Thursday 7 April

9:00 am - 10:00 am  Conference Registration
10:00 am - 10:10 am  Welcome to Country
10:10 am - 10:15 am  Conference Welcome
Illana Halliday, Chief Executive Officer, Aged & Community Services NSW & ACT
Anthony Brown, President, Australian Association of Gerontology, NSW Division
10:15 am - 10:45 am  New Thinking About Ageing & Aged Care: Intergenerational Perspectives
Adj Prof Michael Fine, Department of Sociology, Macquarie University
10:45 am - 11:15 am  Workforce Issues in Rural Community Aged Care
Professor Jeni Warburton, John Richards Chair of Rural Aged Care Research, College of Science, Health and Engineering, La Trobe University
11:15 am - 11:25 am  Q & A
11:25 am - 11:30 am  Sponsors Address
Representative from FACS
11:30 am - 12:00 pm

MORNING TEA

12:00 pm - 1:00 pm

CONCURRENT SESSION 1A - Dementia

So that's how they feel! "Reflections: Understanding the impact of cognitive changes on the person living with dementia"
Catherine Brown, Registered Nurse, NP Psychogeriatrics & Arthur Koumoukelis, Partner, Gadens Cognition Cert IV Trainer, MCN (Aged Care)

CONCURRENT SESSION 1B - Critical Communications

Caring for Residents with Dysfunctional or Difficult Family Members or Substitute Decision Makers - Rights, Risks, Recommendations

Arthur Koumoukelis, Partner, Gadens

More than just the behaviour: the role and experience of the National Severe Behaviour Response Team
Marie Alford, Head of National Severe Behaviour Response Team and NSW DBMAS, HammondCare

Committing Hospitals to Improving Cognitive Care
Anne Cumming, Principal Advisor for Cognitive Impairment, Australian Commission on Safety and Quality in Health Care

1:00 pm - 1:10 pm

Q & A

1:10 pm - 2:10 pm

LUNCH

2:10 pm - 3:10 pm

CONCURRENT SESSION 2A - Carers

NSW Carers Strategy
Claire Edmonds, Policy Officer, Office for Carers, Department of Family and Community Services
Karen Turvey, Senior Policy Officer, Office for Carers, Department of Family and Community Services

What is the impact on Carers of the Commonwealth Home Care Packages?
Cathy Duncan, Research Fellow, Australian Health Services Research Institute (AHSRI), University of Wollongong

CONCURRENT SESSION 2B - Healthy Ageing

Healthy Ageing in the 21st Century
Dr Audrey Guy, Visiting Fellow, University of Canberra

Life in Motion Project
Kylie Jacques, Marketing Manager, Anglican Care
Jane Meldrum, Lifestyle & Being Coordinator, Anglican Care

What is the impact on Carers of the Commonwealth Home Care Packages?
Cathy Duncan, Research Fellow, Australian Health Services Research Institute (AHSRI), University of Wollongong

Delivering Well-being and Creative Ageing Programs in regional, rural and remote NSW
Karn Nelson, Executive General Manager, Strategic Policy and Research, The Whiddon Group

3:10 pm - 3:20 pm

Q & A

3:20 pm - 3:40 pm

AFTERNOON TEA

3:40 pm - 4:00 pm

Count me in - creating inclusive LGBTI aged care services
Carrie Hayter, Carrie Hayter Consulting
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
</table>
| 4:00 pm - 4:20 pm | Combating Social Isolation and Loneliness - Research to practice  
|               | Karn Nelson, Executive General Manager, Strategic Policy and Research, The Whiddon Group  
|               | Q & A                                                                                           |
| 4:20 pm - 4:30 pm | Day One Close                                                                                   |
| 4:30 pm       |                                                                                                 |
| **Friday 8 April** |                                                                                                |
| 9:15 am - 9:25 am | Day 2 Opening Address                                                                           |
| 9:25 am - 9:55 am | Volunteering: engagement in later life  
|               | Professor Jeni Warburton, John Richards Chair of Rural Aged Care Research, College of Science, Health and Engineering, La Trobe University |
| 9:55 am - 10:25 am | Housing and Community Care: The way of the future?  
|               | Barbara Squires, Director, Barbara Squires Consulting                                           |
| 10:30 am - 11:00 am | MORNING TEA                                                                                     |
| 11:00 am - 11:30 am | NSW Older People's Drug and Alcohol Project  
|               | Kate Jackson, Manager, Older People's Mental Health Policy Unit, Mental Health and Drug & Alcohol Office, NSW Health  
|               | Lindsay Penson, Policy Officer - Mental Health and Drug & Alcohol Office, NSW Health             |
| 11:30 am - 12:00 pm | Index of Wellbeing for Older Australians  
|               | Sarah Fogg, The Benevolent Society                                                              |
| 12:00 pm - 1:00 pm | LUNCH                                                                                           |
| 1:00 pm - 1:15 pm | Exhibitor Prize Draw - Gotta be in it to win it (and in the room!)                              |
| 1:15 pm - 1:35 pm | McLean Care Ltd Bush Compass: Virtual Face to Face Service Delivery in Rural and Remote NSW  
|               | Gillian Traise, Physiotherapist, McLean Care                                                    |
| 1:35 pm - 1:55 pm | Rural Healthy Ageing as Defined and Experienced by Older Australians  
|               | Michelle Griff, Charles Sturt University  
|               | Rylee Dionigi, PhD, Associate Professor, School of Human Movement Studies, Charles Sturt University  
|               | Michelle Smith-Tamaray, PhD, Lecturer and Clinical Educator, Speech Pathology Program, Charles Sturt University |
| 1:55 pm - 2:15 pm | Measuring Care Outcomes with the ACCOM  
|               | Adj Prof Michael Fine, Department of Sociology, Macquarie University                            |
| 2:15 pm - 2:25 pm | Q & A                                                                                            |
| 2:25 pm - 2:55 pm | Home Care Reforms - The Next Steps  
|               | Paul Sadler, CEO, Presbyterian Aged Care                                                        |
| 2:55 pm - 3:00 pm | Conference Closing Address                                                                       |