



Sunday, April 15, 2018

1:00 pm - 7:00 pm

Registration

Registration Desk - Lobby

3:00 pm - 5:00 pm

YES: 13th Annual Fun Run and Walk

Registration Desk - Lobby

5:00 pm - 6:15 pm

DINNER ON YOUR OWN (not provided)

On your own

6:30 pm - 8:00 pm

Opening Ceremonies & Keynote Presentation: Putting Humour to Work for Less Stress and More Success!

Ballroom - Mezzanine Level

Michael Kerr, Speaker, Author, Researcher

8:00 pm - 02:00 am

Hospitality: Wild Bill's Legendary Saloon

Wild Bill's Legendary Saloon - 201 Banff Ave, Banff, AB

Monday, April 16, 2018

7:00 am - 9:00 am

Registration

Registration Desk - Lobby

7:30 am - 8:30 am

Breakfast

Ballroom - Mezzanine Level

8:45 am - 10:00 am

Inspiring Leadership – Creating the Kind of Workplace Where Everyone Wants to Work

Ballroom - Mezzanine Level

Speaker: Michael Kerr, Speaker, Author, Researcher

The Good, Bad and Ugly

Black Bear Room

Speaker: Dave Loverock, Vice President Technical, Jet Ice

10:00 am - 10:30 am

Break

Alpine Meadows

10:30 am - 11:45 am

AQUATICS: Get 'ER' Done

Maple Room
Paula Thulin, Water Safety Ambassador, Canadian Red Cross

ARENA: Bull Session

Black Bear Room
Session Chairperson: Chris McKenna

BUILDING MAINTENANCE & SUPERVISORY: Recreation Facility Management (RFAM)

Ballroom - Mezzanine Level
Speaker: John Tarantino, Vice President of Sales, Marmak

PARKS: Tree Pruning

Cedar Room
Speaker: Arnold Heuver

LEADERSHIP: Responsive

Leadership and the Right Use of Power
Lynx Salon
Jeff Couillard, Founder, Attainability Group

12:00 pm - 1:00 pm

Lunch

Ballroom - Mezzanine Level

1:15 pm - 2:30 pm

AQUATICS: Bull Session

Maple Room
Session Chairperson: Cheryl Wauthier

ARENA: Safe Ice Resurfacer Operations

Black Bear Room
Russ Treadwell

BUILDING MAINTENANCE: Facility Cleaning

Pine Room
John Greer, President, W.E. Greer Ltd.

SUPERVISORY: Mindful Work - Increase Focus and Manage Stress

Ballroom - Mezzanine Level
Trish Huston, Speaker and Yoga and Meditation Teacher, Self-Employed

PARKS: Community Tree Planting, Tree Maintenance and Hanging Baskets

Cedar Room
Speaker: Arnold Heuver

LEADERSHIP: Responsive Leadership (continued)

Lynx Salon

2:30 pm - 2:45 pm

Break

Alpine Meadows

2:45 pm - 4:00 pm

AQUATICS: New Technology for Reducing Pool Closures

Maple Room
John Duiker, Automated Aquatics Canada Ltd.

ARENA: History of Refrigeration - Progression from the 14th Century - 20th Century

Black Bear Room
Gerald Curran, District Manager, CIMCO Refrigeration
Kelli Celeste, National Account manager, CIMCO Refrigeration

BUILDING MAINTENANCE: Bull Session

Pine Room
Session Chairperson: Kevin Olsen

SUPERVISORY: How To Lead & Get Others To Follow

Ballroom - Mezzanine Level
Justin Flunder, Consultant/Coach/Speaker, The Flundonian Group Leadership Development Company

PARKS: Playground Maintenance/What To Look For

Cedar Room
Pat Zelenak

LEADERSHIP: Responsive Leadership (continued)

Lynx Salon

5:00 pm - 6:00 pm

Supper (provided)

Ballroom - Mezzanine Level

6:30 pm - 10:00 pm

WHITE ICE COMMERCIAL TRADE SHOW

10:00 pm - 02:00 am

The Fenlands - 100 Mt Norquay Rd, Banff, AB
Hospitality: Wild Bill's Legendary Saloon
Wild Bill's Legendary Saloon - 201 Banff Ave, Banff, AB