

Essential services
for facilities &
infrastructure

 ARA



Providing essential services for facilities and infrastructure throughout Australia and New Zealand

Acknowledgement of Country

The ARA Group acknowledges the connection of First Nations people with the land and communities in which we work. We pay our respects to Elders past, present and emerging.



The ARA Group

We're always looking at the bigger picture

2001
ARA Established

Since 2001, the ARA Group has been focused on building a comprehensive range of solutions for facilities and infrastructure projects. Today, we service a diverse range of buildings in cities and towns across Australia and New Zealand. ARA is 100% employee-owned and we have a talented and diverse workforce of over 2,000 ARA staff delivering a wide range of services to major customers throughout the industrial, commercial and government sectors.

Our in-house asset management software CLARAFY® provides a direct link between ARA's management, clients and technicians on the road and ensures that our service delivery is both efficient and transparent.

We take a comprehensive approach to problem-solving, and through our extensive in-house capabilities, we offer multi-industry solutions that are tailored to meet every aspect of your facility.



6 Key Services



40+ ARA Locations



2000+ Employees Strong



24/7 Help Desk Support



100% Employee Owned



350+ CLARAFY® Technicians

Our Locations

The ARA Group proudly services facilities and infrastructure throughout Australia and New Zealand.

With over 40 ARA locations, we are well-positioned to deliver multi-site contracts and provide immediate support through our national base of service technicians who are available 24/7. We are experienced in setting up remote and temporary work sites for major industrial projects and we are open to opportunities in any location.

We acknowledge the Traditional Owners of the lands on which we operate and we seek to maintain meaningful partnerships by undertaking the appropriate engagement practices within our business and for our communities.

SECURITY

ACT
CANBERRA
NSW
ARTARMON
BELLA VISTA
CASTLE HILL
STANMORE
QLD
CAIRNS
EAGLE FARM
SA
WAYVILLE
VIC
PORT MELBOURNE
WA
PERTH
NEW ZEALAND
AUCKLAND
KERIKERI
WELLINGTON

MECHANICAL

ACT
CANBERRA
NSW
BATHURST
KINGSGROVE
ORANGE
TUGGERAH
QLD
TINGALPA
VIC
PORT MELBOURNE

PROPERTY & BUILDING

ACT
CANBERRA
NSW
PARRAMATTA
STANMORE
TUGGERAH
QLD
SLACKS CREEK
SA
REGENCY PARK
WAYVILLE
VIC
AIRPORT WEST
MELBOURNE
DERRIMUT
WA
PERTH
TAS
HOBART (Service Location Only)
NEW ZEALAND
AUCKLAND

ELECTRICAL

NSW
HEATHERBRAE
INGLEBURN
NOWRA
SINGLETON
UNANDERRA
QLD
TINGALPA

FIRE

ACT
CANBERRA
NSW
KINGS PARK
TUGGERAH
QLD
BUNDABERG
KINGSTON
LOGANHOLME
SA
REGENCY PARK
VIC
DERRIMUT
WA
KALGOORLIE
PERTH

PRODUCTS

NSW
BELROSE
CARINGBAH
RYDALMERE
QLD
LOGANHOLME
SA
REGENCY PARK
VIC
DERRIMUT
PORT MELBOURNE
NEW ZEALAND
AUCKLAND
CHRISTCHURCH
WELLINGTON

INDIGENOUS SERVICES

ACT
CANBERRA
NSW
STANMORE
VIC
MELBOURNE

Safety

Safety is the foundation of everything we do at ARA.

Every measure is taken to ensure that our products and services are compliant with industry standards and safety requirements for every site, every time. We are committed to fostering a safe and respectful working environment for the health, safety and wellbeing of all ARA employees, their families and the communities in which we operate.

Every site, every time



Personal Protective Equipment

We ensure that our people are dressed appropriately and equipped with all the necessary safety gear to carry out their work safely and efficiently.



Site Inductions & Toolbox Talks

We maintain a consistent and open dialogue for management and employees to raise health and safety concerns on and off site in order to plan and conduct their work accordingly.



Industry Accreditations

We ensure that our products and service offerings adhere to industry-specific standards and that each of our divisions are certified to meet all regulatory requirements.



Compliance

We provide continuous staff training to maintain compliance and are proud of our outstanding record for providing a high quality of service and successfully managing the risk of injury and accidents on the job.

ARA in the Community

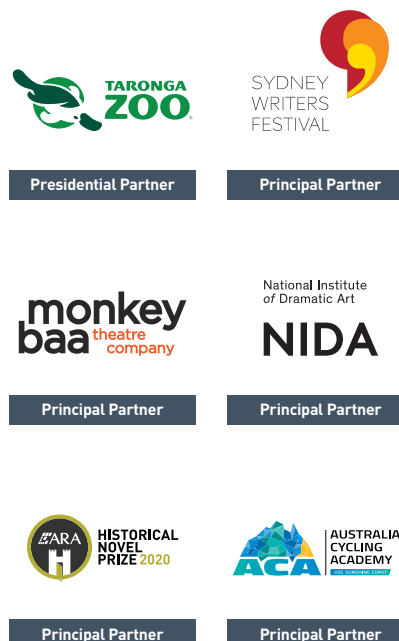
We believe it is our fundamental responsibility to support and give back to the communities in which we work and live.

At ARA, we are passionate about playing a positive role in our communities. We are particularly focused on supporting and inspiring young children and the next generation of leaders through arts, music, literature, performance, educational resources, skills for managing stress and community activities for the whole family to enjoy.

Our Community Partnerships

ARA's partnerships are an integral part of our commitment to giving back to our communities. As our company has grown, we have embarked on long-term partnerships with organisations that provide meaningful opportunities for people in our community to come together, learn and thrive. Our goal is to ensure that our partners can continue to share their programs and events for the benefit of the whole community.

- We support the conservation of our treasured wildlife as a Presidential Partner of Sydney's Taronga Zoo.
- In 2018, we became the first Principal Partner of both Sydney Writers' Festival and Monkey Baa Theatre Company.
- In 2019, we strengthened our support of the arts sector by becoming the first Principal Partner of the National Institute of Dramatic Arts (NIDA).
- ARA has partnered with the Historical Novel Society of Australasia. The inaugural ARA Historical Novel Literary Prize will be awarded in 2020.
- In 2020, ARA became a sponsor of the Australian Cycling Academy based at the University of the Sunshine Coast.



In 2009, we established the ARA Endowment Fund as part of our mission to create a lasting legacy of support for our community. Our goal is to grow the principal balance of the Fund and provide meaningful donations in perpetuity. The Fund is a registered Australian charity in its own right.

Every year, 100% of the annual interest earned on the balance is donated to three select partnerships: The GO Foundation, The Indigenous Literacy Foundation and The David Lynch Foundation.

As of 2019, marking our 10th year anniversary since the establishment of the ARA Endowment Fund, we are thrilled to have grown the Fund's principal balance to more than \$2 Million through our ongoing employee contributions and major fundraising events.



Find out more

1300 233 305
araendowmentfund.com.au

ARA's Reconciliation Action Plan

Our commitment towards reconciliation in Australia.

In 2018, ARA launched our Reconciliation Action Plan (RAP) for 2018-2020, joining over 1,000 Australian organisations that have committed to RAP programs with Reconciliation Australia. Our RAP aims to provide solid opportunities for Aboriginal and Torres Strait Islander peoples and their businesses to succeed.

Our Innovate RAP commitments have been developed to address meaningful community partnerships, Aboriginal and Torres Strait Islander business inclusion, sustainable employment and cultural awareness.



The ARA RAP Artwork



ARA's official RAP artwork was created by Gabriel Stengle, an Aboriginal Contemporary Artist and Ngarrindjeri, Nurrunga, Kurna woman from South Australia.

4 Key Focus Areas



Meaningful Community Partnerships



Sustainable Employment



Cultural Awareness



Aboriginal & Torres Strait Islander Business Inclusion

Find out more

Download our RAP
aragroup.com.au/rap.pdf

Indigenous owned and operated, providing essential services for facilities and infrastructure.

ARA Indigenous Services offers a diverse range of industrial services through the ARA Group and guides and mentors all of ARA's divisions to meet engagement and employment objectives with the Aboriginal and Torres Strait Islander communities. Our customers span across all sectors and vertical markets, including: Government, Education, Health, Transport, Corporate, Commercial, Retail and beyond.

We are on a mission to strengthen partnerships between Indigenous and non-Indigenous Australians through understanding, encouragement and active involvement. It is our vision to create a link and avenue to the Indigenous communities in the Remote Indigenous Procurement Policy (RIPP) regions and to engage with the community through encouragement, support, philanthropy and active involvement.

We aim to increase the number of our employment opportunities on an annual basis within the community.

Certifications & Affiliates



We work seamlessly across ARA's service divisions, providing high quality essential services for facilities and infrastructure across multiple industries.



Security Services
Integrated electronic security solutions.



Mechanical Services
Leading specialists in the delivery of commercial and industrial air conditioning and energy management systems.



Property & Building Services
Integrated solutions to build, clean and maintain your facility.



Electrical Services
Keeping you connected through true, turnkey solutions.



Fire Protection Services
Innovative and reliable solutions for all aspects of fire protection.



Products & Manufacture
Manufacturing and distributing leading-edge products to secure your facility.

Find out more

1300 889 210
araindigenous.com.au

Security Services



Integrated electronic security solutions

Licence Numbers:

M/L NSW – 408030908

M/L ACT – 17502036

M/L SA – ISL 241100

M/L VIC – 825-807-225

M/L QLD – 3251882

M/L WA – SA30422

NZ Company Security Licence – 16-032470

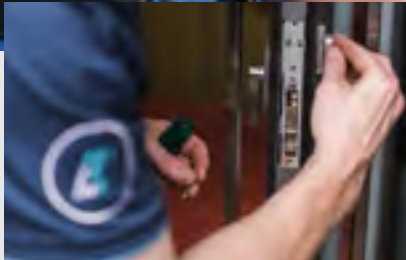
Certifications



Security Services

We deliver innovative electronic security solutions to prevent harm and safeguard your operations.

ARA Security is a multi-discipline security integrator providing a single touch point for electronic security systems, locksmithing services, and integrated solutions. Our team is proficient in the application of high security systems for finance, government and commercial facilities; from retail branches and shopping centres to law enforcement and corrective facilities. We analyse global trends to ensure that we remain equipped with the most advanced and reliable solutions available.



Integrated Solutions

We install and service a wide range of electronic and physical security systems to meet the security requirements of your facility and guarantee optimum operation of your security systems. Our technicians provide efficient, high-quality service and maintenance for clients across Australia and New Zealand, and our clients can rely on our 24/7 help desk service to dispatch technicians for immediate support.

- Access Control & CCTV Systems
- Alarm Systems
- Biometric Systems
- Duress Systems
- PSIM Software
- Safes, Cash Drawers & Teller Units
- CLARAFY® Scheduled Service
- Reactive Service 24/7

High Security Solutions

Our specialised high-security team has over 20 years' experience delivering bespoke security solutions for high-end and high risk facilities across Australia and New Zealand. We are recognised as a leading industry security and protective services specialist for Federal, State and Local Government Agencies, Embassies and Commercial facilities. Our robust solutions are carefully engineered to ensure maximum security for your operations at all times.

- Alarm Monitoring & Alarm Response
- Secure Incident Response & Management
- Access Control Systems
- Access CCTV Systems
- Electronic Security Systems: Service & Maintenance
- Technical Surveillance Counter Measures (TSCM)
- Security Management Software complete suite with POI, Incidents, Emergency Management, VMS
- Key Management
- Risk Assessments

Safe Custody

Utilising our state-of-the-art vault facilities, we can provide a complete end-to-end solution for the secure storage, custody and transport of your most valuable assets. Our high security, centrally located depots are purpose-built and equipped with world-class technology, offering peace of mind for the storage of high value commodities such as precious metals and gold and silver bullion.

- High Security Vault Facilities
- Equipped with Advanced Electronic Security
- Monitored 24/7
- Silver & Gold Bullion Storage
- Short-term or Long-term Storage

Locksmiths

Our fast and reliable network of locksmiths provide reactive service 24/7. We specialise in preventative maintenance solutions for your facility, including high security master key systems, electronic access control and electronic keyless locking solutions. Our 'SCEC' endorsed locksmiths deliver specialised services for the defence industry and other high security facilities.

- 24/7 Emergency Call Out Service
- SCEC Endorsed Locksmiths
- Restricted Key Systems
- Electronic Access Control Systems
- Electronic Key Cabinets
- Preventative Maintenance Programs
- Security Equipment Testing



Find out more

AUS
1300 303 325
arasec.com.au

NZ
0508 272 732
arasec.co.nz

Mechanical Services



**Leading
specialists in
the delivery
of commercial
and industrial
air conditioning
and energy
management
systems**

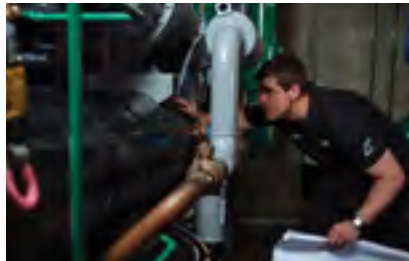
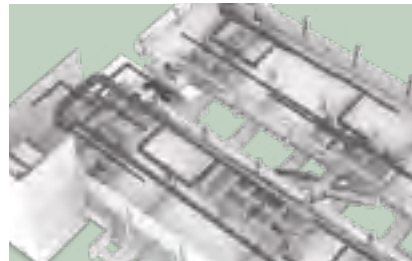
Certifications



Mechanical Services

Complete mechanical ventilation solutions for your facility.

ARA Mechanical are industry leaders specialising in the design, installation, servicing and maintenance of commercial and industrial air conditioning systems, including all HVAC requirements. With over 30 years' experience in the building and air conditioning industry, we focus on delivering a complete mechanical ventilation solution to the highest standard of work and customer satisfaction. Our team of skilled engineers also deliver a wide range of offerings to ensure your facility's HVAC systems and other assets continue to run smoothly. We offer complementary tracking and maintenance for all your assets and equipment with our job management software.



Design

We provide smart and economical HVAC solutions that are custom-designed to align with your energy efficiency targets. From Green Star ratings to certify design and construction, to NABERS Energy Ratings to increase efficiency, we are equipped with highly experienced designers and engineers, as well as leading-edge energy management technology, enabling us to tailor efficient solutions for the ultimate thermal comfort of your building.

- Custom Designed Solutions
- Energy Management Technology
- Smart Design

Install

Our highly professional and experienced project managers and engineers install mechanical equipment for your building safely and efficiently. Our tenancy fit outs and installation processes are backed by strategic management solutions to enable optimum NABERS Energy Ratings and we proactively implement safety management strategies to ensure a safe and healthy work environment for all.

- Project Management
- Commercial & Industrial Installation
- Tenancy Fit Outs
- Supply & Installation of Critical Environmental systems & Supplementary Units
- Supply & Installation Computer Air Units
- Air Balancing & Control

Service

We deliver high quality air conditioning services and ventilation solutions for a wide range of applications, including offices, retail spaces, residential apartments, hospitals, aged care facilities and tunnelling infrastructure. We focus on delivering high quality services that are tailored to meet the unique requirements of your building and infrastructure.

- Supply & Installation of New Air Conditioning Equipment
- Water Treatment & Legionella Testing
- Essential Service Compliance
- Vibration Analysis
- Mechanical Ventilation
- Critical Room Environmental Management
- Fan Balancing
- Thermal Imaging
- Energy Management
- Portable Air Conditioning Hire
- Refrigeration
- Heat Load Calculations & Reports
- Annual Building Testing & Certification
- Fire Damper Testing & Certification
- Air & Water Balancing
- Robotic Camera Duct Inspections
- Coil & Duct Cleaning

Maintenance

We are experts in planned comprehensive and preventative maintenance to ensure your HVAC systems continue to run efficiently and we provide a responsive, 24/7 technical support service for our clients. We assess, test and report on the condition of your HVAC systems and other assets in your building to ensure that they are compliant with fire safety regulations. Our team is dedicated to providing a safe place of work for all employees, contractors and visitors.

- Planned Preventative Maintenance
- Planned Comprehensive Maintenance
- Chiller Maintenance
- Critical Plant Maintenance
- Cooling Tower Maintenance
- Essential Services Maintenance
- Heating Maintenance
- Water Treatment
- BMS Systems
- Indoor Air Quality Testing

Asset Management

We utilise a computerised job management software, 'simPRO', to schedule, track and control all service maintenance and inspection activities across single and multiple sites. Each asset is tracked and monitored with precision via our unique barcodes for the accurate electronic recording of all assets and equipment. We proudly offer this software free of charge for our clients as an integral part of our innovative service and maintenance management.

- Complimentary Asset Management
- Maintenance Management
- Service Management
- Tailored Training Sessions
- Asset Condition Reporting
- Asset Life Cycle Analysis
- Investigation & Reporting

Energy Management Systems

Our dedicated team specialises in the integration of comprehensive building automation, access control and energy management systems for a wide range of building applications, including: Commercial Office Buildings, Hospitals, Universities and more. We engineer, install and service building automation systems to provide improved comfort and energy efficiency and our premium energy monitoring maintenance service ensures your building's assets operate at peak performance.

- Control System Design
- Energy Monitoring & Control Strategy Design & Implementation
- Building Management System Review & Testing
- Building Management Design, Installation & Commissioning
- 24hr Comprehensive Service
- EA PLUS: Remote & Continuous Asset Monitoring

Our OH&S Commitment

We implement proactive safety management strategies such as Risk Management, Incident Management and Corrective Action to ensure a consistently healthy and safe work environment.

- Risk Management
- Incident Management
- Corrective Action
- Quality Assurance Policies

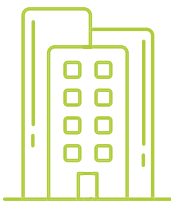


Find out more

1300 332 237
aramechanical.com.au



Property & Building Services



Integrated solutions to build, clean and maintain your facility

Property Services Certifications



Building Services Certifications



Property Services

Your innovative commercial cleaning partner.

ARA Property Services offers a wide range of cleaning solutions that can be tailored to the requirements of commercial and industrial facilities of any size. We pride ourselves on the high level of service and value for money that we provide to our satisfied clients across the commercial, healthcare, government, educational, corporate, multi-site, food manufacturing, aged care and retail industries. Whether you require a daily, weekly, monthly or one-off service, our proficient team is equipped to deliver cleaning and complete facility services customised to meet your unique requirements.



Commercial Cleaning

Maintain a pristine working and living environment with our high quality cleaning services. From office areas and 'grade A' buildings to hotels, restaurants, places of worship and childcare facilities, we provide commercial cleaning contracts that are tailored to the exact needs of your facility. Our cleaners are professional, experienced, qualified and equipped with the latest technology and training.

- Commercial & Industrial Facilities
- Food Manufacturing Facilities
- Commercial Carpet Steam Cleaning
- Window Cleaning
- Commercial Floor Cleaning
- Mechanical Scrubbing
- Hard Floors Strip & Seal
- Burnishing
- Commercial Pressure Washing
- Upholstery Cleaning
- Hygiene & Sanitary Services
- Washroom Consumables & Procurement
- End of Trip Facilities – Towel Laundry Services
- Waste Management & Recycling

Healthcare Cleaning

Our qualified healthcare cleaning team deliver healthcare cleaning to the highest standards required by hospitals, medical centres and professional clinical and healthcare facilities. This team provides highly efficient and specialised cleaning for operating theatres, day surgery, intensive care, wards, suites and all recovery, post-operation, administrative and staff areas.

- Terminal Cleaning & Infection Control
- Healthcare Cleaning Guidelines
- Healthcare Auditing For Recertification

Rapid Response

We offer 24/7 rapid response and emergency repair works for your safety and peace of mind. We work closely with local disaster authorities, police and state emergency services (SES) to ensure restoration works begin in a timely manner. Our national alliance partners and technicians are trained, certified and compliant and our services are supported by ISO-accredited systems and procedures.

- Emergency Flood Restoration
- Carpet Cleaning, Removal & Relaying
- Emergency Water Extraction
- Sub-floor Drying & Ventilation
- Fire and Smoke Damage Restoration
- Waste Removal

Maintenance

When our customers have maintenance requirements, ARA Building Services' team of qualified tradespeople and experienced contractors deliver cost effective, preventative and reactive maintenance solutions for facilities across Australia. All work is performed under the building licences of ARA Building Services to ensure that the work is complete and that it complies to all relevant industry regulations. Our well trained tradespeople are instrumental in maintaining the high standards of service and compliance that our customers expect of us.

- Carpentry
- Carpet & Tile Repair
- Electrical Services
- Plumbing Services
- Glass & Window Repairs
- Graffiti Removal
- Locksmith Services
- Commercial Painting Services
- Sign Repairs & Manufacture
- Test & Tagging
- Grounds & Garden Maintenance
- Pest Control
- HVAC Services
- Lift Maintenance



Find out more

AUS
1300 889 210
arapropertyservices.com.au

NZ
0800 999 494
neda.co.nz

Building Services

Versatile building services for the construction, restoration and maintenance of your facility.

ARA Building Services delivers a vast range of construction, restoration and maintenance services for facilities throughout Australia. We specialise in the management and delivery of integrated building services for commercial, industrial and residential projects. We customise interior fit-outs, restore and repair damaged structures and façades, and provide ongoing maintenance for safety and compliance. We are committed to safety on all of our sites: every site, every time.



Fit-Out

Our team has been delivering high quality fit-outs within the construction industry for many years. We have the ability to plan, design and execute a wide range of fit-outs, from boardrooms and meeting rooms to complex staged works and multi-level refurbishments. With our diverse portfolio of offerings, we are ready to take on projects of any size.

- Design
- Construct
- Installation Services
- Partitions, Ceilings, Walls, Floors & Doors
- Furniture, Fittings & Equipment
- Custom Joinery
- Demolition & Make Good
- Base Building Works



Joinery

ISM Interiors manufactures architecturally designed joinery for commercial, retail and government industries. ISM's Locker brand 'Lockin' specialises in customer locker spaces for office, sporting clubs and end-of-trip facilities.

- Architectural joinery
- Interior wall panelling
- Upholstery
- Stone & steel work
- Custom lockers
- Design & Installation

Remedial Construction

As leaders in the building remediation industry, we are dedicated to providing our clients with superior service and reliable, long-term solutions. We provide critical repairs, refurbishment and restoration services to ensure the longevity of your building, including façade upgrades, external fire wall cladding, waterproofing and cathodic protection.

- Brickwork Repair
- Cathodic Protection
- Coatings
- Concrete Repair
- Epoxy Flooring
- External Wall Fire Safety
- Façade Restoration & Upgrades
- Heritage Restoration
- Internal Refurbishment
- Joint Sealants
- Roof, Floor & Wall Membrane
- Structural Repair
- Waterproofing & Tiling

Bollards Gates, & Bicycle Racks

Our Bollards, Gates and Bicycle Racks capability offers:

- Bollards
- Security Gates & Fences
- Bicycle Rails, Racks & Locks

Maintenance Services

We have been providing facility and asset management to public and private sectors since 2003, including large commercial, industrial, financial and government facilities nationwide. Whether you require reactive or scheduled maintenance, our team provides comprehensive solutions with transparency and efficiency, to bring you greater peace of mind and a single point of contact for all your building maintenance needs.

- Abseil Services
- Building Maintenance
- Carpentry, Painting & Handyman Services
- Compliance
- Essential & Non-essential Services
- Scheduled & Reactive Maintenance
- Doors, Shutters & Grilles

Insurance & Strata

Our team of licensed, qualified tradespeople have the experience and training necessary to carry out complex rectifications to commercial, strata and domestic properties for insurance claims and disaster relief. Our expertise spans the construction industry spectrum from smaller renovation to multi-million dollar projects. As an insurance building repairs specialist with over 40 years of experience serving the insurance industry, we are ready to respond to emergencies and carry out vital repairs when you need them most.

- 24/7 Help Desk & Emergency Services
- Catastrophe Response
- Insurance Building Services
- Insurance & Strata Building Repairs

Thermal Imaging

Our technicians utilise advanced thermal imaging technology to identify electrical faults before they become an issue. This helps our clients to reduce the likelihood of technical failures and expected downtime, as well as damage or injury to staff. By integrating thermal imaging services into our comprehensive condition and maintenance reviews, we can assist clients to make considerable savings on their insurance premiums.

Thermoscan

- Level 1 & 2 Thermography Scans & Reports
- Electrical & Mechanical Condition Monitoring
- Power Factor Correction Unit Testing

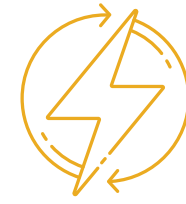
Find out more



AUS
1300 660 573
arabuilding.com.au

NZ
0800 999 494
neda.co.nz

Electrical Services



**Keeping you
connected
through true,
turnkey
solutions**

Certifications



Electrical Services

Electrical, high voltage, data, switchboards and engineering. Providing in-house, turnkey solutions for our customers.

ARA Electrical are specialists in the delivery of fully integrated electrical and communications solutions. Our diverse capabilities and comprehensive engineering services enable us to provide a wide range of high quality, customer-driven solutions for clients across multiple industries, including mining and resources, infrastructure, steel, oil, gas, water, sewerage, energy generation, utilities, developments, manufacturing, food and beverage, process and petrochemical, defence, data centres, computer rooms and commercial projects. With a highly skilled workforce and an outstanding safety record, we remain committed to our high standard of safety and quality management for our customers.



Design

We design and engineer innovative solutions for a wide range of electrical projects. From design and installation through to testing and commissioning, we keep your power grounded and your assets secure. As an accredited Level 3 Authorised Service Provider (ASP), we design overhead and underground electrical systems in keeping with the highest industry standards and our dedicated team of highly skilled engineers deliver power and control systems and automation solutions.

- **Level 3 Design & Engineering**
- **Engineering & Automation**
- **Earthing Studies & Design**
- **Hazardous Area Design**
- **Integrated Voice & Data Systems**

Manufacture

We specialise in design and manufacture of a large range of innovative, quality products which are built to Australian and relevant international standards. Our range of customised products are available to all industry sectors. With our focus on quality, dependability and electrical safety, our engineers will build your electrical products according to your project requirements. We deliver fully integrated systems and offer the ongoing maintenance of all our work.

- **Custom-built Switchboards**
- **Motor Control Centres**
- **Control Panels, PLC Panels**
- **Local Control Stations, Local Isolators, Marshalling & Termination Panels**
- **Mobile Switchrooms**

Construction

By combining our extensive experience and diverse capabilities, we provide effective project management and electrical construction work to all industry sectors. Our construction division deliver everything from the pre-feasibility and design phase of a project cycle through to commissioning.

- **Construction & Project Management**
- **Installation Services**
- **Hazardous Area Installations**
- **Level 1 Construction – Transmission & Distribution**
- **Cabling & Network Installations**
- **Data Centres**
- **Instrumentation**
- **Substations & Switchyards**

Service

Our service division operates 24/7 providing customers with scheduled and reactive service, repairs, maintenance, testing, risk assessments, thermographic scanning and overhead line patrols. We have a team of technicians experienced in all aspects of electrical services and applications, combined with a fleet of mobile service vehicles equipped with testing and fault analysis equipment. We are dedicated to providing solutions that will prevent electrical faults in your system and detect them to protect against power outages and system malfunction.

- **Level 2 Connections & Service Work**
- **Private Network Maintenance Management**
- **Protection Design, Testing & Commissioning**
- **Service & Maintenance**

Renewable Energy & Energy Efficiency

Our dedicated renewable energy and energy efficiency team delivers custom solutions to optimise your energy use, including complete Solar Photovoltaic (PV) systems. We deliver design, procurement, installation, monitoring and maintenance solutions for commercial and industrial facilities looking to improve on running costs and make the switch to renewable on-site generation systems.

- **Solar PV Systems**
- **Solar Hybrid Systems**
- **Solar Farms**
- **Solar Switchboards**
- **Viability Assessments**
- **Metering & Sub Metering**
- **Embedded Network Establishment Green & Brown Field**



Find out more

1300 272 353
araelect.com.au



Fire Protection Services



**Innovative
and reliable
solutions for
all aspects of
fire protection**

Certifications



Fire Protection Services

Delivering all aspects of fire protection to keep lives and structures safe.

ARA Fire delivers a comprehensive range of passive and active fire protection solutions to meet the exact safety requirements of your building, facility or infrastructure project. We design, install and maintain fire systems for clients across the retail, commercial, government, healthcare, industrial, mining and resources, manufacturing, tunnelling and infrastructure sectors. With a national network of qualified technicians and 24hr customer support for all our services, we are committed to ensuring your systems and equipment remain effective and responsive at all times.



Install, Service & Maintain

We install an extensive range of fire protection products and solutions. We inspect, test, service and maintain your fire safety equipment and systems to ensure they meet all relevant fire safety, building compliance and legislative requirements. We also provide 24/7 support for all of our services.

- Fire Sprinkler Systems
- Detection Systems
- Fire Extinguishers
- Hydrant & Hose Reel Systems
- Special Hazard Systems
- ARA FirePASS Oxygen-Reduction Fire Prevention
- Diesel/Electric Pump Sets
- Emergency Lighting & Exit Signs
- Fire Doors & Other Passive Fire Protection

Special Hazards

Our special hazard fire protection systems are expertly installed and maintained to protect people and property in hazardous situations. We assess risk and design specialised fire detection solutions in industrial, recreational and commercial sectors, such as mining and resources, restaurants, hotels, resorts, vehicles and commercial kitchens. By utilising special hazard technologies and specially engineered suppression systems, we reduce hazardous situations and downtime.

- Water, Foam & Gaseous Suppression Systems
- Vehicle Fire Suppression Systems
- Commercial kitchen Protection
- Room Integrity Fan Testing
- Water Mist Fire Suppression Systems

Tunnelling & Infrastructure

Our specialised Tunnelling and Infrastructure team are working on some of Australia's biggest road and motorway projects. By harnessing the breadth of ARA's capabilities, we offer an integrated network of services to deliver complete tunnelling projects in-house. From design and engineering through to procurement, fabrication, installation, commissioning and ongoing maintenance, ARA Fire is a one stop shop for tunnelling and infrastructure projects.

- Sprinkler systems
- Detection systems
- Gas Suppression
- In-house Design & Fabrication of Sprinkler/Deluge Pipes and Spillages
- Industrial Fire Doors & Vehicle Cross Passage Doors (VXP)
- Passive Firestopping Material
- GMS Pipework, Deluge Array Pipework & Manifolds
- Pump Controllers

Asset Management

CLARAFY® is ARA's in-house Computerised Maintenance Management System (CMMS). It provides information on all ARA-serviced assets, including a complete history of all associated faults and maintenance activities. All information is visible to our clients and is updated in real-time by our technicians. CLARAFY® provides transparency across all facets of our service business and automatically generates work orders to ensure we can maximise the life cycle of your most important assets.

- Life Cycle Asset Management
- Access Full Maintenance & Repair History
- Real-time Reporting
- Wireless Updates Across All Devices
- Automatically generated Work Orders
- Customer Access

Find out more



1300 272 347
arafire.com.au

Products & Manufacturing Solutions



**Manufacturing
& distributing
leading-edge
products to
secure your
facility**

Products & Manufacturing Solutions

Multi-industry products and solutions to secure your facility.

ARA Products provides the manufacture and distribution of leading-edge products to secure your facility. Our Products division is formed by three primary capabilities: the distribution of electronic security products, the in-house manufacturing of industrial and commercial doors, physical security products and systems and general metal fabrication, and architectural hardware distribution.



In-house Manufacturing

Multi-industry solutions

We offer multi-industry solutions, where we work across the infrastructure, industrial, commercial and high security sectors, assessing unique requirements to design functional solutions that are secure, aesthetically appealing and made to last.

- Commercial & Industrial Projects
- Custom Projects
- Biocontainment Systems
- Security Systems & Prison Systems
- Ticket Windows
- Storefronts & Showrooms
- Shopping Centres
- Restaurants
- Residential Projects
- Power Stations
- Chemical Plants
- Locomotives
- Embassies
- Tunnels

Custom Doors & Windows

Through our custom doors and windows capability, we manufacture a wide range of durable and attractive doorway solutions, including high-quality doors, shutters, grilles, windows and pass-throughs, delivering industrial-strength solutions that are built to endure even the most demanding conditions.

- Custom Doors, Shutters & Grilles
- High Security Doors
- Horizontal Folding Doors
- Vertical Folding Doors
- Vertical Sliding Doors
- Steel roller shutters
- Rolling Doors
- Industrial Strength Doors
- Residential & Architectural Doors
- Bio-Containment Doors, Windows & Pass-throughs
- Locomotive Doors

High Security Doors & Barriers

Through our high security doors and barriers capability, we design and manufacture a wide range of high resistant security barriers and equipment for high threat industries and applications.

- Security Doors & Windows
- Security Counters & Pass Throughs

Prison Systems

- Cell Doors
- Modular Cell Fronts
- Bars & Grilles

Architectural Hardware

Through our architectural hardware capability, we offer a reliable service for a wide range of door furniture, as well as sundry items for washrooms and bathroom facilities.

- Commercial Mortice Locks
- Deadlocks, Deadbolts & Deadlatches
- Aluminium & Stainless Steel Hinges
- Made to Order Handles & Kickplates
- Door Seals and Closers
- Electronic Locks & Strikes
- Air Grilles
- Padlocks
- Sundry Hardware Items:
 - Hand Dryers
 - Paper Towel Dispensers
 - Soap Dispensers

Electronic Security

Our tailored electronic security product solutions meet a wide range of security requirements, from CCTV and Access Control systems to HID Smart Credentials, Keyfobs and ID Printers.

- CCTV Systems
- Logical, Long Range & Biometric Access Systems
- Electronic Locking
- Long Range Vehicle ID
- Photo ID Systems
- Identity Security

Our Brands



Our Companies



Find out more

1300 111 010
araproducts.com.au

1300 306 440
aramanufacture.com.au

Contact us
today to
discuss your
next project



Security Services

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arasec.com.au

NZ
0508 272 732
arasec.co.nz

Mechanical Services

1300 332 237
aramechanical.com.au

Property Services

1300 889 210
arapropertyservices.com.au

Building Services

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arabuilding.com.au

Property & Building Services NZ

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Electrical Services

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Fire Protection Services

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Product Distribution

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araproducts.com.au

Manufactured Products

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