

2014 OLTCA Fall Symposium

Oct. 28 – 29, 2014

Hilton Suites – Markham, Ontario



Tuesday, October 28, 2014

7:30 am

Registration Open

Main Level

(with light breakfast in foyer)

8:30 am - 8:45 am

Welcome & Opening Remarks - Candace Chartier, CEO & Honourable Dipika Damerla, Associate Minister of Long-Term Care

Donald Cousens 1

Dipika Damerla, Associate Minister of Health and Long-Term Care, MPP Mississauga East-Cooksville

Candace Chartier, CEO, OLTCA

8:45 am - 9:45 am

Opening Keynote - Delivery and Implementation - Susan Fitzpatrick, Associate Deputy Minister

Donald Cousens 1

Susan Fitzpatrick, Associate Deputy Minister, Delivery and Implementation, MOHLTC

9:45 am - 10:00 am

Networking Break

Donald Cousens Foyer

10:00 am - 12:00 pm

Come Election 2018, Where Will We Stand Together?

Donald Cousens 1

Hana Gartner, Award-Winning CBC Journalist

10:00 am - 12:00 pm

QIP Stream: Starting the Long-Term Care Quality Improvement (QIP) Journey

Donald Cousens 4

Patsy Morrow, Improvement Advisor Professional

Terri Donovan, Specialist, Quality Improvement Plans, Health Quality Ontario

Genevieve Lukenda-Lund BSc, MBA., Lean Black Belt, GLL MANAGEMENT CONSULTING INC

[PRESENTATION AVAILABLE: HQO](#)

[PRESENTATION AVAILABLE: GLL](#)

1:30 pm - 2:30 pm

**Lunch, Exhibits & Networking
Donald Cousens Foyer**

2:30 pm - 3:00 pm

**When The Resident Doesn't Pay
Donald Cousens 1**

3:00 pm - 4:30 pm

**QIP Navigator Demo
Donald Cousens 4
Terri Donovan, Specialist, Quality Improvement Plans, Health Quality Ontario**

The afternoon QIP session is a live demonstration of Health Quality Ontario's QIP Navigator, an online tool designed to streamline QIP development and submission. The QIP Navigator allows organizations to view the submissions of their peers and discover new ideas for improvement, and includes online assistance in the form of guides, videos, tools, and other resources to help organizations create and maintain their annual QIPs.

Come and learn how the QIP Navigator works!

4:30 pm - 5:30 pm

**Networking Break
Donald Cousens Foyer**

5:30 pm - 6:30 pm

**Capital Redevelopment Panel: The Good, The Bad and The Ugly
Donald Cousens 1**

6:30 pm - 9:00 pm

**From IDEAS to ACTION: Identifying Change Ideas for Quality Improvement
Donald Cousens 4
Jim Handyside, Advanced Curriculum Lead, Institute of Health Policy, Management and Evaluation,
University of Toronto, IDEAS (Improving & Driving Excellence Across Sectors)**

[PRESENTATION AVAILABLE](#)

9:00 pm

**Networking Break
Donald Cousens Foyer**

9:00 pm

**Reception
Donald Cousens Foyer**

9:00 pm

**Dinner - Entertainment by Mat Gauthier
Donald Cousens 1**

9:00 pm

**Hospitality Suite
Absolute Lounge**

Wednesday, October 29, 2014

7:30 am	Registration Open Main Level
8:00 am - 9:00 am	Networking Breakfast Donald Cousens 1 Front-line staff breakfast
9:00 am - 10:30 am	Keynote: Dementia - Taking Action The Montessori Way Donald Cousens 1 Deborah Rothenberg, Director of Operations, Dementia Support - DOV & ZIPORA Burstein Seniors Centre

[PRESENTATION AVAILABLE](#)

8:00 am - 9:00 am	Small and Independent Operators Breakfast Donald Cousens 4 (max. 50 people) OLTCA Benchmarking Program Speakers: Tommy Wong and David Beirnes (8:30am)
9:00 am - 9:30 am	Keynote: Dr. Joshua Tepper, President & CEO, HQO Donald Cousens 4 Dr. Joshua Tepper MD, FCFP, MPH, MBA, President & CEO, Health Quality Ontario Lee Fairclough will be addressing the ongoing Quality Improvement Programming work being undertaken by HQO as well as discussing the future director of the organization.
9:30 am - 10:30 am	Economic Update Donald Cousens 4 Derek Burleton, Vice President & Deputy Chief Economist, TD Bank

[PRESENTATION AVAILABLE](#)

10:30 am - 10:45 am	Refreshment Break
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10:45 am - 12:30 pm

Donald Cousens Foyer

OLTCA Members' Meeting - Active Members Only

Donald Cousens 4

Join us for updates on major issues and initiatives, and approval of OLTCA's 2015 operating budget.