

Enhancing Practice

2022 Conference

*20:20 Vision – Transforming Our Future
Through Person-Centred Practices*

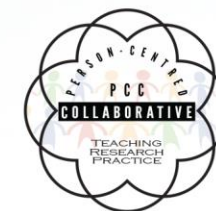
WEDNESDAY 6 – FRIDAY 8 APRIL 2022
SAGE HOTEL WOLLONGONG, NSW AUSTRALIA

#enhancingpractice2022



iPDe

working together
to develop practice



Tresillian Canterbury Residential Unit

Working together to Create a Caring Culture

Background

2017- 2018 Ways of Working survey was conducted with the nursing teams following a change in our service Model of Care

WOW survey had five domains Trust, Orientation, Back Up , Shared Mental Load & Team Leadership

Canterbury Residential Team scored low when compared to the residential units

How did we create a Caring Culture

Ran focus groups with outside facilitator

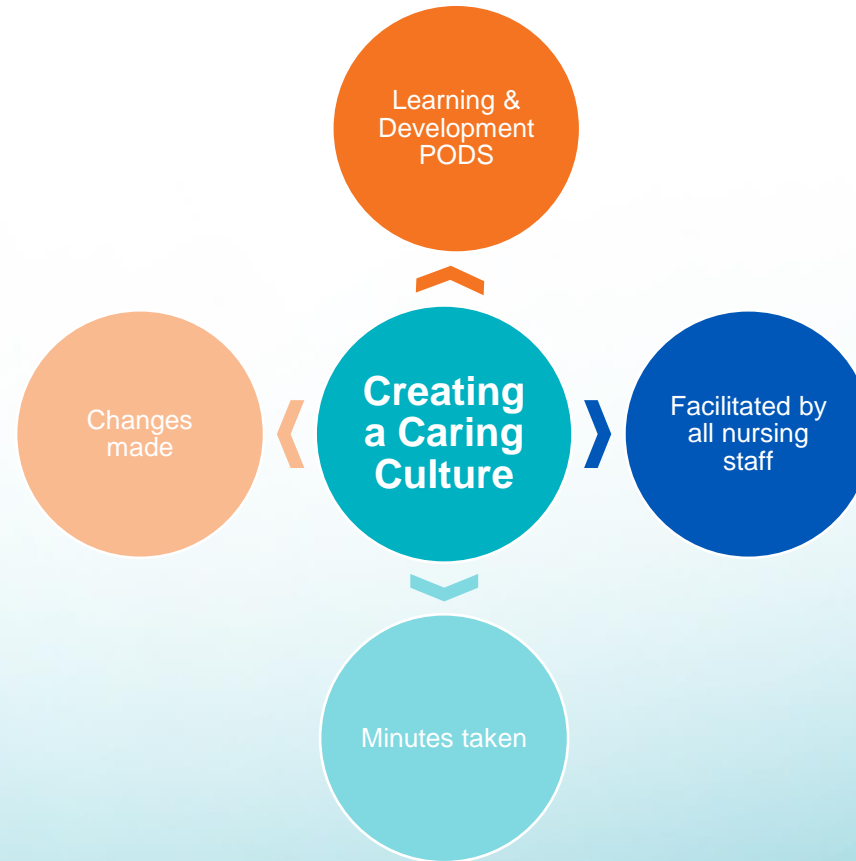
Appreciative inquiry techniques

Exploring what was working well

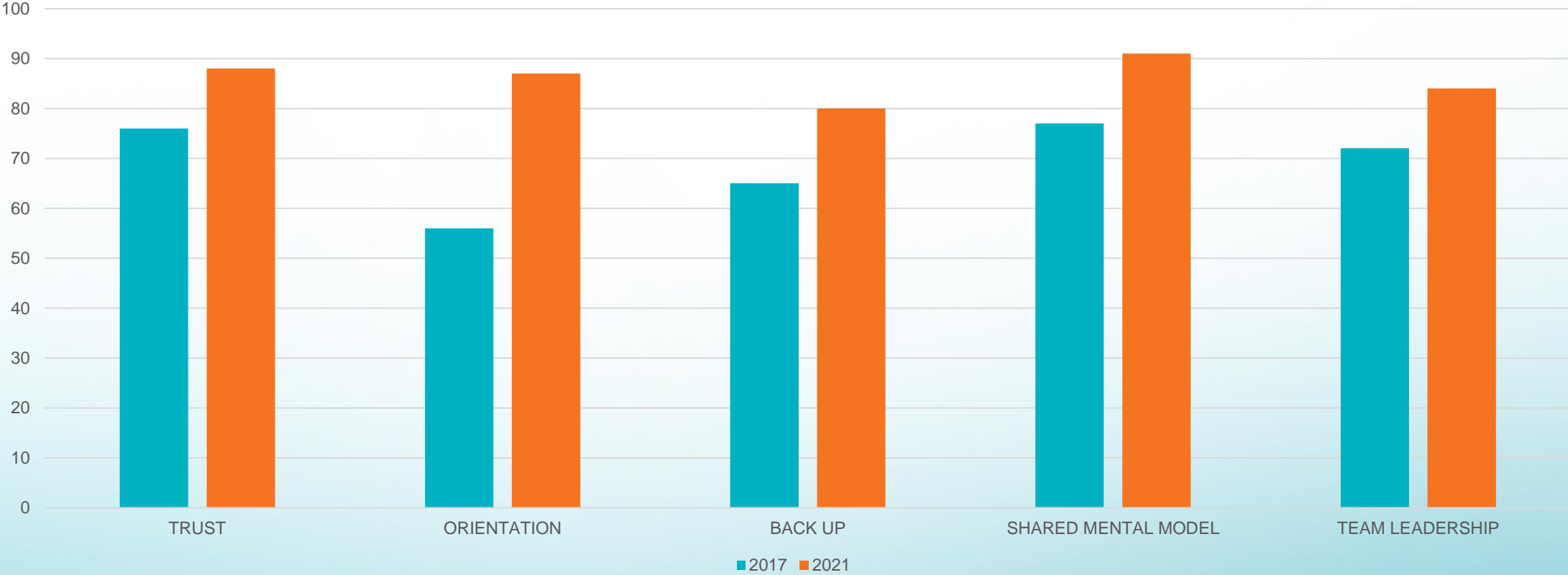
What were the challenges within the team

Team Engagement & Communication

Creating our Caring Culture



Wow Nursing Survey CRU



Outcomes

Greater trust with each other

Improved working relationships

**Clear understanding of roles &
responsibility**



iPDe

working together
to develop practice

