Personalised Health and Care 2020: Next steps

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shall be known as the Accountabilit
Better use of data and technology has the power to improve health, transforming the quality and reducing the cost of health and care services.

It can give patients and citizens more control over their health and wellbeing, empower carers, reduce the administrative burden for care professionals, and support the development of new medicines and treatments.
Personalised Health and Care 2020 considers what progress the health and care system has already made and what can be learnt from other industries and the wider economy.

It is a framework for action that will support frontline staff, patients and citizens to take better advantage of the digital opportunity.
How do we do it?

Workstream 1: Enable me to make the right health and care choices
- Project A: a single digital point of access to information and transactions
- Project B: Access to my data
- Project C: Improving digital inclusion &c.

The roadmaps need to specify benefits for patients, citizens, service-users and local communities:
- Better health and wellbeing
- Quality and safety
- Effectiveness
- Benefits to science and the economy
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<th>Work streams</th>
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Giving health and care professionals access to the data they need

**Interoperability**
- The development and adoption of digital information and data standards that enable information sharing as part of a coherent interoperability strategy.

**Digital Maturity**
- Baseline and benchmarking tool to assure progress and highlight best practice.

**Local Digital Roadmaps**
- The development of inclusive, viable local plans that supports localities, enabling them to plan their own route to a paperless health and care system.

**Levers and Incentives**
- Utilise regulatory, inspection, commissioning and development levers to ensure that the benefits enabled by information technology are identified and optimised.

**Developing Digital Capability**
- The building of effective leadership and the creation of a learning environment to drive digital adoption across the health and care system.
Interoperability

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Digital Maturity

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Digital Maturity – “Paper-free” health and care

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<th>Year</th>
<th>Installed Capability</th>
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<th>Effective Use of Systems</th>
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Benefits and Outcomes:
- Social Care
- Primary Care
- Mental Health
- Acute Trusts

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Local Digital Roadmaps

1. Commissioners will be asked to document their digital capabilities and plans against a predefined set of pathways in the 2016 roadmap:
   • End of Life Care
   • Management of multiple co-morbidities
   • Urgent and Emergency Care
   • Mental Health Care

2. Over subsequent years the scope will expand.

3. The pathways are illustrative and will need to be tailored to the reality of local provision.

4. Additional locality specific services can be added if they help illustrate local flows.
Multiple Co-morbidities (high level example)
Local Roadmaps (Bradford example)
Next Steps

• National Information Board Roadmaps – out for consultation until early September
• NIB Leadership meet to ratify final plans at NHS Expo in early September
• Detailed priority business cases prepared – existing informatics portfolio re-aligned and additional funding proposals submitted to Comprehensive Spending Review
• Planning and performance of the NHS and social care – including NCM/Integration Pioneers etc. attuned to the digital opportunity
• New service offers and capabilities maximise the potential of digital technology to delivery efficient, effective, high quality and participative services that benefit professionals, citizens and their carers