

Australasian Viral Hepatitis Conference 17 – 19 September 2014

**EXHIBITORS MANUAL** 

Alice Springs Convention Centre, Alice Springs, NT



#### **CONTENTS**

| REQUIREMENTS CHECKLIST                         | 3  |
|--|----|
| CONTACT INFORMATION                            | 4  |
| THE VENUE                                      | 4  |
| DELIVERIES, STORAGE AND COLLECTION             | 4  |
| FREIGHT FORWARDING/TRANSPORT/LOGISTICS         | 5  |
| BANNERS & RIGGING                              | 5  |
| PUBLIC LIABILITY                               | 5  |
| SECURITY & SAFETY                              | 6  |
| TIMES - SET UP, RUN & DISMANTLE                | 6  |
| EXHIBITOR RESPONSIBILITIES                     | 7  |
| EXHIBITION FLOOR PLAN                          | 7  |
| BOOTH ALLOCATION                               | 8  |
| BOOTH INFORMATION                              | 8  |
| EXHIBITION SURIVIAL KIT                        | 8  |
| CATERING                                       | 9  |
| SIGNAGE  | 9  |
| FURNITURE HIRE                                 | 9  |
| ELECTRICTY                                     | 9  |
| TELEPHONE & INTERNET                           | 9  |
| REGISTRATION, ACCOMMODATION & SOCIAL FUNCTIONS | 9  |
| TERMS AND CONDITIONS                           | 10 |
|  |    |

#### **APPENDICES:**

- A01: ASPCC Exhibition Manual
- A02: Delivery Label
- A03: Toll Express Freight Information
- A04: Public Liability Indemnity Form
- A05: Floor Plan
- A06: Exhibition Booth Requirement Form
- A07: Exhibitor Onsite Contact Form
- A08: Agility Freight Forwarding Form



**REQUIREMENTS CHECKLIST** 

| Item   | Deadline  | Tick as<br>completed |
|--|---|----------------------|
| 50 word company profile, logo and contact information (Email to raphaelle.kelly@ashm.org.au)   | Thursday 31 July  |                      |
| Register any additional delegates to attend the scientific program, accommodation or social function tickets   | Thursday 31 July  |                      |
| Indemnity form or public liability cover evidence to be signed & returned<br>(Email to <u>raphaelle.kelly@ashm.org.au</u> (A04_Public Liability<br>Indemnity Form)<br>Fill in the Exhibitor Onsite Contact Form<br>Email to <u>raphaelle.kelly@ashm.org.au</u> (A07 – Exhibition Onsite<br>Contact Form) | <br>Thursday 31 July  |                      |
| Stand design for raw space submitted for approval.<br>Email to <u>raphaelle.kelly@ashm.org.au</u> .  | _   |                      |
| <b>Conference terms and conditions signed and return</b> (located on page 10 of this document)<br><i>Email to <u>raphaelle.kelly@ashm.org.au</u>.</i>  |   |                      |
| Fascia sign booking (if applicable)<br>(Attachment A06 – Exhibition Booth Requirements Form)   |   |                      |
| Book furniture - particularly shell scheme booth holders<br>(Attachment A06 – Exhibition Booth Requirements Form)  |   |                      |
| Book additional electricity if required<br>(Attachment A06 – Exhibition Booth Requirements Form or<br>contact venue)   | Thursday 31 July  |                      |
| Book booth catering from the venue if required.<br>Forms returned to the venue no less than 21 days prior to the<br>conference. (A01 –ASPCC Exhibition Manual)   |   |                      |
| Pack goods for the event   |   |                      |
| Gather documents for the event including this exhibitor kit  | Thursday 28 August  |                      |
| Send goods to the venue.<br>Label all boxes with the delivery form and the applicable booth numbe<br>Allow enough time for freight to get there – please check with your<br>freight forwarder to confirm.  | Ship on:<br>Monday 1 September<br>r.<br>For delivery on:<br>Monday 15 September |                      |

17-19 SEPTEMBER 2014



#### **CONTACT INFORMATION**

| Category     | Company            | Contact Person  | Phone No.       | Email                        |
|--------------|--------------------|-----------------|-----------------|------------------------------|
| Venue Event  | Alice Springs      | Rebecca Watling |                 | rehaces watling@acnes.com.au |
| Co-ordinator | Convention Centre  | Repecta Wating  | +61 8 8950 0200 | rebecca.watling@aspcc.com.au |
| Secretariat  | ASHM               | Raphaelle Kelly | +61 2 8204 0778 | raphaelle.kelly@ashm.org.au  |
| Exhibition   | Sadadeen Expo Hire | Peter Collins   | 08 89525320     |                              |
| Company      |                    |                 |                 | sadadeenexpohire@gmail.com   |
| company      |                    |                 |                 |                              |
| Furniture/   | Sadadeen Expo Hire | Peter Collins   | 08 89525320     |                              |
| Signage/     |                    |                 |                 | sadadeenexpohire@gmail.com   |
| Electricity  |                    |                 |                 |                              |
| Audio-Visual | RAVE               | Joe Richmond    | 0418 288 312    | joe@raveaudiovisual.com      |
| Registration | ASHM               | Steven Thorne   | 02 8204 0770    | Steven.thorne@ashm.org.au    |

#### THE VENUE

The Exhibition will be held along with all conference catering in the MacDonnell Room C, at Alice Springs Convention Centre.

#### Address

Alice Springs Convention Centre 93 Barrett Drive, Alice Springs, NT

For information on room fixtures and size please refer to A01 –ASPCC Exhibition Manual.

#### **DELIVERIES, STORAGE AND COLLECTION**

Below are some important points however please refer to the Appendix\_01\_ASPCC\_Exhibition\_Manual for more details:

- A delivery label is attached in the A02\_Delivery Label. Deliveries MUST display the provided label with all information filled in accordingly.
- Due to the remote location, it is advisable that senders aim for freight to arrive at the venue a minimum of 48 hours prior to the commencement of the function. Please note the minimum delivery time frame below:
  - o Interstate: 10 days
  - Overnight or express: 3 days
- Deliveries outside of the Centres loading dock hours will need to be arranged prior to delivery including weekend access. Please refer to page 5 of Appendix\_01\_ASPCC\_Exhibition\_Manual
- The organisers and the venue will not accept any responsibility for the safety or well being of any items on, or delivered to, the site in the absence of the Exhibitor or his/her agent contractors.

#### **Exhibition Booths**

- Exhibitors may not place any display material or exhibit, nor extend their stand structure and fittings, beyond their contracted boundary. The permitted height of a stand is 3m.



#### Pack Up

- During the Exhibition, staff will visit each stand to discuss the pack-out arrangements. Where suitable arrangements have not been made, the ASPCC reserves the right to dispose of items forty eight (48) hours from the conclusion of the event.
- Goods must be clearly labelled with delivery labels and a courier should be arranged by the exhibitor for pick up on Friday 19 September or Monday 22 September 2014.
- Don't forget to bring tape/scissors/packaging and your return courier consignment notes for the return delivery of your exhibition materials.
- No responsibility can be taken for goods left behind, unlabelled and without clear instructions or collection arrangements.

#### Storage

• There is minimal storage available at the venue during the exhibition. Exhibitors may not leave boxes and packing materials in the Exhibition Display Area during the event.

#### FREIGHT FORWARDING/TRANSPORT/LOGISITCS

Agility Fairs & Events (a specialized exhibition & event logistics provider) is the recommended freight forwarder for domestic and international freight for the VH show.

Agility can arrange all local, interstate and international transport services to the venue. Prior to the exhibition, Agility will contact all exhibitors to discuss specific transportation and other logistics requirements.

To request a quote or to book these services, please complete and return the **"Transport Request Form"** provided at the end of this manual or for more information, please contact:

Agility Fairs & Events 28-32 Sky Rd, MELBOURNE AIRPORT VIC 3045 Tel: +61 3 9330 3303 Fax: +61 3 9330 3337 E-mail: <u>expohelp@agilitylogistics.com</u>

#### PLEASE NOTE:

- Agility is not providing onsite services at this show.
- If you are using your own courier, please refer to the venue Loading Dock information, for specific details on access and vehicle limitations.

#### **BANNERS & RIGGING**

Strict rules and regulations apply to any rigging, lighting and trusses. Staging Connections at the ASPCC must be contacted to confirm arrangements and chargers. **Nina Peters:** <u>npeters@stagingconnections.com</u>

#### PUBLIC LIABILITY

Please extend your public liability to cover your display and email the front cover of your Policy <u>or</u> a signed copy of the attached **Indemnity Form.doc** (A04\_Public Liability Indemnity Form) to <u>raphaelle.kelly@ashm.org.au</u> by <u>Thursday 31 July 2014</u>. We must have evidence of your public liability <u>or</u> a signed copy of the indemnity form before we can allow you to set up your display.

Exhibitors are responsible for all their exhibits and contents and are advised to carry their own insurance for the loss, theft, and damage or otherwise of their belongings over the period of the conference. This insurance should remain in force until their exhibits are removed from the exhibition. Alice Springs Convention Centre is



not liable for any damage or loss of any exhibitors' material brought into the venue, prior, during or after the event. Exhibitors must assume all responsibility for any damage caused by themselves or their equipment to the exhibition area.

#### SECURITY AND SAFETY OVERVIEW

All organisers, contractors and exhibitors and their staff must wear safety vests and closed toed shoes whilst on the loading dock, service road or in the exhibition hall during the construction, pack in and pack out of events. Vests will be provided at a cost on-site by the Conference Secretariat.

Exhibitors are fully responsible for the total management of their exhibits in the booths. The organiser will not be held responsible for any damages, robberies and losses incurred by exhibitors, and compensation will not be provided for the loss of personal belongings and exhibits. Adequate insurance coverage of exhibits is recommended.

Moving machinery must be fitted with safety devices when the machines are in operation. Working machines must be placed at a safe distance from the audience. We recommend the use of safety guards.

During the set up, dismantle and exhibition operation times the area will be open and we suggest you take care of your goods and that your booth is not left unattended. The conference rooms are unable to be locked during opening hours – security needs to be arranged by the exhibitor if you are particularly concerned. Please do not ever leave any valuables on your stand. Whilst every precaution is taken, the Conference Secretariat or Venue cannot accept any responsibility for loss or damage which may occur to persons or property at the exhibition from any cause whatsoever.

#### TIMES - SET UP, RUN & DISMANTLE

Exhibition Mark Up: Monday 15 September: 12.00pm - 3.00pm

#### CONTRACTORS

Build and Set Up: Tuesday 16 September 10.00am - 5.00pm (Note: This includes custom-built exhibits)

Exhibition Dismantle: Friday 19 September: 5.00pm – 10.00pm (Note: This includes custom-built exhibits)

#### **EXHIBITORS**

**Set-up time:** Wednesday 17 September: 9.00am – 12.00pm Note: Shell schemes and furniture will be ready to occupy at this time. All stands must be completely dressed and excess rubbish removed by 12.00pm on Wednesday.

Pack up: Friday 19 September: 3.30pm – 5.00pm



#### Exhibition Schedule (Run times)

Note: All booths must be fully staffed, operational and exhibits displayed to delegates during the break periods

| Day 1 – Wednesday 17 September 2014   |                                  |  |
|---|----------------------------------|--|
| 12.30pm   | Exhibition Opens                 |  |
| 4.00pm – 4.30pm   | Afternoon Tea in Exhibition Area |  |
| 6.00pm – 6.30pm Welcome Reception & Poster Viewing Evening in Exhibition Area |                                  |  |

| Day 2 – Thursday 18 September 2014 |                                  |
|------------------------------------|----------------------------------|
| 10.20am – 10.50am                  | Morning Tea in Exhibition Area   |
| 12.00pm – 1.00pm                   | Lunch in Exhibition Area         |
| 3.30pm – 4.00pm                    | Afternoon Tea in Exhibition Area |

| Day 3 – Friday 19 September 2014 |                                  |
|----------------------------------|----------------------------------|
| 10.30am – 11.00am                | Morning Tea in Exhibition Area   |
| 12.30pm – 1.30pm                 | Lunch in Exhibition Area         |
| 3.00pm – 3.30pm                  | Afternoon Tea in Exhibition Area |
| 3.30pm – 5.00pm                  | Exhibition Pack Up               |

Please note that during times when exhibitors are bumping in/out for the conference the exhibition area will not be open to avoid noise issues and for WH&S reasons. Also note the above is an estimate on times; please ensure you refer to the final program provided on the day.

#### **EXHIBITOR RESPONSIBILITIES**

- The Alice Springs Convention Centre does not accept responsibility for loss & or damage to any goods brought to the center before, during or after an event. It is the exhibitors' own responsibility to arrange adequate insurance to cover such potential loss & or damage. The Alice Springs Convention Centre is classified as a public access area; please ensure that personal belongings are not left unattended.
- 2. Should exhibitors engage external contractors direct, it is the responsibility of the exhibitor to advise the Convention Centre Event Co-ordinator & to ensure that the contractors comply with the Convention Centre's grooming and professional behaviour standards & complies with all workplace health and safety requirements. Contractors who fail to do so will be asked to leave the premises. All contractors are required to have adequate public liability insurance.
- 3. It is the exhibitor's responsibility to organise clear and accurate dispatch labels, consignment notes and couriers for the collection of any goods left at The Alice Springs Convention Centre on conclusion of the conference. The Alice Springs Convention Centre will not fill in or sign consignment notes on behalf of the company. Courier companies must be told exactly how many boxes, the size and weight of the freight. Courier companies are not to be told the Alice Springs Convention Centre Event Coordinator is the contact and will provide all details. All details must be provided by the company organising the collection of goods.

#### **EXHIBITION FLOOR PLAN**

Floor Plan: Attached A05\_Final Floor Plan



#### **BOOTH ALLOCATION**

Please note the floor plan is subject to change however the Conference Organisers will make every effort not to move allocated booths and will advise exhibitors of any significant changes.

#### **BOOTH INFORMATION**

#### Shell Scheme Booth Information

The exhibition stands are to be provided by Sadadeen Expo Hire. A **3m x 3m** shell scheme booth includes:

**Stand:** 3m x 3m with walls Velcro compatible with a corflute front runner (size and colour ultimately dependent on contracted exhibition company's stock)

**Fascia:** 1 x Company Name sign and company Logo in black and white (with a maximum number of letters to be determined)

**Lighting:** 2 x 150 watt track lights per stand regardless of size. For additional power refer to electricity section of this manual (page 9).

**Power:** 1 x single power point (4 amp) per booth

Flooring: The venue has concrete flooring - please note carpet will be supplied

**Furniture:** At the exhibitor's own expense. Please note: Any additional requirements are at the exhibitor's expense

#### **Custom Build Information**

- Size: 3m x 3m
- Height limit: 3m (equivalent to a shell scheme booth).
- Raw floor space will be designated by markings on the floor. Set-up will be after this has been put in place by Sadadeen Expo Hire.
- Raw floor space does not include any accessories and equipment such as fascia, lights or power. If access to electric power is required, please request on the exhibition Booth Requirement Form Appendix\_06.
- Booth design plans to be sent to the Secretariat by Thursday 31 July 2014.

#### **EXHIBITION SURVIVAL KIT - What to bring on the day**

The following is a list of items we suggest you pack into your 'Exhibition Survival Kit', because you never know when you might need them!

- Scissors
- Masking tape (for rebinding, packing cases) and sticky tape
- Stapler
- Power board, extension cord
- Velcro (hook & loop)
- Marker pens
- Writing pads
- Mini first-aid kit
- Mini sewing kit
- Clearly marked delivery labels for all packages sent to the exhibition (include your company name) and return labels for after the conference.
- Courier consignment notes for sending goods back to the office
- High vis vests



#### **CATERING**

- Full-day catering will be provided to the exhibition area 15 minutes prior to the delegate meal times. We request that exhibitors complete their meals before the delegate meal time in order to be free to converse with delegates at your stand.
- The ASPCC has sole rights to all food and beverage sold within the venue. Any exhibitors wishing to distribute or giveaway any food or beverage samples must seek prior approval from the ASPCC.
- Please complete and return the Food & Beverage Sampling Form (Form 2) found in A01\_ASPC Exhibition Manual.

#### SIGNAGE

Shell scheme booth holders please fill in the Fascia Section of A06\_Exhibition Booth Requirement Form and return before by **Thursday 31 July 2014**.

#### **FURNITURE HIRE**

Furniture for your stand can be sourced from Sadadeen Expo Hire. All Hire Items must be ordered by **Thursday 31 July 2014**. For pricing and furniture options please refer A06\_Exhibition Booth Requirement Form and the supplier's website www.sadadeenexpohire.com.au.

#### ELECTRICITY

Coffee carts and other large equipment will require more than the standard 4amps provided. For any additional powering Staging Connections at the ASPCC must be contacted to confirm arrangements and chargers. **Nina Peters:** <u>npeters@stagingconnections.com</u>

#### **Power Board/Extension Cords and Electrical Appliances**

It is a legal requirement in the Exhibition area that all electrical equipment be tested and tagged in accordance with Australian Standard 3760 and work place health and safety regulations.

This applies to all contractors working on site and exhibitors who bring in electrical leads and appliances for their stands during exhibitions. The onus is on the exhibitor.

#### **TELEPHONE & INTERNET**

The ASPCC has provision for telephone connection at various points throughout various rooms as well as a high speed network cabling system throughout the entire venue.

To order these services, please complete and return the Communications Order Form (Form 5) and return to ASPCC along with payment details minimum of five (5) working days prior to the event. Refer to A01\_ASPCC Exhibition Manual.

#### **REGISTRATION, ACCOMMODATION & SOCIAL FUNCTIONS:**

If you require registration of delegates, accommodation, or social function tickets please do so via the online registration system which you can access via the Conference website www.hepatitis.org.au

Please note that the registration deadlines still apply for any additional paid registrations.

- Sponsor and Exhibitor Early bird Deadline: Friday 8 August 2014
- Accommodation Deadline: 8 August 2014
- Standard Deadline: 4 September 2014

For further information or assistance on group bookings please contact the Conference Secretariat at ASHM, <u>steven.thorne@ashm.org.au</u> or +61 2 8204 0770



#### TERMS & CONDITIONS

1 THE CONTRACT

1.1 In this contract, the Conference Secretariat is the ASHM Conference & Events Division ABN 48 264 545 457 are 'we': 'us' and 'our'. The person with an exhibition space is 'you' and 'your'.

1.2 These Terms and conditions apply from the date of signing. You acknowledge that we update the details of the exhibition from time to time.

2. OUR RIGHTS AND RESPONSIBILITIES

2.1 We will:

a) organise and hold the exhibition

b) promote the exhibition

c) make reasonable efforts to offer you the space requested

2.2 We do not guarantee Exhibition visitor numbers or any level of commercial activity.

2.3 We may change the exhibition including but not limited to:

a) changing your space or its location to suit floor plan and reducing your fee in proportion to any reduction in size

b) changing how long it runs for

c) changing visitor opening hours

d) extending the venue in a separate area from the main venue

2.4 We ask you to:

a) obey the relevant laws

b) prevent any damage

2.5 We can:

a) Refuse to allow, or stop displays, product demonstrations or other uses of your space

b) specify display area wall heights and coverings

c) approve or disapprove the content and presentation of your materials

d) decide times you can set up and dismantle displays

e) decide how you, your employees, contractors or agents use exhibition entry cards

f) set conditions for moving goods and displays before, during and after the exhibition

g) set restrictions on taking photographs - we will advise you if this will be required

h) specify how you can use audio visual equipment and media and how you can demonstrate machines

i) make health and safety requirements

#### 3. YOUR RIGHTS AND RESPONSIBILITIES

3.1 You must:

a) use your space only to display and promote goods and/or services in keeping with the exhibition

b) make the most of your space's promotional goods and/or services in keeping with the exhibition

c) follow our directions as soon as possible and pay any associated costs

d) follow relevant laws, meet OH&S and venue guidelines, and avoid damaging a person or property

e) keep your space clean and tidy, and immediately remove all your materials when the exhibition ends. If you do not, we will charge you a fee to do so

f) not do anything that may interfere with the smooth running of the exhibition, including, but not limited to, encouraging exhibition visitors to view goods and services in another location

#### 4. PAYMENT

4.1 You must pay the full fee owing for your exhibition space prior to the exhibition beginning or the organisers reserve the right to cancel your space

#### 5. OUR REMEDIES

5.1 If you breach the contract, we will provide you with notice of the breach and give you a reasonable time to remedy it. If you fail to remedy the breach within this time, we may:

a) reallocate your space or refuse you access to it

b) remedy your breach without advising you and require you to pay for the cost of our actions

c) remove you from the exhibition and your space



5.2 If you cancel all or part of the contract (except if you cancel because of our breach) we will claim a cancellation fee from you dependent on the time of the cancellation. Cancellation charges had been advised in the sponsorship & exhibition prospectus

#### 6. RISK AND INSURANCE COVER

6.1 You agree that the exhibition site can be hazardous. You will take due care to prevent injury and property damage. We are not responsible for any damage caused by your acts or omissions. You must use our incident report form to tell us in writing about any site incident and give us supporting evidence. After an incident, you must not remove anything from the site without our prior approval.

6.2 You must give us proof of current public liability insurance by the date stated in the exhibition manual 6.3 You must not share your space without advising us in writing. By sharing your space the primary contact is responsible for payment and providing the proof of public liability insurance and is responsible for the actions of the other party unless a separate proof of public liability is provided

#### 7. WARRANTIES AND LIABILITIES

7.1 As allowed by law, or except where the contract states, we:

a) do not make any representations or warranties about you or your space

b) are not liable for any person's injury or death, property damage, economic loss or any indirect damages to do with the exhibition

7.2 You indemnify us from and against any claims, damages, losses and costs we may incur because of: a) any breach of the contract that you make

b) any of your displays or product demonstrations

c) any of your acts or omissions to do with the exhibition, including any negligence and wrong doings 7.3 You agree not to sell or intend to sell goods at the exhibition that misrepresent or infringe intellectual property rights. You indemnify us from and against any and all claims, damages, losses and costs we may incur if you breach this agreement.

#### 8. GIVING US MATERIAL

a) You must give us all material by the deadline that we set. If we do not receive it by the deadline, we will consider that you have cancelled the advertising.

b) If you want to cancel your advertising, you must tell us in writing. No reduction in exhibition space fees will apply.

c) If you have provided materials but wish to cancel the publication after the deadline we will endeavour to stop its publication but we are not liable if the material cannot be removed and we will not stop production if this risks the timely printing of it.

#### 9. GENERAL ISSUES

9.1 We are not liable for any expenditure, liability or loss because of:

a) acts of god or terrorism

b) natural disasters

c) strikes or shortages

d) failure of electrical power or other venue issues

e) lower than advised exhibition visitor numbers

9.2 You give us consent to use your contact information for internal purposes.

| Accepted by (signature) |  |
|-------------------------|--|
| Name and position       |  |
| Date                    |  |
| Company                 |  |

# Welcome to the Alice Springs Convention Centre



alice springs CONVENTION CENTRE

# EXHIBITOR MANUAL

| TAB     | LE O                     | F CONTENTS   |   | PAGE                                 |
|---------|--------------------------|--|---|--------------------------------------|
| Introdu | ction                    |  |   | 3                                    |
| 1.0     | Exhit                    | piting at the Alice Springs Convention Centre  |   | 4                                    |
|         | 1.1<br>1.2               | Evacuation Procedures<br>Deliveries<br>1.2.1 Deliveries<br>1.2.2 Loading Dock Operating Hours  |   | 5<br>5<br>5                          |
|         |                          | <ul> <li>1.2.3 Toll Express Agreement</li> <li>1.2.4 Sending Time Frame</li> <li>1.2.5 Labelling</li> <li>1.2.6 Arrival of Goods</li> <li>1.2.7 Storage</li> <li>1.2.8 Locating Goods on Site</li> </ul> |   | 5<br>5<br>5<br>5<br>5<br>5<br>5<br>5 |
|         | 1.3                      | Collections<br>1.3.1 Collection Address<br>1.3.2 Operating Hours<br>1.3.3 Labelling<br>1.3.4 Sending with TNT<br>1.3.5 Courier Pick Up   |   | 5 5 5 5 5 5 6 6 6                    |
|         | 1.4<br>1.5<br>1.6        | Bump In<br>Bump Out<br>High Visibility Safety Clothing   |   | 6<br>6<br>6                          |
| 2.0     | Exhit                    | bits Requiring Approval  |   | 7                                    |
|         | 2.1<br>2.2               | Animal and Livestock Displays<br>Food and Beverage Sampling<br>2.2.1 Exhibitor Sampling Guidelines<br>2.2.2 Food Handling and Food Handlers  |   | 7<br>7<br>7<br>7                     |
|         | 2.3<br>2.4<br>2.5<br>2.6 | 2.2.3 Food Regulations<br>Fire Regulations<br>LPG Cylinders<br>Motor Vehicle Displays<br>Weapons and Firearm   |   | 7<br>7<br>8<br>8<br>8                |
| 3.0     | Servi                    | ces provided by the Alice Springs Convention Centre  |   | 9                                    |
|         | 3.1<br>3.2               | Administrative Support ServicesExhibition Equipment and Services3.2.1Furniture3.2.2Power3.2.3Plumbing3.2.4Rigging, Lighting and Trusses3.2.5Scissor Lift3.2.6Fork Lift3.2.7Skip Bin                      | 9 | 9<br>9<br>9<br>9<br>10<br>10<br>10   |
|         | 3.3<br>3.4<br>3.5<br>3.6 | 3.2.7 Skip Bin<br>Extra Requirements<br>In-House Audio Visual<br>Stand Cleaning<br>Telecommunication and Internet Line Service   |   | 10<br>10<br>10<br>11<br>11           |

## 4.0 General Information

| 4.1  | Care of Venue                                    | 12 |
|------|--|----|
|      | 4.1.1 Displays                                   | 12 |
| 4.2  | Car Parking                                      | 12 |
| 4.3  | Electrical                                       | 12 |
|      | 4.3.1 Power Cables                               | 12 |
| 4.4  | Exhibitor Accounts                               | 12 |
| 4.5  | Exhibitor Agreement                              | 13 |
| 4.6  | Exhibition Layout, Schedule and Booth Activities | 13 |
| 4.7  | Insurance and Liability                          | 13 |
| 4.8  | Occupational Health and Safety                   | 14 |
| 4.9  | First Aid and Emergency Facilities               | 14 |
| 4.10 | Substance and Waste Disposal                     | 14 |
| 4.11 | Disable Access                                   | 14 |
| 4.12 | Smoking Policy                                   | 14 |
|      |  |    |

**Contacts List** 

15

12

Floor Plan

Venue Information Table

#### Order Forms

| Form 1 | Exhibitor Services Accounts Form   |  |
|--------|------------------------------------|--|
| Form 2 | Food and Beverage Sampling Request |  |
| Form 3 | Equipment Hire Form                |  |
| Form 4 | Stand Cleaning Order Form          |  |
| Form 5 | Communications Order Form          |  |

**Delivery Label** 

#### Introduction

This handbook has been designed to ensure you experience the highest standard of exhibition.

Included are the Alice Springs Convention Centre's evacuation procedures, exhibition regulations, a list of available services for hire and the forms to order these services.

Please take time to read this document and familiarise yourself with its contents.

All prices are inclusive of GST and are in Australian dollars unless otherwise specified.

All quoted prices are current at the time of printing and are subject to change.

All references to ASPCC mean the Alice Springs Convention Centre.

Services will not be provided until full payment has been received prior to your event.

By exhibiting at ASPCC you agree to be bound by the terms as set out in this manual.

Completed order forms and payment details can be forwarded to the:

Alice Springs Convention Centre C/- Event Executive PO Box 2632 Alice Springs NT 0871

Or

Fax: (08) 8950 0300

Contact details:

Phone: (08) 8950 0200 E-mail: <u>info@aspcc.com.au</u>

The Alice Springs Convention Centre looks forward to welcoming you and ensuring your stay is memorable.

## 1.0 Exhibiting at the Alice Springs Convention Centre

#### 1.1 Evacuation Procedures

In the event of an evacuation ASPCC staff will act as fire wardens to assist moving people to the assembly points.

There are two distinct alarms that will sound in the event of a fire.

#### First Alarm ALERT ALARM - Beep, Beep, Beep

If you hear this alarm you should:

- Prepare to evacuate
- Await further instruction from ASPCC staff

#### Second Alarm EVACUATION ALARM - Whoop, Whoop, Whoop

On hearing the EVACUATION ALARM,

- Calmly make your way to the nearest emergency exit
- Assemble at the nearest designated Assemble Point
- Follow ASPCC staff instruction



#### 1.2.1 Delivery Address

Alice Springs Convention Centre Loading Dock 93 Barrett Drive ALICE SPRINGS NT 0870

#### 1.2.2 Loading Dock Operating Hours

Monday – Friday: 0830 - 1630 Saturday & Sunday: Closed

#### 1.2.3 Toll Express Agreement

The Alice Springs Convention Centre and national transport company Toll Express have an agreement in place that ensures our clients receive 20% discount. Call Vania Treleggan on 08 8229 5333 or <u>vania\_treleggan@toll.com.au</u> and quote Alice Springs Convention Centre" to receive the discount. This is for larger amounts of freight and must be on a pallet or skid and shrink wrapped.

#### 1.2.4 Sending Time Frame

Due to our remote location, it is advisable that senders aim for freight to arrive at the venue a minimum of 48 hours prior to the commencement of the function. The ASPCC will not take any responsibility for the delayed or late delivery of any goods. Due to simultaneous events, there may be occasions that freight may be recalled back to the freight depot until an appropriate delivery day in line with storage availability.

#### 1.2.5 Labelling

The customised ASPCC Exhibitor Delivery Label included in this handbook must be affixed to each item when sending goods. Should you have multiple items, please copy the label and ensure all items have this label attached

#### 1.2.6 Arrival of Goods

It is the responsibility of the sender to confirm with their freight company if their goods have been delivered to the ASPCC.

If the sender is unsuccessful with their freight company, then contact can be made with the ASPCC staff, however the <u>Consignment Note Number/s must be quoted</u> to trace the delivery

#### 1.2.7 Storage

The ASPCC can provide limited storage space for exhibitor's equipment.

#### 1.2.8 Locating Goods On Site

All freight relating to a conference will be placed in a general location accessible to Exhibitors. The Exhibitor may collect their goods at the date/time that the Conference Manager has strictly allocated for bump-in.

#### 1.3 Collections

#### 1.3.1 Collection Address

Alice Springs Convention Centre Loading Dock 93 Barrett Drive ALICE SPRINGS NT 0870

#### 1.3.2 Loading Dock Operating Hours

Monday - Friday: 0830 – 1630 Saturday – Sunday: Closed

#### 1.3.3 Labelling

All items, including pallets or individual boxes must be labelled with a fully completed Consignment Note. Details to be included on the Consignment Note include:

- Account Number (the ASPCC will not be responsible for any charge back of freight.)
- How the items are to be transported, eg. Same-Day, Overnight, Road or Air. (Road can take up to one week.)
- Sender's Name, Sender's Phone Number, Company Name, Destination Address and Destination Phone Number.
- Quantity of parcels, description of contents and estimated weight

#### 1.3.4 Sending with TNT

Up to 8 separate items may be sent using 1 completed Consignment Note. The first item should have the consignment note attached <u>with the first barcode</u>; the other items are to display the remaining barcodes. This is how TNT identifies how many items are being sent together.

#### 1.3.5 Courier Pick-up

When the Exhibitor has re-packed their freight and attached all consignment note/s, they may contact either the ASPCC staff to advise that their goods are ready to be transferred to ASPCC Loading Dock for collection.

The Exhibitor is then responsible for contacting their preferred freight company to advise that their items are ready for collection, (corresponding with ASPCC Loading Dock operating times.)

Where suitable arrangements have not been made, the ASPCC reserves the right to dispose of items forty eight (48) hours from the conclusion of the event.

#### 1.4 Bump In

No exhibitor will be given access to the exhibition area prior to the time provided by the event organiser.

No exhibitor will be allowed into the exhibition area while booths are being constructed.

#### 1.5 Bump Out

Prior consent of the event organiser and ASPCC is required for exhibitors to bump out prior to the scheduled time.

Exhibitors must bump out in the time allocated.

#### 1.6 High Visibility Safety Clothing

It is a requirement of the ASPCC for all persons working within the venue during the building and breakdown of booths, to wear a high visibility safety vest.

### 2.0 Exhibits Requiring Approval

#### 2.1 Animal & Livestock Displays

No animals or pets, excluding Seeing Eye or hearing dogs are permitted in the ASPCC except as an approved exhibit. Application for the display of animals and/or livestock must be sought in writing no less than fourteen days prior to the event.

#### 2.2 Food and Beverage Sampling

The ASPCC has sole rights to all food and beverage sold within the venue. Any exhibitors wishing to distribute or giveaway any food or beverage samples must seek prior approval from the ASPCC.

Please complete and return the **Food & Beverage Sampling Form (Form 2)** found at the end of this manual, are returned to the ASPCC no later than twenty one (21) days prior to the commencement date of the event.

#### 2.2.1 Exhibitor sampling guidelines

Guidelines for the distribution of sample servings of food and beverage are as follows:

- Samples must be given away free of cost to the patron
- Samples must be items the registered exhibitor wholesales in the normal conduct of their business or are produced by equipment in the normal conduct of their business
- Portions must be of a tasting style and size only:
- All tasting utensils and vessels provided by the exhibitor must be single use items and disposed of immediately after use.

#### 2.2.2 Food Handling and Food Handlers

It is the responsibility of the exhibitor to be fully self-sufficient with all storage and service equipment specific to their food and /or beverage sampling.

#### 2.2.3 Food Regulations

All exhibitors supplying and displaying food as part of their exhibit will be responsible for complying with the Northern Territory Food Act 2005

Further information is available from <u>www.foodstandards.gov.au</u> or contact Food Standards Australia New Zealand on (02) 6271 2222.

#### 2.3 Fire Regulations

No equipment, fittings or materials may be placed in an area where the access to any designated exit is obstructed. ASPCC staff will remove any items should they not comply with Fire Regulations or be considered an obstruction.

#### 2.4 LPG Cylinders

The use of LP gas or flammable liquids inside the Centre is prohibited. For use outside, prior notice to the event organiser and the ASPCC.

A LPG cylinder must be double regulated, its regulator and valves must not be accessible to the public and must be protected during its operation. Cylinders are to be disconnected at the conclusion of each day.

Cylinders must be tested, stamped and approved for use.

#### 2.5 Motor Vehicle Displays

ASPCC must be advised of any vehicles being displayed at least fourteen days prior to the event.

The fuel tanks of all the vehicles being displayed must contain no more fuel than needed to enter and exit the Centre. Failure to comply with this will result in the vehicle being refused entry.

Drip trays must be provided for all vehicles displayed within the venue and courtyard, regardless of age. Charges will apply for any damages incurred.

#### 2.6 Weapons and Firearms

Weapons and firearms are prohibited from any exhibition unless prior written approval has been granted by the ASPCC Manager.

## 3.0 Services available at the Alice Springs Convention Centre

#### 3.1 Administrative Support Services

The following services are available from the Alice Springs Convention Centre Administration Desk. An Administration Assistant is available from 8.30am to 4.30pm Monday – Friday to assist you with these tasks.

| Photocopies –<br>A4 single sided photocopy<br>A4 double sided photocopy<br>A3 single sided photocopy<br>Sorting & stapling             | Black & White<br>\$ 0.20 per page \$ 0.50 per<br>\$ 0.35 per page \$ 0.75 per<br>\$ 0.40 per page \$ 1.00 per<br>additional charge of \$ 0.20 per group | er page |
|--|---|---------|
| <b>Printing</b><br>A4 Black & White<br>A4 Colour<br>A3 Black & White<br>A3 Colour<br><i>Printing is available from a memory stick.</i> | <ul> <li>\$ 0.20 per page</li> <li>\$ 0.50 per page</li> <li>\$ 0.50 per page</li> <li>\$ 1.00 per page</li> </ul>                                      |         |
| Facsimile<br>Charges may apply   |   |         |
| <b>Typing</b><br>Less than an hour<br>One hour<br>Incorporating Graphics & Design Work   | \$ 8.00 per 10 min<br>\$ 40.00 per hr<br>\$ 60.00 per hr  |         |
| <b>Binding</b><br>A4 booklets (small spine)<br>A4 booklets (large spine)   | <ul><li>\$ 1.50 per booklet</li><li>\$ 2.50 per booklet</li></ul>   |         |

#### 3.2 Exhibition Equipment & Services

#### 3.2.1 Furniture

The ASPCC can provide various sized tables and chairs. Please complete and return the **Equipment Hire Order Form (Form 3)** found at the end of this manual, are returned to the ASPCC.

All furniture must be ordered and paid for, prior to event bump in.

#### 3.2.2 Power

Power connection for individual booths is supplied by the Exhibition Company. Any requests for extra power eg. 3 Phase can be ordered through Staging Connections.

#### 3.2.3 Plumbing

ASPCC can arrange water supply for the operation of machinery in the exhibition area. The Centre reserves the right to relocate Exhibitors at the request of the Exhibition Organiser for this additional service. Industry plumbing charges apply and contractors must be approved by ASPCC Management.

#### 3.2.4 Rigging, Lighting & Trusses

Must be organised through Staging Connections.

#### 3.2.5 Scissor Lift

A scissor lift is available for hire to licensed operators at \$35 per hour, (subject to availability and only for a limited time). Operators must present licenses on application. The ASPCC can supply a licensed operator at \$60 per person per hour, when notice is provided.

#### 3.2.6 Fork Lift

A forklift is available to licensed operators for \$50 per hour (for a limited time during bump in and bump out, subject to availability). All operators must present licenses before machine operation. For guaranteed unrestricted use, a Forklift should be hired through an equipment hire company. See Contacts List for suppliers. The ASPCC can also supply a licensed operator at \$45 per person per hour, when notice is provided.

#### 3.2.7 Skip Bin

The ASPCC can organise the hire of a 3 cubic metre waste skip at a fee of \$80 per clearance. This price includes delivery, return and dump fees. This must be organised seven (7) days prior to the commencement of the event.

#### 3.3 Extra Requirements

All equipment and services must be ordered and paid for prior to bump in. For any extra requirements once you have arrived, please see ASPCC floor staff. Credit card details and full payment will be required before any equipment will be provided.

No refunds will be given once equipment has been placed in the booth.

#### 3.4 In-House Audiovisual

Our contracted in-house audiovisual supplier is Staging Connections. As a well established and experienced provider of technical and creative services in Alice Springs, Staging Connections will assist you with audio, lighting, data and vision requirements for your event and can also provide themeing, video, graphic and production support should you require.

They can also be available on-site throughout the exhibition period.

Staging ConnectionsPh:08 8950 0201Fax:08 8950 0301Email:alicesprings@stagingconnections.com

#### 3.5 Stand Cleaning

Public areas, foyers and exhibition aisles are cleaned and rubbish bins emptied on a regular basis by the ASPCC staff. Exhibitors are responsible for the cleaning of their individual display booths.

The ASPCC does however offer a stand cleaning service to exhibitors. Standard exhibitor stand cleaning will include mopping or vacuuming, spot cleaning and dusting of glass counters and removal of rubbish from your stand at the closure of the exhibition each day.

Please complete and return the **Stand Cleaning Form (Form 4)** at the end of this manual and return to the ASPCC prior to the event.

#### 3.6 Telecommunication and Internet Line Services

The ASPCC has provision for telephone connection at various points throughout various rooms as well as a high speed network cabling system throughout the entire venue.

To order these services, please complete and return the **Communications Order Form (Form 5)** and return to ASPCC along with payment details minimum of five (5) working days prior to the event.

| Service  | Cost  |
|--|---|
| Telephone connection charge<br>Includes handset        | \$55.50 per connection                          |
| Internet – Broadband Access fee<br>(Hard wired option) | \$50.00 per connection<br>Plus \$ 50.00 per day |
| Free Wi-Fi is available throughout the Centre          |   |

## 4.0 General Information

#### 4.1 Care of Venue

No attachment, fitting, fixture or defacement is to be made to the flooring, ceiling, internal or external walls of the building. No nails, screws or other devices are to be driven into, or holes made in any part of the building.

All walls in MacDonnell Room, Ellery Room, Gallery and Circulation are Velcro compatible.

Other display material (ie – loose materials, such as hay, straw, wood chips, bark, etc) must be positioned on suitable protection sheet. It is the responsibility of the exhibitor to provide protection sheet and ensure these materials are removed at the conclusion of the exhibition. Cleaning and maintenance charges may apply and will be at the discretion of the ASPCC.

The exhibitor will be responsible for any damage to the walls or the floor of their occupied area.

#### 4.1.1 Displays

The exhibitor is required to keep their area clean and presentable to the standard of the ASPCC.

#### 4.2 Car Parking

There is ample parking within the ASPCC grounds. There is no charge for parking.

#### 4.3 Electrical

No electrical work will be conducted without the consent of the ASPCC and only by an Electrical Contractor approved by ASPCC management.

#### 4.3 .1 Power Boards, Extension Cords and Electrical Appliances

The ASPCC management reserves the right to demand removal from the venue any electrical equipment it deems to be non-compliant or suspect. All portable electrical equipment, appliances and leads must be tested and tagged in accordance with Australian/NZ Standard 3760 : 2003

#### 4.4 Exhibition Accounts

All equipment and services must be paid for prior to bump in. Any extras incurred during the event will be charged to the nominated credit card.

In the event an exhibitor breaches any part of the terms set out in this manual, all monies paid will be forfeited in full. ASPCC has the right to require the exhibitor to vacate their allocated space and may not relocate to any other space. The exhibitor will not be released from liability and will have no claim against ASPCC.

The exhibitor will not be entitled to any refund in the event of cancellation of the exhibition because of industrial action, blackouts, fire, act of God or any other cause beyond the control of ASPCC management.

#### 4.5 Exhibitor Agreement

The exhibitor, exhibition organiser and all sub contractors, contracted for an event, will comply with all rules and regulations of the authority, being ASPCC, having control over the building.

The ASPCC may amend, alter or add to term of this manual at any time prior to completion of the exhibition, but not to demise the space.

The Exhibitor shall at their own expense and at all times observe and comply with:

- Every statute, rule, regulation, ordinance and/or by-law concerning the safe and legal operation of the exhibition and the good conduct of the individuals involved.
- The requirements and/or directions of ASPCC staff and management or other competent authority.

#### 4.6 Exhibition Layout, Schedule and Booth Activities

The Alice Springs Convention Centre reserves the right to refuse an application, cancel an agreement, relocate an Exhibitor's stand or amend the floor plan at the ASPCC Management's discretion.

The ASPCC may postpone or amend the scheduled exhibition times to such a time which in the opinion of the ASPCC is more suitable for the exhibition. The ASPCC will not be liable for any loss caused, provided that this right will be exercised only where circumstances arise to make it necessary.

The Alice Springs Convention Centre may reject and/or require any display or demonstration by any Exhibitor which is in the opinion of the Alice Springs Convention Centre to be causing a disturbance or constitutes a nuisance or is likely to lead to a prosecution as being offensive or otherwise unlawful to be recovered or stopped.

No lottery, raffle, guessing game of chance, or side-show shall be conducted without prior consent of the ASPCC.

No exhibitor will, without the approval of ASPCC, use any microphone, sound amplification or musical instrument.

#### 4.7 First Aid and Medical Facilities

A First aid room is located in Lasseters Casino, adjoining the ASPCC. Please advise any ASPCC staff member if assistance is needed.

#### 4.8 Insurance and Liability

The ASPCC requires the exhibition organiser and exhibitors to provide evidence for public liability insurance to the value of 10 million dollars, indemnifying the ASPCC and Lasseters Hotel Casino trading on behalf of Ford Dynasty.

The exhibitor shall indemnify and hold harmless the ASPCC for all such loss and damages claims arising in connection with the exhibitor's activities at the exhibition including loss or damage to products exhibited.

Where there is more than one exhibitor occupying space their liability will be joint and several.

#### 4.9 Occupational Health and Safety

All exhibitors and their appointed contractors must comply with the Workplace Health and Safety Act 2007 and Workplace Health and Safety Regulations 2008.

#### 4.10 Substance and Waste Disposal

No chemicals or oils are to be disposed of into the ASPCC drainage system. All waste chemical substances and paints must be contained, taken offsite for disposal.

#### 4.11 Disable Access

ASPCC is all on one level with access is available at most doors.

4.12 Smoking Policy

ASPCC is a non smoking venue. Smoking is permitted in various areas outside the venue.

## **Contact List**

#### Venue

#### **Alice Springs Convention Centre**

93 Barrett Drive PO Box 2632 Alice Springs NT 0871 E: <u>info@aspcc.com.au</u> W: <u>www.aspcc.com.au</u>

## Accommodation

#### Lasseters

93 Barrett Drive PO Box 2632 Alice Springs NT 0871 E: <u>reservations@lasseters.com</u> W: <u>www.lassetershotelcasino.com</u> Toll Free: 1800 808 975 T: (08) 8950 7777 F: (08) 8953 1680

T: (08) 8950 0200

F: (08) 8950 0300

#### Audiovisual Equipment

Staging Connections 93 Barrett Drive Alice Springs NT 0871 E: alicesprings@stagingconnections.com

Event Staging Manager T: (08) 8950 0201 F: (08) 8950 0301

#### Banners

(Vented banners recommended for Porte Cochere)

#### Brushcraft

5 Brown Street Alice Springs NT 0870 E: <u>brushcraft@octa4.net.au</u>

TJ Signs Whittaker Street PO Box 1730 Alice Springs NT E: <u>tisigns@bigpond.com</u>

#### **Booth Suppliers**

#### **Alice Springs**

Sadadeen Expo Hire 2/23 Elder St Alice Springs NT 0870 W: <u>www.sadadeenexpohire.com.au</u>

#### Alice Expo Hire

Shop 1, 81 Elder St Alice Springs NT 0870 E : info@aliceexpohire.com.au T/F: (08) 8953 2850

T: 8952 5075 F: 8953 0619

Peter Collins T: (08) 8952 5320 F: (08) 8952 1390 M: 0414 716 145

Sam Gardiner T /F : (08) 8952 3919 M : 0419 987 896 W : <u>www.aliceexpohire.com.au</u>

### Adelaide

| Adelaide Expo Hire<br>31 Deeds Road<br>North Plympton SA 5037<br>E : adexpo@aeh.com.au<br>Renniks<br>854 South Road<br>Edwardstown SA 5039 | T : (08) 8350 2300<br>F : (08) 8350 2301<br>T: (08) 8371 2117<br>F: (08) 8293 5740 |
|--|--|
| E: <u>sales@renniks.com.au</u><br>Darwin   |  |
| Fusion Displays<br>1/43 Albatross Street<br>Parap NT 0804<br>E: <u>sales@fusiondisplays.com.au</u>   | T: (08) 8947 1990<br>F: (08) 8947 1992   |
| Total Event Services<br>24 Stuart Hwy<br>Stuart Park NT 0820<br>W: <u>www.tes.com.au</u>   | T: (08) 8980 8222<br>F: (08) 8981 7525   |
| Equipment Hire   |  |
| Alice Equipment Hire<br>1 Ghan Road<br>Alice Springs NT 0870<br>E: <u>aehire@bigpond.com</u>   | T: (08) 8952 2755<br>F: (08) 8953 0206   |
| <b>Top End Hire</b><br>29 Stuart Highway<br>Alice Springs NT 0870<br>E: <u>topendhire@bigpond.com.au</u>                                   | T: (08) 8953 1700  |

### Plant Hire

#### Bloomin Deserts 14 Hele Crescent Alice Springs NT 0870

#### Florists

**Phone-a-flower** 125 Todd Street Alice Springs NT 0870

Alice Springs Flower Studio Shop 9, Yeperenye Shopping Centre Alice Springs NT 0870 T: (08) 8953 0655 F: (08) 8953 0693

## T: (08) 8952 8859 F: (08) 8953 0095

T: (08) 8952 3435 F: (08) 8952 3886





## **EXHIBITION VENUE INFORMATION TABLE**

| Convention & Function<br>Area | Area<br>Sq. M | Length | Width  | Ceiling<br>Height | Rigging<br>Available | Power<br>Available | Entry Dimensions  | Booths*<br>3m x 2m |
|-------------------------------|---------------|--------|--------|-------------------|----------------------|--------------------|-------------------|--------------------|
| MacDonnell Room               | 1176          | 28m    | 42m    | 9.1m              | Yes                  | Yes                | 3.69m W x 4.69m H | 63                 |
| Section A only                | 336           | 28m    | 12m    | 9.1m              | Yes                  | Yes                | 2.3m W x 2.9m H   | 15                 |
| Section C only                | 504           | 28m    | 18m    | 9.1m              | Yes                  | Yes                | 3.69m W x 4.69m H | 27                 |
| Section A/B                   | 672           | 28m    | 24m    | 9.1m              | Yes                  | Yes                | 2.3m W x 2.9m H   | 33                 |
| Section B/C                   | 840           | 28m    | 30m    | 9.1m              | Yes                  | Yes                | 2.3m W x 2.9m H   | 47                 |
| Ellery Room                   | 576           | 24m    | 24m    | 4m                | No                   | Yes                | 1.8m W x 2.9m H   | 30                 |
| A&D or B&C<br>(1/2 of Ellery) | 288           | 24m    | 12m    | 4m                | No                   | Yes                | 1.8m W x 2.9m H   | 15                 |
| A or D<br>(1/4 of Ellery)     | 144           | 12m    | 12m    | 4m                | No                   | Yes                | 1.8m W x 2.9m H   | 6                  |
| B or C<br>(1/4 of Ellery)     | 144           | 12m    | 12m    | 4m                | No                   | Yes                | 1.8m W x 2.9m H   | 10                 |
| Ghan Foyer                    | 433           | 21.6m  | 31m    | 2.6m              | No                   | Yes                | 2.35m W x 2.9m H  | 8                  |
| Courtyard                     | 680           | 28m    | 18-20m | Outdoors          |                      | Yes                |                   | 10                 |
| Gallery                       | 157.5         | 35m    | 4.5m   | 2.8m              | No                   | Yes                | 2.35m W x 2.9m H  | 3                  |
| Circulatory                   | 132           | 24m    | 5.5m   | 2.8m              | No                   | Yes                | 2.35m W x 2.9m H  | 7                  |

All interior walls are Velcro compatible.

\*Number of booths may vary do to catering and audio visual set up

## FORM 1 Exhibitor Services Account Form



THIS FORM TO BE COMPLETED WHEN ORDERING ANY SERVICES DIRECTLY FROM ASPCC

| Event Name   |              |
|--------------|--------------|
| Booth Name   | Booth Number |
| Company Name |              |
| Address      |              |
|              | Post Code    |
| Contact Name | Mobile       |
| Phone        | Fax          |
| Email        |              |

- Please return all relevant order forms together with payment no later than seven (7) days prior to the commencement of the event.
- No services will be provided until payment is received.
- The preferred method of payment is by credit card.
- All charges incurred during the event will be charged to your nominated credit card.
- Cheques made payable to the Alice Springs Convention Centre will also be accepted seven (7) working days prior to supply. All service charges are current and subject to change without notice.
- When making payment via EFT please make reference to your company name, booth number and invoice number and email remittance advice to <u>accounts.lhc@lasseters.com.au</u>

| CREDIT CARD       |              | 🗆 EFT  |
|-------------------|--------------|--------|
| MasterCard        | Bankcard     | 🛛 Visa |
| American Express* | Diners Club* |        |

\*American Express and Diners charges over \$2000 incur a 3.5% merchant fee.

| Card Number            | Expiry Date    |
|------------------------|----------------|
| Cardholder's Name      | AMEX ID Number |
| Cardholder's Signature |                |

| BANK         | National Australia<br>Bank | BSB         | 085005    |
|--------------|----------------------------|-------------|-----------|
| ACCOUNT NAME | Ford Dynasty Pty Ltd       | ACCOUNT NO. | 525747377 |

#### Return this form along with Order forms together with payment details via post or fax

## FORM 2 Food and Beverage Sampling Request



| Event Name     |   |   |    |   |   | Booth #   |
|----------------|---|---|----|---|---|-----------|
| Event Date     | / | / | to | / | / |           |
| Company Name   |   |   |    |   |   |           |
| Address        |   |   |    |   |   |           |
|                |   |   |    |   |   | Post Code |
| Contact Name   |   |   |    |   |   | Mobile    |
| Phone          |   |   |    |   |   | Fax       |
| Email          |   |   |    |   |   |           |
| Onsite Contact |   |   |    |   |   | Mobile    |

| Description of handling and sampling and equipment to be used |  |  |  |  |
|---|--|--|--|--|
|   |  |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |

ASPCC permits the distribution of foodstuffs used as a means of demonstrating any plant or equipment forming part of an exhibition or product manufactured or supplied by the exhibitor.

#### EXHIBITOR SAMPLING GUIDELINES

Guidelines for the distribution of sample servings of food and beverage are as follows:

- Samples must be given away free of cost to patron;
- Samples must be items the registered exhibitor wholesales in the normal conduct of their business or are produced by equipment used in the normal conduct of their business;
- Portions MUST be of a tasting style and size only:
  - Food bite size
  - Beverage alcoholic and non-alcoholic liquid portions must be no larger than 50ml; corkage charges may be applicable
- All tasting utensils and vessels provided by the exhibitor MUST be single use items and disposed of immediately after use.

#### Return this form no later than fourteen (14) days prior to the event.

## FORM 3 Equipment Hire Form



| Event Name                        | Booth # |
|-----------------------------------|---------|
| Event Date / / to / /             |         |
| Company Name                      |         |
| Name of person placing order      |         |
| Contact Number                    |         |
| Signature of person placing order |         |
| Onsite Contact                    | Mobile  |

| Item   | Price Per<br>Day | Quantity | From<br>Date | To<br>Date | Total<br>days | Total cost<br>per item |
|--|------------------|----------|--------------|------------|---------------|------------------------|
| Standard Trestle<br>1.8m I x .75m w x.71 h   | \$ 21.50         |          |              | / /        |               |                        |
| Thin Trestle<br>1.8m l x .45m w x .71 h      | \$ 21.50         |          | / /          | / /        |               |                        |
| Cocktail round<br>.76m diameter x .71 h      | \$ 21.50         |          | / /          | / /        |               |                        |
| Cocktail square<br>.76m <sup>2</sup> x .71 h | \$ 21.50         |          | / /          | / /        |               |                        |
| Banquet Chair                                | \$ 5.00          |          | / /          | / /        |               |                        |
| Chair Cover                                  | \$ 3.00          |          | / /          | / /        |               |                        |

TOTAL

- o All table hire prices include 1 x table cloth
- Prices are GST inclusive
- o All equipment is subject to availability

## Return this form along with the Exhibitor Services Account Form (Form 1) with payment details via post or fax prior to event



## FORM 4 Stand Cleaning Order Form

| Event Name                                     |        | Booth #  |                    |
|--|--------|----------|--------------------|
| Event Date / / to / /                          |        |          |                    |
| Company Name                                   |        |          |                    |
| Onsite Contact                                 | Mobile |          |                    |
|  | -      |          |                    |
| Type of floor surface in stand (please circle) | Carpet | Melamine | Other<br>(Specify) |
| Special Requirements                           |        |          |                    |
|  |        |          |                    |
|  |        |          |                    |

| Day Cleaning Required  | Date Cleaning Required |
|------------------------|------------------------|
| Sunday                 | / /                    |
| Monday                 | / /                    |
| Tuesday                | / /                    |
| Wednesday              | / /                    |
| Thursday               | / /                    |
| Friday                 | / /                    |
| Saturday               | / /                    |
| Total Number of Days - | Total Cost -           |

#### SERVICE INFORMATION

- This service is charged \$40 per day.
- Additional charges may be applicable should your cleaning requirements be deemed in excess of the quoted service.
- Standard exhibitor stand cleaning will include mopping or vacuuming of your stand, spot cleaning and dusting of glass counters and removal of rubbish from your stand at the closure of the exhibition each day.
- Care will be taken in the cleaning of exhibitor stands, however the ASPCC will not be held responsible for any damage to an exhibitor or their contractors stand, furniture, product or signage.
- Price is GST inclusive

# Return this form along with the Exhibitor Services Account Form (Form 1) with payment details via post or fax

## FORM 5 Communications Order Form



| Event Name                        | Booth #                           |  |  |  |  |  |
|-----------------------------------|-----------------------------------|--|--|--|--|--|
| Event Date / / to / /             |                                   |  |  |  |  |  |
| Company Name                      |                                   |  |  |  |  |  |
| Name of person placing order      |                                   |  |  |  |  |  |
| Signature of person placing order | Signature of person placing order |  |  |  |  |  |
| Onsite Contact                    | Mobile                            |  |  |  |  |  |
| Connection Date                   | Disconnection Date                |  |  |  |  |  |
| Connection Time                   | Disconnection Time                |  |  |  |  |  |

| (Please indicate the service and quantity required below) |                              |          |  |  |  |
|---|------------------------------|----------|--|--|--|
| Service   | Rates                        | Quantity |  |  |  |
| TELEPHONE LINE AND HANDSET                                |                              |          |  |  |  |
| through PABX  | \$ 55.50 Connection          |          |  |  |  |
| (Line suitable for Facsimile & Modem)                     |                              |          |  |  |  |
| INTERNET – Broadband Access Fee                           | \$ 50.00 Connection per line |          |  |  |  |
| (Hard wired option)                                       | Plus \$ 50.00 per day        |          |  |  |  |
| Free Wi-fi is available throughout the Centre             |                              |          |  |  |  |

• All Call Charges will be charged after the event to the credit card provided.

- Exhibitors ordering 'standard' modem lines to utilise EFTPOS machines must ensure that the EFTPOS machine is configured to dial "0" before dialling into your bank's toll free processing telephone number
- All telephone, fax and modem line connections at the Alice Springs Convention Centre go through the PABX system. Callers are required to dial "0" to obtain an outside line.
- \*Wireless Broadband vouchers can be purchased from Convention Centre Administration Office during working hours.

# Return this form along with the Exhibitor Services Account Form (Form 1) with payment details via post or fax

| DELIVER TO:<br>alice springs<br>CONVENTION<br>CENTRE | Alice Springs Convention Centre<br>Lasseters Hotel Casino<br>Loading Dock,<br>93 Barrett Drive<br>ALICE SPRINGS NT 0870 |                                       |          |     |    |  |
|--|---|---------------------------------------|----------|-----|----|--|
| EVENT NAME   |   |                                       |          |     |    |  |
| COMPANY NAME:  |   |                                       | BOOTH #: |     |    |  |
| EXHIBITOR CONTACT<br>NAME:                           |   | PHONE<br>(MOBILE) #:                  |          |     |    |  |
| EVENT DATE   | / /<br>to / /   | SATCHEL<br>MATERIA<br>(Tick Yes or No |          | YES | NO |  |
| SPECIAL<br>INSTRUCTIONS:                             |   |                                       |          |     |    |  |
| BOX<br>OF  |   |                                       |          |     |    |  |

CONVENTION CENTRE CONTACT FOR THIS EVENT – MARY HAIR, OPERATIONS MANAGER

| DELIVER TO:                | <b>Alice Springs Convention Centre</b>                    | ntion Ce             | ntre     |        |
|----------------------------|---|----------------------|----------|--------|
| alice springs              | Lasseters Hotel Casino<br>Loading Dock,                   |                      |          |        |
| CONVENTION<br>CENTRE       | ALICE SPRINGS NT 0870                                     | 370                  |          |        |
| EVENT NAME                 |   |                      |          |        |
| COMPANY NAME:              | Ĕ   | BOOTH #:             |          |        |
| EXHIBITOR CONTACT<br>NAME: | IL C  | PHONE<br>(MOBILE) #: |          |        |
| EVENT DATE                 | to / / / SATCHEL PACKING<br>MATERIAL?<br>(Tick Yes or No) | ACKING               | YES      | ON     |
| SPECIAL<br>INSTRUCTIONS:   |   |                      |          |        |
| BOX<br>OF                  |   |                      |          |        |
| CONVENTION CENTRE CONTACT  | DNTACT FOR THIS EVENT – MARY HAIR, OPERATIONS MANAGER     | HAIR, OPER/          | ATIONS M | ANAGER |

### RE: Toll Express Freight

The Alice Springs Convention Centre has an agreement in place with national transport company TOLL EXPRESS ensuring our clients receive a 20% discount.

This special is for larger amounts of freight and all freight must be on a pallet or skid and shrink wrapped.

Contact Vania Treleggan on 08 8229 5333 or vania\_treleggan@toll.com.au and quote "Alice Springs Convention Centre" to receive the discount.

For any further assistance please contact your event executive directly or call the Alice Springs Convention Centre on 08 89500 200 or email <u>info@aspcc.com.au</u>

We look forward to working with you and bringing your event to Alice Springs.

Regards The Alice Springs Convention Centre Team





alice springs CONVENTION CENTRE



#### **INDEMNITY FORM**

Re: Public Liability for organisations exhibiting at the Australasian Viral Hepatitis Conference 2014 at the Alice Springs Convention Centre, Alice Springs, NT, Australia.

Regulations set by the Australasian Viral Hepatitis Conference Secretariat and the Alice Springs Convention Centre require that the former sight exhibitors' public liability cover. Please extend your public liability to cover your display and scan and email the front cover of your Public Liability Policy or a signed copy of this Indemnity Form. Please scan and email one of these documents to raphaelle.kelly@ashm.org.au by Thursday 31 July 2014.

We must have evidence of your public liability or a copy of your indemnity before we can allow you to set up your display.

Dates and times of required cover for your public liability:

| 10.00am – 11.59pm |
|-------------------|
| 12.00am – 11.59pm |
| 12.00am – 11.59pm |
| 12.00am – 11.59pm |
|                   |

#### Indemnity

The Australasian Viral Hepatitis Conference Committee, ASHM Conference and Events Division and the Alice Springs Convention Centre shall not be held responsible for any liability whatsoever for damages to exhibits by loss, injury, damage, theft, fire, water, storms, strikes, riots or any other cause whatsoever. It shall be a precondition that the exhibitor arrange their own insurance of the exhibit or sign this Indemnity Form to cover loss or damage by any of the above-mentioned means and that ASHM Conference and Events Division and the Alice Springs Convention Centre shall be entitled to receive such indemnity prior to the exhibitor entering the exhibition. The exhibitor will be liable for any damages to the venue and shall not damage paint, glass, walls, carpets or floors.

Company name

Authorised by \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Australasian Viral Hepatitis Conference Locked Mail Bag 5057 Darlinghurst NSW 1300 ABN 48 264 545 457 Telephone: +61 2 8204 0770 Facsimile: +61 2 9212 4670 Email: info@hepatitis.org.au Web: http://www.hepatitis.org.au





PO BOX 8590 ALICE SPRINGS NT 0871 TEL 08 89525320 FAX 08 89521390 MOBILE 0414716145 Email sadadeenexpohire@gmail.com

| Company  | Stand No                |        |              |
|--|-------------------------|--------|--------------|
| Address  |                         |        |              |
| Suburb   | State Po                | stcode |              |
| Contact Name   | Email                   |        |              |
| Phone  | SIGNATURE               |        |              |
| Mobile   |                         |        |              |
| ELECTRICAL DETAILS   |                         |        |              |
| EACH BOOTH IS SUPPLIED WITH 4AI                                      | MP POWER AND ECO FLEURO | SPOT   |              |
| DO YOU REQUIRE POWER YES   | NO                      |        |              |
| IF YES PLEASE COMPLETE TABLE BEL<br>EXTRA POWER POINTS ARE \$55.00 F |                         |        | N THE BOOTH. |
| EQUIPMENT DESCRIPTION  | 240V                    | AMPS   | WATTS        |
|  |                         |        |              |
|  |                         |        |              |

### **FASCIA SIGN DETAILS**

PLEASE ENTER FASCIA SIGNAGE DETAILS IN BOX PROVIDED MAX 25 LETTERS SIGN REMAINS THE PROPERTY OF SADADEEN EXPO HIRE. STANDARD 80MM FONT USED LOGOS CAN BE ATTACHED TO FASCIA AT COST OF \$110.00 PDF FILE TO BE FORWARDED.



#### **FURNITURE HIRE FORM.**

ORDER INFORMATION PRICES ARE LISTED ON OUR WEB SITE IF THERE ARE ANY ITEMS NOT LISTED OR YOU UNABLE TO RETRIEVE PRICES PLEASE EMAIL US AND WE WILL FORWARD A QUOTE TO YOU.

ALL FURNITURE WILL BE DELIVERED BEFORE EXHIBITOR MOVE IN AND COLLECTED IMMEDIATELY AFTER EVENT HIRE RATES ARE FOR DURATION OF EXHIBITION. DAMAGED ITEMS WILL BE INVOICED AFTER THE EXHIBITION TO YOUR BUSINESS.

| TEM | QTY | enexpohire.com.au for furthe<br>RATE | TOTAL |
|-----|-----|--------------------------------------|-------|
|     | QIT | RATE                                 | TOTAL |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |
|     |     |                                      |       |

IN NO CASE ARE STAPLES TO BE USED IN THE BOOTH, VELCRO ONLY PLEASE

HIRE TOTAL\_\_\_\_\_

DELIVERY CHARGE FOR HIRES UP TO \$750.00

| DELIVERY | PICK | UP | <u>\$110.00</u> |
|----------|------|----|-----------------|
| TOTAL    |      |    |                 |

#### **PAYMENT DETAILS**

IF PAYING BY CHEQUE OR MONEY ORDER PLEASE MAKE PAYABLE TO SADADEEN EXPO HIRE AND MAIL TO PO BOX 8590 ALICE SPRINGS NT 0871 EFT PAYMENTS BANK ANZ BSB 015-881 ACCOUNT No 440222184

CREDIT CARD DETAILS VISA M/CARD B/CARD 2% SURCHARGE

| CREDIT CARD No | <b>EXP DATE</b> | ١ | / No |   |
|----------------|-----------------|---|------|---|
|                |                 |   |      | - |

CREDIT CARD TYPE (CIRCLE) VISA M/CARD B/CARD

CARD NAME \_\_\_\_\_\_SIGNATURE\_\_\_\_\_

WHEN PAYMENT HAS BEEN RECEIVED AN INVOICE WILL BE ISSUED.

Order confirmation, please confirm that all details are correct and sign below, our general hire conditions apply, if you require a copy please advice.

SIGNATURE\_\_\_\_\_\_



#### **AUSTRALASIAN VIRAL HEPATITIS CONFERENCE 2014**

#### **EXHIBITOR ONSITE CONTACT FORM**

Required by 31 July 2014

SCAN AND EMAIL raphaelle.kelly@ashm.org.au

Organisation Name: \_\_\_\_\_

#### **EXHIBITION BOOTH STAFFING DETAILS**

Please provide the name and mobile number for the ONSITE booth contact.

Contact Name: \_\_\_\_\_\_

Mobile Number: \_\_\_\_\_

Please ensure this person is onsite for the duration of the conference.

Please ensure all other requirements outlined in the requirements checklist of this kit are returned to us by the deadlines stated.



## TRANSPORT QUOTE REQUEST FORM

Agility Fairs & Events is able to offer a full door to stand transport service. If you would like a quote for this service, please complete Sections A and B below. If you require any pre-show or after show storage please complete Sections A and C. \*\* Please note: Agility is not providing onsite services at this show.

## 

|                         |                             | S                      | Section A –           | BILLIN  | G DETAIL       | S            |            |        |                |
|-------------------------|-----------------------------|------------------------|-----------------------|---------|----------------|--------------|------------|--------|----------------|
| Company:                |                             |                        |                       |         |                | ABN:         |            |        |                |
| Address:                |                             |                        |                       |         |                |              |            |        |                |
| Suburb/Town:            |                             |                        | Post Code:            |         | Tel:           |              | Fax:       |        |                |
| Contact Name:           |                             |                        |                       |         |                | Mobile:      |            |        |                |
| Email Address:          |                             |                        |                       |         |                | Agility Cu   | stomer Cod | e #    |                |
|                         |                             |                        |                       |         |                |              |            |        |                |
|                         |                             |                        | on B – TRAN           |         |                |              |            |        |                |
| Description of Consig   | gnment: <mark>(if we</mark> | <mark>ights/dim</mark> |                       |         | this stage, p  |              |            |        | vided)         |
| Pallets                 | Crates                      |                        | Loose Cartons         |         | Other D        | Danger       | ous Goods: | Yes 🛛  | No 🗆           |
| No. of Items:           | Weight (                    | (approx.):             | kgs                   | Volume  | (m³): (L)      | x (W)        | x (H)      | =      | m <sup>3</sup> |
| Available for Pick-U    | In / Preferred              | Date for P             | Pick-Un:              |         |                |              |            |        |                |
| Day & Date:             | p/illelelleu                |                        | юк-ор.                | Time:   |                | Close:       |            |        |                |
| Pick-up address (if     | different to ac             | ldress ab              | ove):                 | Time.   |                | 01030.       |            |        | <u> </u>       |
| Company:                |                             |                        |                       |         |                |              |            |        |                |
| Address:                |                             |                        |                       |         |                |              |            |        |                |
| Suburb/Town:            |                             |                        |                       |         |                | Post C       | ode:       |        |                |
| Contact:                |                             |                        | Telephone:            |         |                | Mobile:      |            |        |                |
| Forklift available at p | ick-up point?               | YES 🗖                  |                       |         | s a Tailgate \ | /ehicle Requ | ired: YES  |        |                |
| Special Requirement     | s/Instructions:             |                        |                       |         | •              | •            |            |        |                |
|                         |                             |                        |                       |         |                |              |            |        |                |
| Deliver to:             |                             |                        |                       |         |                |              |            |        |                |
| Hall:                   |                             |                        | Stand:                |         |                | Delive       | ry Date:   |        |                |
| Do you require us to    | return freight a            | fter the ex            | hibition? YES         |         |                |              |            |        |                |
|                         |                             |                        | Section               | с – sto | RAGE           |              |            |        |                |
| Pre-Show □              |                             | A                      | fter Show □           |         |                |              |            |        |                |
| Description/Details:    |                             |                        |                       |         |                |              |            |        |                |
| Approximate volume:     | (L)                         | x (W)                  | x (H)                 | =       | m³             |              |            |        |                |
|                         | •••                         |                        |                       |         |                |              |            |        |                |
| □ I have read           | and accept /                | Agility's S            | Standard Ter          | ms & Co | nditions (re   | efer to pag  | e 2).      |        |                |
| v                       |                             |                        |                       |         |                |              |            |        |                |
| Accepted by (Sig        | nature):                    |                        |                       |         |                |              |            |        |                |
|                         |                             |                        |                       | DETUDI  |                | av aoth      |            |        | <u> </u>       |
| PLEASE                  | COMPLETI                    |                        | FORM AND<br>P@AGILITY | RETURI  | BY FRID        | AY 29"" /    | AUGUST, 2  | 2014 T | 0              |
|                         | OR INFORM                   | 1ATION                 | CALL AGILIT           | Y FAIRS | & EVENTS       | ON (03)      | 9330 3303  |        |                |
|                         |                             |                        |                       |         | <u>~</u>       | 010 (00)     |            |        |                |
|                         |                             |                        |                       | Dec     |                |              |            |        |                |

Agility Fairs & Events

SYDNEY: 11-15 Gould St, South Strathfield NSW 2136 (PO Box 5485 Chullora NSW 2190) Tel: +61 2 8755 8899 Fax: +61 2 9642 6899 Email: fairs-australia@agilitylogistics.com MELBOURNE: 28-32 Sky Road, Melbourne Airport VIC 3045 (PO Box 1328 Tullamarine VIC 3043) Tel: +61 3 9330 3303 Fax: +61 3 9330 3337 Email: fairs-australia@agilitylogistics.com WEB: www.agilitylogistics.com

#### Standard Terms and Conditions of Contract

21.

27.

28.

29.

30. 31.

32.

33. 34.

35.

38.

39.

40.

41.

44.

45.

46.

47.

48

Page 2

(A) (B)

#### PART I: GENERAL CONDITIONS APPLICATION

- (A)
- Subject to clause (B) below, all services of the Company whether gratuitous or not are subject to these Conditions.
   (i) The provisions of Part I shall apply to all such services.
   (ii) The provisions of Part II shall orgapity to the extent that such services are provided by the Company as agents.
   (iii) The provisions of Part II shall orgapity to the extent that such services are provided by the Company as agents.
   (iii) The provisions of Part II shall orgapity to the extent that such services are provided by the Company as agents.
   (iii) The provisions of Part II shall organize that the Company of provisions are included.
   (iii) The provisions of Part II shall organize that the Company and provises that the Company contracts as carrier the provisions set out in such document shall be paramount in so far as such provisions are inconsistent with these conditions. (B) (C)
- (A)
- with these conditions. Every variation, carcellation or waiver of these Conditions must be in writing signed by a Director of the Company, Notice is hereby given that no other person has or will be given any authority whatsoever to agree to any variation cancellation or waiver of these Conditions. All services are provided by the Company as agents except in the Blowing circumstances where the Company acts as principal: Where the Company portoms any carcinase, harding or storage of Goods to only to the carter that the carage is performed by the Company itself or its servinits and the Goods are in the actual custody and control of the Company of Where prior to the commensement of the carriage of Goods to only to the carter that the carage is performed by the Company to perform part or all of the carriage, the Company shall be deemed to be contracting as a principal in respect of that part of the carriage in respect of which the Company fails to give such particulars demanded within 28 days of the Company's receipt of such demand, or (B)
- (C) (D)
- 3.
- such demat, or To the extert that the Company expressly agrees in writing to act as a principal, or To the street that the Company is held by a court of law to have acted as a principal. Without prejudice to the generality of clause 2. (A) The changing by the Company of a lawed price for a service or services of whatsower nature shall not in itself determine or be evidence that the Company is acting as an agent or a principal in respect of such nervice or rervices; (B) The supplying by the Company, that in respect of such nervice or envices; (C) The Company acting as an agent or a principal in respect of such nervice or tervices; (C) The Company acts as an agent, handing or storage of Goods; (C) The Company acts as an agent or atom company procurses a bill claing or other document evidencing a contract of carriage between a person, other than the Company, and the Customer or Owner; (D) The Company acts as an agent or a functional news proclaus has a principal interproviding services in respect of or relating to customs, requirements, taxes, licenses, consular documents, certificates of origin, inspection, certificates and other similar services.

  - Defi

2

- Is Agility Fairs & Events Ply Ltd Means any person at whose request or on whose behalf the Company provides a service; Includes persons or any body or bodies corporate; Includes the owner, shipper and consignes of the Goods and any other person who is or may become interested in the Goods and anyone acting on their behalf. A du/y constituted legal or administrative person, acting within its legal powers and exercising jurisdiction within any nation; state municipality, port or apriort. Includes the cargo and any container not supplied by or on behalf of the Company; in respect of which the Company provides and anyon equipment of compandit themsel. Includes any container, flexitute, trainsportable tark, fits, palled or any article of transport used to carry consolidate goods and any equipment of compandit themselbe, radioactive or damaging nature and goods likely to hatrou or encourge enrim or other parts; Means the provisions of the International Convention for the Unification of certain nules Relating to Bills of Lading signing at Brusselan 0.25 August 1924; Means a statement of the Customer's specific requirements. "Company" Is Agility Fairs & Events Pty Ltd (A "Custome "Person" "Owner" (B) (C) (D) (E) \*Authority (F) "Goods" (G) \*Container (H) \*Dangerous Goods' "Hague Rules" (T)
- (j) "Instructions" Means a statement or universe and the Goods and that he is authorised to accept and is accepting these Conditions not only for himsel but also as garer for and on behalf of the Owner of the Goods. The Customer means that he has realisted knowledge of matters affecting the conduct of his business, including but not limited to the terms of sale and purchase of the Goods and al other matters relating fleetor. The Customer means that he has real-business including but not limited to the terms of sale and purchase of the Goods and al other matters relating fleetor. The Customer means that he has reaccustable instructions.

- The Customer warrants that the description and particulars of the Goods are complete and correct. The Customer warrants that the Goods are properly packed and labelled, except where the Company has accepted instructions in respect of such
- 10. (A)
- (B)
- 11.
- 12
- The Carbone waited wait to description of an paralitation of the Description of an Description of the Description of Description Description of Description of Description of Description Description of Description Description Description Description Description Description Desc 13.
- 14.
- 15.
- 16
- encod full provided for in respect of missiblevery of Goods.
   Unless othenwise previously agent of missiblevery of Goods.
   Unless othenwise previously agent of missiblevery of Goods.
   General Indemnities
   The Cutomer and Orner shall defend, indemnity and hold harmless the Company against all liability, loss, damage, costs and expenses.
   astima of 11 from the nature of the goods unless caused by the Company is against all liability, loss, damage, costs and expenses.
   Account and Orner shall defend, indemnity and hold harmless the Company against all liability, loss, damage, costs and expenses.
   astima of 11 from the nature of the goods unless caused by the Company is negligones. (i) not of the Company acting in accountance with the Castomer's or Owner's hall be liable for and shall defend, indemnity, and hold harmless the Company in constant hor hore results.
   Advice and information, in whatever form it may be given, are provided by the Company for the Castomer of the Castomer and a defend, indemnity, watashow in company in constands the presons relying on such advice or information.
   (i) The Customer undertakes that no Calin be made against any servent, sub-contractor or agent of the Castomer and indevertibles be made, to indevertible to indevertible the Company acting in the index defend. Indevertible, the company acting and then expension of any or provisions therein, as if such provisions were expressly for the indevertibles the made against any servent, sub-contractor or agent of the company match and nevertibles be made, to indevertible the indevertible and sub-contractor and against.
   (ii) Without previde to the foregoing, every such sensent sub-contractor or agent shall have the benefit of all provisions during that provisions were expressly for their benefit. In entering into this contract the Company to mat against al clains, costs and demand shatower and by whomosever ma (A) (B)
- (C)
- (D)
- (E)
- 17
- (A)
- (B)
- Charges etc. The Customer shall pay to the Company in cash or as agreed all sums immediately when due without deduction or deferment on account of any claim, counterclaim or set-oft. When the Company is instructed to collect height, duties, charges or other expenses from any person other than the Customer shall be responsible for the same on receipt of evidence of demand and non payment by such other person when due. On all announce towards to the Company the Company task be entited to interest calculated at 4 per core task as set out under the Panaby Interest Rates Act 1983 (Vic), as varied from tims to time, calculated daily from the date of defaults the date of payment. Should payment remain costanding beyond the Company spagment terms, the Customer agrees to pay all legal costs (on a solicitoriom Customer basis) and all Mercentile Agent's less (including any commission payable on the payment of the debt) incurred by the Company as a result of non-payment of the debt (C) 17. (D)
- debt. Liabilities and Rights of the Company The Company shall be entitled, except insofar as has been otherwise agreed in writing, to enter into contracts on behalf of itself or the Customer and without notice to the Customer. 18.
- (A) (B) (C)
- without notice to the customer. Ter the carriage of Coods by any note, means or person, For the carriage of Coods of any description whether cost hardings of Coods by any person at any place whether on shore or afloat and for any length For the storage, personing, transitymer, Landing, univading of Acods by any person at any place whether on shore or afloat and for any length
- or the carriage or storage of Goods in containers or with other goods of whatever nature, For the performance of its own obligations and to do such acts as in the opinion of the Company may be necessary or incidental to the performance of the (D) (E) For the perior
- 19 (A) (B)
- For the partormance of its own obligations and to do such acts as in the opinion of the Company may be necessary or incidental to the performance of the Company's obligations. The Company shall be entitled but under no obligation, to depart from the Customer's instructions in any respect if in the opinion of the Company there is a good reason to do so in the Customer's interest and a thail no thereby incur any additional lability. The Company shall be entitled but under no obligation, to depart from the Customer's instructions in any respect of the Company in respect of the Goods all caesace on the delivery or other disposition of the Company or any person whose services the Company may the respect of the company is used in the customer's instructions of the Company or any person whose services the Company may be in labor to the obligation of the Company's obligations, in the opinion of the Company or any person whose services the Company may be the Company or such other person, the Company new, on giving notice in writing to the Customer or Nomer's disposible to give who the affected by any indications. This displations as terminated and place the Goods or any pert of the the Company in respect of the Goods all accession of and place who displace the other or Nomer's disposible to give who the affected by any indications as terminated and place the Goods or any pert of the the Company in respect of the Goods shall displace which the Company may deem safe and convenient, whereigon the responsibility of the Company in respect of the Goods shall displace which the Company may deem safe and convenient, whereigon the responsibility of the Company in respect of the Goods shall displace which the Company may deem safe and convenient, whereigon the responsibility of the Company in respect of the Goods shall displace the displace which the Company may deem safe and convenient, whereigon the responsibility of the Market and the customer and the Goods shall displace the displace which the Company may deem sa

The Customer shall be responsible for any additional costs of carriage to and delivery and storage at such place and all other expenses inci-

- 22
- cease. The Customer shall be responsible for any additional costs of carriage to and delivery and sorage as such processes of the Company, the Company. If delivery of the Goods or any part thereof is not taken by the Customer or Quener at the time and place when and where the Company cor any person whose services the Company makes use d<sub>1</sub> is entitled to call upon the Customer or Quener to State delivery thered, the Company cor any person whose services the Company makes use d<sub>1</sub> is entitled to call upon the Customer or Quener to State delivery thered, the Company cort and the person allow entitled to store the Coods in the open or under cours if the sole risk and expense of the Customer payable on demand and without any jubibly to the Customer or Wane, to all or depose di on giving 21 days notice in writing to the Customer all Goods which in the opinion of the Company cannot be delivered as instructed, and Without notes Coods, which have paralited, deteriorated or all ented, or are in immediate prospect of doing so in a marrer which has caused or may be reasonably expected to cause isso or damage to any prevince reproperty or to continente applicable replations. The Company shall have paralited and general list on all sources the parameter delivered as instructed, and writes the two persons of the Customer and on giving 28 days notice in writing to the Customer, shall be entitied to sell or dispose of such Goods, or documents at the expense of the Customer and on giving 28 days notice in writing to the Customer, shall be entitied to sell or dispose of such Goods. Such sums. 23.
- sums. The Company shall be entitled to retain and be paid all brokerages, commissions, allowances and other remune 24.
- the compared with the compared with the endoted against the Owner and the Customer jointly and severally any liability of the Customer under these Conditions or to recover from them any sums to be paid by the Customer which upon demand have not been paid. 25.
- rs
  If a Container has not been packed or stuffed by the Company, the Company shall not be liable for loss of or damage to the contents if 26
- Caused by:
  In The manner in which the Container has been packed or stuffed,
  In The unsubability of the contents for carriage in containers, unless the Company has approved the suitability.
  In The unsubability of the contents for carriage in containers, unless the Company has approved the suitability.
  In The unsubability of the unsubability of defence working of the three the Container has been supplied by or on behalf of the Company this
  paragraph (iii) shall only apply if the unsubability or defence working on the part of the Company or (b) would
  have been apparent goor research in Container in the Costamer or Obmer or person acting on behalf of the Container.
  In Customer of the Costamer of the Costamer or Obmer or genome carries on the field with the Costamer.
  The Customer of the Addent, identify and hold harmises the Company against all liability, loss, damage, costs and expenses arising from one or more of
  there the Company is instructed to provide a Costamier, in the absence of a written request to the containy, the Company is not under an obligation to
  provide a Costamer or any particular type or quality.
  - (B)
  - (C)

  - neral Liability ept insofar as otherwise provided by these Conditions, the Company shall not be liable for any loss or damage whatsoever arising
  - Except insolar as otherwise provided by these Conditions, the Company shall hot be table for any table or usingle insumage insuma (B)

  - (A)
  - respect or an carms omer than those subject to the provisions of sub-clause (B) below, whichever is the least of The value of, or A22.50 per gross klogram of, e Coods tock, damaged, misdifferedd, misdelivered or in respect of which a claim arises. respect of claims for delay where not excluded by the provisions of these Conditions, the amount of the Company's charges in respect of the Goods ayed. (B)
  - delayed
     Compensation fails be calculated by transmoster to the second construction of the second constr (A) (B)

  - (A)

constrainty were value, intervens giving me to the claim. General Average The Customer's hall defend, indemnify and hold harmless the Company in respect of any claims of a General Average nature which may be made on the Company and the Customer shall provide such security as may be required by the Company in this connection. Microflaments

- Miscilianeous Any rotice sended by post shall be deemed to have been given on the third day following the day which it was posted to the address of the recipient of such notice last known to the Company. The defences and limits of lability provided for by these Conditions shall apply in any action against the Company whether such action be founded in contract or in tor. If any legislation of notice of the address of the address and the company of any of hights or immunities or as an increase of any of a seguisation and noting in these Conditions shall be construed as a surrender by the Company of any of hights or immunities or as an increase of any of as responsibilities or labities under such legislation and if any part of these Conditions be regugnant to such legislation to any eatert such part shall as regards such business be ever-rided to intra eatent and no lumber. Headings of clauses or groups of clauses in these Conditions are for indicative purposes only.
- Sunsection and Lew 37. The proper law of all contracts arising between the Company and the Customer is the Law of the State of Victoria and the parties agree to submit to the particicologic of the Courts of that State. PART II: COUPANY AS AGENT

#### lity and Indemnity Conditions

- Spe (A)
- (B) (A)
- Liability and Indemnity Conditions To the extert that the Company acts as an agent, the Company does not make any contract with the Customer for the carriage, storage or handling of the Goods not for any other physical service in relation to them and acts solely on behalf of the Customer at such third parties. The Company shall not be liable for the acts and omissions of such third parties referred to in sub-clause (A) above. The Company shall not be liable for the acts and omissions of such third parties referred to in sub-clause (A) above. The Company shall not be liable for the acts and omissions of such third parties referred to in sub-clause (A) above. The Company shall not be liable for the acts and omissions of such third parties referred to in sub-clause (A) above. The Company shall not be liable to the acts and omissions of such third parties referred to in sub-clause (A) above. The Company shall not be liable to the acts and omissions of such third parties referred to in sub-clause (A) above. The Company shall not be liable to clausomer by such contracts and acts in all respects notwithstanding any departure from the Customer's instructions. Except to the eather clause by the Company's neglence, the Customer shall device, inderning's and devices the activity of all liablity, loss, damage, costs, or expenses arising out of any contracts made in the procurement of the Customer's inderivent. The Cubic of Rater (B)
- ice of Ra

#### PART III: COMPA

Offerentry of operative units in the conduction of the conductive of periods by air, the following notice is hereby given: If the carninge sets as a principal in respect of a carriage of Goods by air, the following notice is hereby given: If the carning sets as a principal in respect of a carriage of Goods by air, the following notice is hereby given: If the Company involves an utilinate destination of stop in a country other than the country of loss of or damage to cargo. Agreed stopping places are those places (other than the places of departure and destination) shown under requested routing and/or those places shown in carries (Installes) as as chedulato topping places for horits. The address of the first carrier is the almost of departure. Both to Blame Collision Clause The Current Both Is Blame Collision Clause as adopted by BIMCO is incorporated in these conditions. USA and/or Canada Clause With respect to Instructure in the USA or Canada, the responsibility of the Company shall be to procure transportation by carrier's (one or more) and such transportation shall be subject to such carrier's cortracts and traffis and any law compulsority applicable. The Company guarantees the Utiliter of such carrier's objections and traffis and any law compulsority applicable. The Gompany guarantees the Utiliter of such carrier's objections and Institute to a such transportation with the Codds car and prevent provisions of the Harter Act of the USA 1839 would observise be compulsority applicable to regulate the Company's responsibility of the Goods during any priorid prior to loading on or after discharge from the vessel on which the Codds are be or have been carrier, the Company's responsibility shall instead be determined by the provisions of these Conditions, but if such provisions are load to be invalid such responsibility of the Code during any priority to loading on or after discharge from the vessel on which the Codds are be or have been carrier, the Company's responsibility shall insta

oss, damage, costs, or separes arising out of any contracts made in the procurement of the Clustomer's requirements in accordance with clause 38. Choice of Rates Where there is choice of rates according to the extent or degree of liability assumed by persons carrying, storing, handling the Goods, no declaration of value where optical will be made unless otherwise agreed in writing. NHY 6A PRINCIPAL Special Liability Conditions To the extent that the Company contracts as principal for the performance of the Customer's instructions, the Company undertakes to perform or in its more mane to procent the performance of the Customer's instructions and Liab for the loss of or damage to the Goods occurring from the time that the Goods are taken into its charge will the time of delivery. Where the Company contracts as a principal and sub-contracts the performance of the Company services and it can be proved that the loss of or damage to or in respect of the Goods area eraws ausued whils the Goods were in the care or custody of the sub-contract, the Company shall have the liab field to liab field the liab for the loss of area and the liability analise to such sub-contract between the Company and such sub-contract, and in any law, statuto or regulation and the liability of the Company all not exceed the amount recovered, any by the Company field the sub-contract, and in any law, statuto are regulation and the liability of the Company all not exceed the amount recovered, any by the Company field the sub-contract, bit deformer of the classing to the Goods accured, the Company's liability shall be determined by the provisions in the ecordism, if it can be proved here the loss of dramage to the Goods accured, the Company's liability shall be determined where the loss of dramage occurred and reliver to the aliant, and Would have applied if the classing ecording and reliver to the elay apprincipal relivery have applied of the the and classing ecording and reliver deviver and the elay poly. The Company's liability 42 43.