



COMPANY PROFILE



Quality
ISO 9001

SAI GLOBAL



Environment
ISO 14001

SAI GLOBAL



Health & Safety
AS 4801

SAI GLOBAL

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INTRODUCTION TO IBUILT GROUP

BEGINNING IN FEBRUARY 2012 FROM A SUBURBAN HOME IN LIVERPOOL SYDNEY, IBUILT'S FOUNDER AND DIRECTOR, GIOVANNI GRECO, HAS LEVERAGED AND MARKETING HIS "ON SITE" PROJECT MANAGEMENT EXPERIENCE IN THE BUILDING AND CONSTRUCTION SECTOR - FOREMAN (THIESS), SITE MANAGER (ICHOR CONSTRUCTIONS PTY LTD), SITE MANAGER (BUILDCORP) AND SITE FOREMAN (RENASCENT AUSTRALIA) - TO PROVIDE AUSTRALIAN BUSINESSES WITH PROFESSIONAL ADVICE AND SERVICES IN THE BUILDING AND CONSTRUCTION (MAINTENANCE SERVICES) SECTOR.



While starting with only a few clients feeding small jobs, within a few years the cumulative success and demand for iBUILT maintenance services had grown beyond the capacity of a suburban business and in September 2016 new commercial premises and professional administrative staff were sourced and located in Prestons (City of Liverpool), just 37 kilometres south-west of the Sydney CBD.

Based on a tried and tested model of customer service, iBUILT also ticked all the most desirable key performance outcomes in maintenance services – affordability, quality, speed, flexibility and dependability – and its list of clients has grown from fast food eateries and service stations to high profile corporate businesses, including: the NSW Government, Retail Apparel Group, Jones Lang Salle, Fantastic Holding Limited, Sodexo, Reece, CBRE, Hungry Jacks and McDonalds.

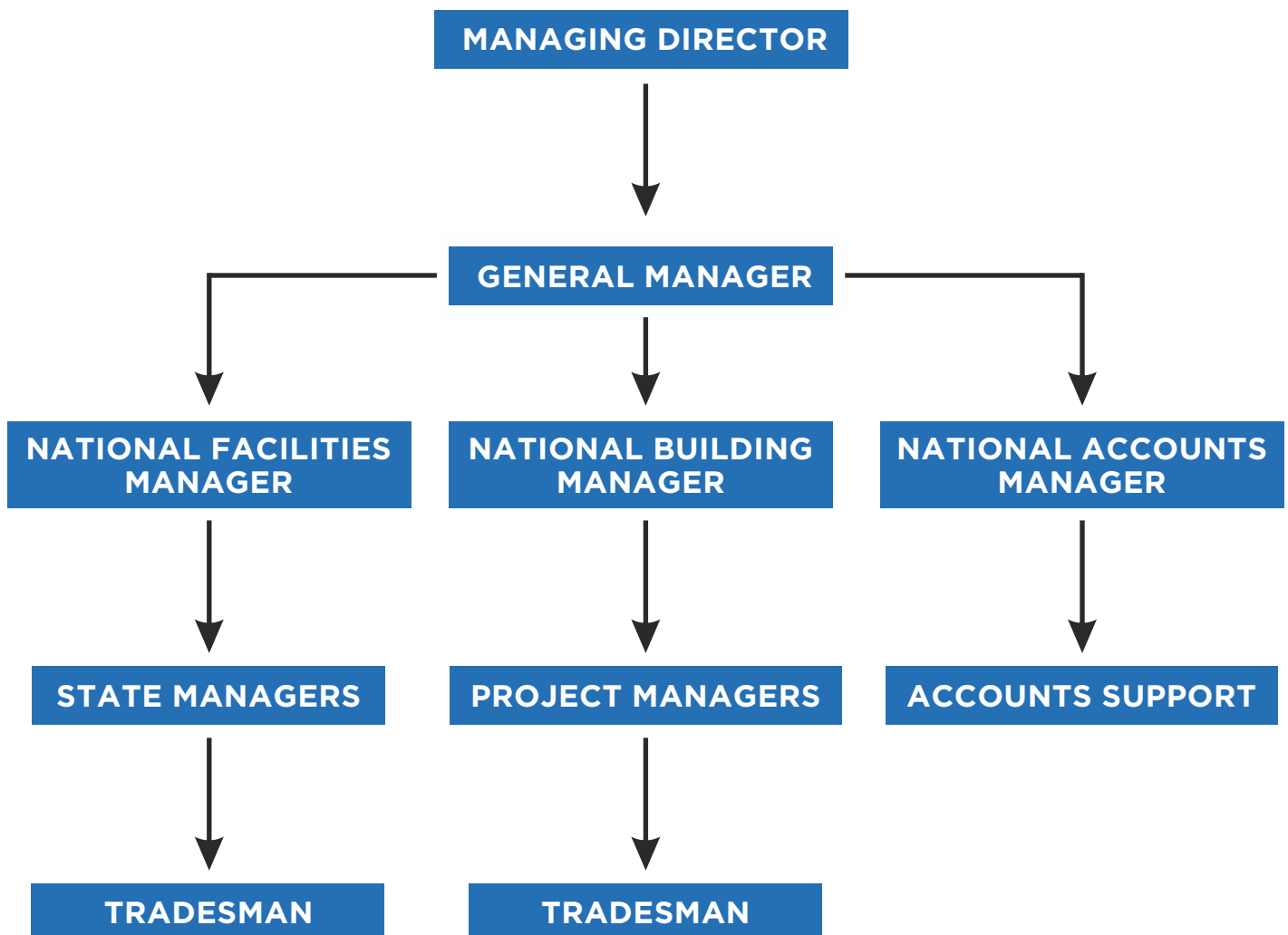
iBUILT now manage and control de-fits for retail shops.

In December 2016 iBUILT developed and launched a professional website and Facebook presence and, as more Australian businesses realised the cost-benefit value in outsourcing professional maintenance services to a reliable and dependable service provider, demand for iBUILT is snowballing.

A great product and happy customers, sub-contractors and staff – and word of mouth – is continuing to fuel demand for iBUILT maintenance services beyond NSW borders, right across Australia and beyond. Indeed, latent demand from iBUILT's existing corporate clients' is fuelling the need for it to expand its service scope right across Australia and into New Zealand.



MANAGEMENT STRUCTURE



CLIENT & PROPERTY GROUPS

- ✓ BUILDING OWNERS
- ✓ BUILDING MANAGERS
- ✓ BODIES CORPORATE
- ✓ BUILDING CONTRACTORS
- ✓ DEVELOPERS
- ✓ TENANTS



COMMERCIAL



STRATA



INDUSTRIAL



RESIDENTIAL



HOSPITALITY



TOURISM



GOVERNMENT



EDUCATION



AGE CARE

OUR SERVICES



PREVENTATIVE MAINTENANCE

Reliability centered, condition - based and preventative maintenance programs are our specialty.



RE-ACTIVE MAINTENANCE

We pride ourselves on providing long-term solutions and 100% customer satisfaction.



DEFITS, REFURB AND FITOUTS

With all of our resources and experience, **iBUILT GROUP** are commercial fit out experts to trust for your project.



AFTER HOURS SERVICES

Our friendly and professional Customer Care team, supported by the automated job management system assists customers throughout the workflow process.

AS A BUSINESS ENTERPRISE SPECIALISING IN BUILDING MAINTENANCE (SBBM) IBUILT IS A “ONE STOP” SHOP FOR AUSTRALIAN BUSINESS MAINTENANCE NEEDS - WITH THREE BUSINESS STREAMS THAT OFFER AUSTRALIAN BUSINESS FLEXIBLE, DEPENDABLE, AFFORDABLE, QUALITY AND TIMELY PROFESSIONAL SERVICES:

PREVENTATIVE AND STATUTORY MAINTENANCE WORKS

Specialising in reliability - Centred, condition-based and preventative maintenance programmes, iBUILT design, implement and operate programmes that deliver high-level asset protection and compliance - all within the bounds of a business's facility profile and budget. importantly iBUILT technicians are also supported by a trusted network of trades services that can assist Australian and New Zealand businesses 24 hours a day and seven days a week and their professional services include: Landscaping, Electrical, General Maintenance; Hydraulic (Plumbing), Locksmith, Waste Management, Plastering, Painting, Tiling, Building, Flooring, Carpentry, Rendering and Grounds Maintenance.

REACTIVE MAINTENANCE

With 24/7 National coverage through its resource expertise, iBUILT guarantee it will comply with the business (SLA) service level agreement and (KPI's) Key performance indicators with the VALUE ADD of delivering “best in industry” service with cost effective solutions. In this regard, iBUILT management and staff pride themselves on providing long-term solutions and 100 percent customer satisfaction in professional services including, Landscaping, Electrical, General Maintenance, Hydraulic (Plumbing), Locksmith, Waste Management, Plastering, Painting, Tiling, Building, Flooring, Carpentry, Rendering and Grounds Maintenance

DE-FITS, REFURBISHMENT AND FIT-OUTS

With all of its resources and experience, iBUILT group have established themselves as the commercial fit out experts to trust for and Australian and Australian and New Zealand business project. iBUILT specialise in Complete office Fit-outs, Office Refurbishments, Office Renovations, Office Alterations, Retail Fit-outs, Shops, Cafes and restaurants and iBUILT de-fitting services include Removal of all items within the premises, Disconnection of all supplies including plumbing and electrical, Removal of all floor coverings and floor grinding (where necessary) Removal of inter-tenancy walls, and removal of shop fronts.

31 January 2017

reece
group™

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Subject: IBUILT Recommendation

IBuilt Recommendation

I am writing to recommend the services of "IBUILT Group"

During the past six months our company "the Reece Group" have engaged the services of "IBUILT" daily. These services are mainly focused to include facilities help desk tasks from small jobs to larger complex tasks.

"IBUILT" offers high quality service and we can say that we have always been satisfied with their workmanship. Currently "The Reece Group" has over 650 sites Nationally and 8 sites in New Zealand. We have found "IBUILT" helpful, fast, customer focused and reasonably priced.

We have seen marked growth with Giovanni and his team, always striving to meet the clients KPI's and making communicating with "IBUILT" an easy and pleasant experience. "The Reece Group" expects a high standard of service from our suppliers, and tasks and projects that "IBUILT" have completed to show their concern for quality and attention to detail.

Their contractors are always courteous, well-groomed, and polite. They make themselves known on the site before they commence any works and are more than happy to listen to what the customers wants and need are.

The feedback we have had from our customers has been excellent and we look forward to building an even stronger relationship with "IBUILT" and anticipate an exciting future ahead.

Yours Sincerely

Ilona Lakatos
Facilities coordinator NSW/SA/NT/Showroom Projects
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reece
group™

OUR CHARITY PARTNER

ABOUT YOUNGCARE

Australia has a severe shortage of appropriate housing for people with high care needs. At present there are over 700,000 young people living in, or at risk of entering aged care. Youngcare is working to liberate young people by providing options.

Youngcare is a solution-focused organisation that connects industry leaders, government and community to drive change and to provide innovative solutions to empower young people to live the lives we all deserve. This issue affects us all.



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OUR CLIENTS

