurisdiction.



Customs and Immigration

Travellers connecting through the U.S. will be required to clear U.S. Customs and Immigration. Pre-clearance may take place at the Canadian departure city or upon arrival in the U.S. connection city. Please have your passport and travel documents ready for presentation to customs officials.

For travellers outside North America connecting to Punta Cana, you will be required to clear Customs and Immigration upon arrival in the U.S. or Canada.

If you are travelling with valuables such as an expensive camera, watch, or jewelry, we suggest you register these items with Customs at your local airport prior to departure. Without a customs declaration or sales receipt, the Customs official may assess duty on the item(s) upon your return.

Airport Check-In

Due to increased airport security measures, please ensure you check in at the airport a **minimum of three hours** prior to your departure to allow time for check-in, Immigration, Customs formalities and security clearance. Late arrivals may be denied boarding.

All flight times are subject to change without prior notice. We recommend you check the flight status before leaving for the airport to confirm your departure time. If you are having someone meet you at the airport upon your return, they should also check the flight status to verify arrival time.

Baggage Identification

Please remove all outdated tags from your luggage and attach the League of Excellence luggage tag (provided to you in your award presentation package) with your name, address and phone number on it to your luggage. This will identify you as part of the group, expedite the identification and safe handling of your luggage at the airport, and ensure timely and hassle-free delivery of your luggage to your hotel room. We also suggest that you include your address somewhere inside your luggage, in case tags go astray.

Carry-on Baggage Allowance

Passengers are allowed one carry-on bag plus one personal item such as a purse, briefcase, laptop or backpack. The maximum size of carry-on luggage for all airlines is 23 cm x 38 cm x 53 cm weighing a maximum of 10 kg (22 lb).

Objects such as lighters, razors, corkscrews with a knife or pocket-knives are not allowed in your carry-on luggage. Please check with your airline's website prior to travel to confirm what is and is not allowed in your carry-on.

Passengers with more than one carry-on plus one of the personal items listed above will be required to check additional items at an extra cost (see Travel Expenses on page 12 for more information). All carry-on items are subject to screening. Please ensure that all electronic devices are operational. Please ensure that your electronic devices are fully charged on your day of travel. For security reasons, you may be asked to turn on these devices. The airline reserves the right to prohibit any item that they consider to



be a security risk. **Samsung Galaxy Note 7, powerless and/or broken devices will not be permitted on the aircraft.**

It is recommended that you bring your own headphones in order to watch TV or a movie on the flight. If you purchase headphones on the flight, charges will be at your sole expense.

Liquids on Board

Airport security will permit up to 100 ml (4 oz) of non-prescription liquid medications through the security checkpoint and onboard airplanes. Low blood sugar treatments including glucose gel for diabetics are permitted. Travellers can bring 100 ml (4 oz) containers of toiletries. Items must be in a one litre (quart) clear, plastic, zip-top bag.

Checked Baggage Allowance

One piece of checked baggage is permitted per person and the weight must not exceed 23 kg (50 lb). There is a fee issued by the airline for checked baggage over and above the allowance (see Travel Expenses on page 12 for more information).

With the frequent changes in allowances for checked baggage, both in weight and quantity of bags, it is recommended you visit the website of your confirmed airline to ensure exact allowances and restrictions prior to packing. Fees apply for checked baggage in each direction. You will need to pre-pay your baggage fee (if applicable), which can be done during online check-in for your flight 24 hours prior to departure or at the airport. Should your baggage exceed maximum weight and/or you exceed the one piece checked baggage per person limit, you will be required to pay the excess cost at your expense. TD will allow each person to submit an expense claim for one piece of checked baggage in each direction (see Travel Expenses on page 12 for more information and for details on submitting your baggage fee expense claim).

Do not pack your documents, tickets, valuables or prescribed medication with your checked baggage; always carry these items with you while travelling. We cannot be held responsible for any uninsured baggage.

Note: ensure you have additional baggage space for any souvenirs you may purchase on your trip.

Lost Baggage

It is unfortunate, but true – from time to time, baggage does go missing. Advise Wynford staff at the airport if your baggage does not arrive, so appropriate forms can be completed before departing the airport. They will follow up with the airline to locate your baggage as quickly as possible.

We recommend that you carry your bathing suit and a complete change of clothes, and any necessary liquids or prescriptions within the “Liquids on Board” guidelines above, in your carry-on luggage in case the arrival of your checked baggage is delayed.

Arrival Procedure

If travelling on Air Canada, WestJet or the Charter Flight to the Dominican Republic, or if you are an international traveller (travelling from a destination outside of Canada or the U.S.), the cabin crew will



issue a pre-paid Tourist Card and two forms (one blue one for immigration and one white one for customs) which you will be required to complete and surrender once you arrive. Please place this Tourist Card with your passport for easy access upon arrival at the airport as **you will not be able to enter without it.**

If travelling on any other airline, a Tourist Card will be provided to you in advance with your luggage tags. All recipients travelling from the U.S. will receive their tourist cards in their presentation package sent by TD.

As you enter the airport, please bypass the line to purchase tourist cards and proceed directly to the area marked: Tourist Card Holders/Residents. You will then proceed through to Immigration to have your passport stamped. After your passport is stamped, proceed to the baggage claim area. Refer to the monitors for your baggage carousel number. After collecting your baggage and clearing Customs, follow the exit signs until you are outside. Once outside, look for the Wynford travel staff holding League of Excellence signage who will direct you to a vehicle for your transfer to the hotel. Transfer time to the hotel is approximately 25 minutes.

Taxable Benefits

IRS and CRA guidelines require a minimum of four and a half hours of each day at the League of Excellence event be spent on business-related activities. Since the event meets this guideline, you will not be subject to taxable benefits for any element of the program.

Travel Expenses

Transportation expenses incurred to and from your home airport (including parking charges) and checked baggage fees are not included in this event. These expenses are to be approved by your people manager prior to travel and expensed to your business cost centre upon return from Punta Cana. TD will cover neither the costs of checking any additional baggage in excess of the one checked baggage per person limit nor costs for additional baggage weight. When travelling on Bank business, travellers must make every effort to minimize the cost to the Bank and to our shareholders, and commit to environmentally efficient and responsible travel practices.

Social Media Guidelines

Many of you use social media to connect and communicate. Some of you may want to share your League of Excellence experience on social media. To ensure you protect your personal brand and TD's reputation, we want to remind you of TD's guidelines for using social media.

TD's Guidelines for Using Social Media

Ponder Before You Post: Online photos and comments live for a very long time and spread rapidly. Before you post, think about the impact your post could have on you, your colleagues and TD. As a best practice, refrain from posting photos that display alcoholic beverages, excessive drinking and partying.



Practice Transparency: If, in your personal posts, you want to speak about or refer to TD, you should disclose the fact that you are a TD employee and make it clear that you are speaking for yourself and not on behalf of TD. In these posts, please use a disclaimer, such as: "These opinions are entirely my own and do not represent TD's position, strategies or opinions."

Confidentiality and Privacy are Paramount: As a trusted financial institution, it is our responsibility to respect and protect the confidentiality and the privacy of our customers, employees and suppliers. We are also respectful of our competitors. To protect this trust, you may not disclose or use any restricted, confidential, internal or proprietary information about or belonging to TD (including for example, logos, internal documents or discussions, presentations, audios/videos and software), its employees, customers, suppliers or competitors.

Be a Good Online Citizen: Be aware that you are responsible for any information you post on social media, and may be held accountable for it by TD, its stakeholders or third parties. Be respectful and refrain from posting any information that violates any laws or is discriminatory, defamatory, obscene, threatening, intimidating, hateful or harassing.

Be a TD "Scout": Even if you are not an official online spokesperson for TD, you can still help build and protect our reputation. If you come across compliments or concerns about TD, forward them to the social media team at td.socialmedia@td.com.

Daily Itineraries

Wednesday, January 10, 2018

Let's Celebrate - Welcome to Punta Cana!

League of Excellence participants will be met upon arrival at the airport by Wynford travel staff that will assist you with your transfer to the Hard Rock Hotel Punta Cana. Travel time to the resort is approximately 25 minutes.

Please keep any hand baggage, valuables and travel documents with you. You will arrive at the hotel and be greeted at TD's League of Excellence Hospitality Desk, where you will receive your room key, all-inclusive wristband, name badge and other pertinent information.

Refreshments and light snacks will be available at the Hospitality Desk from 12:00pm – 5:00pm. You can also enjoy lunch at your leisure at any of the hotel's restaurants or snack bars. The remainder of the day is free for you to unpack, relax and explore the hotel.

Every effort will be made to allow you to check into your room upon arrival, but we cannot guarantee that rooms will be ready prior to the 3:00pm check-in time. Your luggage will be securely stored at the bell desk in the event your room is not ready upon arrival. We recommend that you bring a change of clothing and your bathing suit in your carry-on so that you may enjoy the pool or beach until your room is ready.



12:00pm – 5:00pm

TD League of Excellence Hospitality Desk

Location: Groups Lobby

Please stop by for information and any onsite needs.

Lunch at Leisure

Enjoy lunch at leisure at one of the resort restaurants or snack bars. Refer to your name badge for dining options.

6:00pm – 7:00pm

Hosted Welcome Cocktail Reception (Mandatory)

Location: Woodstock Plaza

Recommended Attire: Smart Casual in green and white colours. Comfortable footwear.

7:00pm – 10:30pm

Welcome to the Caribbean! A Hosted Green and White Themed Welcome Dinner (Mandatory)

Location: Woodstock Plaza

Recommended Attire: Smart Casual in green and white colours. Comfortable footwear.

Welcome to Punta Cana! Get a taste of TD's spirit and celebrate as the true rock star that you are at this TD-themed welcome dinner. The tone for the evening is relaxing as well as rewarding. You are a top performer who has worked and accomplished all that you have and you deserve a truly celebratory night in this amazing destination!

Thursday, January 11, 2018

7:00am – 8:45am

Here Comes the Sun – Breakfast at Leisure

Enjoy breakfast at leisure at one of the resort restaurants or treat yourself to breakfast in bed and order in room service! Refer to your name badge for dining options.

7:00am – 7:00pm

TD League of Excellence Hospitality Desk

Location: Groups Lobby

The TD League of Excellence Hospitality Desk will be open to assist with any questions.

9:00am – 11:00am

Community Giving Session (Mandatory)

Location: Fillmore Ballroom

Recommended Attire: Smart Casual

Lunch at Leisure

Enjoy lunch at leisure at one of the resort restaurants or snack bars. Refer to your name badge for dining options



11:30am – 5:00pm

TD at Play – Afternoon Pool Zone and Executive Hosted Activities

Enjoy your afternoon exploring all that the resort has to offer or hang out at our exclusive poolside Hospitality Zone at the Moon Pool. Soak up some sun by the pool, grab some snacks and get to know your fellow recipients and executive hosts. Join your hosts in a variety of activities scheduled throughout the afternoon! No matter what your tastes, there is plenty to see and do!

6:00pm – 9:30pm

Celebrating the Extraordinary – Hosted Gala Dinner (Corporate, Canadian Collections & Recovery and Digital & Payments) (Mandatory)

Location: Fillmore Ballroom

Recommended Attire: Smart Elegant

Tonight we will recognize you! This night is all about extraordinary proportions as we celebrate your accomplishments. You are the crème de la crème of TD - and you deserve a night to be fêted like a rock star.

7:00pm – 9:30pm

Come Together – Hosted Networking Dinners (Phone and ATM Channels) (Mandatory)

Location: Hard Rock Hotel's Restaurants

Recommended Attire: Smart Elegant (long pants for men required at Ciao, Ipanema, Isla and Los Gallos)

Join your colleagues this evening and experience some of the best dining that Punta Cana has to offer. Refer to the insert in your name badge for your dinner location. Please arrive promptly as dinner service begins at 7:00pm.

9:30pm – 1:30am

Exclusive TD After Party - GLOW

Location: Avalon Ballroom

Tonight you are headed to the front row in paradise. Dance the night away with a live DJ and a great dance floor, surrounded by glow décor to show off your exceptional dance moves. This is your party – where the night doesn't end until you say so. Late night snacks will be served.

Friday, January 12, 2018

7:00am – 8:45am

Here Comes the Sun – Breakfast at Leisure

Enjoy breakfast at leisure at one of the resort restaurants or treat yourself to breakfast in bed and order in room service! Refer to your name badge for dining options.

7:00am – 7:00pm

TD League of Excellence Hospitality Desk

Location: Groups Lobby

The TD League of Excellence Hospitality Desk will be open to assist with any questions.

9:00am – 11:00am



Business Session (Mandatory)

Location: Fillmore Ballroom

Recommended Attire: Smart Casual

Lunch at Leisure

Enjoy lunch at leisure at one of the resort restaurants or snack bars. Refer to your name badge for dining options.

11:30am – 5:00pm

TD at Play – Afternoon Pool Zone and Executive Hosted Activities

Enjoy your afternoon exploring all that the resort has to offer or hang out at our undisturbed exclusive poolside Hospitality Zone at the Moon Pool. Soak up some sun by the pool, grab some snacks and get to know your fellow recipients and executives. Join your hosts in a variety of activities scheduled throughout the afternoon! No matter what your tastes, there is plenty to see and do!

6:00pm – 9:30pm

Celebrating the Extraordinary – Hosted Gala Dinner (Phone and ATM Channels) (Mandatory)

Location: Fillmore Ballroom

Recommended Attire: Smart Elegant

Tonight we will recognize you! This night is all about extraordinary proportions as we celebrate your accomplishments. You are the crème de la crème of TD - and you deserve a night to be fêted like a rock star.

7:00pm – 9:30pm

Come Together – Hosted Networking Dinners (Corporate, Canadian Collections & Recovery and Digital & Payments) (Mandatory)

Location: Hard Rock Hotel's Restaurants

Recommended Attire: Smart Elegant (long pants for men required at Ciao, Ipanema, Isla and Los Gallos)

Join your colleagues this evening and experience some of the best dining that Punta Cana has to offer. Refer to the insert in your name badge for your dinner location. Please arrive promptly as dinner service begins at 7:00pm.

9:30pm – 1:30am

Exclusive TD After Party - GLOW

Location: Avalon Ballroom

Tonight you are headed to the front row of paradise. Dance the night away with a live DJ and a great dance floor, surrounded by glow décor to show off your exceptional dance moves. This is your party – where the night doesn't end until you say so. Late night snacks will be served.

This evening, a copy of your hotel bill will be placed under your door if you incurred any incidental charges. Please ensure your "Do Not Disturb" sign is removed from your door today or the hotel cannot deliver your departure notice. Should you have any questions about your bill, you can either dial 0 from your guestroom and ask for the front desk agent, or stop by the front desk to review. Please also refer to the



departure notice that will be delivered to your room for important information regarding your departure. Details will also be available at the TD League of Excellence Hospitality Desk.

Saturday, January 13, 2018

7:00am – 11:00am

Here Comes the Sun – Breakfast at Leisure

Enjoy breakfast at leisure at one of the resort restaurants or treat yourself to breakfast in bed and order room service! Refer to your name badge for dining options.

7:00am – 12:00pm

TD League of Excellence Hospitality Desk

Location: Groups Lobby

Check-out time is 12:00pm. Please ensure that you check out of the hotel at the Groups Lobby and settle your incidental account prior to your departure at the airport.

Please note, even if you have no incidental charges you must go to the Groups Lobby to check out and they will remove your all-inclusive bracelet and give you a card that you must give to the bellman prior to departure, which advises them that your incidentals have been paid.

Please refer to your personalized departure notice detailing hotel check-out and baggage procedures, and your time of departure from the hotel to the airport.

If necessary, your baggage will be securely stored in a private room until you are ready to depart the hotel.

Should you have any questions about your registration, travel information or accommodations, please contact: Genevieve Taylor at 416-443-9696 ext. 310 or gtaylor@wynfordtwg.com.

Should you have questions about the information contained in this package, please contact:

- Diana Grossi, HR Associate, Global Recognition Programs at 416-983-7933 or diana.grossi@td.com or
- Lisa Medeiros, HR Manager, Global Recognitions Programs at 416-602-9537 or lisa.medeiros@td.com