MANISES HOSPITAL PILOT

GENERALITAT VALENCIANA

Hospital de Manises
Departamento de Salud de Manises

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Valencia. Spain.

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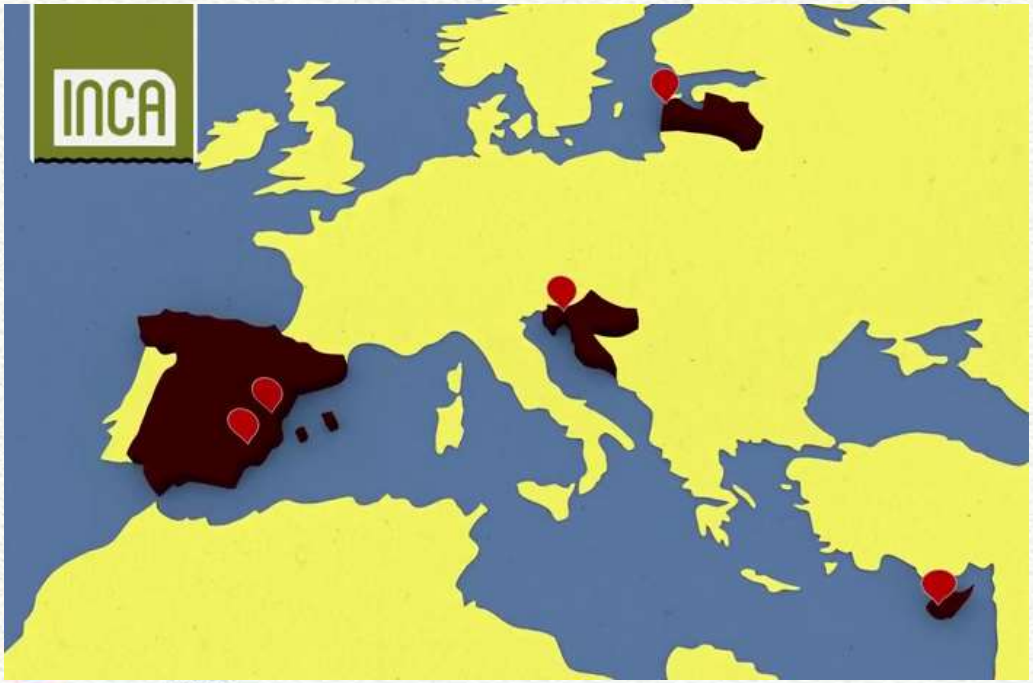
INCA PILOTS

INCLUSIVE INTRODUCTION OF INTEGRATED CARE => IN3CA. INCA (www.in3ca.eu).

Spain	Cyprus	Latvia	Croatia	Spain
Manises/Quart	Geroskipou	Ventspils	Rijeka	Cartagena
500	150	200	200	500
> 65				
Heart Failure	Cerebrovascular Accidents	Arterial Hypertension	Mental Health Problems	Diabetes Type 2 / Heart Failure



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INCA: MANISES PILOT

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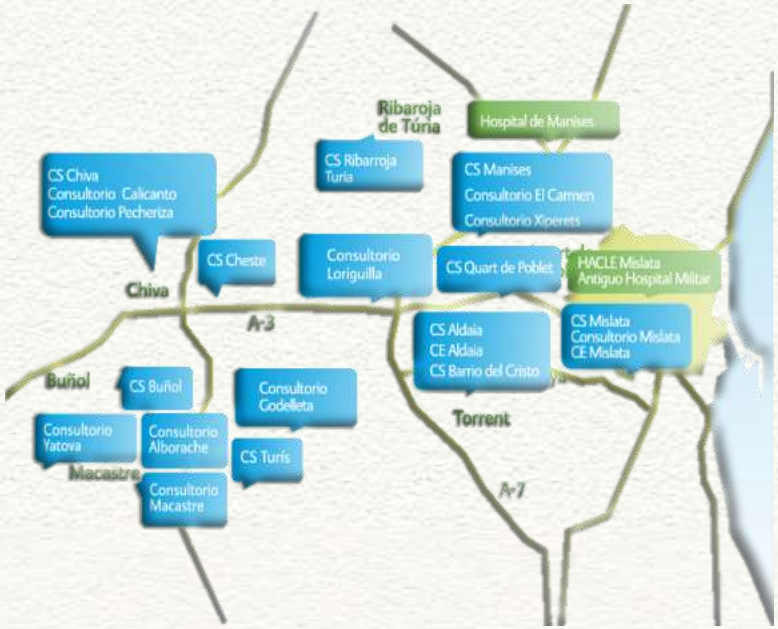
- **Who we are:** Manises Health Department; public health area managed under a Public-Private-Partnership (PPP) model.
- **What we do:** deliver primary, specialized and acute health services to 200,000 people in 14 municipalities
  - 10 Primary Care Centres + 10 Auxiliary Centres + 9 24/7 Primary Centres + 2 Specialty Centres
  - 1 Reference Hospital + 1 Chronic Hospital (long term and palliative)



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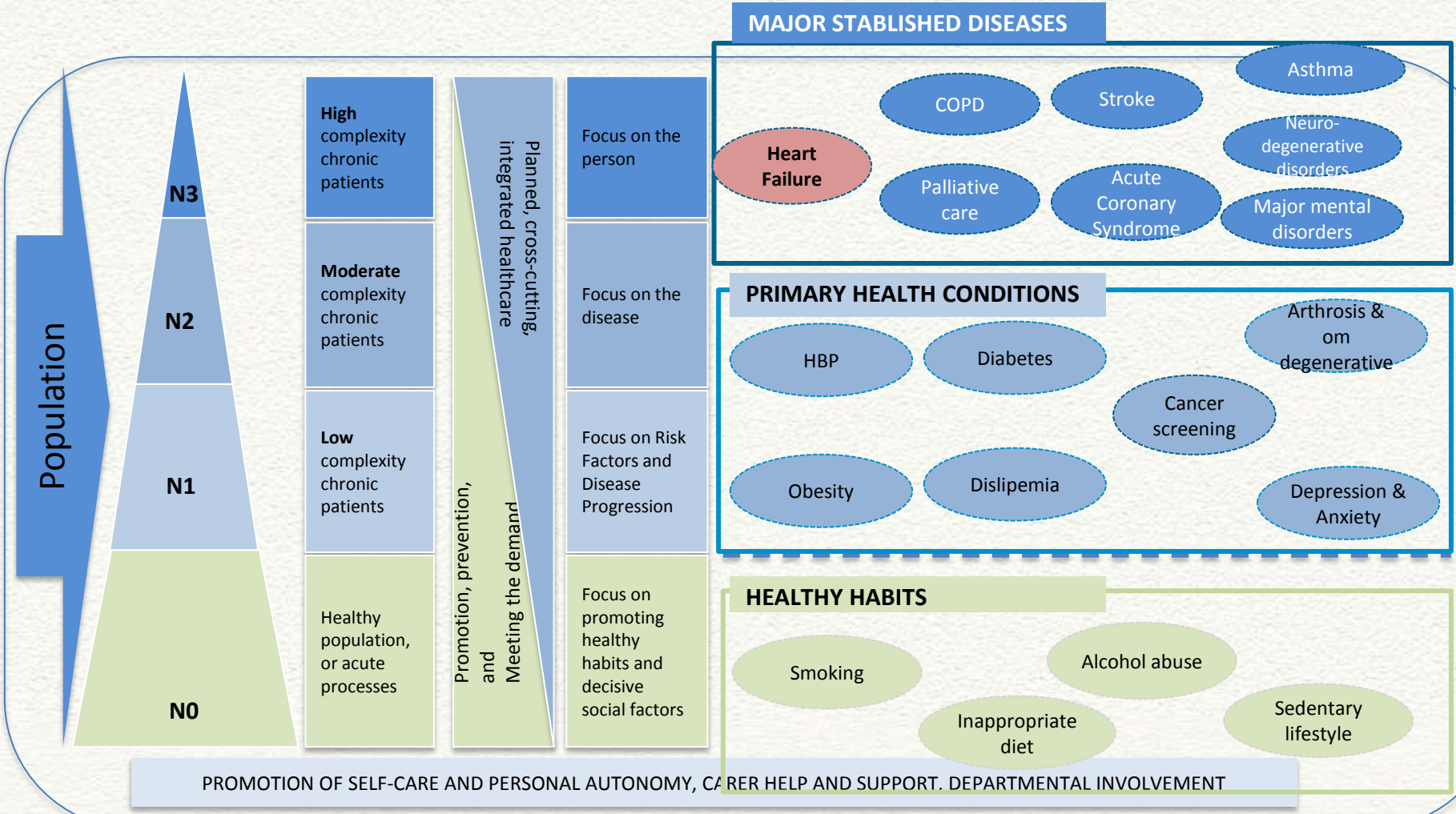

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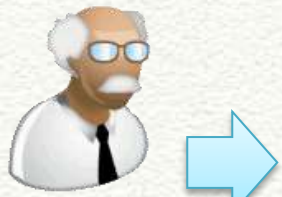
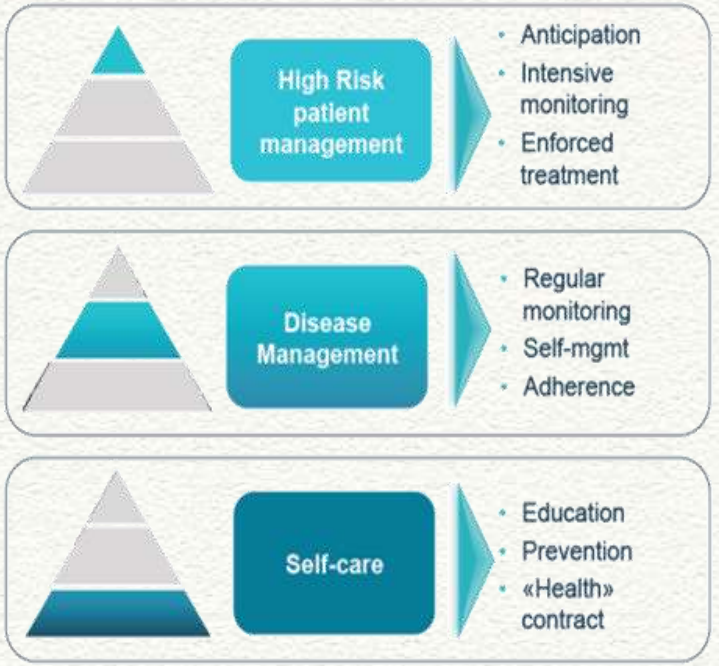
- NYHA Level
- Last Admission

Heart Failure



Social Resources at Local Level



eHealth week 11 - 13 MAY 2015 RIGA, LATVIA

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Pilot Goals' Summary

- To rely on **Primary Care** to better track chronic patients needs avoiding unnecessary usage of Acute resources [***decentralized care model***]
- **Social Workers** from Quart de Poblet are added to our Heart Failure Multidisciplinary Group to better track what social care actions can complement the clinical pathway
- INCA used to load ***HF Care Plan*** protocols into INCA IT Tool
- ***Results of HF Care Plan implementation are compared against indicators*** we had before INCA
  - Cost-Effectiveness (doing more) + Cost-Utility (raising quality)

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Tareas y responsables del control y seguimiento del paciente incluido en la Agenda ECA de IC

Niveles de complejidad Kaiser	Consulta periódica de seguimiento (frecuencias mínimas)	Llamadas mínimas proactivas seguimiento	Atención urgencia telefónica	Atención urgencias domiciliarias	Educación sanitaria
Post alta hospitalaria o urgencias	**Médico y Enfermera** Llamar para consulta en las primeras 24-48 horas (necesaria llamada para informar al MF de que se ha dado de alta al paciente)	Llamada semanal de seguimiento durante el año posterior al ingreso	Enfermera ECA	A demanda	Individualizada
Nivel 1	**Médico** Anual **Enfermería** Consulta trimestral (incluido en riesgo cardiovascular) **Trabajador Social** Valoración	No			Anual y grupal
Nivel 2	**Médico** Consulta ambulatoria cada seis meses **Enfermera** Consulta ambulatoria bimensual	Llamada de control si no acuden a la consulta periódica de seguimiento			• Anual grupal • Individual en consulta • Paciente experto
Nivel 3	En el Centro de Salud y a domicilio: **Enfermería** semanal **Médico** mensual	Llamada quincenales Enfermera ECA (alternas con las presenciales)	Enfermera ECA	A demanda •Médico y Enfermera ECA •PAC's •UHD (pacientes paliativos)	Individualizada en la consulta y/o domicilio

MDG and care coordination

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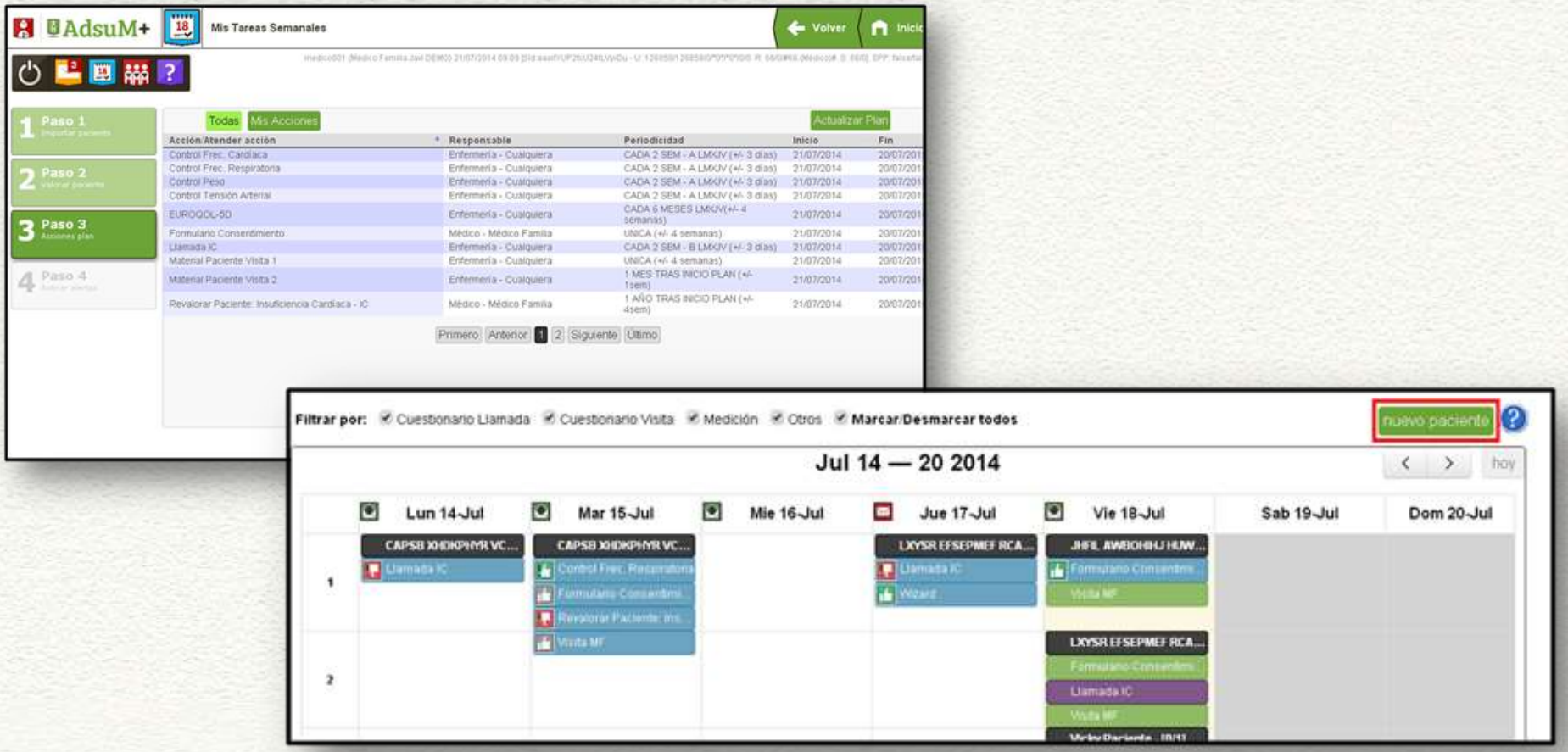

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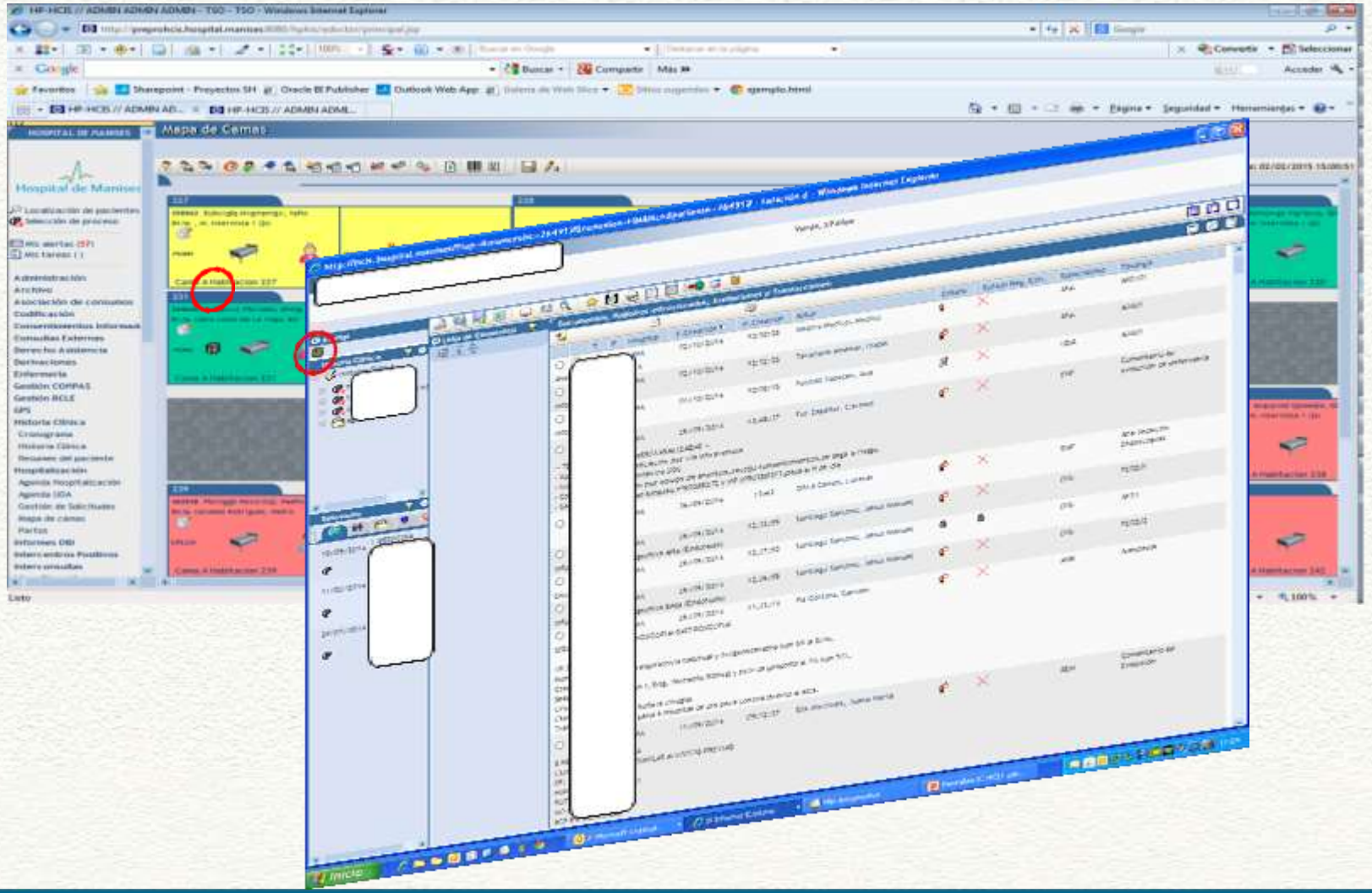

THANK YOU

eHealth week

11 - 13 MAY 2015
RIGA, LATVIA

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Ministry of Health of the Republic of Latvia

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