



## Ideaction.22

*FM: Reflect, Reconnect, Recalibrate*

Darwin Convention Centre  
4 - 7 September 2022



### Sunday, 4 September 2022

3.00pm – 4.30pm	<b>Registrations Open</b> Darwin Convention Centre, Ground Floor, Hall 1, 10 Stokes Hill Rd, Darwin City
5.00pm – 7.00pm	<b>CHAIR'S WELCOME RECEPTION</b> Venue: Wharf One Food and Wine Address: 19 Kitchener Dr, Darwin Waterfront NT Dress Code: Smart Casual
7.00pm – 10.00pm	<b>CHAIR'S AFTER PARTY</b> Venue: Bella Darwin Bar (next door to Wharf One Food and Wine) Address: f3/19 Kitchener Dr, Darwin Waterfront NT Dress Code: Smart Casual

### Monday, 5 September 2022




7.00am – 8.30am	<b>First Time Attendees &amp; New Members Breakfast – Pre-Registrations Only</b> Darwin Convention Centre, Ground Floor, Meeting room 4
7.00am – 5.45pm	<b>Registrations Open</b> Darwin Convention Centre, Ground Floor, Hall 1
9.00am – 4.30pm	<b>IDEACTION.22 CONFERENCE DAY ONE</b> Venue: Darwin Convention Centre Address: 10 Stokes Hill Rd, Darwin City NT Plenary Room: Ground Floor, Hall 1 Dress Code: Smart Casual
9.00am – 9.10am	<b>Welcome to Country</b>
9.10am – 9.15am	<b>Welcome to Ideaction.22</b> <i>Paul Callaghan, Master of Ceremonies</i>

9.15am – 9.30am	<b>Official Conference Opening</b> <i>Nicholas Burt, Chief Executive Officer, FMA</i> <i>Bryon Price, Chair, FMA</i>			
9.30am – 9.35am	<b>Conference Supporter Welcome</b> <i>Kris Greenwood, Director of Strategic Relationships &amp; Advisory Board Member, GJK</i>			
9.35am – 10.25am	<b>Opening Keynote: Wellbeing and Leadership – and the Two Shall Become One</b> <i>Paul Callaghan, Founder/ Chief Executive Officer, Callaghan Cultural Consultancy</i> <i>Sponsored by GJK</i> 			
10.25am – 10.55am	<b>MORNING TEA REFRESHMENTS &amp; POSTER PRESENTATIONS</b> Darwin Convention Centre, Ground Floor, Hall 1			
10.55am – 12.10pm	<b>Round Table Discussions: Conflict and Leadership Intervention</b> <i>Sarah Blake, Director &amp; Conflict Strategist, Sarah M Blake</i>			
12.10pm – 12.50pm	<b>FMA Board Discussion</b>			
12.50pm – 1.45pm	<b>LUNCH &amp; TRADE EXHIBITION</b> Darwin Convention Centre, Ground Floor, Hall 1			
1.45pm – 2.30pm	<b>Keynote: Purpose, Partnerships and the Power of Authenticity</b> <i>Tony Burns OAM, General Manager, Multicap Employment</i>			
2.35pm – 3.10pm	<b>People, Behaviour &amp; Connection</b>	<b>The Influences of Change</b>	<b>People, Behaviour &amp; Connection</b>	<b>The Influences of Change</b>
Length of Session	<b>35 minutes</b>	<b>35 minutes</b>	<b>35 minutes</b>	<b>35 minutes</b>
2.35pm – 3.10pm	<b>Neurodiversity: A Practical Guide for Facilities Manager</b>  <i>Charles Hammersla, Head of Facilities Management, NAB, Cushman &amp; Wakefield and Mark Stoneley, Head of Property and Procurement, St Vincent de Paul Society Victoria</i>  <i>This stream is sponsored by GJK.</i> 	<b>Boost Efficiencies in Asset Audits through Digitalised Enabling Tools and Standardised Processes</b>  <i>Varun Raja, Strategic Regional Asset Manager Programmed FM</i>	<b>Impacts of Decarbonisation in the Built Environment</b>  <i>David Baguley, Senior Manager, Advisory, Rider Levett Bucknall</i>	<b>Has 'Facility Management' Earned the Right to be Known as a Profession and Is FM the 'Golden Thread' in the Built Environment?</b>  <i>Duncan Waddell, Managing Director, FM Intelligence</i>
3.10pm – 3.40pm	<b>AFTERNOON TEA REFRESHMENTS &amp; TRADE EXHIBITION</b> Darwin Convention Centre, Ground Floor, Hall 1			
3.40pm – 4.20pm	<b>Keynote: A Territory Business Journey; Identifying and Nurturing the Strengths Within</b> <i>Karen Sheldon AM, Managing Director, The Karen Sheldon Group and Saltbush Social Enterprises</i>			

4.20pm – 4.30pm	<b>Closing Comments</b> <i>Paul Callaghan, Master of Ceremonies</i>
4.30pm	<b>CONFERENCE CLOSE DAY ONE</b>
From 6.00pm	<b>THE IDEACTION.22 CONFERENCE DINNER</b> Venue: Mini Mindil Markets Address: Mindil Beach, Maria Liveris Dr, The Gardens NT Dress Code: Casual/Beach Theme  Buses will be departing the Darwin Convention Centre at 5.45pm sharp to Mindil Beach Markets and will be returning throughout the evening.

## Tuesday, 6 September 2022

8.00am – 5.30pm	<b>Registrations Open</b> Darwin Convention Centre, Ground Floor, Hall 1, 10 Stokes Hill Rd, Darwin City			
9.00am – 2.15pm	<b>IDEACTION.22 CONFERENCE DAY TWO</b> Venue: Darwin Convention Centre Address: 10 Stokes Hill Rd, Darwin City NT Plenary Room: Ground Floor, Hall 1 Dress Code: Smart Casual			
9.00am – 9.10am	<b>Welcome Day Two</b> <i>Paul Callaghan, Master of Ceremonies</i>			
9.10am – 10.15am	<b>The Great Debate</b>			
10.15am – 10.45am	<b>MORNING TEA REFRESHMENTS &amp; TRADE EXHIBITION DRAW</b> Darwin Convention Centre, Ground Floor, Hall 1			
10.45am – 11.45am	<b>People, Behaviour &amp; Connection</b>	<b>The Influences of Change</b>	<b>Space &amp; it's Value: Now &amp; in the Future</b>	<b>It's all About Compliance</b>
Length of Session	35 minutes	35 minutes	35 minutes	35 minutes
10.45am – 11.20am	<b>Challenging the Status Quo in Facility Management</b>  <i>Steve Taylor, Director, Luminaire Solutions</i>	<b>ISO 41000 Series: Australian Context and Update</b>  <i>Stephen Ballesty, In-Touch Advisory</i>	<b>Re-Calibrating the Workplace in Times of Rapid Change</b>  <i>Graham Kirkwood, Managing Director, Resource Architecture Pty Ltd</i>	<b>Facilities &amp; Asset Management 3D Risk Cube</b>  <i>Andrew Sun, Senior Manager, Asset Management</i>
Length of Session	20 minutes	20 minutes	20 minutes	20 minutes
11.25am – 11.45am	<b>FM Contract Administration: Risk to Reward</b>  <i>Emma Lampard, Senior Associate, Clayton Utz</i>	<b>Container Deposit Schemes' Untapped Value for your Organisation: An ESG Perspective</b>  <i>Geoff Parker, CEO, Australian Beverages Council Limited (ABCL)</i>	<b>Buildings Aren't Smart</b>  <i>Rogier Roelvink, Customer Strategy, Director, Oracle, Construction and Engineering</i>	<b>Measuring Against Waste Targets: Understanding Waste Data</b>  <i>Vanessa Dow, Senior Environmental Consulting, Encycle Consulting</i>

11.50am – 12.30pm	<b>Keynote: Economic Update</b> <i>AustralianSuper</i>	
12.30pm – 12.45pm	<b>Lunch Buffet</b> <i>(returning to room for closing keynote)</i>	
12.45pm – 2.00pm	<b>Closing Keynote Lunch: The New Now</b> <i>Michael McQueen, Award Winning Author, Futurist</i> <i>Sponsored by A.G. Coombs</i>  <b>A.G.Coombs</b>	
2.00pm – 2.10pm	<b>Closing Comments</b> <i>Nicholas Burt, Chief Executive Officer, FMA</i>	
2.10pm – 2.15pm	<b>Conference Close</b> <i>Paul Callaghan, Master of Ceremonies</i>	
2.15pm	<b>CONFERENCE CLOSES</b>	
2.30pm – 5.30pm	<b>Offsite Activity One</b> <b>Airborne Solutions</b> Departures at 2.30pm, Tues 6 Sep 2022	<b>Offsite Activity Two</b> <b>Nautilus Aviation</b> Departures at 2.30pm, Tues 6 Sep 2022
	Inclusions @ \$296pp <ul style="list-style-type: none"> <li>- 10-minute Darwin Cyclone Flight</li> <li>- Helicopter to depart from Darwin Aviation Museum Heli pad</li> <li>- Transfers provided from Conference Venue</li> <li>- Don't forget to bring your sunglasses, a bottle of water &amp; camera!</li> </ul> <p><i>maximum weight allowance 136kg per person</i> <i>Availability subject to weight restrictions and aircraft availability.</i></p> 	Inclusions @ \$440pp <ul style="list-style-type: none"> <li>- 30-minute Scenic flight of Darwin City, Northern Beaches, Mandorah, Port of Darwin &amp; Hidden Valley</li> <li>- Helicopter to depart from Charles Darwin Nature Reserve</li> <li>- Transfers provided from Conference Venue</li> <li>- Don't forget to bring your sunglasses, a bottle of water &amp; camera!</li> </ul> <p><i>maximum weight allowance 136kg.</i> <i>Availability subject to weight restrictions and aircraft availability.</i></p> 
	<b>Offsite Activity Three</b> <b>Cage of Death</b> From 3.30pm, Tues 6 Sep 2022	<b>Offsite Activity Four</b> <b>Bombing of Darwin Tour</b> From 3.30pm, Tues 6 Sep 2022
	Inclusions @ \$180pp, or \$342 for 2ppl <ul style="list-style-type: none"> <li>- Tickets sold at \$180 for singles (1 person), or \$342 for double (2 people)</li> <li>- 15-minute swim in Cage of Death with a crocodile</li> <li>- Full day entry to Crocosaurus Cove</li> <li>- Crocosaurus Cove is walking distance from the Conference Venue</li> <li>- Don't forget to bring your ID, swimmers, towel, identification &amp; camera!</li> </ul>	Inclusions @ \$95pp <ul style="list-style-type: none"> <li>- Guided Tour with excellent commentary in airconditioned transport</li> <li>- See visible reminders and relics, and hear what REALLY DID happen when Australia was seriously threatened by the Japanese bombings in WWII</li> <li>- Entry to Museum</li> <li>- Chilled drinking water</li> </ul>

Subject to availability when registering.



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6.00pm – 7.30pm

### THE IDEACTION.22 CLOSING FUNCTION

Venue: To be announced!

Dress Code: Casual

If you have already registered for the conference and would like to include a closing function ticket, please email [isabella@alignmentevents.com.au](mailto:isabella@alignmentevents.com.au)

## Wednesday, 7 September 2022

### OFFSITE OPTIONAL ACTIVITY

8.45am – 11.00am

#### Offsite Activity Five

#### Jumping Croc Tour

8.30am – 12.30pm, Wed 7 Sep 2022

Inclusions @ \$195pp

- The BEST jumping crocodile cruise you'll ever go on... Meet the world-renowned BRUTUS and other HUGE crocodiles!
- Crocodiles aren't all you may see on our tour, there are some amazing birds of prey that love to perform for the boats while we cruise past.
- We have kept a low impact approach to the cruise site to respect this pristine area and the animals that inhabit it.
- What to bring We recommend you bring a hat, sunglasses, camera & drink bottle. Cold drinks are available for purchase.
- Meet at the Darwin Visitor Centre at 8.20am for departure at 8.30am

*Subject to minimum numbers and availability.*



### OPTIONAL SITE TOURS

9.00am – 11.00am

#### Site Tour One

Darwin Convention Centre

9am – 11am, Wed 7 Sep 2022

#### Site Tour Two

Living Lab in Darwin

9am – 10am, Wed 7 Sep 2022

	<p><b>Members: \$60pp &amp; Non-Members: \$120pp</b>  <b>Meeting Point:</b> Darwin Convention Centre (DCC) Registration Desk, 10 Stokes Hill Rd  <b>Time:</b> 9.00am – 11.00am</p> <p>As a facility, the DCC meets unique challenges from the extreme humidity as a large open space, to being built on reclaimed land. This is managed with technology old and new including state of the art Honeywell IoT platforms. Don't forget to wear/bring the following to the inside the plant rooms.</p> <ul style="list-style-type: none"> <li>- Trousers</li> <li>- Steel caps</li> <li>- Drivers licence number</li> </ul>	<p><b>Members: \$60pp &amp; Non-Members: \$120pp</b>  <b>Meeting Point:</b> Out front of the Darwin Visitor Information Centre, Corner of Smith and Bennett Streets, Darwin City  <b>Time:</b> 9.00am – 11.00am</p> <p>The CSIRO Darwin Living Lab is a 10-year collaboration to assist Darwin towards a Thriving, Cool Capital of the North. This educational walking tour will show the experimental side of Darwin as it explores its future liveability, sustainability and resilience.</p> <p>Don't forget to bring:</p> <ul style="list-style-type: none"> <li>- Walking Shoes</li> <li>- Hat</li> <li>- Sunscreen</li> </ul>
	<p><b>Site Tour Three</b>  <b>Robertson Barracks</b>  9am – 11am, Wed 7 Sep 2022</p>	<p><b>Site Tour Four</b>  <b>Darwin High Security Site Tour</b>  9am – 11am, Wed 7 Sep 2022</p>
	<p><b>Members: \$60pp &amp; Non-Members: \$120pp</b>  <b>Meeting Point:</b> Information to be provided  <b>Time:</b> 9.00am – 11.00am</p> <p>Robertson Barracks is a major Australian Army base located in the Northern Territory of Australia within the suburb of Holtze in the Municipality of Litchfield about 15 kilometres east of the Darwin city centre.</p>	<p><b>Members: \$60pp &amp; Non-Members: \$120pp</b>  <b>Meeting Point:</b> Information to be provided  <b>Time:</b> 9.00am – 11.00am</p> <p>A unique tour of a high-profile secure facility for a limited number of participants is being arranged on an EOI, first come first serve basis.</p>

## OPTIONAL MASTERCLASS

<p>9.00am – 12.00pm</p>	<p><b>Working in Partnership with Aboriginal Agencies - Including Effective Employment and Retention of Aboriginal Staff</b>  <b>Members: \$380pp &amp; Non-Members: \$420pp</b></p> <p>Many government contracts now encourage organisations to partner with Aboriginal agencies in addition to employing of Aboriginal people. Often this leads to superficial arrangements that waste opportunities and leaves Aboriginal people frustrated and cynical.</p> <p>This workshop will provide attendees with:</p> <ul style="list-style-type: none"> <li>• An increased understanding of the importance of culture in providing quality services to Aboriginal people</li> <li>• Greater insight into the benefits of partnering with Aboriginal agencies</li> <li>• An increased understanding of the importance of culture in providing quality services to Aboriginal people</li> <li>• Increased cultural insights and competence including a better understanding of what has created the current socio-economic disadvantage many Aboriginal people face in their day to day lives</li> <li>• Insights into how to build effectively engage with Aboriginal agencies</li> <li>• Insights into the effective employment and retention of Aboriginal staff</li> </ul>
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