



Cancellation and refund policy

Registration

Any cancellation of registration must be sent in writing to registration@wfh.org and will be subject to the following conditions:

- Until Friday, April 8, 2022, a refund equivalent to 75% of the paid registration fee will be granted
- **After Friday, April 8, 2022, no refunds will be granted**
- Requests for refunds with regards to incorrect registration payments or incorrect category selection will not be considered
- Non-attendance will be considered as a cancellation on the day of the event and will incur a 100% cancellation fee

Virtual

Substitution of registrants will be permitted in the WFH's discretion, upon written request on or before April 8, 2022. Only substitutions with business colleagues or coworkers will be considered. In addition, the new (substitute) registrant must pay the full registration fee in effect at the time of substitution. After April 8, 2022, no substitutions will be allowed, and any substitution requests received after that date will be treated as full cancellations of the original registration, with no refund issued.

Refunds, if applicable, will be issued no later than one month after the Congress

WFH 2020 World Congress Secretariat and Housing Bureau

World Federation of Hemophilia

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Registration inquiries: registration@wfh.org

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