



Welcome: Tuesday, 10 May 2011

5:00 pm - 7:00 pm

Registration

7:00 pm - 8:30 pm

Welcome cocktail

Sponsored by: Intrasoft & IBM

Day 1: Wednesday, 11 May 2011

8:00 am

Registration

10:00 am - 11:00 am

Opening Ceremony of the 2011 WCO IT Conference & Exhibition

Mr. Alan Bersin, Commissioner, US CBP

Mr. Kunio Mikuriya

Mr. Gilles de Kerchove, EU Counter Terrorism Coordinator (tbc)

11:00 am - 11:45 am

Refreshment and contact break

11:00 am - 11:45 am

VIP Exhibition Tour

11:45 am - 1:00 pm

Keynote Speeches

Dr. Hans Van Grieken, Vice President Business Innovation, CapGemini

Ms. Linda Zecher, CVP Worldwide Public Sector, Microsoft Corp

1:00 pm

Press Conference Room (tba)

1:00 pm - 2:30 pm

Networking lunch

2:30 pm

Conference Chair

2:30 pm - 3:00 pm	Dr. Susanne Aigner, Compliance & Facilitation, WCO Keynote Address from Host Administration Mr. Richard Spires, DHS
3:00 pm - 4:30 pm	Session 1: Cloud Computing: What is it. What it isn't. Mr. Nick Small, Crown Agents Mr. Jim Canham, Accenture Mr. Norbert Kouwenhoven, IBM
4:30 pm - 5:00 pm	<i>Refreshment and contact break</i> <i>Sponsored by: ORACLE</i>
5:00 pm - 5:30 pm	Mr. Miguel Lopera, President & CEO, GS1
5:30 pm - 6:30 pm	Session 2: Why is Government So Different? Ms. Renee Stein, Nathan Associates Mr. Andre van der Post, ORACLE Mr. Tom Butterly, UNECE
7:00 pm - 10:30 pm	Moderator: Mr. Albert Menashe , <i>Intrasoft International</i> <i>GALA DINNER</i>

Sponsored by: ICS

Gala Dinner on-board the Royal Argosy

Day 2: Thursday, 12 May 2011

9:00 am	Registration
9:30 am - 9:45 am	Opening Address Mr. Carlos Alberto Schiopetto, Commercial Director for Latin America, Inspection & Control Services (ICS)
9:45 am - 11:00 am	Session 3: National Administrations - Leading Customs administrations will present their view on outsourced data processing Mr. David Hesketh, HM Revenue & Customs (UK) Mr. Marius Papenfus, South African Revenue Service Mr. Frank Heijmann, The Dutch Tax & Customs Administration Ms. Anne Craig, Canada Border Services Agency Mr. Frank Holder, Comptroller of Customs (Barbados) Mr. Chris Thibedeau, , VP GreenLine Systems

Mr. Marius Papenfus, South African Revenue Service

Moderator: [Mr. Ibrahima Diagne, GAINDE 2000](#)

Refreshment and contact break

11:00 am - 11:30 am

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Round Table: A Legal Storm in the Cloud ?

Professor William J. Luddy Jr, Esq.

Ms. Lucy L. Thomson, Esq., Computer Sciences Corporation, CSC

Mr. James Bryce Clark, OASIS

Mr. Ivan Fong, General Counsel, DHS

Mr. David Satola, World Bank

Ms. Marina Comminos, General Counsel, Electronic Shipping Solutions

Moderator: [Mr. Christopher Gillis, American Shipper](#)

Buffet lunch

1:30 pm - 3:00 pm

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Sheraton - TechTalk

3:00 pm - 6:00 pm

Continuous refreshments

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Moderator: Mr. Gareth Lewis, WCO

**Technology Architecture for Coordinated Border
Management incorporating Single Window - WCO**

Mr. Satya Prasad Sahu, WCO

3:00 pm - 3:30 pm

Moderator: Mr. Mark Emery, CSC

TechTalk

Ms. Teresa A. Weipert, Accenture

3:30 pm - 4:00 pm

TechTalk

Mr. Chandra Dube, Inspection & Control Services (ICS)

4:00 pm - 4:30 pm

Mr. Tom Butterly, UNECE

Office of Information Technology - CBP

Ms. Linda Jacksta, ACE, Office of Information Technology - Mr. Frederic Montier, BULL

CBP

4:30 pm - 5:00 pm

CBP Office of Public Affairs (tba)

Expeditors (tba)

Mr. Ira Reese, CBP

Mr. Jeff Musser, Senior Vice President - IS and CIO - ,
Expeditors

5:00 pm - 5:30 pm

Nigera (tba)

Mr. T.A Bashar, Reforms and Modernization, Nigerian
Customs Service

Intrasoft (tba)

Mr. Barry Luke, Arctic Group

5:30 pm - 6:00 pm

**Smart-CM, A smart Europe - Asia supply chain
management project – Belgium Customs**

UNISYS

Mr. G. Michael Rodgers, Unisys

Mr. Herman Van Cauwenberghe, Belgium Customs

Taste of Seattle Reception

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7:30 pm - 10:00 pm

Day 3: Friday, 13 May 2011

9:00 am

Registration

9:30 am - 9:45 am

Opening Address

9:45 am - 11:30 am

Session 4: Maritime Port Systems

Mr. Ki Young Kim, Director General for Planning and Cooperation, Korean Customs

9:45 am - 11:30 am

Session 4: Maritime Port Systems

Mr. Alan Long & Mr. Pascal Ollivier, IAPH

Ms. Debbie Givens, Port of Tacoma

Mr. John Kok, General Counsel, Hutchinson Port Holdings

Refreshment and contact break

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11:30 am - 12:00 pm

Session 5 : Customs IT Vision

Ms. Susanne Aigner, Deputy Director, C&F, WCO

Mr. Andres Monges, Paraguayan Customs

Mr. Robby Beau, Managing Director Global Trade Services, FedEx

Dr. Guilherme Mambo, Mozambique Revenue Authority

Mr. Mark Miller, Founder, Conceptivity

Closing Speeches

Mr. Charles Armstrong, Deputy Director, Office of Information Technology, CBP

Mr. Kunio Mikuriya, Secretary-General, WCO

Buffet lunch

1:30 pm - 2:00 pm

2:00 pm - 3:30 pm

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