

Monday 04/03/2017

7:00 am - 8:00 am

Registration - Continental Breakfast, Exhibitors & Networking

8:00 am - 9:40 am

Life Would Be Easy If It Weren't For Other People

Speaker: Connie Podesta, Founder, CEO, Owner, President, Connie Podesta Presents

Difficult people? Move over! Crazy demands? Under control! Critical conversations? No problem! Imagine what you could accomplish if you could decode the mystery of human behavior and truly understand what makes people do what they do and say what they say (including yourself!). Research shows that the #1 key to SUCCESS is the ability to get along with other people. At work and at home.

With laugh-out-loud humor, killer take-away strategies and her amazing insights into ourselves and others (including a few who “drive you crazy”), Human Relations expert Connie Podesta will both challenge you and empower you with the knowledge you need to get along better with the people in your life. Connie will take you right inside the minds and personalities of the people you deal with every day--bosses, colleagues, partners, customers, friends, and family-- so YOU can ACT, rather than REACT to whatever life throws your way. Get ready for less stress and more success!

9:40am - 10:00 am

Transition and Refreshment Break, Exhibitors & Networking

10:00 am - 10:50 am

Lead Like You Mean It

Speaker: Connie Podesta, Founder, CEO, Owner, President, Connie Podesta Presents

StandOut Leadership... Lead Like You Mean It!

The Power of Accountability and Ownership to Increase Performance

In a perfect world all employees would be: high achieving, self-motivated, engaging, team players who see the big picture and always strive to do their best to get the job done on time without complaining. Does that sound like the Twilight Zone?

Bottom Line: In the real world many employees: simply “meet expectations,” lack initiative, bring their personal life to work, stress over every change and whine about having to WORK....on the job! “Enough!” says Human Behavior and Leadership Development expert Connie Podesta, who has empowered thousands of leaders worldwide with the attitudes, mindsets and strategies necessary to create a team that’s willing, able and excited to get the job done THE RIGHT WAY!

With her signature blend of comedy and “tell-it-like-it-is” delivery, Connie takes you inside the minds of even your most difficult employees so you can turn negative attitudes into positive, entitlement into accountability, complacency into productivity, complaining into solutions and “that’s not my job” into ownership.

Transition Break, Exhibitors & Networking

Economic Outlook

Joe Brusuelas, Chief Economist, RSM US LLP

Obtain insights on key economic and risk trends that may affect your industry or organization. Join this session to better understand these trends and how to better position your risk monitoring and management strategies for success in 2017 and beyond.

Learning objectives:

- Obtain insight on global economic trends for 2017
- Understand potential challenges or opportunities for your organization from a risk perspective
- Prepare for discussions with key stakeholders regarding your organization’s potential vulnerabilities and risk management strategies

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10:50 am - 11:05 am

11:05 am - 11:55 pm

11:55 am - 12:50 pm

Lunch

Lunch Menu:

Salad Romaine, Roasted Red Peppers, Cucumber, Goat Cheese
Crostini

Entree Bourbon Glazed Grilled Chicken, Parsnip-Youkon Gold Potato
Puree, Sauteed Green Beans, Fried Onions, Rolls & Butter

Dessert Cheesecake, Raspberry Sauce

Beverages Coffee, Tea and Brewed Decaf.

Pitcher of Ice Tea at each table

12:50 am - 1:00 pm

Transition Break, Exhibitors & Networking

1:00 pm - 2:40 pm

Get Ready for The Gen Z Effect

Speaker: Tom Koulopoulos, Author The Gen Z Effect, Futurist, Keynote Speaker, Inc 500 CEO, Delphi Group
Drawing from his book, The Gen Z Effect, Tom Koulopoulos delves into a vision of the future that will disrupt every aspect of how we work, live and play. From radical new approaches to marketing and manufacturing to the potential obliteration of intellectual property and the shift to massively open online classrooms, he provides a mind-bending view of why we will need to embrace Gen Z as the last best hope for taking on the world's biggest challenges and opportunities, and how you can prepare yourself and your business for the greatest era of change and advancement the world has ever experienced.

2:40 pm - 3:00 pm

Transition and Refreshment Break, Exhibitors & Networking

3:00 pm - 3:40 pm

Cyber Insurance "What's Covered? What's Not? Misconceptions

Speaker: Mike Richmond, Risk Advisor, The Horton Group

"Exposed, Targeted and Breached: Misconceptions in the Cyber Security Space and Proper Insurance Methods." Mike Richmond will cover the biggest misconceptions that lead to organizations leaving themselves exposed to cyber security and banking risk. Additionally, Mike will distinguish between the main forms of insurance coverage that protect organizations from these exposures, as well as examples of how they are applied. Mike will be available to address all questions and apply coverage concepts to scenarios provided by attendees as well.

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3:50 pm - 4:10 pm

Transition Break, Exhibitors & Networking

4:10 pm - 5:00 pm

Outsourcing and the Need for Supplier Audits

Speaker: John Gatto, Retired Divisional Vice President, Audit Services , Health Care Service Corporation

This presentation will discuss the reasons why companies use third party suppliers, either as in an outsourced arrangement or in a true vendor arrangement, the risks involved and what audit should be doing.

The learning objectives for this session are:

1. Understanding the risks from a security and privacy perspective
2. Contract elements
3. Minimum security requirements that should be put in contracts
4. Supplier Audit techniques

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5:00 pm - 6:00 pm

Reception, Exhibitors & Networking