



eHealth
week

11 - 13 MAY 2015
RIGA, LATVIA

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Ministry of Health
Republic of Latvia

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European
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WHO
World Health Organization

DR. LIGA KOZLOVSKA,

**Family physician,
President of the Rural Family Doctors' Association of Latvia, 2015**

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HOW TO IMPROVE THE COMMUNICATION BETWEEN A FAMILY DOCTOR AND A PATIENT?

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How to improve the communication between a Family Doctor and a Patient?

Key Facts

Avg.Wait time in the ER: **4hr** /7mins

have difficulty getting timely access to a physician **71%**

Avg Wait time in Urgent Care: up to **60** mins

According to the the avg time to schedule a family practice appointment **20.3** days

Finding Balace



Technology comes to the rescue



How would it work?





THANK YOU

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