STOVA

Monday, 21 November 2016

8:00 am - 9:40 am	REGISTRATION **Registration Opens - LEVEL 5**
8:00 am - 9:40 am	OPENING - DAY ONE **ARRIVAL TEA AND COFFEE** Join the Vendors in the Exhibition area for tea, coffee and a chat.
9:40 am - 9:50 am	MC WELCOME **PETRA BAGUST**
9:50 am - 10:00 am	**CONFERENCE OPENING - DAY ONE** Billy Michels, ALGIM President, ALGIM Introduction of International Guests and brief introduction about ALGIM and its activities.
10:00 am - 10:20 am	KEYNOTE PRESENTATION **MINISTERIAL ADDRESS - MINISTER OF LAND INFORMATION - (HON LOUISE UPSTON)** Hon Louise Upston
10:20 am - 11:20 am	KEYNOTE PRESENTATION **WORLD LEADING FUTURIST THOMAS FREY** Thomas Frey, Executive Director , DaVinci Institute Thomas Frey is the Senior Futurist at the DaVinci Institute, and Google's top rated Futurist Speaker. Unlike most speakers, Thomas works closely with his Board of Visionaries to develop original research studies. This enables him to speak on unusual topics and translate trends into unique business opportunities. Thomas's unique perspective of the future will keep you on the edge of your seat.
11:20 am - 11:40 am	MORNING TEA & NETWORKING **MORNING TEA WITH THE VENDORS**
11:40 am - 12:25 pm	KEYNOTE PRESENTATION **THRIVING IN AN AGE OF DISRUPTION - HOW TO BE THE DISRUPTOR NOT THE DISRUPTED - OWEN MCCALL** Owen McCall, Independent Consultant & Advisor, Owen McCall Consulting Ltd

Recent research shows that organisations who excel at using technology to enable their businesses generate significantly higher revenue and profitability than their industry peers, while those who ignore technology are slowly slipping into irrelevance. There is little doubt that technology is changing the world and the changes are happening so quickly it's hard to keep up. It's tempting to give up even trying. The problem is, if technology enabled disruption hasn't got you yet (and it probably has, you just might not know it) it soon will. The solution is to be the disruptor not the disrupted as only the disruptor can thrive. The question is how?

12:30 pm - 1:00 pm	**SESSION ONE**	**SESSION TWO**

SESSION ONE

INFORMATION YOUR KEY ASSET - AUDITOR GENERAL LYN PROVOST

Melanie Webb, Assistant Auditor-General, Legal, Auditor General Office

Using data analysis from some recent Office reports, Assistant Auditor-General, Legal Melanie Webb will outline the reasons why information is the lifeblood of the public sector.

SESSION TWO

CHANGING THE WAY, WE PRESENT OUR DESIGNS

Steven Ellis, Senior Technical Specialist - Infrastructure, Autodesk

Where have we come from, where are we going and why is all this change good and necessary. Steven Ellis from Autodesk will discuss the changes that have already occurred in our industry and look at some of the changes that are happening right now and in the very near future. With a focus on the Civil Infrastructure industry and how modern design programs, gaming, augmented & virtual reality are changing the way we visually present our designs.

1:00 pm - 2:00 pm

LUNCH & NETWORKING

LUNCH WITH THE VENDORS

2:00 pm - 2:35 pm

SESSION ONE

INTERNET OPPORTUNITIES, BLOCKCHAIN AND THE FUTURE - INTERNET NZ

Andrew Cushen, Deputy Chief Executive, Internet NZ

We have barely started to explore the potential of the Internet in positively transforming our communities. In this address, Andrew will talk about that untapped potential☐ discuss Blockchain as an example of an emerging Internet technology with great potential, and other opportunities for New Zealand.

AWARD PRESENTATION

PROJECT OF THE YEAR AWARDS FINALIST STRATFORD DISTRICT COUNCIL

Matt O'Mara, Chief Executive, Stratford District Council

Project: CXT (Customer Experience Transformation) - Building Consent

Stratford District Council had a number of aims, issues and risks the CxT project needed to address including:

• Knowledge retained in people's heads and not documented
• No standardised processes leading to variable customer service
• Inefficient and ineffective manual processes
• The need to deliver a high standard of customer service
• Inculcating a continuous improvement culture
• The need to provide visibility of the process to the customer
• Lack of metrics to measure customer service quality
• Transferrable to national building consent processes

The CxT project was a combination of tools, technology, people and processes. Key deliverables included transforming

the manual building consent inspection process into digital process and introducing a Council-wide Customer Service Charter implementing customer service standards ensuring every customer receives the same level of service.

An important strategic outcome was to enable Stratford to contribute to the wider goal of a nationally agreed building consenting processes.

2:40 pm - 3:10 pm	SESSION ONE	AWARD PRESENTATION

SESSION ONE

QUICK FIRE SESSION - DIGITAL ENABLEMENT PROJECTS

As part of the 2015 Government initiative seeking proposals on areas to be considered for UFB2, 75 Councils submitted Digital Enablement Plans. This incredible amount of work had many exciting projects – hear from three Local Authorities on some of their innovations:
• Palmerston North City Council
• Western Bay of Plenty District Council
• Otorohanga District Council

AWARD PRESENTATION

PROJECT OF THE YEAR AWARDS FINALIST SHARED SERVICES OFFICE (WELLINGTON CC)

Gordon Stevenson, Business Development Manager , ICT Shared Services Office

Project: ICT Shared Services Programme, Shared Services Office (Wellington CC)

Porirua, Upper Hutt and Wellington City Councils and Wellington Water have jointly developed a Shared ICT Service under the coordinated management of a Shared Services Office. It aims to deliver a high-quality ICT infrastructure, offering cost-effective☐quality☐consistent☐ resilient and secure technology, therefore simplifying and improving current service delivery and allowing greater focus on performance improvement and future planning.

The key service provider is Dimension Data who have developed an integrated architecture covering Service Integration, Infrastructure, Network, Desktop, Mobile and Advisory Services.

Would this model work for other local bodies within New Zealand?

3:15 pm - 3:45 pm	SESSION ONE	AWARD PRESENTATION

SESSION ONE

CREATING A DATA DEMOCRACY

Lillian Grace, CEO, Figure.NZ

We know data is the hot topic of today, but when it comes down to it: data is to hard to find and use.

Figure.NZ is the first organisation globally to assert everyone can be a user of data, and to build the technology, language, relationships and trust to deliver to that standard. Lillian will share the vision of social enterprise Figure.NZ with you, as well as demonstrating how it is becoming New Zealand's data publishing platform of choice, and what that means for you and your communities.

AWARD PRESENTATION

PROJECT OF THE YEAR AWARDS FINALIST GISBORNE DISTRICT COUNCIL

Jenine Ritchie, Information Services Manager, Gisborne District Council

Project: Mobility Solution for Rivers and Land Drainage Assets Maintenance, Gisborne District Council

The Rivers Land and Drainage (RLD) Team maintain our Flood Control System. They look after culverts, drains, dunes, stop banks, retaining walls, pumps and manage weeds surrounding these assets.

The RLD team solely used paper based workflows for creating

RLD jobs. Our mobility solution we've eliminated all field paperwork. The team now have ruggedized tablets that run a location-based field service recording system (fieldGO). All their work orders are pre-scheduled and sent electronically. The team can access all the documents they need to do their job (photos, maps, past work orders) at the touch of a button. They log their completed work digitally. They can view all planned, pending and completed work orders. They receive work orders in real time and can manage priorities accordingly.

From the outset, we knew the project would include an ambitious change management component. We'd have to transform a team of field workers who relied on paper-based systems and were self-confessed as "computer illiterate" into technologically proficient and adept users of mobile devices and a new software system. We also had to realise the value for the team so that they were open to these changes.

3:45 pm - 4:05 pm	AFTERNOON TEA & NETWORKING
	AFTERNOON TEA WITH THE VENDORS
4:05 pm - 5:00 pm	KEYNOTE PRESENTATION

WHY THE IT DEPARTMENT NEEDS TO DIE
Simon Waller, Speaker, Author and Business Mentor, simonwaller.com.au
The current model for IT departments was conceived in a different era and under very different circumstances than what we now face. As a result, they are often failing to respond to the needs of more technology savvy users.

It is time to look at how we might do things differently. What would it mean to create an IT function designed to genuinely empower the people it served? How would we structure it, how would we operate it and what might the benefits be?

In a world where technology is increasingly pervasive and every business is turning out to be a technology business, this is a challenge that can no longer be ignored.

5:05 pm - 5:20 pm

ALGIM ANNUAL GENERAL MEETING
Notice is hereby given that the 20th Annual General Meeting of the Association of Local Government Information Management Incorporated will be held at 5:05pm for the purpose of transacting the following business:
1. Confirmation of Minutes

2. Apologies

3. Presidents Report

4. Financial Report

5. Notification of Election Results

6. Appointment of Auditors

7. Constitution Review | Amendments

8. General Business | To transact any other business that may be properly brought before this meeting.

5:20 pm - 6:00 pm	VENDOR TIME **VENDOR TIME**
6:00 pm - 7:30 pm	NETWORKING **MONDAY MEXICAN MIXER - Light/Informal Dinner with Drinks** Join us in the exhibition hall for a festive beginning to the 2016 ALGIM Annual Conference.
7:45 pm - 9:00 pm	ATTENDEE FREE TIME **ATTENDEE FREE TIME**