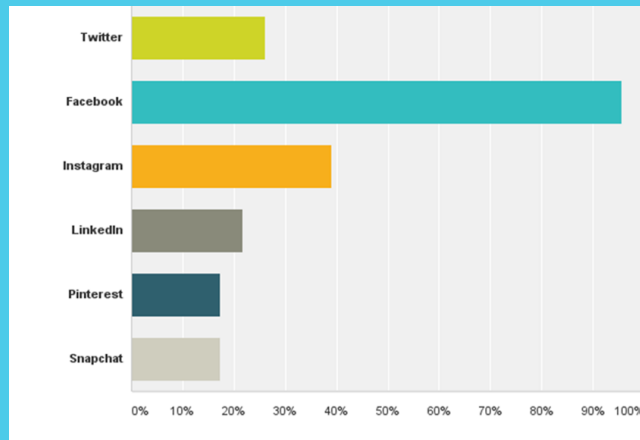




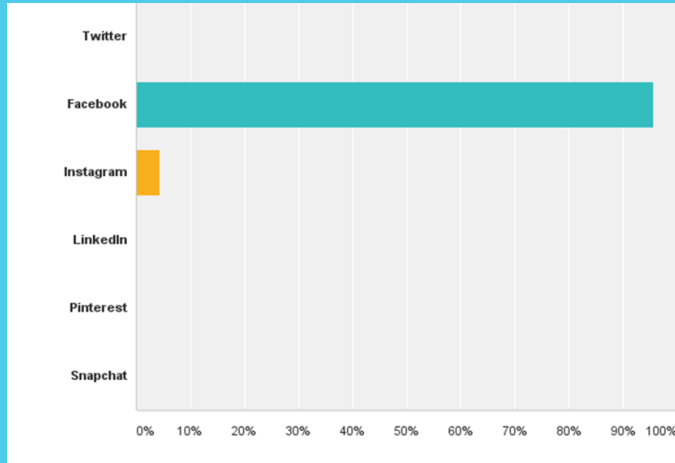
# Supporting Safe Social Media Practice by Consumers & Service Providers

Paul Aiken, Evaluation & Advocacy Team Leader

## Staff survey (n=31): which SM platforms do you use?



## Which SM platform do you use the most?



## Key themes

- Privacy is important
- Negative experiences rare (but significant)
- Good awareness of appropriate safe practice strategies
- Agency systems used to manage online contacts
- Need for greater attention to consumers' social media practice within treatment



## Consumer workshop – key themes

- Importance of privacy and informed decision making (for consumers and staff)
- Positives and negatives associated with social media use
- Importance of understanding that platforms' privacy settings change often – need for regular review
- Need for ReGen to integrate social media use within its clinical services (where appropriate)



## Next steps

### Staff

- Review SM policy / practice guidelines
- Options for SM inclusion in clinical practice

### AOD sector

- Wider roll-out of staff survey
- Sharing ReGen resources

### Consumers

- Wider survey of current SM practice
- Develop safe practice guidelines



## Acknowledgements

Con Hatzi, ReGen Consumer Consultant

**Contact:** [paiken@regen.org.au](mailto:paiken@regen.org.au)

**Slides:** <http://www.slideshare.net/ReGenUC>

