



IdeaAction.22

FM: Reflect, Reconnect, Recalibrate

Darwin Convention Centre
4 - 7 September 2022



Sunday, 4 September 2022

3.00pm – 4.30pm	Registrations Open Darwin Convention Centre, Ground Floor, Hall 1, 10 Stokes Hill Rd, Darwin City
5.00pm – 7.00pm	CHAIR'S WELCOME RECEPTION Venue: Wharf One Food and Wine Address: 19 Kitchener Dr, Darwin Waterfront NT Dress Code: Smart Casual
7.00pm – 10.00pm	CHAIR'S AFTER PARTY Venue: Bella Darwin Bar (next door to Wharf One Food and Wine) Address: f3/19 Kitchener Dr, Darwin Waterfront NT Dress Code: Smart Casual

Monday, 5 September 2022

7.00am – 8.30am	First Time Attendees & New Members Breakfast – Pre-Registrations Only Darwin Convention Centre, Ground Floor, Meeting room 4
7.00am – 5.45pm	Registrations Open Darwin Convention Centre, Ground Floor, Hall 1
9.00am – 4.30pm	IDEACTION.22 CONFERENCE DAY ONE Venue: Darwin Convention Centre Address: 10 Stokes Hill Rd, Darwin City NT Plenary Room: Ground Floor, Hall 1 Dress Code: Smart Casual
9.00am – 9.10am	Welcome to Country
9.10am – 9.15am	Welcome to IdeaAction.22 <i>Paul Callaghan, Master of Ceremonies</i>

9.15am – 9.30am	Official Conference Opening <i>Nicholas Burt, Chief Executive Officer, FMA</i> <i>Bryon Price, Chair, FMA</i>			
9.30am – 9.35am	Conference Supporter Welcome			
9.35am – 10.25am	Opening Keynote: Wellbeing and Leadership – and the Two Shall Become One <i>Paul Callaghan, Founder/ Chief Executive Officer, Callaghan Cultural Consultancy</i>			
10.25am – 10.55am	MORNING TEA REFRESHMENTS & POSTER PRESENTATIONS Darwin Convention Centre, Ground Floor, Hall 1			
10.55am – 12.10pm	Round Table Discussions: Conflict and Leadership Intervention <i>Sarah Blake, Director & Conflict Strategist, Sarah M Blake</i>			
12.10pm – 12.50pm	FMA Board Discussion			
12.50pm – 1.45pm	LUNCH & TRADE EXHIBITION Darwin Convention Centre, Ground Floor, Hall 1			
1.45pm – 2.30pm	Keynote: Purpose, Partnerships and the Power of Authenticity <i>Tony Burns, General Manager, Multicap Employment</i>			
2.35pm – 3.10pm	People, Behaviour & Connection	The Influences of Change	People, Behaviour & Connection	The Influences of Change
Length of Session	35 minutes	35 minutes	35 minutes	35 minutes
2.35pm – 3.10pm	Neurodiversity: A Practical Guide for Facilities Manager <i>Charles Hammersla, Head of Facilities Management, NAB, Cushman & Wakefield</i> <i>Mark Stoneley, Head of Property and Procurement, St Vincent de Paul Society Victoria</i>	Boost Efficiencies in Asset Audits through Digitalised Enabling Tools and Standardised Processes <i>Varun Raja, Strategic Regional Asset Manager Programmed FM</i>	Impacts of Decarbonisation in the Built Environment <i>David Baguley, Senior Manager, Advisory, Rider Levett Bucknall</i>	Has 'Facility Management' Earned the Right to be Known as a Profession and Is FM the 'Golden Thread' in the Built Environment? <i>Duncan Waddell, Managing Director, FM Intelligence</i>
3.10pm – 3.40pm	AFTERNOON TEA REFRESHMENTS & TRADE EXHIBITION Darwin Convention Centre, Ground Floor, Hall 1			
3.40pm – 4.20pm	Keynote: A Territory Business Journey; Identifying and Nurturing the Strengths Within <i>Karen Sheldon AM, Managing Director, The Karen Sheldon Group and Saltbush Social Enterprises</i>			
4.20pm – 4.30pm	Closing Comments <i>Paul Callaghan, Master of Ceremonies</i>			
4.30pm	CONFERENCE CLOSE DAY ONE			

From 6.00pm	THE IDEACTION.22 CONFERENCE DINNER Venue: Mini Mindil Markets Address: Mindil Beach, Maria Liveris Dr, The Gardens NT Dress Code: Casual/Beach Theme Buses will be departing the Darwin Convention Centre at 5.45pm sharp to Mindil Beach Markets and will be returning throughout the evening.
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Tuesday, 6 September 2022

8.00am – 5.30pm	Registrations Open Darwin Convention Centre, Ground Floor, Hall 1, 10 Stokes Hill Rd, Darwin City			
9.00am – 2.15pm	IDEACTION.22 CONFERENCE DAY TWO Venue: Darwin Convention Centre Address: 10 Stokes Hill Rd, Darwin City NT Plenary Room: Ground Floor, Hall 1 Dress Code: Smart Casual			
9.00am – 9.10am	Welcome Day Two <i>Paul Callaghan, Master of Ceremonies</i>			
9.10am – 10.15am	The Great Debate			
10.15am – 10.45am	MORNING TEA REFRESHMENTS & TRADE EXHIBITION DRAW Darwin Convention Centre, Ground Floor, Hall 1			
10.45am – 11.45am	People, Behaviour & Connection	The Influences of Change	Space & it's Value: Now & in the Future	It's all About Compliance
Length of Session	35 minutes	35 minutes	35 minutes	35 minutes
10.45am – 11.20am	Challenging the Status Quo in Facility Management <i>Steve Taylor, Director, Luminaire Solutions</i>	ISO 41000 Series: Australian Context and Update <i>Stephen Ballesty, In-Touch Advisory</i>	Re-Calibrating the Workplace in Times of Rapid Change <i>Graham Kirkwood, Managing Director, Resource Architecture Pty Ltd</i>	Facilities & Asset Management 3D Risk Cube <i>Andrew Sun, Senior Manager, Asset Management</i>
Length of Session	20 minutes	20 minutes	20 minutes	20 minutes
11.25am – 11.45am	FM Contract Administration: Risk to Reward <i>Emma Lampard, Senior Associate, Clayton Utz</i>	Container Deposit Schemes' Untapped Value for your Organisation: An ESG Perspective <i>Geoff Parker, CEO, Australian Beverages Council Limited (ABCL)</i>	Buildings Aren't Smart <i>Rogier Roelvink, Customer Strategy, Director, Oracle, Construction and Engineering</i>	Measuring Against Waste Targets: Understanding Waste Data <i>Vanessa Dow, Senior Environmental Consulting, Encycle Consulting</i>

11.50am – 12.30pm	Keynote: Economic Update <i>AustralianSuper</i>	
12.30pm – 12.45pm	Lunch Buffet <i>(returning to room for closing keynote)</i>	
12.45pm – 2.00pm	Closing Keynote Lunch: The New Now <i>Michael McQueen, Award Winning Author, Futurist</i> <i>Sponsored by A.G. Coombs</i> 	
2.00pm – 2.10pm	Closing Comments <i>Nicholas Burt, Chief Executive Officer, FMA</i>	
2.10pm – 2.15pm	Conference Close <i>Paul Callaghan, Master of Ceremonies</i>	
2.15pm	CONFERENCE CLOSSES	
2.30pm – 5.30pm	Offsite Activity One Airborne Solutions Departures at 2.30pm, Tues 6 Sep 2022	Offsite Activity Two Nautilus Aviation Departures at 2.30pm, Tues 6 Sep 2022
	Inclusions @ \$220pp <ul style="list-style-type: none"> - 10-minute Darwin Cyclone Flight - Helicopter to depart from Darwin Aviation Museum Heli pad - Transfers provided from Conference Venue - Don't forget to bring your sunglasses, a bottle of water & camera! <p><i>maximum weight allowance 136kg per person</i> <i>Availability subject to weight restrictions and aircraft availability.</i></p> 	Inclusions @ \$440pp <ul style="list-style-type: none"> - 30- minute Scenic flight of Darwin City, Northern Beaches, Mandorah, Port of Darwin & Hidden Valley - Helicopter to depart from Charles Darwin Nature Reserve - Transfers provided from Conference Venue - Don't forget to bring your sunglasses, a bottle of water & camera! <p><i>maximum weight allowance 136kg.</i> <i>Availability subject to weight restrictions and aircraft availability.</i></p> 
	Offsite Activity Three Cage of Death From 3.30pm, Tues 6 Sep 2022	Offsite Activity Four Bombing of Darwin Tour From 3.30pm, Tues 6 Sep 2022
	Inclusions @ \$111pp, or \$342 for 2ppl <ul style="list-style-type: none"> - Tickets sold at \$111 for singles (1 person), or \$342 for double (2 people) - 15-minute swim in Cage of Death with a crocodile - Full day entry to Crocosaurus Cove - Crocosaurus Cove is walking distance from the Conference Venue - Don't forget to bring your swimmers, towel, identification & camera! 	Inclusions @ \$95pp <ul style="list-style-type: none"> - Guided Tour with excellent commentary in airconditioned transport - See visible reminders and relics, and hear what REALLY DID happen when Australia was seriously threatened by the Japanese bombings in WWII - Entry to Museum - Chilled drinking water

Subject to availability when registering.



Subject to availability when registering.



6.00pm – 7.30pm

THE IDEACTION.22 CLOSING FUNCTION

Venue: To be announced!

Dress Code: Casual

If you have already registered for the conference and would like to include a closing function ticket, please email isabella@alignmentevents.com.au

Wednesday, 7 September 2022

OFFSITE OPTIONAL ACTIVITY

8.45am – 11.00am

Offsite Activity Five

Darwin Airboats

8.45am – 11.00am, Wed 7 Sep 2022

Inclusions @ \$195pp

- A custom built V8 Airboat will take you on a 1-hour journey across Darwin Harbour and towards our city's scenic Mangroves
- Keep an eye out in the waters below for sharks, crocs even stingrays!
- Departure from Dock 1 Stokes Hill Wharf, walking distance from the Conference Venue
- Don't forget to bring your sunglasses, a bottle of water & camera!

Subject to minimum numbers and availability.



OPTIONAL SITE TOURS

9.00am – 11.00am

Site Tour One

Darwin Convention Centre

9am – 11am, Wed 7 Sep 2022

Members: \$60pp & **Non-Members:** \$120pp

Meeting Point: Darwin Convention Centre (DCC) Registration Desk, 10 Stokes Hill Rd

Site Tour Two

Living Lab in Darwin

9am – 10am, Wed 7 Sep 2022

Members: \$60pp & **Non-Members:** \$120pp

Meeting Point: Out front of the Darwin Visitor Information Centre, Corner of Smith and Bennett Streets, Darwin City

	<p>Time: 9.00am – 11.00am</p> <p>As a facility, the DCC meets unique challenges from the extreme humidity as a large open space, to being built on reclaimed land. This is managed with technology old and new including state of the art Honeywell IoT platforms. Don't forget to wear/bring the following to the inside the plant rooms.</p> <ul style="list-style-type: none"> - Trousers - Steel caps - Drivers licence number 	<p>Time: 9.00am – 11.00am</p> <p>The CSIRO Darwin Living Lab is a 10-year collaboration to assist Darwin towards a Thriving, Cool Capital of the North. This educational walking tour will show the experimental side of Darwin as it explores its future liveability, sustainability and resilience.</p> <p>Don't forget to bring:</p> <ul style="list-style-type: none"> - Walking Shoes - Hat - Sunscreen
	<p style="text-align: center;">Site Tour Three Robertson Barracks 9am – 11am, Wed 7 Sep 2022</p>	<p style="text-align: center;">Site Tour Four Darwin High Security Site Tour 9am – 11am, Wed 7 Sep 2022</p>
	<p>Members: \$60pp & Non-Members: \$120pp Meeting Point: Information to be provided Time: 9.00am – 11.00am</p> <p>Robertson Barracks is a major Australian Army base located in the Northern Territory of Australia within the suburb of Holtze in the Municipality of Litchfield about 15 kilometres east of the Darwin city centre.</p>	<p>Members: \$60pp & Non-Members: \$120pp Meeting Point: Information to be provided Time: 9.00am – 11.00am</p> <p>A unique tour of a high-profile secure facility for a limited number of participants is being arranged on an EOI, first come first serve basis.</p>

OPTIONAL MASTERCLASS

<p>9.00am – 12.00pm</p>	<p>Working in Partnership with Aboriginal Agencies - Including Effective Employment and Retention of Aboriginal Staff Members: \$380pp & Non-Members: \$420pp</p> <p>Many government contracts now encourage organisations to partner with Aboriginal agencies in addition to employing of Aboriginal people. Often this leads to superficial arrangements that waste opportunities and leaves Aboriginal people frustrated and cynical.</p> <p>This workshop will provide attendees with:</p> <ul style="list-style-type: none"> • An increased understanding of the importance of culture in providing quality services to Aboriginal people • Greater insight into the benefits of partnering with Aboriginal agencies • An increased understanding of the importance of culture in providing quality services to Aboriginal people • Increased cultural insights and competence including a better understanding of what has created the current socio-economic disadvantage many Aboriginal people face in their day to day lives • Insights into how to build effectively engage with Aboriginal agencies • Insights into the effective employment and retention of Aboriginal staff
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