

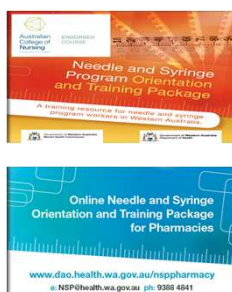
# Increasing access to training for regional needle and syringe program (NSP) workers: NSP Online Orientation and Training Package

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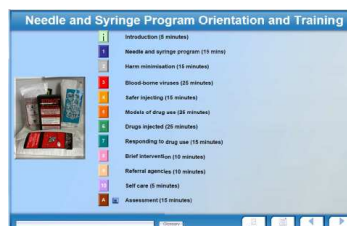
## BACKGROUND

- NSP review in 2007 identified the need for on-going training and education for NSP workers
- Needed to be able to reach NSP workers in rural and remote Western Australia – face to face training not always possible
- On-line training was chosen as medium to engage NSP workers across the state
- Worked with the Workforce Development Branch of the Drug and Alcohol Office (DAO) now Mental Health Commission (MHC) to develop online package using Metamorphosis/ Raptivity software
- Piloted before being launched in July 2012

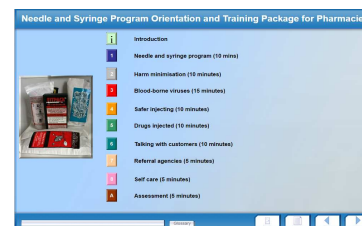


## METHOD

- A generic training package was developed for NSP workers (e.g. working in secondary services such as hospitals and other health services) and a separate package for pharmacy staff (accredited by Australian College of Nursing and Australian College of Pharmacy respectively)
- Upon successful completion of the package and final assessment, participants are required to submit an evaluation form prior to their certificate of completion being issued
- The evaluation form consists of four questions regarding:
  - utility of the package
  - impact on levels of knowledge
  - confidence
  - competence in working in an NSP post-completion
- Participants are encouraged to submit any other comments or feedback they wish to make in addition to the questions posed



Modules contained in Generic NSP Online package

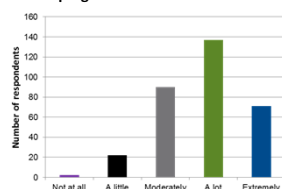


Modules contained in Pharmacy NSP online package

## EVALUATION RESULTS

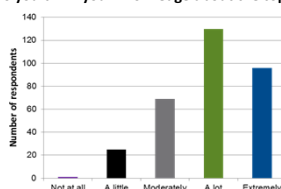
- To the end of 2015, 456 participants have completed the NSP Online Orientation and Training packages
- Of these, 296 completed the generic package, and 160 completed the pharmacy package

Has the program been useful in relation to your work?



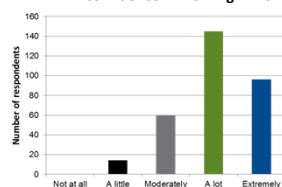
- 78% of participants found the package to be 'a lot' or 'extremely' useful in relation to their work
- 18% found it 'moderately' useful

Do you think your knowledge about the topics covered has increased?



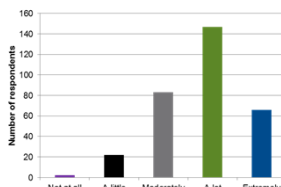
- 71% of participants reported that the package increased their knowledge either 'a lot' or 'extremely'
- 21% found it 'moderately' increased their knowledge

Do you think this program has increased your level of confidence in working in NSP?

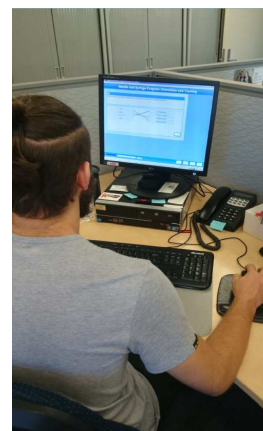


- 65% of respondents indicated that the program increased their confidence level 'a lot' or 'extremely'
- 28% reported 'moderately' increased confidence

Do you think this program has increased your level of competence in working in NSP?



- 67% of respondents felt the program increased their competence level 'a lot' or 'extremely'
- 26% increased 'moderately'



NSP worker comment from evaluation:  
*'I really appreciate the opportunity to have done this course and feel extremely confident in my work for having done it.'*

## CONCLUSION

- In 2013, the online package was made a pre-requisite training course to be completed by all participants before attending face-to-face NSP Coordinator Training held annually in Perth
- Since then, 105 NSP workers/NSP Coordinators have attended the 2-day NSP Coordinator training (2013-16) after completing the NSP Online Orientation and Training Package; 90 (86%) of these participants have been from regional areas across WA
- To the end of 2015, 235 participants in total that completed the generic NSP Online package were staff from regional areas (79% of generic package completions)
- The generic NSP Online package has been a successful, well received platform for education of NSP workers in WA
- The program demonstrates a means of making workforce development more accessible in remote and regional areas



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