

BEING STRONG

Hepatitis, liver health & the Corrective Services NSW Intranet

Hepatitis NSW / Corrective Services NSW collaborations

Hepatitis NSW has had a working relationship with Corrective Services NSW going back several years which led to us being invited by CSNSW to provide content for a new state-wide computer network being developed for prisoners.

Recent Hepatitis NSW/Corrective Services NSW collaborations include:

- HEP C EDUCATION prisoners & staff
- “HEP C IN DA HOUSE” rap/slam poetry
- “TRANSMISSION TV” animated videos

What is an INTRANET?

An **INTRANET** should not be confused with the **INTERNET**! It is a private computer network accessible only to an organisation’s staff or designated users. An intranet can offer a range of info, files and services via a closed network not available publically.

Examples of intranet usage:

- **COLLABORATION** working together
- **COMMUNICATIONS** organisation wide
- **KNOWLEDGE** access & distribution



Corrective Services NSW Intranet network

The Corrective Services NSW intranet is available state-wide in all public, adult prisons. The data and files are stored on a server located in Redfern, near Sydney CBD. Computers on the network have no internet access but prisoners can save and/or print files to their personal login.

NSW Corrective Services Intranet

Includes all public adult prisons state-wide in New South Wales but excludes juvenile and private facilities. For prisoners enrolled in an educational program or service.

The three services for prisoners on this system are:

- **EDUCATION**
- **EMPLOYMENT**
- **LEGAL**



Being Strong - home page

Although not an online website, Being Strong still utilises a website format, design and navigation elements.

Users can click on options for their health, their hep C and liver treatment via the front page and then select from a range of video and PDF resources to view or read. PDF resources can be saved and/or printed.

Being STRONG

Target audience

- Adults in NSW public prison system:
 - Living with hep B and/or C (or at risk);
 - Currently (or previously) inject drugs;
 - Likely to use do-it-yourself tattooing & body piercing; and/or
 - Liver health concerns.

Material & content

Need to consider:

- **BUDGETARY** implications - no funding for new material or content
- **REPURPOSED** Hepatitis NSW and community resources
- **EASY READ & NO READ** material for low literacy users (for example, videos and talking PDFs)

Site design

Website environment with in-built technical restrictions (no flash animation, database, forms, slideshows, etc.). Need to cater to a range of technical literacy.

- **CLEAN & BASIC** design
- **SIMPLE** navigation & usability
- **EASY** to maintain & update

Messaging

Information about hepatitis B & C, framed as liver health messaging to avoid stigma. Treatment and prevention. Physical and mental health options within the prison environment.

- looking after your **HEALTH**
- looking after your **LIVER**
- getting **TREATMENT** for liver disease



Being Strong - site structure

Three primary areas of the site - **Health, Liver and Treatment** - contain various related resources, PDF and video files.

Outcome

The content was uploaded to the intranet in **July 2016**. Hepatitis NSW will monitor feedback through our Prison’s Infoline and work with NSW Corrective Service to improve and upgrade the content as required.