

ATTENDEE INFORMATION

Does WSACA want to issue full refunds?

WSACA will be issue full refunds minus a \$6.00 administrative fee.

Can WSACA credit future attendee registrations?

No, our registration system does not have this capability.

When can attendees expect to receive their refund?

WSACA will begin the refund process on Wednesday, March 18. Those who paid by credit card will see a credit on their next statement. If you paid by check, please allow up to 2- weeks to receive your refund.

Will attendees receive notice when their refund is processed?

Yes, once the refund is processed, attendees will receive an email which will include an updated invoice showing the refund has been processed.

Are attendees required to contact the hotel to cancel their room reservation?

Yes, attendees are responsible for managing their room reservation. The hotel has increased staffing levels however, attendees may experience wait times. To cancel your room reservation, please contact Earthbox Inn & Spa at 360.378.4000 ext 1. To cancel your ferry reservation, click [here](#).

Will the hotel be charging attendees any cancellation penalties?

The Earthbox Inn & Spa will retain your 10% non-refundable deposit. This deposit can be applied to a future 2020 or 2021 stay. Please cancel your room reservation as soon as possible.

Will the BARS Class held on Monday, April 6 still be held?

No, this class was in conjunction with the Finance Conference.