Supporting Safe Social Media Practice by Consumers & Service Providers

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Staff survey (n=31): which SM platforms do you use?

- Twitter
- Facebook
- Instagram
- LinkedIn
- Pinterest
- Snapchat
Which SM platform do you use the most?

- Twitter
- Facebook
- Instagram
- LinkedIn
- Pinterest
- Snapchat

Key themes

- Privacy is important
- Negative experiences rare (but significant)
- Good awareness of appropriate safe practice strategies
- Agency systems used to manage online contacts
- Need for greater attention to consumers’ social media practice within treatment
Consumer workshop – key themes

- Importance of privacy and informed decision making (for consumers and staff)
- Positives and negatives associated with social media use
- Importance of understanding that platforms’ privacy settings change often – need for regular review
- Need for ReGen to integrate social media use within its clinical services (where appropriate)

Next steps

Staff
- Review SM policy / practice guidelines
- Options for SM inclusion in clinical practice

AOD sector
- Wider roll-out of staff survey
- Sharing ReGen resources

Consumers
- Wider survey of current SM practice
- Develop safe practice guidelines
Acknowledgements

Con Hatzi, ReGen Consumer Consultant

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Slides: http://www.slideshare.net/ReGenUC