



## Wednesday, 5 October 2016

08:00 - 08:45	<b>Registration and Coffee</b>
08:45 - 09:00	<b>Opening Address</b>
09:00 - 10:00	<b>Informatics &amp; Medication Use Technologies: An Introduction</b> Dr. Jeff Chalmers Pharm.D., Director, Pharmacy Informatics and Technology, The Cleveland Clinic, USA
10:00 - 11:00	<b>Improving Medication Safety Through Electronic Order Entry Systems and Clinical Decision Support</b> Dr. Sandra Eldridge Pharm.D., BCACP, Clinical Pharmacist Consultant, Medsavvy, USA
11:00 - 12:00	<b>Success Through Knowing Your IT Teammates and Tools</b> Dr. Jeff Chalmers Pharm.D., Director, Pharmacy Informatics and Technology, The Cleveland Clinic, USA
12:00 - 12:30	<b>Standards and Vocabularies; as easy as ABC (Part 1)</b> Dr. Kyle Utecht Pharm.D, M.S., BCPS, Pharmacy Informaticist, Aspirus Wausau Hospital, USA
12:30 - 13:30	Networking Lunch
13:30 - 14:00	<b>Standards and Vocabularies; as easy as ABC (Part 2)</b> Dr. Kyle Utecht Pharm.D, M.S., BCPS, Pharmacy Informaticist, Aspirus Wausau Hospital, USA
14:00 - 15:00	<b>Project Management 101: Basic Principles and Overview</b> Dr. Michael Ganio Pharm.D., MS, BCPS, CPHIMS, Operations Manager, The Ohio State University James Cancer Hospital, USA
15:00 - 15:30	Coffee Break
15:30 - 16:30	<b>Project Management 101: Tools and Challenges</b> Dr. Michael Ganio Pharm.D., MS, BCPS, CPHIMS, Operations Manager, The Ohio State University James Cancer Hospital, USA
16:30 - 17:30	<b>Knowledge Management in Health Systems: an Integrated Approach to Decisions, Processes and Implementation</b> Dr. Sandra Eldridge Pharm.D., BCACP, Clinical Pharmacist Consultant, Medsavvy, USA
17:30 - 18:30	<b>Better Data Analytics: Building on the Basics</b>

## Thursday, 6 October 2016

08:00 - 08:30

### Registration and Coffee

08:30 - 09:30

### Determining a Strategy for Data Analysis: Basic Data Analysis Tool

Dr. Kyle Utecht Pharm.D, M.S., BCPS, Pharmacy Informaticist, Aspirus Wausau Hospital, USA

09:30 - 10:30

### CPOE and E-Prescribing: Keys to Success for Ordering Medications Electronically in both the Inpatient and Ambulatory Environment

Dr. Jeff Chalmers Pharm.D., Director, Pharmacy Informatics and Technology, The Cleveland Clinic, USA

10:30 - 11:30

### The Optimization of Informatics: Human Factors, Unintended Consequences, and Patient Care Outcomes

Dr. Sandra Eldridge Pharm.D., BCACP, Clinical Pharmacist Consultant, Medsavvy, USA

11:30 - 12:30

### Managing Automation, Robotics and Technology Within Your Hospital

Dr. Michael Ganio Pharm.D., MS, BCPS, CPHIMS, Operations Manager, The Ohio State University James Cancer Hospital, USA

12:30 - 13:00

### EMAR, BCMA, and Smart Pumps: The Last Lines of Defense Against Medication Errors (Part 1)

Dr. Jeff Chalmers Pharm.D., Director, Pharmacy Informatics and Technology, The Cleveland Clinic, USA

13:00 - 14:00

Networking Lunch

14:00 - 14:30

### EMAR, BCMA, and Smart Pumps: The Last Lines of Defense Against Medication Errors (Part 2)

Dr. Jeff Chalmers Pharm.D., Director, Pharmacy Informatics and Technology, The Cleveland Clinic, USA

14:30 - 15:30

### Optimizing Automation: Data, Safety, and Future Implications

Dr. Michael Ganio Pharm.D., MS, BCPS, CPHIMS, Operations Manager, The Ohio State University James Cancer Hospital, USA

15:30 - 16:00

Coffee Break

16:00 - 17:00

### Production Support: How to Manage Changes and Resolve Incidents

Dr. Kyle Utecht Pharm.D, M.S., BCPS, Pharmacy Informaticist, Aspirus Wausau Hospital, USA

17:00 - 18:00

### Keeping the Business Running: Financial and Compliance Concerns

Dr. Sandra Eldridge Pharm.D., BCACP, Clinical Pharmacist Consultant, Medsavvy, USA