



Australian Essential Services Group



WHO ARE AESG?

With 25 years of experience, Australian Essential Services Group (AESG) specialise in identifying and reporting on essential safety measures in line with current Australian Standards. Our highly experienced team of fully qualified auditing staff are constantly engaged with regulatory bodies and industry forums to ensure that we deliver the highest level of quality and compliance for our clients.

Founded in 1996, AESG is a leading national provider of independent essential service auditing. Our expertise, comprehensive industry experience, professionalism, quality of reporting and customer service are at the core of our company.

We specialise in:

- Fire safety auditing
- Essential safety measures reporting
- Building health & safety reports
- Combustible cladding investigation
- Compliance solutions



INDUSTRIES

Our clients extend from single owners to multinationals. We support governing bodies across a wide range of sectors. AESG partners with multiple different industry bodies to support our clients and industry initiatives.



OUR CAPABILITIES

NATIONAL CAPACITY

AESG is a national company and has committed to a strategy of "Regionalisation". This approach ensures that we support our clients through the appointment of locally based, AESG trained staff in regional centres.

AESG decided to implement this strategy in order to:

- Support the local communities where we operate
- Improve the quality of our auditing through local area knowledge
- Build stronger relationships with our clients and their communities
- Reduce our carbon emissions due to the reduction of long-distance travel

Our team consists of 14 office staff in our head office along with 22 inspectors. Our inspectors are located across all states and territories.



18,000
PROPERTIES



50,000
ESM REPORTS
PER YEAR



120,000
INSPECTIONS
PER YEAR

INDEPENDENT

Being truly independent allows us to objectively audit, review and report on all building safety components.

This removes any chance of bias and any conflict of interest, ensuring the integrity of performing an audit.

Our clients are confident that AESG is always reporting with safety and regulatory compliance as our fundamental concern.

QUALITY ASSURANCE

Australian Essential Services Group is committed to providing high-quality services to our customers that meet their building needs and other statutory and regulatory requirements while maintaining profitability and competitiveness.

AESG is proudly ISO 9001 accredited and we continually work to ensure our business processes are operating effectively together to achieve the desired outcomes and to bring our company a unity of purpose.

AESG constantly strives toward continual improvement in its processes, products, staff wellbeing and higher customer satisfaction.

Our online compliance management portal is integral to providing seamless auditing and reporting to our clients. The portal centralises real-time information about properties and stores all necessary documentation.

We are a registered supplier of the Australasian Convenience and Petroleum Marketers Association through their National Petroleum Contractors Recognition Scheme.

Additionally, we are proud members of Fire Protection Association Australia, Strata Community Australia and Facility Management Association.

OUR SERVICES



FIRE & ESM AUDITS & COMPLIANCE STATEMENTS

AESG conducts site inspections to audit the compliance levels of fire assets and essential service items. Our auditing process includes site inspections, ESM Defect Summary Reports, rectification management and the creation and submission of state specific Annual Compliance Statements.

AESG can also conduct passive fire element inspections and create the appropriate registers to assist with the tracking and rectification of passive fire elements and the signoff for state-specific annual certification.



COMPLIANCE MANAGEMENT PORTAL

AESG provides our clients with access to an online, cloud-based, compliance management portal. It provides real-time data and reports from our inspections.

The features include:

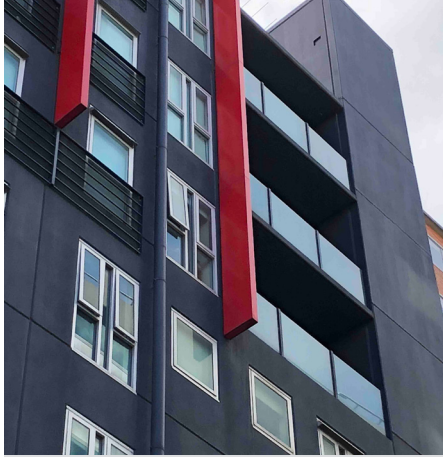
- contractor inspection schedules per property
- completed and outstanding inspection tasks
- compliance per property
- outstanding defects and photos
- downloadable reports
- site audit histories and invoices



BUILDING PASSPORT

Accessible through the use of QR Code Technology, the AESG Building Passport allows owners and occupiers to create a building specific profile by capturing all of the relevant building information and history in one area.

Linked to AESG's existing compliance management portal, the cloud-based system also allows service contractors to "sign off" maintenance tasks through the use of digital logbooks - creating baseline service data and tracking historical compliance performance.



COMBUSTIBLE CLADDING

AESG conducts cladding investigations into aluminium composite panels (ACP) and expanded polystyrene (EPS).

Our three stages include:

- “External Wall Identification Reports” - allows inspectors to determine the presence of combustible cladding. Reports are based on visual findings and can be used for building insurance purposes.
- “Stage 1 Reports” - involves samples being taken from site and identifying the combustibility and fixing method of the materials on site that are deemed within the scope of the combustible cladding investigation.
- “Stage 2 Reports” - details the process to remove all combustible materials on site, including drawings of the proposed works and estimate the costs required for rectification works.



EVACUATION DIAGRAMS

Australia Essential Services Group can provide auditing of Evacuation Diagrams in accordance with the Australian Standard AS 3745-2010: Planning for Emergencies in Facilities.

We also provide an all-inclusive service involving the design & development, supply and installation of Evacuation Diagrams.

Our complete design to installation process ensures all facilities across Australia are provided with critical information ensuring the safe and effective egress from facilities in the case of an emergency.



10 YEAR MAINTENANCE PLANS

AESG’s 10 Year Maintenance Plans detail any anticipated maintenance, repair, renewal or replacement requirements for any property within the strata industry that are likely to arise in the next 10 years.

Supplying clients with a snapshot of present conditions, the 10 Year Maintenance Plans can provide Owners Corporations with the ability to plan in advance and budget accurately for the repair and replacement of major capital items.

OUR SERVICES



BUILDING HEALTH & SAFETY REPORTS

AESG's BH&S Reports identify the risks and hazards present at a property. Our BH&S Reports have 4 main sections:

- Part 1 reports on hazards that arise from building failure
- Part 2 identifies safety measure requirements
- Part 3 details elements relating to personal injury risk
- Part 4 highlights potential hazards arising from utilities



ASBESTOS REPORTS

Our Asbestos Reports include both an Asbestos Register and an Asbestos Management Plan.

The Asbestos Register identifies all of the Asbestos elements or Asbestos Containing Material (ACM) on site and details where they are located on the property.

The Asbestos Management Plan outlines details of how the identified Asbestos elements or Asbestos Containing Material elements should be treated.



BUILDING INSURANCE VALUATION REPORTS

Insurance Valuation Reports include site visits to assess the type and quantity of materials and costs required for the complete replacement of the building and its ancillary improvements.

The Insurance Valuation Reports also include Certificates of Value.



BUILDING NOTICES

AESG can assist clients to investigate notices presented by councils or other regulatory authorities to ensure that compliance is met in the best and most cost effective manner.

AESG can attend site to investigate issues, consult with the relevant authority, source building work quotations and project manage any required rectification works.

AESG consults with regulatory authorities and third parties to establish the most straightforward and timely resolution possible.

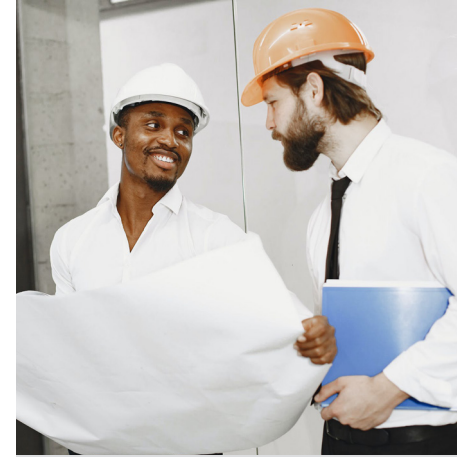


SYSTEM INTERFACE TESTING

AESG facilitates and supervises Fire System Interface Testing and Full Function Fire Testing.

The Process includes:

- Facilitating pre-test meetings with all contractors and developing a test program to ensure testing is conducting in the most efficient and least-disruptive manner possible
- Co-ordinating the attendance of all relevant contractors
- Supervising and directing contractor activities during testing and independently witnessing system functionality
- Preparing reports of the system interface testing



ADVISORY SERVICES

AESG is able to provide comprehensive consultation services for matters of essential services, building compliance, building health & safety and other fire and building elements.

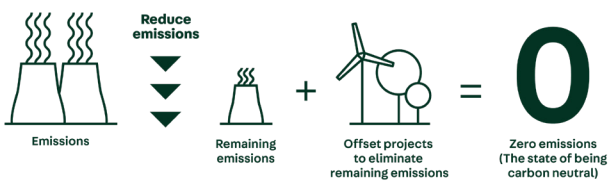
AESG assists our clients with fire and essential safety measures procurement. We deliver quality, independent expertise when identifying essential service maintenance requirements and when undertaking the selection process to choose appropriate service contractors.

AESG can manage all processes from the review of existing service providers and the preparation of contract scopes through to full tender processes and the ongoing monitoring of contractor performance through our independent auditing programs.

SUSTAINABILITY

1ST IN OUR INDUSTRY TO BECOME CARBON NEUTRAL CERTIFIED

What does it mean to be carbon neutral?



Australian Essential Services Group is committed to continually reducing our gross carbon emissions by investing in our people, new technologies and striving for business efficiencies.

AESG has achieved our goal of becoming carbon neutral certified by implementing a wide ranging program of environmentally focused initiatives:

- Paperless reporting
- Upgrading our fleet to hybrid cars
- Employing locally based staff
- Changing to green energy suppliers
- Partnering with an environmental recycling provider
- Investing in Australian carbon offset projects

AESG has made a commitment to our staff, clients and partners to better understand our environmental impact and actively make changes to the way we conduct business across Australia.

OUR CARBON OFFSET PROJECTS

The Aboriginal Carbon Fund aligns with our values to embrace technology and innovative work solutions. Choosing the Fund reinforces our commitment to help Indigenous communities in rural areas and supports local employment opportunities.

Our second offset project is for an Australia vegetation offset in Bendigo, Victoria. We have selected Orana Park, to reflect our company's Victorian heritage and large number of regional clients. The project is ambitious, encompassing regenerative farming, threatened species recovery and work into bio-links.



COMMUNITY



DEVELOPED OUR FIRST RECONCILIATION ACTION PLAN



Our “Reflect” Reconciliation Action Plan will allow AESG to develop increased relationships with Aboriginal and Torres Strait Islander stakeholders and decide on a specific vision for reconciliation to create meaningful, mutually beneficial and sustainable action.



50% OF SENIOR MANAGEMENT POSITIONS ARE HELD BY WOMEN

Australian Essential Services Group falls outside the Workplace Gender Equality Agency (WGEA) reporting guidelines which require non-public sector employers with 100 or more employees to submit a report to the WGEA. However, AESG has still made the conscious decision to align our workplace policies to ensure that we continue to provide equity in pay and workplace flexibility to all staff.

AESG is further supporting gender equality, working with White Ribbon to achieve a Workplace Accreditation which commits to stop violence against women by creating a safe and respectful workplace.

AESG provides pro bono services to a number of Women’s Community Service groups such as the Tamminya House in Melbourne, that provide emergency housing for victims of domestic violence.



STAFF DRIVEN, ONGOING COMMUNITY SUPPORT

AESG regularly partners with the Salvation Army for food and essential needs donations as well as providing ongoing support to FareShare - an organisation who distributes meals to large and small charities and community groups.

AESG has a staff driven, monthly “Community Support Program” where staff nominate a new charity or community program each month, that AESG the supports through staff activities, donations and events.



1300 336 339
sales@aesg.com.au

