



# Goodwill Industries Loss Prevention and Safety Conference

San Antonio, TX

November 11–14, 2012



## 11/11/2012

1:00 pm - 6:00 pm

**Registration Open**

6:00 pm - 7:30 pm

**"Salute to our Veterans" Reception**

Hotel Rooftop location

7:30 pm - 9:00 pm

**River Walk Boat Cruise**

Sponsored by Goodwill Industries of San Antonio, TX

## 11/12/2012

7:00 am - 5:00 pm

**Registration Open**

8:30 am - 8:45 am

**Opening Remarks**

8:45 am - 9:00 am

**Key Note Speaker - Goodwill Industries International**

9:15 am - 10:00 am

**Examining Your Data Results - How Deeper Analysis May Reveal Internal Issues**

10:00 am - 10:15 am

**Networking Break**

10:15 am - 11:00 am

**Convergence of Manufacturing and Kaizen in Operations**

11:00 am - 11:45 am

**Stop Injuries Before They Happen - Post-Offer Employment Physicals**

The why's, how's, and benefits of implementing a post-offer employment physical program at your agency. We will cover identifying the affected positions, how to determine the physical requirements, how to design the evaluation, and when and if to make accommodations under ADAAA, and legal ramifications of not hiring based upon the results of an evaluation.

11:45 am - 1:00 pm

**Lunch**

1:00 pm - 1:45 pm

**OSHA and SHARP Certification - Roadmap to Safety Success**

1:45 pm - 2:30 pm

**Utilizing Loss Prevention Training Programs for In-Store Successes**

2:30 pm - 3:00 pm

**Networking Break**

3:00 pm - 3:45 pm

**Retail and Loss Prevention Partnerships**

4:00 pm - 4:45 pm

### **Impacting Workers Compensation Expenses**

Health care costs are on the rise, attorney represented claims have increased substantially, and employees have a tendency to say an injury is work related even when it is not. How do we as businesses combat this? What can we do to reduce the worker comp costs? Every dollar spent on a worker compensation claim is a dollar that we are unable to spend on our mission. Sandy Johannes will share some success stories from Goodwill Industries of Southeastern Wisconsin and Metropolitan Chicago.

6:30 pm - 9:00 pm

### **San Antonio Night**

**11/13/2012**

7:00 am - 5:00 pm

### **Registration Open**

8:15 am - 8:30 am

### **Conference Updates**

8:30 am - 9:00 am

### **Key Note Speaker - Consumer Protection Safety Commission**

9:00 am - 9:45 am

### **Topic To Be Determined by Presenter**

9:45 am - 10:30 am

### **Behavior and Value-Based Safety - Improving Bottom Line Numbers through SAFETY**

10:30 am - 10:45 am

### **Networking Break**

10:45 am - 11:30 am

### **How to Partner with Operations to Achieve Retail Success**

11:30 am - 11:45 am

### **Meet with vendors - check e-mails - move to luncheon, etc...**

11:45 am - 1:15 pm

### **Lunch - GILPS Awards Ceremony - Reggie Shyne**

1:15 pm - 2:00 pm

**Benchmarking Incidents and WC Reductions**

2:00 pm - 2:45 pm

**An E-commerce and LP Partnership for Success**

2:45 pm - 3:00 pm

**Networking Break**

3:00 pm - 3:45 pm

**Possibilities and Pitfalls - Planning your Loss Prevention Program for the First Year**

3:45 pm - 4:00 pm

**Networking Break**

3:45 pm - 4:30 pm

**ALICE - (Alert, Lockdown, Inform, Counter, Evacuate) - Surviving the Active Shooter**

Most institutions and organizations rely on traditional stand-alone “lockdown” protocols that can be deadly if you are in a location which cannot be secured or your secure location is breached by the intruder. When faced with an Active Shooter, the ALiCE Program, (Alert, Lockdown, inform, Counter, Evacuate) prepares individuals who may find themselves facing a violent intruder. A comprehensive approach integrates strategies using environmental design, technology, communication, law enforcement response and proactive mindset for those in immediate danger.

Violent intruder defense training is needed at every institution or organization to Save Lives! The majority of casualties from Active Shooter events happen within the first four to ten minutes. The critical gap in time between when Law Enforcement arrives is where the ALiCE program concentrates. The action taken by citizens under attack during these critical first minutes can mitigate the number of lives lost. People in the crisis zone have only minutes or even just seconds to live while waiting for law enforcement to arrive. The presentation at GILPS 2012 will give valuable information on the ALiCE program and what each organization can give to their employees: “**Options**” to survive an Active Shooter event.

5:30 pm - 9:00 pm

**Dinner on Own**

**11/14/2012**

8:15 am - 9:00 am

**Safety Roundtable - Building your Safety Program for True Financial Success**

**Roundtable members:** Bill Childs, Kate Pile, John Martin, John Phillips, Gerard Donovan

**Moderator:** Paul Roussel

9:00 am - 11:15 am

**QuickFire Disaster Experience**

This simulation will put you in the throes of real-life disaster situations – as they unfold. You will make critical decisions and deal with the consequences of those decisions! After you've finished, you'll understand the importance of advance disaster and continuity planning.

Chances are that while you read this, an unexpected disaster is causing an organization stress and confusion and is affecting its long-term ability to provide products and services to its customers. Are the organization's leaders prepared to handle it? Will they be able to recover? Disasters of every shape, size, look and feel happen all the time, affecting businesses, people's jobs, lives and families.

This session has been designed to put you in the throes of a real-life disaster situation, as it unfolds. You will make the critical decisions any organization will have to make - and deal with the consequences of those decisions! After you've finished, you'll understand the importance of planning in advance for a disaster or other business disruption.

You'll never want to be caught unprepared again!

1:00 pm - 4:00 pm

**Leave for Toyota Plant Tour**