

Dear Colleague,

Thank you for participating in our survey on the Pediatric Virtual Critical Care program between North Bay Regional Health Centre (NBRHC) and The Children’s Hospital of Eastern Ontario (CHEO).

The purpose of this survey is to gain information on your experiences and perceptions of virtual critical care. Your answers are important to us as we evaluate the program at its implementation and in the future. The survey will take approximately 3-5 minutes to complete. The survey is anonymous and voluntary.

If you have any comments or questions, please contact:

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Thank you for your feedback.

1. Please select which organization you belong to?

- NBRHC
- CHEO
- Other

2. Please choose your role:

- MD
- RRT
- RN
- Other

3. Considering your experience with the Pediatric Virtual Critical Care program, please rate your AGREEMENT with the following statements:

	Strongly disagree	Disagree	Agree	Strongly agree
The virtual critical care activation process was easy.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The PVCC process took appropriate amount of time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The video consultation gave better patient assessment than telephone consultation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The multidisciplinary resources available on the video consultation were valuable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The educational benefit of the video consultation was better than telephone consultation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PVCC improves the quality of care over telephone consultation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to involve the family in the consultation was valuable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel more comfortable treating pediatric patients with PVCC vs telephone consultations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. How would you rate the overall experience at using telehealth?

Extremely Positive	Positive	Negative	Extremely Negative
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Do you have any comments about this new mode of consultation/ suggestions for improvement?

End of Survey

Thank you for your feedback!