

The Volunteer Support Services Program PCNSW

Alex Huntir, Manager Volunteer Support Services Program

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*Fit for the Future
13th Australian Palliative Care Conference
Melbourne 2015*



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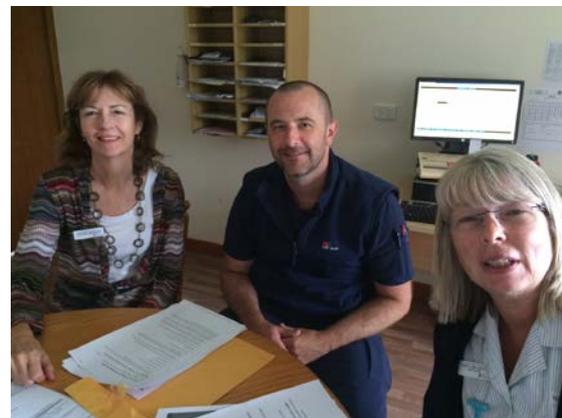
Volunteer Support Services Program



NSW Government Plan to increase access to Palliative Care 2014-2016

- Expanded community-based palliative care
- Integration and extended capacity of services
- Expanded support for families and carers

Volunteer Support Services Program \$1M over 3 years (2014-2017)



Berry Hospital

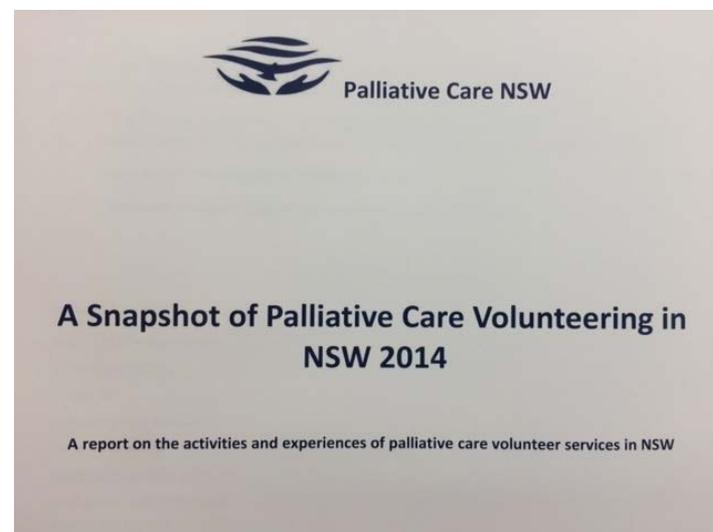


What are we doing?



Statewide focus, mapping, networking, relationship-building, resource development, service development, research, quality, Statewide Framework

- Stage 1 Stakeholder engagement, research and map services across NSW
- Stage 2 Strategy review, initiate research projects
- Stage 3 Development of resources



Snapshot report 2014

Palliative Care Volunteering in NSW



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38
VOLUNTEER
SERVICES

1,242
VOLUNTEERS

965
ACTIVE
VOLUNTEERS



VOLUNTEER
CONTRIBUTION
PER ANNUM



32.4%
OF VOLUNTEERS
WORK IN THE

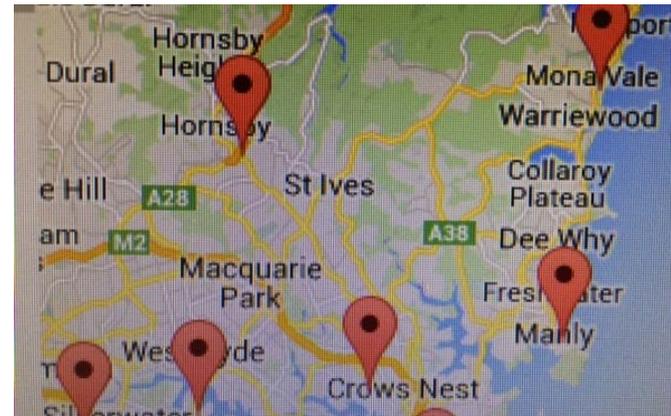


120
VOLUNTEERS
WORK IN
THE LARGEST
SERVICE

Services in NSW



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Types of volunteer services

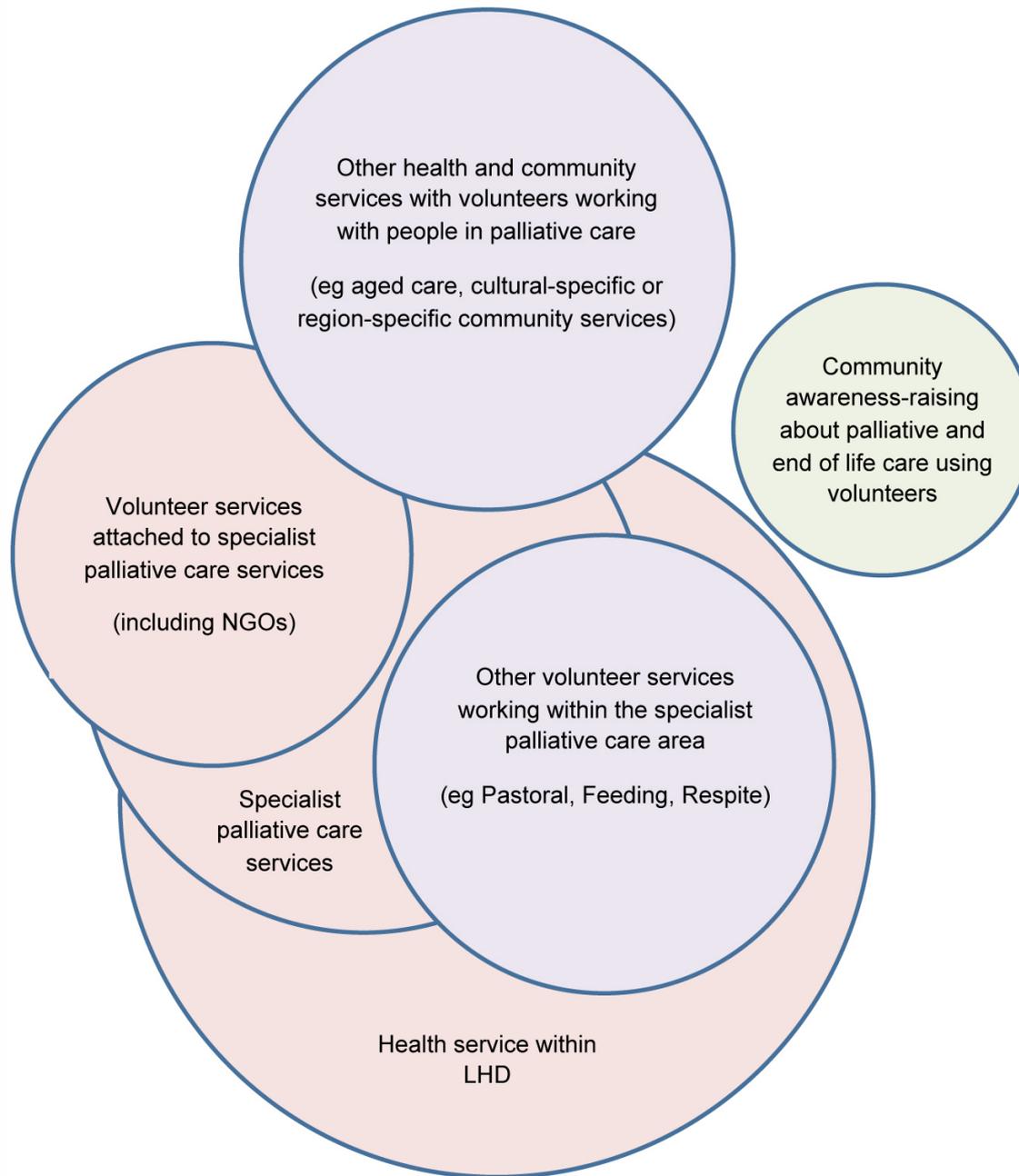


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	Government health service	Clinician-lead service	Not for Profit organisation	Faith-based private hospital provider
Services in NSW	15	4	11	8
Number of volunteers	516	50	328	348
Av manager FTE	0.64	0.15	0.6	0.7
Vols per 1 FTE Manager	54	NA*	50	62



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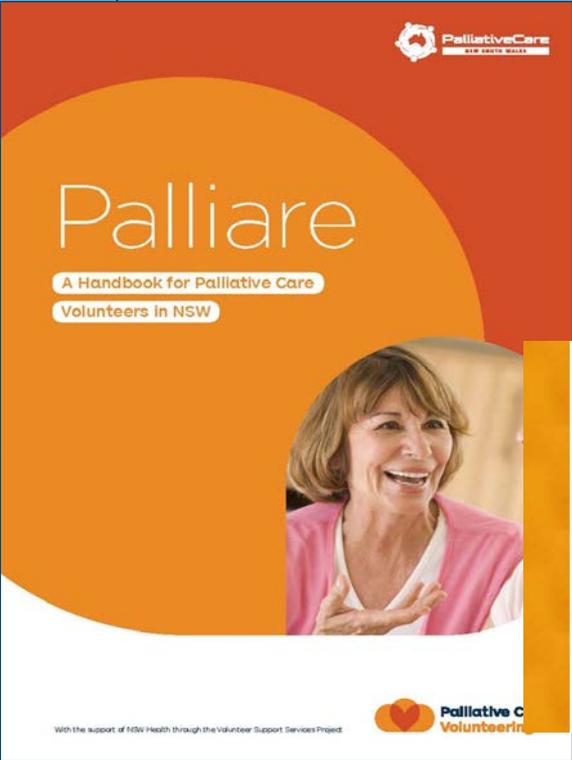
**Volunteer
services
work in
relationship**

Resource development

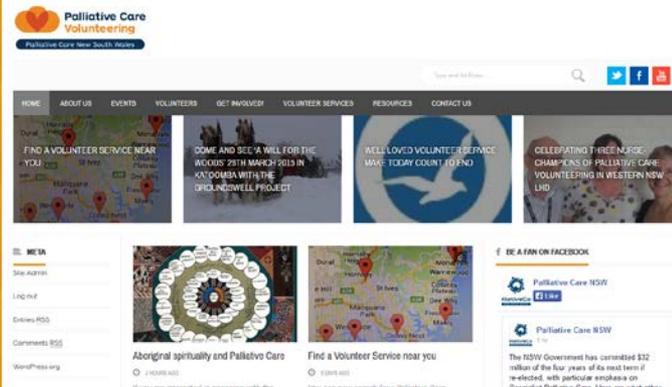


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Policy Manual



www.volunteerhub.com.au





Paul and Elise



Volunteering, palliative care and the Aboriginal community

- What do we know about the intersection of volunteering, Palliative Care and the Aboriginal community?
- Initial survey by Health students early 2015
- Now expanded study in collaboration with AHMRC



Megan Burke, Social researcher
PCNSW
(Student Master of Social Research Macquarie University)



Volunteering and aged care project

- What do we know about volunteers in residential aged care?
- What do they know about Palliative Care?
- Can we improve Palliative Care knowledge and increase volunteer activity in residential aged care?
- Study due for completion late 2015



Cristina and Jacob



School communities and Palliative Care

- How can we interact with schools over Palliative Care?
- How do we create an interest in secondary students to volunteer in Palliative Care?
- Action research by Health students to create a learning guide for Palliative Care volunteers
- Study due for completion late 2015



Tweed Palliative Support



Community Hospice and volunteers

- A residential respite and Palliative Care facility with clinical (nursing) support 24x7
- Tweed (Wedgetail Retreat) and Bear Cottage
- Southern Highlands Community Hospice (Bowral) under development
- Interest from 2-3 other volunteer services in NSW
- Volunteers contribute significantly to the effort of creating and managing the facility



PCNSW Broken Hill Conference 2016

Other plans

- Supporting service development opportunities using 2 service development officers in the regions
- What are the dynamics of Palliative Care volunteering in small rural and regional centres? In CALD communities?
- Special-interest network eg for NGOs
- Reviewing continuous improvement in a Volunteer Service context

Stay in touch!



Stay in touch!

Alex Huntir

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Grafton



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