



Welcome: Tuesday, 10 May 2011

5:00 pm - 7:00 pm

Registration

7:00 pm - 8:30 pm

Welcome cocktail

Sponsored by: Intrasoft & IBM

Day 1: Wednesday, 11 May 2011

8:00 am

Registration

10:00 am - 11:00 am

Opening Ceremony of the 2011 WCO IT Conference & Exhibition

Mr. Alan Bersin, Commissioner, US CBP

Mr. Kunio Mikuriya, WCO Secretary-General

Mr. Gilles de Kerchove, EU Counter Terrorism Coordinator

11:00 am - 11:45 am

Refreshment and contact break

11:00 am - 11:45 am

VIP Exhibition Tour

11:45 am - 1:00 pm

Keynote Speeches

Dr. Hans Van Grieken, Vice President Business Innovation, CapGemini

Ms. Linda Zecher, CVP Worldwide Public Sector, Microsoft Corp

1:00 pm

Press Conference Room (tba)

1:00 pm - 2:30 pm

Networking lunch

Sponsored by: CBP

2:30 pm

Conference Chair

2:30 pm - 3:00 pm	Dr. Susanne Aigner, Deputy Director, Compliance & Facilitation, WCO
3:00 pm - 4:30 pm	Keynote Address from Host Administration Mr. Richard Spires, Chief Information Officer, DHS Session 1: Cloud Computing: What is it. What it isn't. Mr. Nick Small, Director, Crown Agents Mr. Jim Canham, Director, Accenture Mr. Norbert Kouwenhoven, IBM Moderator: Mr. David Evans, BULL Refreshment and contact break Sponsored by: ORACLE
4:30 pm - 5:00 pm	
5:00 pm - 5:30 pm	Keynote speech: Mr. Miguel Lopera, President & Chief Executive Officer, GS1
5:30 pm - 6:30 pm	Session 2: Why is Government So Different? Ms. Renee Stein, Nathan Associates Mr. Andre van der Post, ORACLE Mr. Tom Butterly, Chief of the Global Trade Solutions Section, UNECE
7:00 pm - 10:30 pm	Moderator: Mr. Albert Menashe , <i>Intrasoft International</i> GALA DINNER Sponsored by: ICS

Gala Dinner on-board the Royal Argosy

Day 2: Thursday, 12 May 2011

9:00 am	Registration
9:30 am - 9:45 am	Opening Address Mr. Carlos Alberto Schiopetto, Commercial Director for Latin America, Inspection & Control Services (ICS)
9:45 am - 11:00 am	Session 3: National Administrations - Leading Customs administrations will present their view on outsourced data processing Mr. David Hesketh, Senior Business Manager, HM Revenue & Customs (UK) Mr. Marius Papenfus, Group Executive, South African Revenue Service Mr. Frank Heijmann, Head of Trade Relations Customs Administration of the Netherlands, The Dutch Tax & Customs Administration Ms. Anne Craig, Canada Border Services Agency Mr. Frank Holder, Comptroller of Customs (Barbados) Mr. Chris Thibedeau, Vice President, VP GreenLine Systems

11:00 am - 11:30 am

Moderator: [Mr. Ibrahima Diagne, GAINDE 2000](#)
Refreshment and contact break

11:30 am - 1:30 pm

Sponsored by: UNISYS
Round Table: A Legal Storm in the Cloud ?
Professor William J. Luddy Jr, Esq.
Ms. Lucy L. Thomson, Esq., Computer Sciences Corporation, CSC
Mr. James Bryce Clark, OASIS
Mr. Ivan Fong, General Counsel, DHS
Mr. David Satola, Senior Counsel, World Bank
Ms. Marina Comninos, General Counsel, Electronic Shipping Solutions
Moderator: [Mr. Christopher Gillis, American Shipper](#)
Buffet lunch

1:30 pm - 3:00 pm

Sponsored by: BULL

3:00 pm - 6:00 pm

Sheraton - TechTalk
Continuous refreshments

Sponsored by: Expeditors

TechTalk1

No interpretation

TechTalk 2

Possibility of interpretation into

English/Spanish

Room A

Moderator: Mr. Gareth Lewis, WCO

Technology Architecture for Coordinated Border Management incorporating Single Window - WCO

Mr. Satya Prasad Sahu, WCO

Trade Facilitation Recommendations and Standards – UNECE

Mr. Tom Butterly, Chief of the Global Trade Solutions Section, UNECE

Office of Information Technology - CBP

Ms. Linda Jacksta, ACE, Office of Information Technology - CBP

Laboratories and Scientific Services, Office of Information Technology - CBP

Mr. Ira Reese, CBP

Nigerian Customs Service

Mr. T.A Bashar, Reforms and Modernization, Nigerian Customs Service

Smart-CM, A smart Europe - Asia supply chain management project – Belgium Customs

Mr. Herman Van Cauwenberghe, Belgium Customs

Taste of Seattle Reception

Sponsored by: Accenture

Room B

Moderator: Mr. Mark Emery, Vice President and Account Director, CSC

TechTalk

Ms. Teresa A. Weipert, Senior Executive, Accenture

TechTalk

Mr. Chandra Dube, Inspection & Control Services (ICS)

TechTalk

Mr. Frederic Montier, BULL

Expeditors

Mr. Jeff Musser, Senior Vice President - IS and CIO - , Expeditors

Arctic Group

Mr. Barry Luke, Vice-President (Projects & Pre-Sales, EU), Arctic Group

UNISYS

Mr. G. Michael Rodgers, Executive Architect, Unisys

Day 3: Friday, 13 May 2011

9:00 am

Registration

9:30 am - 9:45 am

Opening Address

9:45 am - 11:30 am

Presentation: Korean Customs Perspective on Cloud Computing

Mr. Ki Young Kim, Director General for Planning and Cooperation, Korean Customs

9:45 am - 11:30 am

Session 4: Maritime Port Systems

Mr. Alan Long & Mr. Pascal Ollivier, IAPH

Ms. Debbie Givens, Port of Tacoma

Mr. John Kok, Container and Supply Chain Security Efforts Coordinator, Hutchinson Port Holdings

Moderator: *Mr. Pascal Ollivier, SOGET & Mr. Alan Long MCP Plc – representing IAPH*

Refreshment and contact break

11:30 am - 12:00 pm

Sponsored by: FedEx

12:00 pm - 1:30 pm

Session 5 : Customs IT Vision

Ms. Susanne Aigner, Deputy Director, Compliance and Facilitation Directorate, World Customs Organization

Mr. Andres Monges, Paraguayan Customs

Mr. Robby Beau, Managing Director Global Trade Services, FedEx

Dr. Guilherme Mambo, Mozambique Revenue Authority

Mr. Mark Miller, Conceptivity

Moderator:

Closing Speeches

Mr. Charles Armstrong, Assistant Commissioner, Office of Information Technology, CBP

Mr. Kunio Mikuriya, Secretary General, WCO

Buffet lunch

Sponsored by:

1:30 pm - 2:00 pm

2:00 pm - 3:30 pm