Thursday, 19th November 2015

09:00 - 09:30  
**Assessing limits: towards sustainable growth in microfinance**  
Room José Ensch  
Moderator: Bob Summers, MicroCapital  
Tanmay Chetan, Agora Microfinance  
Isabelle Guérin, IRD-Cessma  
Daniel Rozas, MIMOSA project / e-MFP  
Klaus Tischhauser, responsAbility Investments AG

09:30 - 10:00  
Coffee Break  
Room Agora Marcel Jullian

11:00 - 12:30  
**Assessing impact in microfinance: new perspectives**  
Room José Ensch  
Moderator: Maha Keramane, BNP Paribas  
Laura Foose, SPTF  
Robin Gravesteijn, Oikocredit  
Lucia Spaggiari, MicroFinanza Rating

09:30 - 10:00  
**Does financial inclusion foster financial stability?**  
Room Edmond Dune  
Moderator: Piotr Korynski, Microfinance Centre (MFC)  
Olivier Jérusalmy, European Financial Inclusion Network (EFIN)  
Timothy Lyman, CGAP  
Adalbert Winkler, Frankfurt School of Finance & Management

10:00 - 10:30  
**Microfinance response to the refugee crisis**  
Room Chapel  
Moderator: Edvardas Bumsteinas, EIB  
Alia Farhat, Al Majmoua (Lebanon)  
Jasmina Glisovic, Council of Europe Development Bank  
Resi Janssen, Cordaid  
Silke Mueffelmann, Frankfurt School of Finance and Management

10:30 - 11:00  
**Bringing financial services to underserved markets**  
Room A11  
Moderator: Bart De Bruyne, Independent consultant  
Henry Dommel, UNCDF  
Francis Vazhparembil, Standard Microfinance Bank Limited (Nigeria)  
Kaspar Wansleben, LMDF

11:00 - 12:30  
**The role of apexes in financial inclusion**  
Room A13  
Cécile Lapenu, CERISE  
Dominique Lesaffre, SIDI  
Alan Moore, ILCUF / e-MFP

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12:30 - 14:00  
Lunch Break  
Room A12

14:00 - 15:00  
**Does financial inclusion foster financial stability?**  
Room Edmond Dune  
Moderator: Piotr Korynski, Microfinance Centre (MFC)  
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Timothy Lyman, CGAP  
Adalbert Winkler, Frankfurt School of Finance & Management

15:00 - 15:30  
**Microfinance response to the refugee crisis**  
Room Chapel  
Moderator: Edvardas Bumsteinas, EIB  
Alia Farhat, Al Majmoua (Lebanon)  
Jasmina Glisovic, Council of Europe Development Bank  
Resi Janssen, Cordaid  
Silke Mueffelmann, Frankfurt School of Finance and Management

15:30 - 16:00  
**Bringing financial services to underserved markets**  
Room A11  
Moderator: Bart De Bruyne, Independent consultant  
Henry Dommel, UNCDF  
Francis Vazhparembil, Standard Microfinance Bank Limited (Nigeria)  
Kaspar Wansleben, LMDF

16:00 - 18:00  
**The role of apexes in financial inclusion**  
Room A13  
Cécile Lapenu, CERISE  
Dominique Lesaffre, SIDI  
Alan Moore, ILCUF / e-MFP

18:00 - 20:00  
Networking with the South  
Room A14
12:00 - 12:30
Networking Lunch
Room Agora Marcel Jullian

12:30 - 13:00
How MIVs can stay relevant in maturing markets
Room José Ensch
Moderator: Sachin S Vankalas, LuxFLAG
Christophe Bochatay, Triple Jump
Loïc De Cannière, INCOFIN
Brad Swanson, Developing World Markets
Maria Teresa Zappia, BlueOrchard

13:00 - 13:30
Financial services to increase resilience to natural disasters
Room Edmond Dune
Moderator: Hannah Siedek, EIB
Annalisa Bianchessi, Microinsurance Network
James Kurz, Mercy Corps
Stewart McCulloch, VisionFund International

13:30 - 14:00
Towards the implementation of sustainable forward-looking risk management: challenges and lessons learned
Room Chapel
Moderator: Kevin Fryatt, Risk management Initiative in Microfinance (RIM)
Florian Grohs, Oikocredit
Charles Isingoma, Hofokam (Uganda)
Ligia Castro Monge, Independent Microfinance Expert

14:00 - 14:30
Managing social performance: SPI4-ALINUS
Room A11
Moderator: Jürgen Hammer, Grameen Crédit Agricole
Microfinance Foundation / SPTF

14:30 - 15:00
Successes and failures in MIV governance: the case of Africap
Room José Ensch
Moderator: Marie-Sophie Aron, PHB Development
Michel Hanouch, CGAP Capital
Helene Smertnik, GSMA Capital
Paul Mugambi, Kytabu Capital (Kenya)

15:00 - 15:30
Facilitating access to utility services through digital finance in emerging markets
Room Edmond Dune
Moderator: Georgina Vázquez, Calmeadow
Hany Assaad, AvanZ Capital

15:30 - 15:45
Coffee Break
Room Agora Marcel Jullian

15:45 - 16:15
Convenient products for inconvenient times: the role of financial services in conflict situations
Room Chapel
Moderator: David Bartocha, GIZ
Marloes Huis, University of Groningen
Sitara Merchant, Aga Khan Agency for Microfinance

16:15 - 16:45
Following a (social) standard: compliance, codes of conduct, and more
Room A11
Moderator: Christian Hertz, Linklaters
Karl Dayson, Salford University
Beatrice Githinji, Chase Bank (Kenya)

16:45 - 17:15
Risk management products for smallholder farmers and herders in the face of disaster (e-MFP University Meets Microfinance Action Group)
Room A13
Moderator: Arvind Ashta, ESC Dijon
Veronika Bertram-Hümmer, DIW Berlin &
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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>16:15 - 16:45</td>
<td>Ira Liebermann, Lipam International</td>
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<td>Thomas Rahn, GIZ Jordan</td>
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<td>Leibniz University Hannover</td>
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<td>Anaar Kara, Planet Guarantee</td>
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<td>16:45 - 17:15</td>
<td>Maria Livia de Rubeis, Università Cattolica del Sacro Cuore in Milan</td>
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<td>17:15 - 17:30</td>
<td><em>Bus transfer to the European Investment Bank</em></td>
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<td>17:30 - 18:00</td>
<td>6th European Microfinance Award Ceremony (at the European Investment Bank) followed by cocktail reception</td>
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