



Building Blocks for NWD

Nevada's ADRC, MFP, BIP and 211

Topics

- Nevada – Welcome to the Silver State
 - Desert, Ghost Towns and Snow!
 - More than Cowboys in these parts...
- NV Building Blocks
 - ADRC
 - MFP
 - BIP
 - 211
- Learning is Fun
 - An Analogy
 - Fun with Snow!



Nevada: Welcome to the Silver State



It's NEVADA not NE-VAW-DUH!

it's
NEVĀDA
not
NEVAHDA!



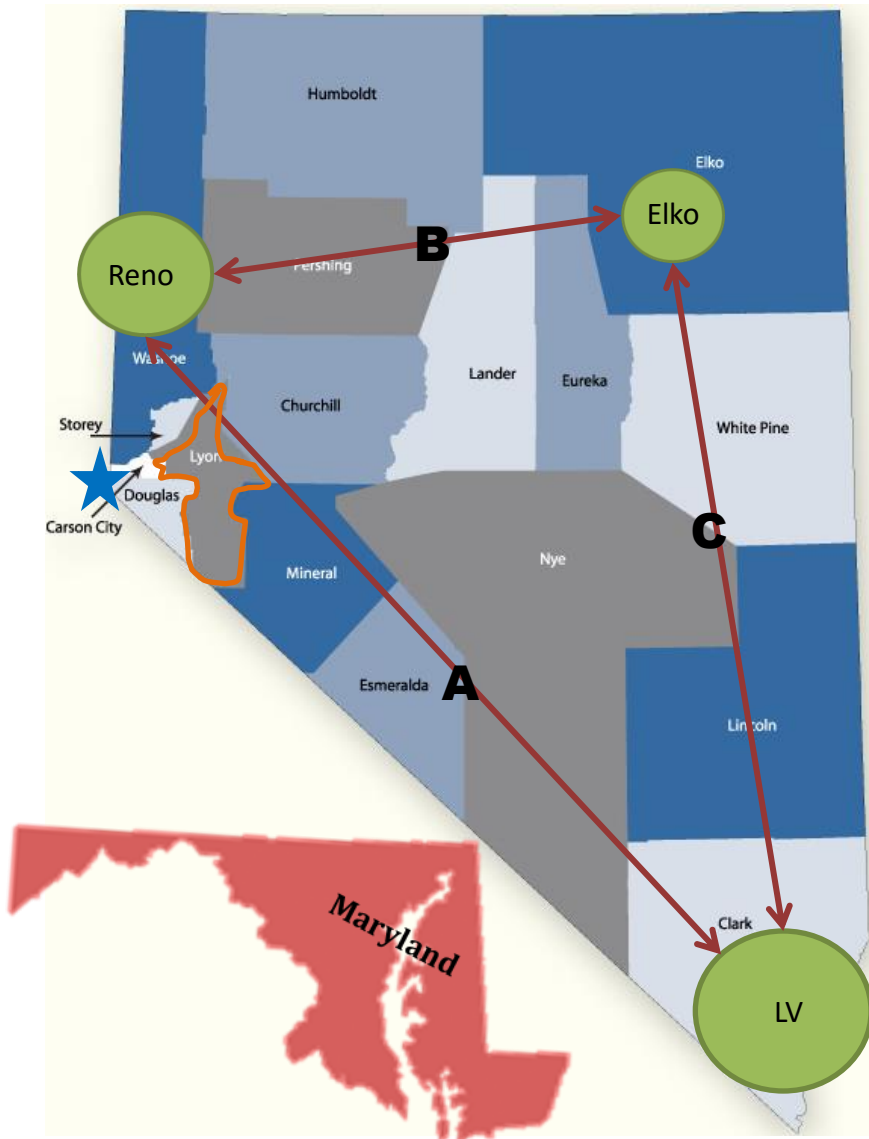
nevāda



yes, i am from nevada.
no, it isn't pronounced "nevahda."



Desert, Ghost Towns and Snow!



Land Size: Humongous!

- ✓ Nevada = 109,718 sq. miles
- ✓ Lyon County (orange) = 2016 sq. miles

Travel Times (by car)

- A. Las Vegas to Reno: 8 hours
- B. Reno to Elko: 5 hours
- C. Elko to Las Vegas: 7 hours

Population

- ✓ Total: 2.9 million
- ✓ Clark: 2.1 million
- ✓ Washoe: 446,903
- ✓ Elko: 51,935

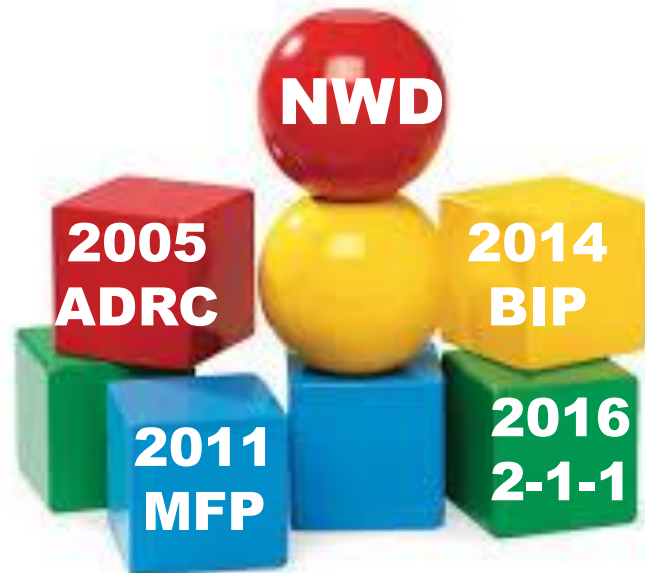
24.6 people per square mile

More than cowboys in these parts...

- Demographics
 - 65 and older: 14.6%
 - Disability (under 65): 8.5%
 - White: 75.7%
 - Hispanic: 28.1%
 - Black: 9.3%
 - In Poverty: 15.2%
 - Veterans: 224,232
- Medicaid Recipients:
> 600,000 (21%)

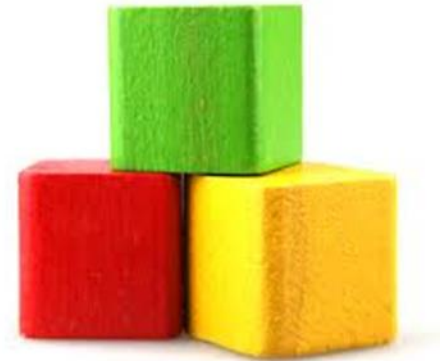


Nevada Building Blocks



Aging and Disability Resource Centers

- Structure
 - SUA & D role
 - No AAA's
 - 4 physical sites
- Focus
 - Options Counseling = “Safety Net”
 - Caregiver Support, Veteran programs, and Care Transitions
- Potential Customers:
655,400
- Funding
 - State General Funds
 - Title 3E
 - Tobacco Settlement Funds



Aging and Disability Resource Centers

NWD Challenge

1. What does a NWD agency do?
2. Where do consumers go for information?
3. Who serves consumers in the gap?
4. How do we connect with Medicaid?
5. How can Nevada build on this foundation?

ADRC Solution

1. Operations Manual
2. Physical Sites & Virtual Resource Center
3. ADRCs = “safety net”
4. MFP Marketing grant
5. NWD Implementation Plan

Money Follows the Person

- **Award Received:** April 1, 2011 and scheduled to expire on September 30, 2020.
- **Program Implementation:** April 1, 2012
- **Target Population**
 - Older Adults: (88)
 - People with Disabilities: (149)
 - People with ID/DD: (21)
- **Demonstration Services**
 - Transition Navigation
 - Community Transition Services
 - Personal Emergency Response System
 - Environmental Accessible Adaptation
 - **Housing Coordination (pending)**
- **Total Transitions:** 258 of the 524 projected (49%)



Money Follows the Person

NWD Challenge

1. How do we improve communication across agencies/programs?
2. How can we increase consumer's access to information?
3. Why do we do what we do?

MFP Solution

1. Serve as a vehicle to increase communication and platform for change.
2. Collaboration with ADRC, BIP, and other stakeholders.
4. Enhance our NWD initiative and expand LTSS

Balancing Incentives Program

- Application Approved: April 2014
- Nevada Funding: \$8 million
- Major Projects:
 - Assess My Needs
 - ID/DD Case Management System
 - DPBH Assessment
 - Marketing Plan
 - 2-1-1 Collaboration



Balancing Incentives Program

NWD Challenge

1. Where is funding available for infrastructure?
2. Who isn't involved in the conversation?
3. What do we need to know about individuals to start?
4. How do consumers get to Nevada's NWD system?
5. What do we do next?

BIP Solution

1. BIP!!!
2. DPBH & DWSS connections
3. Assess My Needs
4. Nevada 2-1-1 & Marketing
5. NWD Implementation Plan

Nevada 2-1-1

- Nevada's I&R provider
- 10,000 calls per month
- Comprehensive Resource Directory
 - 1,657 agencies
 - 7,681 services
- Disaster response
- Phone, Text, Web



Nevada 2-1-1

NWD Challenge

1. Where do consumers go for help?
2. What services are available in Nevada?
3. What if someone needs more than I&R?

2-1-1 Solution

1. Become the 800# for LTSS services
2. Nevada 2-1-1 Resource Directory
3. Regional Hubs (ADRCs, Family Resource Centers, or other Community Partners)

A Final Thought

From Fighting Fires to Innovation: An Analogy for Learning

Learning is an essential attribute of high-performing organizations. Effective, well-deployed organizational learning can help an organization improve from the early stages of reacting to problems to the highest levels of organization-wide improvement, refinement, and innovation.

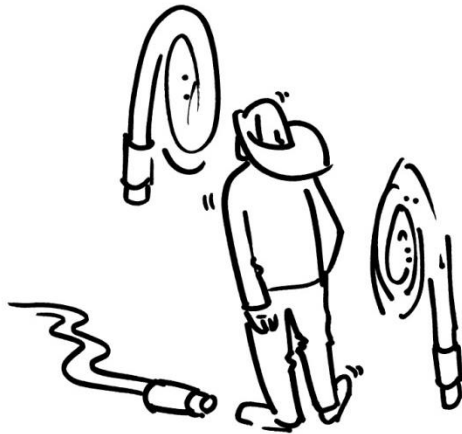


Reacting to the problem (0–5%)

Run with the hose and put out the fire.

A Final Thought

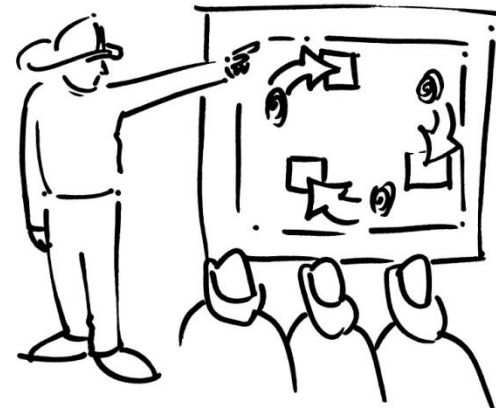
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General improvement orientation (10–25%)

Install more fire hoses to get to the fires quickly and reduce their impact.

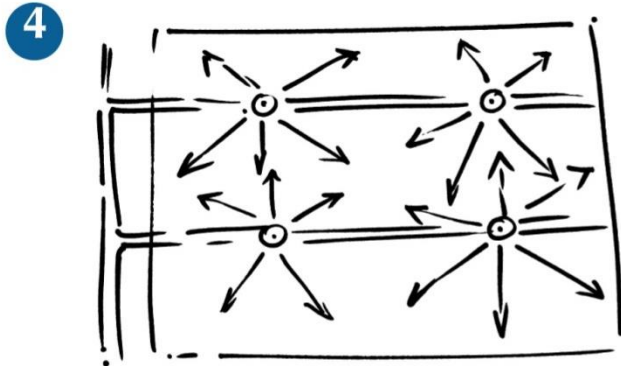
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Systematic evaluation and improvement (30–45%)

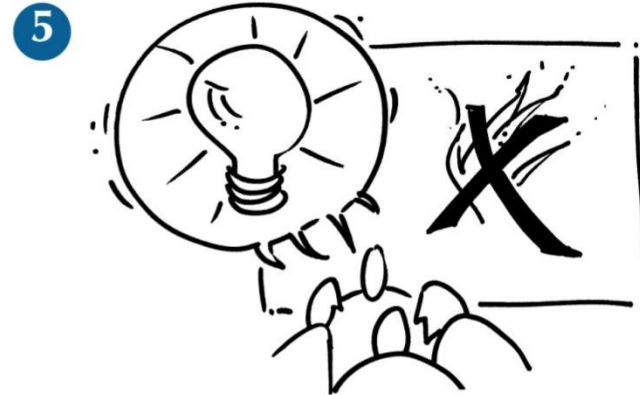
Evaluate which locations are most susceptible to fire. Install heat sensors and sprinklers in those locations.

A Final Thought



Learning and strategic improvement (50–65%)

Install systemwide heat sensors and a sprinkler system that is activated by the heat preceding fires.



Organizational analysis and innovation (70–100%)

Use fireproof and fire-retardant materials. Replace combustible liquids with water-based liquids. Prevention is the primary approach for protection, with sensors and sprinklers as the secondary line of protection. This approach has been shared with all facilities and is practiced in all locations.

Group Activity



Fun with Snowballs

How would you inform and coordinate efforts with NWD Partners?

What makes Leadership buy into the NWD concept?

Fun with Snowballs

With so many initiatives, how do you be strategic instead of just putting out the fires?

What concerns/challenges arise with systems change?

Fun with Snowballs

How do you achieve all that you have to do with limited timeframes?

What resources are available for NWD implementation?



Thank You!

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